Exhibit A-1

State Court File (Part 1 of 2)



Search for Cases by: Select Search Method

Judicial Links

Help

Contact Us | Print

GrantedPublicAccess Logoff ELIZABETHMUSHILL

1316-CV27529 - STEFANIE AYALA ET AL V. MISSION GROUP KANSAS ET AL (E-CASE)

Scheduled Hearings & Trials

This information is provided as a service and is not considered an official court record. Display Options: All Entries Click here to eFile on Case Click here to Respond to Selected Documents Sort Date Entries: @ Descending Ascending

10/07/2014	Amended Motion/Petition Filed
	First Amended Petition Filed By: STEFANIE AYALA
	Order Granting Leave
	for Plaintiff to file first amended petition Filed By: KENNETH R GARRETT III
	Motion Granted/Sustained
	Associated Entries:09/12/2014 - Motion for Leave
10/02/2014	Order Order
	Protective Order Filed By: KENNETH R GARRETT III
control .	Motion Granted/Sustained
	Associated Entries:10/01/2014 - Motion Filed
10/01/2014	Motion Filed
The state of the s	Joint Motion For Protective Order; Protective Order; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL Associated Entries:10/02/2014 - Motion Granted/Sustained
	Proposed Order Filed
09/26/2014	Reply
у с	Plaintiffs Reply to Defendants Opposition to Motion for Protective Order; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
09/23/2014	Order Granting Leave
Expedition of the control of the con	Leave for Plaintiff to file reply to Defendants' Opposition to Plaintiffs Motion for Protective Order on or before September 26, 2014 Filed By: KENNETH R GARRETT III
	Motion Granted/Sustained
	Associated Entries:09/19/2014 - Motion for Leave
09/19/2014	Proposed Order Filed
	proposed Order regarding Plaintiffs Stipulated Motion for Leave to File Reply; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
oracentary.	Motion for Leave
	Plaintiffs Stipulated Motion for Leave to File Reply; Exhibit 1 - email from Martin Loring; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH
ş:	

		Associated Entries:09/23/2014 - Motion Granted/Sustained
09/17/2014		Order Granting Ext of Time
		for Defendant to file responses to Plaintiffs interrogatores to September 30, 2014 Filed By: KENNETH R GARRETT III
		Motion Granted/Sustained
		Associated Entries:09/16/2014 - Motion for Extension of Time
09/16/2014		Hearing Scheduled
		Scheduled For: 10/02/2014; 11:45 AM; KENNETH R GARRETT III; Jackson - Independence
		Notice of Court Hearing Sent
		Hearing 10/02/14 @ 1145 Filed By: KENNETH R GARRETT III
		Proposed Order Filed
		Motion for Extension of Time
		Defendants Motion for Extension of Time to File Responses to Plaintiffs Interrogatories and Requests for Production; Ex A; Proposed Order; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL On Behalf Of: MISSION GROUP KANSAS INC, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT Associated Entries:09/17/2014 - Motion Granted/Sustained
09/12/2014		Suggestions in Opposition
		Defendant's Opposition to Plaintiffs Motion for Protective Order, Exhibit A; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL On Behalf Of: MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT
		Proposed Order Filed
		Proposed Order Granting Plaintiffs Motion for Leave to File First Amended Petition; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
		Motion for Leave
		Plaintiffs Motion for Leave to File First Amended Petition and Suggestions in Support; Exhibit 1 - Plaintiffs First Amended Petition; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH Associated Entries:10/07/2014 - Motion Granted/Sustained
09/02/2014		Response Filed
		Plaintiffs Opposition To Defendants Motion To Compel And Motion For Order Of Protection Under Rule 56 01 C And Rule 57 03 E; Exhibits 1-9 to Plaintiff's Opposition to Motion to Compel and Motion for Protective Order; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
		Note to Clerk eFiling
,		Filed By: ANDREW K SMITH
		Notice to Take Deposition
		Notice to Take Videotaped Deposition of Stacia G Boden, Esq; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
		Subpoena Requested
08/40/2044	Simila	
08/19/2014	El.	Order Granting Ext of Time
		for Plaintiff to file opposition to Defendants' Motion to Compel Deposition Testimony of Plaintiff to September 2, 2014 Filed By: KENNETH R GARRETT III

	Motion Granted/Sustained
	Associated Entries:08/15/2014 - Motion for Extension of Time
08/15/2014	Motion for Extension of Time
	Plaintiffs Unopposed Motion for Extension of Time to File Opposition to Defendants Motion to Compel Deposition Testimony of Plaintiff Christi Hampton; Exhibit A; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH
	On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME Associated Entries:08/19/2014 - Motion Granted/Sustained
08/07/2014	Motion to Compel
	Defendants Motion to Compel Deposition Testimony of Plaintiff Christi Hampton; Exh A; Exh B; Exh C; Exh D; Exh E; Exh F; Exh G; Exh H; Exh I; Exh J; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL
	On Behalf Of: MISSION GROUP KANSAS INC, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT
07/31/2014	Cert Serv of Interrog Filed
	Certificate of Mailing - Plaintiffs First Interrogatories and Request for Production of Documents to Defendants; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
07/17/2014	Jury Trial Scheduled
	Scheduled For: 09/08/2015; 9:00 AM; KENNETH R GARRETT III; Jackson - Independence
	Hearing Continued/Rescheduled
	Hearing Continued From: 05/26/2015; 9:00 AM Jury Trial
07/14/2014	Answer Filed
	Defendants Answer to Plaintiffs Petition for Damages; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL On Behalf Of: MISSION GROUP KANSAS INC, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT
07/02/2014	Order - Denied
	Defendants' Motion to Dismiss Filed By: KENNETH R GARRETT III
	Motion Denied
	Associated Entries:04/24/2014 - <u>Motion to Dismiss</u> Associated Entries:04/24/2014 - <u>Request for Hearing</u>
06/24/2014	Jury Trial Scheduled
	Associated Entries:07/17/2014 - Hearing Continued/Rescheduled Scheduled For: 05/26/2015; 9:00 AM; KENNETH R GARRETT III; Jackson - Independence
	Pre-trial Conference Scheduled
	Scheduled For: 05/15/2015; 8:30 AM; KENNETH R GARRETT III; Jackson - Independence
	Hearing Held
	Scheduled For: 06/23/2014; 8:30 AM; KENNETH R GARRETT III; Jackson - Independence
06/12/2014	Notice to Take Deposition
	Notice of Videotaped Deposition of Defendant John Mucci; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH
	On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME Notice to Take Deposition

	Notice of Videotaped Deposition of Defendant Ron Holt; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH
	Notice to Take Deposition
	Notice of Videotaped Deposition of Defendant Stephen Browne; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH
	Subpoena Requested
06/10/2014	Cert Serv Answers Interrog Fil
	Certificate of Service - Plaintiff Stefanie Ayala s Answers to Defendants 1st Interrogatories and Request for Production of Documents; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
06/06/2014	Cert Serv Answers Interrog FII
	Certificate of Service - Plaintiff Steven Jewsome s Answers to Defendants 1st Interrogatories and Request for Produciton of Documents; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
05/29/2014	Reply
	Defendants Reply in Support of Their Motion to Dismiss; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL On Behalf Of: MISSION GROUP KANSAS INC, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT
05/27/2014	Cert Serv Answers Interrog Fil
	Certificate of Service - Plaintiffs Christi Hampton and Jennifer Decker's Answers to Defendants 1st Interrogatories and Request for Production of Documents; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
05/22/2014	Case Mgmt Conf Scheduled
	Associated Entries:06/24/2014 - Hearing Held Scheduled For: 06/23/2014; 8:30 AM; KENNETH R GARRETT III; Jackson - Independence
	Hearing Continued/Rescheduled
	Hearing Continued From: 05/19/2014; 8:30 AM Case Management Conference
	Notice of Court Hearing Sent
	cmc 06/23/14 @ 0830 Filed By: KENNETH R GARRETT III
05/21/2014	Judge/Clerk - Note
	Reply to opposition to be filed on or before May 29, 2014
05/19/2014	Suggestions in Opposition
	Plaintiffs Opposition to Defendants Motion to Dismiss or in the Alternative for Leave to File an Amended Petition and Suggestions in Support; Exhibit A; Exhibit B; Exhibit C; Exhibit D; Exhibit E; Exhibit F; Exhibit G; Electronic Filing Certificate of Service. Filed By: ANDREWK SMITH
04/24/2014	On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
	Request for Hearing
	Request for Hearing on Defendants Motion to Dismiss; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL

Docket Entries Results Page 5 of 7

		On Behalf Of: MISSION GROUP KANSAS INC, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT Associated Entries:07/02/2014 - Motion Denied
		Suggestions in Support
		Defendants Suggestions in Support of their Motion to Dismiss; Exhibit A; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL On Behalf Of: MISSION GROUP KANSAS INC, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT
		Motion to Dismiss
		Defendants Motion to Dismiss; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL On Behalf Of: MISSION GROUP KANSAS INC, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT Associated Entries:07/02/2014 - Motion Denied
		Entry of Appearance Filed
		ENTRY OF APPEARANCE; Electronic Filing Certificate of Service. Filed By: STACIA GRESSEL BODEN
04/11/2014		Cert Serv Req Prod Docs Things
		Certificate of Service; Electronic Filing Certificate of Service. Filed By: ELIZABETH ANN MUSHILL On Behalf Of: MISSION GROUP KANSAS INC, WRIGHT CAREER COLLEGE, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT
04/01/2014		Case Mgmt Conf Scheduled
		Associated Entries:05/22/2014 - Hearing Continued/Rescheduled Scheduled For: 05/19/2014; 8:30 AM; KENNETH R GARRETT III; Jackson - Independence
		Hearing Continued/Rescheduled
		Hearing Continued From: 02/21/2014; 8:30 AM Case Management Conference
		Notice of Court Hearing Sent
		CMC 05/19/14 @ 0830 Filed By: KENNETH R GARRETT III
03/31/2014		Received of:
		Remanded back to Jackson County Circuit Court
12/11/2013		<u>Notice</u>
-		Notice of Filing of Notice of Removal; Joint Notice of Removal; Electronic Filing Certificate of Service. Filed By: MARTIN MCCORMICK LORING On Behalf Of: MISSION GROUP KANSAS INC, BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC, JOHN MUCCI, STEPHEN BROWNE, RON HOLT
		Order
11/25/2013		Notice of Service
		Summons to Defendant John Mucci; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH
	Ē	Notice of Service
		Summons to Defendant Board of Directors of Mission Group Kansas, Inc; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH
		Notice of Service
		Summons to Defendant Mission Group Kansas, Inc d b a Wright Career College; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH
		Notice of Service

		Summons to Defendant Ron Holt; Electronic Filing Certificate of Service. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
		Summons Personally Served
		Document ID - 13-SMOS-1267; Served To - MUCCI, JOHN; Server - ; Served Date - 12-NOV-13; Served Time - 15:34:00; Service Type - Special Process Server; Reason Description - Served
		Corporation Served
		Document ID - 13-SMOS-1266; Served To - BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC; Server - ; Served Date - 12-NOV-13; Served Time - 15:39:00; Service Type - Special Process Server; Reason Description - Served; Service Text - served Ann Foster
		Corporation Served
		Document ID - 13-SMOS-1265; Served To - MISSION GROUP KANSAS INC; Server - ; Served Date - 12-NOV-13; Sérved Time - 15:39:00; Service Type - Special Process Server; Reason Description - Served; Service Text - served Ann Foster
		Summons Personally Served
		Document ID - 13-SMCC-10295; Served To - HOLT, RON; Server - ; Served Date - 12-NOV-13; Served Time - 10:24:00; Service Type - Special Process Server; Reason Description - Served
11/05/2013		Summons Issued-Circuit
	, man	Document ID: 13-SMCC-10295, for HOLT, RON.
		Summons Issued-Circuit
		Document ID: 13-SMCC-10294, for BROWNE, STEPHEN.
	in.	Summons Issued-Circuit
	£10000	Document ID: 13-SMOS-1267, for MUCCI, JOHN.
	Ш	Summons Issued-Circuit
	groups groups	Document ID: 13-SMOS-1266, for BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC.
		Summons Issued-Circuit
	prince	Document ID: 13-SMOS-1265, for MISSION GROUP KANSAS INC.
		Order - Special Process Server
11/04/2013		Motion Special Process Server
		Motion for Appointment of Private Process Server. Filed By: ANDREW K SMITH On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
		Designation of Lead Attorney
		Designation of Lead Counsel; Electronic Filing Certificate of Service. Filed By: KENNETH BLAIR MCCLAIN II On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
•.		Notice
		of Case management Conference February 21, 2014 at 8:30 am in Division 2
		Case Mgmt Conf Scheduled
·		Associated Entries:04/01/2014 - Hearing Continued/Rescheduled Scheduled For: 02/21/2014; 8:30 AM; KENNETH R GARRETT III; Jackson - Independence
		Judge Assigned
4410410545		
11/01/2013		Filing Info Sheet eFiling
,	*	Filed By: ANDREW K SMITH
		Note to Clerk eFiling
		Filed By: ANDREW K SMITH

Pet Filed in Circuit Ct
Petition for Damages; Civil Filing Information Sheet. In future filings please enter ALL parties listed on petition. Joyce Donovan, Case Initiation 816-881-1656 On Behalf Of: STEFANIE AYALA, JENNIFER DECKER, CHRISTI HAMPTON, STEVEN JEWSOME
Confid Filing Info Sheet Filed
EU J.B., ANDREWIKOMITH

Case,net Version 5.13.4.11

Return to Top of Page

Released 07/25/2014

1316-CV27529

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA,	
629 S. Crysler Ave.)
Independence, MO 64052	Ó
JENNIFER DECKER,) Case No
18633 Arrowhead Lane)
Independence, MO 64056) Division
CHRISTI HAMPTON,))
926 NE Swann Rd., Apt. B)
Lee's Summit, MO 64086)
STEVEN JEWSOME,))
1323 W. Bluff Dr.) JURY TRIAL DEMANDED
Kansas City, MO 64180	Ó
Plaintiffs,))
v.	Ó
MISSION GROUP KANSAS, INC., d/b/a WRIGHT CAREER COLLEGE, Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100 TOPEKA, KS 66603 BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC., Serve at Registered Agent: CAPITOL CORPORATE SERVICES,))))))))))))))
INC.) \
700 SW Jackson St., Ste. 100))
TOPEKA, KS 66603	
JOHN MUCCI; IN HIS OFFICIAL AND))
INDIVIDUAL CAPACITY,	<i>)</i>
Serve at: 10720 Metcalf Ave.	<i>)</i>
Overland Park, KS 66210	<i>)</i> \
Overland Park, KS 00210	<i>)</i> \
;	<i>)</i> }
:)
•	•

STEPHEN BROWNE; IN HIS OFFICIAL)
AND INDIVIDUAL CAPACITY,)
Serve at:)
800 West 47 th Street, Ste. 43)
Kansas City, MO 64112	į)
RON HOLT; IN HIS OFFICIAL AND)
INDIVIDUAL CAPACITY,)
Serve at:)
1100 Walnut St., Ste. 2900)
Kansas City, MO 64106)
)
Defendants.)

PETITION FOR DAMAGES

Plaintiffs, through counsel, allege and state the following causes of action against Defendant:

PLAINTIFFS

1. Plaintiffs are all individuals over the age of twenty-one (21) residing in Jackson County, Missouri.

DEFENDANTS

- 2. Defendant Mission Group Kansas, Inc., d/b/a Wright Career College ("WCC"), is a Kansas Corporation but doing business in the State of Missouri at all relevant times.
- 3. Upon information and belief, Defendant Board of Directors of Mission Group Kansas, Inc., d/b/a Wright Career College, consists of the following members: Mr. James Miller, Jr., Mrs. Gayle L. Miller, Mr. John Mucci, Mr. Ronald L. Hoit, Mrs. Peggy Hodges, Mr. Martin G. Baughman, Dr. Baltazara G. Lotuaco, Ms. Shawn Altman, Mr. Stephen Browne, Mr. Eugene Kivett, and Ms. Kathleen O'Brien.

- 4. Defendant John Mucci ("Mucci"), upon information and belief, is a resident of Kansas; Mucci was employed by Defendant WCC as President and was acting within the course and scope of his employment at the time of the events alleged herein.
- 5. Defendant Stephen Browne ("Browne), upon information and belief, is a resident of Missouri; Browne was employed by Defendant WCC as Treasurer and was acting within the course and scope of his employment at the time of the events alleged herein.
- 6. Defendant Ron Holt ("Holt"), upon information and belief, is a resident of Missouri; Holt was employed by Defendant WCC as Secretary and was acting within the course and scope of his employment at the time of the events alleged herein.

JURISDICTION & VENUE

- 7. Jurisdiction is proper in this Court pursuant to R.S.Mo. § 506.500 in that many of the material events that comprise the basis of Plaintiffs' claims occurred in Missouri and Plaintiffs are seeking damages in excess of \$15,000.
- 8. Venue is proper in this Court pursuant to R.S.Mo. § 508.010 because Plaintiff was first injured in Eastern Jackson County, Missouri and/or because several Defendants reside in or have registered agents in Eastern Jackson County, Missouri.

GENERAL ALLEGATIONS REGARDING DEFENDANTS

- 9. Mission Group Kansas, Inc. ("MGK"), is a Kansas non-profit corporation, which operates Wright Career College ("WCC"), a private nonprofit postsecondary vocational institution with campuses in Overland Park, Kansas; Wichita, Kansas; Oklahoma City, Oklahoma; Tulsa, Oklahoma; and Omaha, Nebraska.
- 10. WCC participates in federal student loan and grant programs. These programs include, among others, the William D. Ford Federal Direct Loan Program (Direct Loans), the

Federal Pell Grant Program, and campus-based aid programs. Grants do not have to be repaid by students, while loans must be repaid whether or not a student completes a degree program.

- 11. Having identified the opportunity to tap into guaranteed payment through federal loan programs, while shielding itself from any risk resulting from its students' student loan defaults, WCC purposely entices prospective students to enroll and apply for student loans they cannot pay back through a systematic, deceptive marketing scheme. It conducts this scheme in large part through its publications and enrollment "advisors."
- 12. Beginning in or around 2011, and before, and continuing on various dates thereafter, Defendants intentionally engaged in a pattern and practice of deceptive conduct and of making certain fraudulent misrepresentations and omissions to Plaintiffs and other prospective students.
- 13. WCC deceives students about federal financial aid, the true cost of attending WCC, the value of WCC's accreditations, the quality and reputation of its academic programs, and the employment prospects and career placements services its graduates can expect.
- 14. WCC does this by improperly hiding information from visitors to its websites and by misleading students through affirmative misrepresentations and material omissions. WCC also trains and deploys an army of aggressive, persistent enrollment advisors to reach out and recruit students directly, persuade current students to continue taking courses with no value, to re-apply for additional and unnecessary governmentally guaranteed loans, and to purchase, with those funds, additional materials and credit hours from WCC.
- 15. Collectively, these tactics drive WCC's enrollment practices and work to the company's great financial benefit, at the expense of its students, the federal government, and the American taxpayers.

GENERAL ALLEGATIONS REGARDING THE ENROLLMENT AND EXPERIENCE OF PLAINTIFFS

- 16. Plaintiffs are all current WCC students at its Overland Park location.
- 17. Defendants' pattern and practice of deceptive conduct and fraudulent misrepresentations and omissions was designed to, and in fact did, induce students to enroll in various programs at its Overland Park location, including specifically each and every one of Plaintiffs.
- 18. In or around 2011 WCC made the following misrepresentations to Plaintiffs upon which they reasonably relied:
 - a) that its programs would provide an adequate educational experience comparable to other area degree programs in the same field;
 - b) that any educational credits earned at WCC would transfer and would apply towards a degree program at another school;
 - c) that WCC's instructors all had degrees and were experienced in their respective fields;
 - d) that WCC's programs were more rigorous and thorough than other area schools, thereby making WCC graduates more competitive in the job market and resulting in area employers hiring more graduates from WCC than other schools;
 - e) that enrolling in its evening classes offered all of the same benefits as the day classes;
 - f) that the cost of the program would be less than WCC knew would be the actual cost of the program;

- g) that Plaintiffs were eligible for government grants that would largely offset the program costs, and any remaining program costs would be paid for through student loans;
- h) that WCC supplied meals, transportation to and from WCC's campus, a laptop for use while students were enrolled, and other amenities and aids that WCC knew were in fact, not available, or only available at an additional cost;
- that books were included in the total program costs, and that WCC did not require purchase of books from their facility;
- j) that WCC would provide assistance with obtaining interviews, drafting resumes, and job placement; and
- k) in all other ways demonstrated by the admitted evidence at the jury trial in this matter.
- 19. As a result of these representations, Plaintiffs enrolled and were assisted in applying for financial aid in the form of student loans, which loans must be repaid by Plaintiffs after graduation from WCC.
- 20. After his/her enrollment at WCC, and after Plaintiffs had already borrowed significant funds directly paid to WCC, Plaintiffs discovered that many of Defendants' material representations regarding the purported benefits of attending WCC were false and/or misleading in numerous respects, including the following:
 - a) Educational credits earned at WCC were not transferable towards programs at other schools;

- b) The program in which Plaintiffs enrolled lasted longer and was more expensive than Defendants represented;
- c) Plaintiffs' instructors did not have the qualifications or experience that Defendants represented;
- d) There was a high degree of employee turnover. Plaintiffs' instructors were frequently fired during the course, and replaced with temporary or substitute professors and in some instances class was held with no instructor at all;
- e) Defendants used a class scheduling "protocol" referred to as "pods" wherein new students are placed in courses that are already in progress, and forced to start in the middle or end of the course material, resulting in many students being tested on advance sections of a subject without having the benefit of earlier, necessary course work and instruction, and producing increased payments to Defendants by guaranteeing a high fail rate, necessitating "re-taking" the course;
- The evening classes did not offer all of the same benefits as the day classes. There was no administrative staff available to assist students during evening and night hours, despite express promises that there would be, and many of the facilities were even closed. Moreover, the evening courses were significantly limited and difficult to schedule, resulting in delayed graduation dates, continued loan applications, and again, increased payments to Defendants;

- g) The student loans and grants did not include the total cost of the students program resulting in debt that Plaintiff were never informed of, and in direct contradiction to the representations and promises made by Defendants to entice Plaintiffs to enroll at WCC; and
- h) Plaintiffs were forced to purchase books from WCC. If Plaintiffs did not purchase books from WCC, Defendants would charge their accounts for the books. Then despite having charged Plaintiffs accounts, Defendants didn't provide Plaintiff with books. Also, "electronic" textbooks that were promised were either not made available, or charged for in contradiction to the promises made to entice Plaintiffs to enroll at WCC; and
- i) In other ways demonstrated by the admitted evidence at any trial in this matter.
- 21. Due to the misrepresentations and other conduct as set forth herein of WCC, Plaintiffs will not be and have not been properly trained in the subject areas in which they enrolled, will not receive the salaries they were promised upon graduation, and will fail to attain accreditation in their fields due to a failure of WCC to properly provide an education which will allow accreditation, and the "education" received from WCC, has no value to Plaintiffs, and instead has resulted in crippling debt.
- 22. Plaintiffs borrowed thousands, and even tens of thousands of dollars, to attend WCC only to discover later that their degrees and "education" are worthless and their credits won't transfer, even to the point where at least one Plaintiff's current employer refused to accept her WCC credits as evidence of further qualification of employment. Now Plaintiffs are thousands of dollars in debt, for no value in return.

23. Plaintiffs have been damaged not only in terms of inability to earn a living in their field upon graduation but also because they must repay the student loans WCC assisted them in obtaining, which are substantial.

COUNT I FRAUDULENT MISREPRESENTATION (Against all Defendants)

- 24. Defendants made material misrepresentations in order to induce Plaintiffs to enroll as students in its facility including but not limited to:
 - a. Job placement and job demand;
 - b. Anticipated starting salary;
 - c. Graduation rates;
 - d. Instructors Qualification;
 - e. Quality of education;
 - f. Transferability of credits to other institutions;
 - g. Instructor's qualifications; and
 - h. Cost and duration of program.
- 25. At the time Defendants made the representation, Defendants knew that the representations were false, or did not know whether the representations were true or false.
- 26. At the time of said representation, Defendants intended for Plaintiffs to rely on the representation.
- 27. Plaintiffs had a right to rely on Defendants' representation and did, in fact, rely on such representation.

- 28. That in reliance on the material misrepresentations of WCC, Plaintiffs enrolled in its facility and were assisted in applying for financial aid in the form of student loans, which loans much be repaid by Plaintiffs after graduation from WCC.
- 29. As a direct and proximate result of Defendants' fraudulent representation the Plaintiffs have incurred damages.
- 30. Defendants' acts were outrageous due to Defendants' evil motive or reckless indifference to the rights of others, entitling Plaintiffs to an award of punitive damages in an amount sufficient to punish Defendants and deter Defendants and others for like conduct.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

COUNT II NEGLIGENT MISREPRESENTATION (Against all Defendants)

- 31. Defendants made material misrepresentations in order to induce Plaintiffs to enroll as students in its facility.
 - 32. In making said representation, Defendants failed to use ordinary care.
- 33. At the time of said representation, Defendants intended for Plaintiff to rely on the representation.
- 34. In reliance on the material misrepresentations of WCC, Plaintiffs enrolled in its facility and Plaintiffs were assisted in applying for financial aid in the form of student loans, which loans must be repaid by Plaintiffs after graduation from WCC.

- 35. These misrepresentations were material to Plaintiffs' enrollment in its facility.
- 36. Plaintiffs relied on the information supplied by Defendants and such reliance was reasonable under the circumstances.
- 37. As a direct and proximate result of Defendants' negligent misrepresentation Plaintiffs have been injured and damaged as herein described.
- 38. Defendants' acts were outrageous due to Defendants' evil motive or reckless indifference to the rights of others, entitling Plaintiffs to an award of punitive damages in an amount sufficient to punish Defendants and deter Defendants and others for like conduct.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

COUNT III NEGLIGENT HIRING/RETENTION (Against all Defendants)

- 39. Defendants had a duty to possess and use the same degree of care ordinarily used by reasonable and/or careful educational institutions to assess an applicant's suitability for a teaching position.
- 40. Defendants knew or should have known that their employees ("instructors") were not properly qualified or suitable for the programs in which Plaintiffs are/were enrolled; they wrongfully terminated instructors who were qualified; and by their practice of changing instructors so frequently, that the Plaintiffs were unable to obtain the education promised by the Defendants.

- 41. Defendants knew or should have known that negligently hiring, training, supervising, and monitoring their employees would directly prevent the Plaintiffs' from receiving the education promised to them by the Defendants.
- 42. As a direct and proximate result of Defendants negligent hiring/retention, Defendant's employees were not qualified for the work they were hired to perform and were not properly trained or supervised.
- 43. As a direct and proximate result of Defendants' negligent hiring/retention, Plaintiffs were unable to receive the education promised and have been injured and damaged as herein described.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

COUNT IV CIVIL CONSPIRACY (Against All Defendants)

- 44. Defendants had an agreement and/or understanding, that they would use a pattern of advertising, deceptive enrollment and recruitment techniques to entice Plaintiffs, and other students, to enroll at WCC, all with the purposes of charging exaggerated fees, tuition, and costs, and for the benefit of defendants.
- 45. In attempting to accomplish their goal Defendants committed one or more overt acts as fully enumerated above, in paragraphs above, specifically including 18, 20, and 24.

- 46. As a direct and proximate result of Defendants' acts in furtherance of this conspiracy, Plaintiff has experienced emotional pain and mental anguish, and will continue to suffer emotional pain and mental anguish into the future.
- 47. Defendants' conduct which caused this damage showed complete indifference to the emotional well-being of Plaintiff and other people similarly situated, justifying the imposition of punitive damages.

WHEREFORE, Plaintiff prays for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

<u>COUNT V</u> VIOLATION OF THE MISSOURI MERCHANDISING PRACTICES ACT (Against all Defendants)

- 48. Plaintiffs and Defendants are within the definition of "person" under the Missouri Merchandising Practices Act, R.S.Mo. § 407.010, et seq.
- 49. Defendants' statements to induce Plaintiff to enroll at WCC constitute "advertisements" as defined by R.S.Mo. § 407.010(1).
- 50. The objects of the educational programs and services offered by Defendant WCC constitute merchandise as defines by R.S.Mo. § 407.010(4).
- 51. Defendants' advertising, offering for sale, and/or sale of merchandise constitutes "trade" or "commerce" as defined by R.S.Mo. § 407.010(7).
- 52. Plaintiffs purchased merchandise from Defendants primarily for personal, family, or household purposes within the meaning of R.S.Mo. § 407.025.1.

- 53. Defendants engaged in a pattern and practice of using deception, fraud, false pretense, false promise, misrepresentation, and unfair practices in connection with the sale or advertisement of merchandise in trade or commerce in violation of R.S.Mo. § 407.020.1.
- 54. Defendants engaged in a pattern and practice of using concealment, suppression and omission of material facts in connection with the advertising and sale of merchandise in trade or commerce in violation of R.S.Mo. § 407.020.1.
- 55. As a direct result of these violations of the Missouri Merchandising Practices Acts by Defendants, Plaintiff sustained an ascertainable loss of money, including but not limited to; the amounts paid by Plaintiff in tuition and other fees to attend WCC.
- 56. Defendants' acts were outrageous due to Defendants' evil motive or reckless indifference to the rights of others, entitling Plaintiffs to an award of punitive damages in an amount sufficient to punish Defendants and deter Defendants and others for like conduct.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, attorney fees and penalties and for such other relief this Court deems just and proper.

COUNT VI ACCOUNTING (Against all Defendants)

Plaintiffs incorporate by reference the foregoing statements and allegations as though fully set forth herein.

57. That Defendants should be required to make a full accounting of each Plaintiffs' tuition charges, separating tuition from the costs of books, laboratory fees, or other supplies or fees, for all that is included in each student's file.

58. The Defendants should be required to make a full accounting of each Plaintiffs' grants or loan funds received by Defendants, the current location of any such grant or loan funds being held on behalf of Plaintiffs; including the source of stipends or budget plan funds being paid to Plaintiffs and all financial institutions in which such funds are held; all amounts currently owing to Plaintiffs which exceed the amount of books, fees, and tuition incurred by Plaintiffs; and requiring payment to Plaintiffs of all funds exceeding amounts due and owing to Defendants.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

COUNT VII PUNITIVE DAMAGES (Against all Defendants)

- 59. Defendants committed one or more willful, wanton, and malicious acts as more fully set forth above, which individually and/or cumulatively justify the submission of punitive damages in this case.
- 60. Defendants knew or had information from which they, in the exercise of ordinary care, should have known that their conduct created a high degree of probability of mental distress, bodily harm, and damage to Plaintiffs and other similarly situated patients.
- 61. The willful, wanton, and malicious acts of Defendants as more fully set forth above, evidence Defendants' complete indifference and conscious disregard for the rights and safety of Plaintiffs and others similarly situated, justifying the submission of punitive damages in this case.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages to punish and deter Defendants, and others similarly situated, from engaging in like conduct, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

DEMAND FOR JURY TRIAL OF ALL ISSUES

Plaintiffs demand a trial by jury of all issues in this case.

Date: October 31, 2013

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K. Smith

Kenneth B. McClain #32430
Andrew K. Smith #60485
Lauren E. McClain #65016
221 W. Lexington, Suite 400
P.O. Box 900
Independence, Missouri 64050
(816) 836-5050
(816) 836-8966 FAX

ATTORNEYS FOR PLAINTIFFS

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA,

PLAINTIFF(S),

CASE NO. 1316-CV27529 DIVISION 2

VS.

MISSION GROUP KANSAS INC,

DEFENDANT(S).

NOTICE OF CASE MANAGEMENT CONFERENCE FOR CIVIL CASE AND ORDER FOR MEDIATION

NOTICE IS HEREBY GIVEN that a Case Management Conference will be held with the Honorable **KENNETH R GARRETT III** on **21-FEB-2014** in **DIVISION 2** at **08:30 AM**. All Applications for Continuance of a Case Management Conference should be filed on or before Wednesday of the week prior to the case management setting. Applications for Continuance of a Case Management Conference shall comply with Supreme Court Rule and 16th Cir. R. 34.1. Continuance of a Case Management Conference will only be granted for good cause shown because it is the desire of the Court to meet with counsel and parties in all cases within the first 4 months that a case has been on file. All counsel and parties are directed to check Case.NET on the 16th Judicial Circuit web site at www.16thcircuit.org after filing an application for continuance to determine whether or not it has been granted.

A lead attorney of record must be designated for each party as required by Local Rule 3.5.1. A separate pleading designating the lead attorney of record shall be filed by each party as described in Local Rule 3.5.2. The parties are advised that if they do not file a separate pleading designating lead counsel, even in situations where there is only one attorney representing the party, JIS will not be updated by civil records department, and copies of orders will be sent to the address currently shown in JIS. Civil Records does not update attorney information from answers or other pleadings. The Designation of Lead Attorney pleading shall contain the name of lead counsel, firm name, mailing address, phone number, FAX number and E-mail address of the attorney who is lead counsel.

At the Case Management Conference, counsel should be prepared to address at least the following:

- a. A trial setting;
- b. Expert Witness Disclosure Cutoff Date;
- c. A schedule for the orderly preparation of the case for trial;
- d. Any issues which require input or action by the Court;
- e. The status of settlement negotiations.

1316-CV27529 Page 1 of 2 DMSNCMCIVI Rev 5/2012

MEDIATION

The parties are ordered to participate in mediation pursuant to Supreme Court Rule 17. Mediation shall be completed within 10 months after the date the case if filed for complex cases, and 6 months after the date the case is filed for other circuit cases, unless otherwise ordered by the Court. Each party shall personally appear at the mediation and participate in the process. In the event a party does not have the authority to enter into a settlement, then a representative of the entity that does have actual authority to enter into a settlement on behalf of the party shall also personally attend the mediations with the party.

The parties shall confer and select a mutually agreeable person to act as mediator in this case. If the parties are unable to agree on a mediator the court will appoint a mediator at the Case Management Conference.

Each party shall pay their respective pro-rata cost of the mediation directly to the mediator.

POLICIES/PROCEDURES

Please refer to the Court's web page <u>www.16thcircuit.org</u> for division policies and procedural information listed by each judge.

/S/ KENNETH R GARRETT III
KENNETH R GARRETT III, Circuit Judge

Certificate of Service

This is to certify that a copy of the foregoing was mailed postage pre-paid or hand delivered to the plaintiff with the delivery of the file-stamped copy of the petition. It is further certified that a copy of the foregoing will be served with the summons on each defendant named in this action.

Attorney for Plaintiff(s):

ANDREW K SMITH, 221 W LEXINGTON SUITE 400, INDEPENDENCE, MO 64051

Defendant(s):

MISSION GROUP KANSAS INC BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC JOHN MUCCI STEPHEN BROWNE RON HOLT

Dated: 04-NOV-2013

Jeffrey A. Eisenbeis
Court Administrator

1316-CV27529 Page 2 of 2 DMSNCMCIVI Rev 5/2012

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, 629 S. Crysler Ave. Independence, MO 64052)))
JENNIFER DECKER, 18633 Arrowhead Lane) Case No. 1316-CV27529
Independence, MO 64056) Division 2
CHRISTI HAMPTON, 926 NE Swann Rd., Apt. B Lee's Summit, MO 64086)))
STEVEN JEWSOME, 1323 W. Bluff Dr. Kansas City, MO 64180)) JURY TRIAL DEMANDED)
Plaintiffs, v.))
MISSION GROUP KANSAS, INC., d/b/a WRIGHT CAREER COLLEGE, Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100 TOPEKA, KS 66603 BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC., Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100	
JOHN MUCCI; IN HIS OFFICIAL AND INDIVIDUAL CAPACITY, Serve at: 10720 Metcalf Ave. Overland Park, KS 66210))))))))))))

STEPHEN BROWNE; IN HIS OFFICIAL)
AND INDIVIDUAL CAPACITY,)
Serve at:)
800 West 47 th Street, Ste. 43)
Kansas City, MO 64112)
RON HOLT; IN HIS OFFICIAL AND INDIVIDUAL CAPACITY,)
•)
Serve at:)
1100 Walnut St., Ste. 2900)
Kansas City, MO 64106)
Defendants.)

MOTION FOR APPOINTMENT OF PRIVATE PROCESS SERVER

COMES NOW Plaintiffs, by and through counsel, and pursuant to Local Rule 4.9 of Jackson County Court Rules, hereby moves for the appointment of HPS Process & Investigations, Inc.:

Legal Name	Registration #	Legal Name	Registration #
Victor R. Aponte	PPS13-0129	Jim D. Johnson	PPS13-0037
Robert J. Baska	PPS13-0137	Teresa S. Johnson	PPS13-0234
Christopher D. Conder	PPS13-0215	Wyman T. Kroft	PPS13-0236
David N. Conder	PPS13-0216	Lorri Lane	PPS13-0171
Daniel R. Dick	PPS13-0223	Mirvin Lottering	PPS13-0174
James J. Donahue	PPS13-0223	Trinity Olson	PPS13-0241
Dwight L. Elliott	PPS13-0151	Jeff Pauley	PPS13-0243
Stacy Effinger	PPS13-0149	Chris Rangnow	PPS13-0187
Michael D. Fahnestock	PPS13-0225	Christopher Reed	PPS13-0246
Darlo "D.W." Forbes	PPS13-0152	David M. Roberts	PPS13-0189
Tanya S. Forbes	PPS13-0153	Christopher A. Sargent	PPS13-0076

Bruce Frette PPS13-0155 Nathaniel Sco	tt PPS13-0249
Alan K. Hancock PPS13-0226 Erin Siegel	PPS13-0083
Bruce Hansum PPS13-0160 Stephen Siege	el PPS13-0084
Larry G.J. Haynes PPS13-0162 Ronald H. Slin	ngerland PPS13-0086
Grace Hazell PPS13-0227 Jeremy S. Sm	all PPS13-0252
Justin Hefner PPS13-0228 Daniel O. Ster	ngel PPS13-0195
Stacy M. Hefner PPS13-0229 Perry Thomas	PPS13-0255
·	
Charles Helms PPS13-0163 Anamaria M. \	/era PPS13-0198
James M. Hise PPS13-0031 Robert E. Vick	k, II PPS13-0199
Martin J. Hueckel PPS13-0233 Diana Wilson	PPS13-0206
Betty A. Johnson PPS13-0036 Jerry Wooten	PPS13-0261
JoAnn Lane PPS13-0501 Joni Lane	PPS13-0502

as private process servers in the above-captioned matter. In support of said motion, Plaintiffs state that the above-named individuals are on the Court's list of approved process servers and the information contained in their applications and affidavits on file is current and still correct.

Date: November 4, 2013

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K. Smith	
Kenneth B. McClain	#32430
Andrew K. Smith	#60485
Lauren E. McClain	#65016
221 W. Lexington, Suite 400	
P.O. Box 900	
Independence, Missouri 64050	
(816) 836-5050	
(816) 836-8966 FAX	
kbm@hfmlegal.com	
aks@hfmlegal.com	
lem@hfmlegal.com	
ATTORNEYS FOR PLAINTIFFS	

ORDER FOR APPOINTMENT OF PRIVATE PROCESS SERVER

It is hereby ordered that Plaintiffs' Motion for Appointment of Private Process Server is sustained and the above named individuals are hereby appointed to serve process in the above captioned matter.

DATE: _____05-Nov-2013

MADAZABA DCA



IN THE 16TH JUDICIAL	CIRCUIT COURT, JACKSON COUNT	Y, MISSOURI
Judge or Division:	Case Number: 1316-CV27529	
KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address	
STEFANIE AYALA	ANDREW K SMITH	
	vs. INDEPENDENCE, MO 64051	
Defendant/Respondent:	vs. INDEPENDENCE, MO 64051 Court Address:	
MISSION GROUP KANSAS INC	308 W Kansas	
DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:		
CC Breach of Contract		(Date File Stamp)
	Summons in Civil Case	
The State of Missouri to: RON HOLT		
1100 WALNUT ST STE 2900		
KANSAS CITY, MO 64106	RIVATE PROCESS SERVER	
*	MITALE I MODEOU DEMVER	
COURT SEAL OF You are s	ummoned to appear before this court and to file your p	oleading to the petition, a copy of
OURI On which is attack	hed, and to serve a copy of your pleading upon the attor	rney for Plaintiff/Petitioner at the
人本語語記念 above address	all within 30 days after receiving this summons, exclus	ave of the day of service. If you fall to

file your pleading, judgment by default may be taken against you for the elief demanded in the petition.

05-NOV-2013

Further Information:

Date

JACKSON COUNTY Sheriff's or Server's Return Note to serving officer: Summons should be returned to the court within thirty days after the date of issue. I certify that I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant's/Respondent's family over the age of 15 years. (for service on a corporation) delivering a copy of the summons and a copy of the petition to (title). other____ ____(address) (County/City of St. Louis), MO, on _____(date) at _____ Signature of Sheriff or Server Printed Name of Sheriff or Server Must be sworn before a notary public if not served by an authorized officer: Subscribed and sworn to before me on _____ (Seal) My commission expires: Notary Public Sheriff's Fees Summons Non Est Sheriff's Deputy Salary Supplemental Surcharge miles @ \$. per mile) Mileage Total A copy of the summons and a copy of the petition must be served on each Defendant/Respondent. For methods of service on all classes of suits, see Supreme Court Rule 54.

SUMMONS/GARNISHMENT SERVICE PACKETS ATTORNEY INFORMATION

Under the Missouri e-filing system now utilized by the 16th Judicial Circuit Court, once a case has been accepted for filing, a clerk prepares the necessary documents for service. The summons/garnishment is sent to the attorney by an e-mail containing a link so that the filer may print and deliver the summons/garnishment, pleadings and any other necessary documents to the person designated to serve the documents.

Pursuant to State statutes, Supreme Court Rules and Local Court Rules, attorneys are required to print, attach and serve specific documents with certain types of Petitions and other filings.

Please refer to the Court's website for instructions on how to assemble the service packets at:

16thcircuit.org → Electronic Filing Information → Required Documents for Service – eFiled cases → Summons/Garnishment Service Packet Information.

Please review this information periodically, as revisions are frequently made. Thank you.

Circuit Court of Jackson County

Service Information - Attorney Revised 7/3/13 Case 4:14-cv-00885-BP Document 1-1 Filed 10/08/14 Page 32 of 398



IN THE 16TH JUDICIAL CIRCUIT COURT, JACKSON COUNTY, MISSOURI

Judge or Division:	Case Number: 1316-CV27529
KENNETH R GARRETT III	
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address
STEFANIE AYALA	ANDREW K SMITH
	221 W LEXINGTON SUITE 400
VS.	INDEPENDENCE, MO 64051
Defendant/Respondent:	Court Address:
MISSION GROUP KANSAS INC	308 W Kansas
DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050
Nature of Suit:	
CC Breach of Contract	
C	i Ciii C

(Date File Stamp)

Summons in Civil Case The State of Missouri to: STEPHEN BROWNE 800 WEST 47TH STREET STE 43 KANSAS CITY, MO 64112 PRIVATE PROCESS SERVER You are summoned to appear before this court and to file your pleading to the petition, a copy of COURT SEAL OF which is attached, and to serve a copy of your pleading upon the attorney for Plaintiff/Petitioner at the above address all within 30 days after receiving this summons, exclusive of the day of service. If you fail to file your pleading, judgment by default may be taken against you for the pelied demanded in the petition. 05-NOV-2013 Date Further Information: JACKSON COUNTY Sheriff's or Server's Return Note to serving officer: Summons should be returned to the court within thirty days after the date of issue. I certify that I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant's/Respondent's family over the age of 15 years. (for service on a corporation) delivering a copy of the summons and a copy of the petition to (title). other _____(address) (County/City of St. Louis), MO, on _____(date) at _____(time). Signature of Sheriff or Server Printed Name of Sheriff or Server Must be sworn before a notary public if not served by an authorized officer: Subscribed and sworn to before me on ______(date). (Seal) My commission expires: Notary Public Sheriff's Fees Summons Non Est Sheriff's Deputy Salary

Case 4:14-cv-00885-BP

Supplemental Surcharge

suits, see Supreme Court Rule 54.

Mileage Total

(miles @ \$. per mile)

A copy of the summons and a copy of the petition must be served on each Defendant/Respondent. For methods of service on all classes of

SUMMONS/GARNISHMENT SERVICE PACKETS ATTORNEY INFORMATION

Under the Missouri e-filing system now utilized by the 16th Judicial Circuit Court, once a case has been accepted for filing, a clerk prepares the necessary documents for service. The summons/garnishment is sent to the attorney by an e-mail containing a link so that the filer may print and deliver the summons/garnishment, pleadings and any other necessary documents to the person designated to serve the documents.

Pursuant to State statutes, Supreme Court Rules and Local Court Rules, attorneys are required to print, attach and serve specific documents with certain types of Petitions and other filings.

Please refer to the Court's website for instructions on how to assemble the service packets at:

16thcircuit.org → Electronic Filing Information → Required Documents for Service – eFiled cases → Summons/Garnishment Service Packet Information.

Please review this information periodically, as revisions are frequently made. Thank you.

Circuit Court of Jackson County

Revised 7/3/13

Case 4:14-cv-00885-BP Document 1-1 Filed 10/08/14 Page 34 of 398



IN THE 16TH JUDICIAL CIRCUIT COURT, JACKSON COUNTY, MISSOURI

Judge or Division:	Case Number: 1316-CV27529			
KENNETH R GARRETT III				
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:			
STEFANIE AYALA	ANDREW K SMITH			
	221 W LEXINGTON SUITE 400			
VS.	INDEPENDENCE, MO 64051	-		
Defendant/Respondent:	Court Address: 308 W Kansas			
MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050			
Nature of Suit:	THOUSE BROBEROS, MIC CHOO			
CC Breach of Contract		(Date File Stamp)		
	-1 C	• * * * * * * * * * * * * * * * * * * *		
Summons for Personal Service Outside the State of Missouri (Except Attachment Action)				
The State of Missouri to: JOHN MUCCI	cept Attachment Action)			
The State of Missouri to. Source in Color				
10720 METCALF AVE OVERLAND PARK, KS 66210 PRIVA	TE PROCESS SERVER			
You are summoned to a	appear before this court and to file your pleading to the petition	on, copy of which is attached,		
and to serve a copy of your	pleading upon the attorney for the Plaintiff/Petitioner at the	above address all within 30		
	mmons upon you, exclusive of the day of service. If you fait taken against you for the relief demanded in this action.			
(元)(2)(4)(元)	\(\lambda \mu \lambda)		
05-NOV-				
JACKSON COUNTY Further Information:				
Officer'	s or Server's Affidavit of Service			
I certify that:				
	this the state of territory whom the above growing and area	٠.		
1 I am authorized to serve process in civil actions wi	thin the state or territory where the above summons was serv	ed. (state).		
1 I am authorized to serve process in civil actions wi	thin the state or territory where the above summons was serv of County,	ed(state).		
 I am authorized to serve process in civil actions wi My official title is	of County, oy of the petition to the Defendant/Respondent.	(state).		
 I am authorized to serve process in civil actions wi My official title is I have served the above summons by: (check one) delivering a copy of the summons and a copy of the summons are copy of the summons and a copy of the summons are copy of the summons a	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Def	endant/Respondent with		
 I am authorized to serve process in civil actions wi My official title is	of County, of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age	endant/Respondent with		
 I am authorized to serve process in civil actions wi My official title is	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to	endant/Respondent with e of 15 years.		
 I am authorized to serve process in civil actions wi My official title is	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to (name)	endant/Respondent with e of 15 years. (title).		
 I am authorized to serve process in civil actions wi My official title is	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to (name)	endant/Respondent with e of 15 years. (title).		
 I am authorized to serve process in civil actions wi My official title is	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to	endant/Respondent with e of 15 years. (title).		
 I am authorized to serve process in civil actions wi My official title is	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to (name)	endant/Respondent with e of 15 years. (title). (address) (time).		
1. I am authorized to serve process in civil actions wi 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a cop	of	endant/Respondent with e of 15 years. (title). (address) (time).		
1. I am authorized to serve process in civil actions wi 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a cop	of County, oy of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to (name) (date) at Signature of Sheriff or Server to me before this (day) (montance) the clerk of the court of which affiant is an officer.	endant/Respondent with e of 15 years. (title). (address) (time).		
1. I am authorized to serve process in civil actions wi 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a cop	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to (name) (date) at Signature of Sheriff or Server of me before this (day) (monte the clerk of the court of which affiant is an officer.	(state). Pendant/Respondent with e of 15 years. (title)(address)(time). th)(year)		
1. I am authorized to serve process in civil actions wi 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a cop	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to (name) (date) at Signature of Sheriff or Server (day) (montant of the clerk of the court of which affiant is an officer. The judge of the court of which affiant is an officer. Summary of the petition to the petition to (date) at Signature of Sheriff or Server (day) (montant of the clerk of the court of which affiant is an officer. Summary of the petition to the petition to (date) at Signature of Sheriff or Server (day) (montant of the court of which affiant is an officer. Summary of the petition to period of the petition to (date) at Signature of Sheriff or Server (day) (montant of the court of which affiant is an officer. Summary of the petition to (date) at Signature of Sheriff or Server (day) (montant of the court of which affiant is an officer. Summary of the petition to (date) at Signature of Sheriff or Server (day) (montant of the court of which affiant is an officer. Signature of Sheriff or Server (day) (montant of the court of which affiant is an officer.	(state). cendant/Respondent with e of 15 years. (title). (address) (time).		
1. I am authorized to serve process in civil actions wi 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a cop	of County, by of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to (name) (date) at Signature of Sheriff or Server of me before this (day) (monte the clerk of the court of which affiant is an officer.	(state). Pendant/Respondent with e of 15 years. (title). (address) (time). (time).		
1. I am authorized to serve process in civil actions wi 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a cop	of	(state). Pendant/Respondent with e of 15 years. (title). (address) (time). (year) served the above summons.		
1. I am authorized to serve process in civil actions wi 2. My official title is	of	(state). Pendant/Respondent with e of 15 years. (title). (address) (time). (year) served the above summons.		
1. I am authorized to serve process in civil actions wi 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a cop	of	(state). Pendant/Respondent with e of 15 years. (title). (address) (time). (th) (year) served the above summons.		
1. I am authorized to serve process in civil actions wi 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a cop	of	(state). Pendant/Respondent with e of 15 years. (title). (address) (time). (th) (year) served the above summons.		

See the following page for directions to clerk and to officer making return on service of summons.

Directions to Clerk

Personal service outside the State of Missouri is permitted only upon certain conditions set forth in Rule 54. The clerk should insert in the summons the names of only the Defendant/Respondent or Defendants/Respondents who are to be personally served by the officer to whom the summons is delivered. The summons should be signed by the clerk or deputy clerk under the seal of the court and a copy of the summons and a copy of the petition for each Defendant/Respondent should be mailed along with the original summons to the officer who is to make service. The copy of the summons may be a carbon or other copy and should be signed and sealed in the same manner as the original but it is unnecessary to certify that the copy is a true copy. The copy of the motion may be a carbon or other copy and should be securely attached to the copy of the summons but need not be certified a true copy. If the Plaintiff's/Petitioner has no attorney, the Plaintiff's/Petitioner's address and telephone number should be stated in the appropriate square on the summons. This form is not for use in attachment actions. (See Rule 54.06, 54.07 and 54.14)

Directions to Officer Making Return on Service of Summons

A copy of the summons and a copy of the motion must be served on each Defendant/Respondent. If any Defendant/Respondent refuses to receive the copy of the summons and motion when offered, the return shall be prepared accordingly so as to show the offer of the officer to deliver the summons and motion and the Defendant's/Respondent's refusal to receive the same.

Service shall be made: (1) On Individual. On an individual, including an infant or incompetent person not having a legally appointed guardian, by delivering a copy of the summons and motion to the individual personally or by leaving a copy of the summons and motion at the individual's dwelling house or usual place of abode with some person of the family over 15 years of age, or by delivering a copy of the summons and petition to an agent authorized by appointment or required by law to receive service of process; (2) On Guardian. On an infant or incompetent person who has a legally appointed guardian, by delivering a copy of the summons and motion to the guardian personally; (3) On Corporation, Partnership or Other Unincorporated Association. On a corporation, partnership or unincorporated association, by delivering a copy of the summons and motion to an officer, partner, or managing or general agent, or by leaving the copies at any business office of the Defendant/Respondent with the person having charge thereof or by delivering copies to its registered agent or to any other agent authorized by appointment or required by law to receive service of process; (4) On Public or Quasi-Public Corporation or Body. Upon a public, municipal, governmental or quasi-public corporation or body in the case of a county, to the mayor or city clerk or city attorney in the case of a city, to the chief executive officer in the case of any public, municipal, governmental, or quasi-public corporation or body or to any person otherwise lawfully so designated.

Service may be made by an officer or deputy authorized by law to serve process in civil actions within the state or territory where such service is made.

Service may be made in any state or territory of the United States. If served in a territory, substitute the word "territory" for the word "state."

The office making the service must swear an affidavit before the clerk, deputy clerk, or judge of the court of which the person is an officer or other person authorized to administer oaths. This affidavit must state the time, place, and manner of service, the official character of the affiant, and the affiant's authority to serve process in civil actions within the state or territory where service is made.

Service must not be made less than ten days nor more than 30 days from the date the Defendant/Respondent is to appear in court. The return should be made promptly and in any event so that it will reach the Missouri Court within 30 days after service.

OSCA (7-04) SM60 (JAKSMOS) For Court Use Only: Document ID# 13-SMOS-1267 2 of 2 (1316-CV27529)

SUMMONS/GARNISHMENT SERVICE PACKETS ATTORNEY INFORMATION

Under the Missouri e-filing system now utilized by the 16th Judicial Circuit Court, once a case has been accepted for filing, a clerk prepares the necessary documents for service. The summons/garnishment is sent to the attorney by an e-mail containing a link so that the filer may print and deliver the summons/garnishment, pleadings and any other necessary documents to the person designated to serve the documents.

Pursuant to State statutes, Supreme Court Rules and Local Court Rules, attorneys are required to print, attach and serve specific documents with certain types of Petitions and other filings.

Please refer to the Court's website for instructions on how to assemble the service packets at:

16thcircuit.org → Electronic Filing Information → Required Documents for Service – eFiled cases → Summons/Garnishment Service Packet Information.

Please review this information periodically, as revisions are frequently made. Thank you.

Circuit Court of Jackson County



Judge or Division:

IN THE 16TH JUDICIAL CIRCUIT COURT, JACKSON COUNTY, MISSOURI

Case Number: 1316-CV27529

KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:	
STEFANIE AYALA	ANDREW K SMITH	
	221 W LEXINGTON SUITE 400	
VS.	INDEPENDENCE, MO 64051	_
Defendant/Respondent:	Court Address:	
MISSION GROUP KANSAS INC	308 W Kansas	
DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:		
CC Breach of Contract		(Date File Stamp)
Summons for Personal Service Outside the State of Missouri		
	ccept Attachment Action)	
The State of Missouri to: BOARD OF DIRECTORS	OF MISSION GROUP KANSAS INC	
RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 PRIVATE	PROCESS SERVER	
You are summoned to	appear before this court and to file your pleading to the petition	on, copy of which is attached,
COURT SEAL OF and to serve a copy of your	pleading upon the attorney for the Plaintiff/Petitioner at the	above address all within 30
days after service of this su	immons upon you, exclusive of the day of service. If you far	to file your pleading,
[5][X 10 4 2 5 1 7 5 1	e taken against you for the relief demanded in this action	<u> </u>
05-NOV- Date		
JACKSON COUNTY Further Information:	with the state of	
Officer ³	's or Server's Affidavit of Service	
I certify that:		4
 I am authorized to serve process in civil actions wi My official title is 	thin the state or territory where the above summons was serv	ea. (state).
3. I have served the above summons by: (check one)	of County,	(State).
delivering a copy of the summons and a cop	by of the petition to the Defendant/Respondent.	
leaving a copy of the summons and a copy	of the petition at the dwelling place or usual abode of the Def a person of the Defendant's/Respondent's family over the age	endant/Respondent with
(for service on a cornoration) delivering a c	opy of the summons and a copy of the petition to	, 61 15 years.
(for service on a corporation) derivering a c	(name)	(title).
other (describe)		
Served at	(state), on(date) at	(address)
in County,	(state), on (date) at	(time).
Printed Name of Sheriff or Server	Signature of Sheriff or Server	· · · · · · · · · · · · · · · · · · ·
Subscribed and Sworn T	To me before this (day) (mon	th) (year)
I am: (check one)	o me before this (day) (months de clerk of the court of which affiant is an officer.	
ti	he judge of the court of which affiant is an officer.	
	outhorized to administer oaths in the state in which the affiant	served the above summons.
· · ·	(use for out-of-state officer) uthorized to administer oaths. (use for court-appointed serve	r)
a	uthorized to administer oaths. (use for court-appointed serve	1)
	Signature and Title	
Service Fees, if applicable		
Summons \$		
Non Est \$ Mileage \$ (miles @ \$ per mile)	
0		
Total \$		

Directions to Clerk

Personal service outside the State of Missouri is permitted only upon certain conditions set forth in Rule 54. The clerk should insert in the summons the names of only the Defendant/Respondent or Defendants/Respondents who are to be personally served by the officer to whom the summons is delivered. The summons should be signed by the clerk or deputy clerk under the seal of the court and a copy of the summons and a copy of the petition for each Defendant/Respondent should be mailed along with the original summons to the officer who is to make service. The copy of the summons may be a carbon or other copy and should be signed and sealed in the same manner as the original but it is unnecessary to certify that the copy is a true copy. The copy of the motion may be a carbon or other copy and should be securely attached to the copy of the summons but need not be certified a true copy. If the Plaintiff's/Petitioner has no attorney, the Plaintiff's/Petitioner's address and telephone number should be stated in the appropriate square on the summons. This form is not for use in attachment actions. (See Rule 54.06, 54.07 and 54.14)

Directions to Officer Making Return on Service of Summons

A copy of the summons and a copy of the motion must be served on each Defendant/Respondent. If any Defendant/Respondent refuses to receive the copy of the summons and motion when offered, the return shall be prepared accordingly so as to show the offer of the officer to deliver the summons and motion and the Defendant's Respondent's refusal to receive the same.

Service shall be made: (1) On Individual. On an individual, including an infant or incompetent person not having a legally appointed guardian, by delivering a copy of the summons and motion to the individual personally or by leaving a copy of the summons and motion at the individual's dwelling house or usual place of abode with some person of the family over 15 years of age, or by delivering a copy of the summons and petition to an agent authorized by appointment or required by law to receive service of process; (2) On Guardian. On an infant or incompetent person who has a legally appointed guardian, by delivering a copy of the summons and motion to the guardian personally; (3) On Corporation, Partnership or Other Unincorporated Association. On a corporation, partnership or unincorporated association, by delivering a copy of the summons and motion to an officer, partner, or managing or general agent, or by leaving the copies at any business office of the Defendant/Respondent with the person having charge thereof or by delivering copies to its registered agent or to any other agent authorized by appointment or required by law to receive service of process; (4) On Public or Quasi-Public Corporation or Body. Upon a public, municipal, governmental or quasi-public corporation or body in the case of a county, to the mayor or city clerk or city attorney in the case of a city, to the chief executive officer in the case of any public, municipal, governmental, or quasi-public corporation or body or to any person otherwise lawfully so designated.

Service may be made by an officer or deputy authorized by law to serve process in civil actions within the state or territory where such service is made.

Service may be made in any state or territory of the United States. If served in a territory, substitute the word "territory" for the word "state."

The office making the service must swear an affidavit before the clerk, deputy clerk, or judge of the court of which the person is an officer or other person authorized to administer oaths. This affidavit must state the time, place, and manner of service, the official character of the affiant, and the affiant's authority to serve process in civil actions within the state or territory where service is made.

Service must not be made less than ten days nor more than 30 days from the date the Defendant/Respondent is to appear in court. The return should be made promptly and in any event so that it will reach the Missouri Court within 30 days after service.

Rules 54.06, 54.07, 54.14, 54.20;

SUMMONS/GARNISHMENT SERVICE PACKETS ATTORNEY INFORMATION

Under the Missouri e-filing system now utilized by the 16th Judicial Circuit Court, once a case has been accepted for filing, a clerk prepares the necessary documents for service. The summons/garnishment is sent to the attorney by an e-mail containing a link so that the filer may print and deliver the summons/garnishment, pleadings and any other necessary documents to the person designated to serve the documents.

Pursuant to State statutes, Supreme Court Rules and Local Court Rules, attorneys are required to print, attach and serve specific documents with certain types of Petitions and other filings.

Please refer to the Court's website for instructions on how to assemble the service packets at:

16thcircuit.org → Electronic Filing Information → Required Documents for Service – eFiled cases → Summons/Garnishment Service Packet Information.

Please review this information periodically, as revisions are frequently made. Thank you.

Circuit Court of Jackson County



Judge or Division:	Case Number: 1316-CV27529	
KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:	
STEFANIE AYALA	ANDREW K SMITH	
Vs.	221 W LEXINGTON SUITE 400 INDEPENDENCE, MO 64051	
Defendant/Respondent:	Court Address:	
MISSION GROUP KANSAS INC	308 W Kansas	
DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:		
CC Breach of Contract		(Date File Stamp)
Summons for Personal Service Outside the State of Missouri		
(Ex	cept Attachment Action)	
The State of Missouri to: MISSION GROUP KANS		
DBA: WRIGHT CAREER RA: CAPITOL CORPORATE	COLLEGE	
SERVICES INC DDIVA	TE PROCESS SERVER	
TOPEKA, KS 66603		
COURT SEAL OF You are summoned to a	appear before this court and to file your pleading to the petitio pleading upon the attorney for the Plaintiff/Petitioner at the a	n, copy of which is attached,
days after service of this su	mmons upon you, exclusive of the day of service. If you fail	to file your pleading,
judgment by default will be	e taken against you for the relief demanded in this action.	1
<u>05-NOV-</u>		
JACKSON COUNTY Date V WClerk Further Information:		
Officer's or Server's Affidavit of Service		
I certify that:		,
 I am authorized to serve process in civil actions wi My official title is 	thin the state or territory where the above summons was serve	ed. (state).
3. I have served the above summons by: (check one)		
delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with		
leaving a copy of the summons and a copy of	of the petition at the dwelling place or usual abode of the Dete person of the Defendant's/Respondent's family over the age	endant/Respondent with of 15 years.
(for service on a corporation) delivering a co	opy of the summons and a copy of the petition to	
	(name)	(title).
other (describe)		(address)
inCounty,	(state), on(date) at	(time).
Printed Name of Sheriff or Server	Signature of Sheriff or Server	
Subscribed and Sworn T	o me before this (day) (month	n) (year)
I am: (check one)	ne clerk of the court of which affiant is an officer.	
=	ne judge of the court of which affiant is an officer.	
	uthorized to administer oaths in the state in which the affiant suse for out-of-state officer)	served the above summons.
	athorized to administer oaths. (use for court-appointed server)
	Cinnature and Title	
Service Fees, if applicable	Signature and Title	
Summons \$		
Non Est \$ Mileage \$(miles @ \$ per mile)	
Total \$		
See the following page for direction	ons to clerk and to officer making return on service of summons.	

Directions to Clerk

Personal service outside the State of Missouri is permitted only upon certain conditions set forth in Rule 54. The clerk should insert in the summons the names of only the Defendant/Respondent or Defendants/Respondents who are to be personally served by the officer to whom the summons is delivered. The summons should be signed by the clerk or deputy clerk under the seal of the court and a copy of the summons and a copy of the petition for each Defendant/Respondent should be mailed along with the original summons to the officer who is to make service. The copy of the summons may be a carbon or other copy and should be signed and sealed in the same manner as the original but it is unnecessary to certify that the copy is a true copy. The copy of the motion may be a carbon or other copy and should be securely attached to the copy of the summons but need not be certified a true copy. If the Plaintiff's/Petitioner has no attorney, the Plaintiff's/Petitioner's address and telephone number should be stated in the appropriate square on the summons. This form is not for use in attachment actions. (See Rule 54.06, 54.07 and 54.14)

Directions to Officer Making Return on Service of Summons

A copy of the summons and a copy of the motion must be served on each Defendant/Respondent. If any Defendant/Respondent refuses to receive the copy of the summons and motion when offered, the return shall be prepared accordingly so as to show the offer of the officer to deliver the summons and motion and the Defendant's/Respondent's refusal to receive the same.

Service shall be made: (1) On Individual. On an individual, including an infant or incompetent person not having a legally appointed guardian, by delivering a copy of the summons and motion to the individual personally or by leaving a copy of the summons and motion at the individual's dwelling house or usual place of abode with some person of the family over 15 years of age, or by delivering a copy of the summons and petition to an agent authorized by appointment or required by law to receive service of process; (2) On Guardian. On an infant or incompetent person who has a legally appointed guardian, by delivering a copy of the summons and motion to the guardian personally; (3) On Corporation, Partnership or Other Unincorporated Association. On a corporation, partnership or unincorporated association, by delivering a copy of the summons and motion to an officer, partner, or managing or general agent, or by leaving the copies at any business office of the Defendant/Respondent with the person having charge thereof or by delivering copies to its registered agent or to any other agent authorized by appointment or required by law to receive service of process; (4) On Public or Quasi-Public Corporation or Body. Upon a public, municipal, governmental or quasi-public corporation or body in the case of a county, to the mayor or city clerk or city attorney in the case of a city, to the chief executive officer in the case of any public, municipal, governmental, or quasi-public corporation or body or to any person otherwise lawfully so designated.

Service may be made by an officer or deputy authorized by law to serve process in civil actions within the state or territory where such service is made.

Service may be made in any state or territory of the United States. If served in a territory, substitute the word "territory" for the word "state."

The office making the service must swear an affidavit before the clerk, deputy clerk, or judge of the court of which the person is an officer or other person authorized to administer oaths. This affidavit must state the time, place, and manner of service, the official character of the affiant, and the affiant's authority to serve process in civil actions within the state or territory where service is made.

Service must not be made less than ten days nor more than 30 days from the date the Defendant/Respondent is to appear in court. The return should be made promptly and in any event so that it will reach the Missouri Court within 30 days after service.

SUMMONS/GARNISHMENT SERVICE PACKETS ATTORNEY INFORMATION

Under the Missouri e-filing system now utilized by the 16th Judicial Circuit Court, once a case has been accepted for filing, a clerk prepares the necessary documents for service. The summons/garnishment is sent to the attorney by an e-mail containing a link so that the filer may print and deliver the summons/garnishment, pleadings and any other necessary documents to the person designated to serve the documents.

Pursuant to State statutes, Supreme Court Rules and Local Court Rules, attorneys are required to print, attach and serve specific documents with certain types of Petitions and other filings.

Please refer to the Court's website for instructions on how to assemble the service packets at:

16thcircuit.org → Electronic Filing Information → Required Documents for Service – eFiled cases → Summons/Garnishment Service Packet Information.

Please review this information periodically, as revisions are frequently made. Thank you.

Circuit Court of Jackson County



Judge or Division:	Case Number: 1316-CV27529	
KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:	
STEFANIE AYALA	ANDREW K SMITH	
	221 W LEXINGTON SUITE 400	
Vs.	INDEPENDENCE, MO 64051	
Defendant/Respondent:	Court Address: 308 W Kansas	
MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:	1. (2.2) 1. (2.2) 1. (3.2)	
CC Breach of Contract		(Data Eila Stamm)
	al Service Outside the State of Missor	(Date File Stamp)
		ırı
	cept Attachment Action)	
The State of Missouri to: JOHN MUCCI		
10720 METCALFAVE	TE DDOCESS SEDVED	
OVERLAND PARK, KS 66210 PRIVA	TE PROCESS SERVER	
You are summoned to a	appear before this court and to file your pleading to the petitio	n, copy of which is attached.
and to serve a copy of your	pleading upon the attorney for the Plaintiff/Petitioner at the a	bove address all within 30
	mmons upon you, exclusive of the day of service. If you fail	to file your pleading,
151 150 1531 (S)	taken against you for the relief demanded in this action	1
05-NOV-	WClerk	
JACKSON COUNTY Further Information;		
	s or Server's Affidavit of Service	
I certify that:	this the state on tendence where the share surrous and the same	.a
 I am authorized to serve process in civil actions with a compact of the compact of	thin the state or territory where the above summons was serve of County,	(state).
3. I have served the above summons by: (check one)		
delivering a copy of the summons and a cop	y of the petition to the Defendant/Respondent.	
	of the petition at the dwelling place or usual abode of the Defe	
	person of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to	of 15 years,
(for service on a corporation) derivering a co	(name)	(title).
other (describe)		
Served of Johnson 10720 Metca	3 (state), on 11-104-132 (date) di	(address)
Jerry Wonten	(state), on(date tal(5:34 (time).
Printed Name of Sheriff or Server		
Subscribed and Sworn To	o me before this (day) (month	n) 10 (year)
Tain: (check one) m	ic tierk of the court of winch arriant is an officer.	
A. MOUN Expires th	e judge of the court of which affiant is an officer. athorized to administer oaths in the state in which the affiant s	remad the chara cummans
My Commission County February 24, 2017	use for out-of-state officer)	et ved the above summons.
February 24, Louinly Juckson County 24, Louinly Juckson County 24, Louinly 24,	thorized to administer oaths. (use for court-appointed server)	M. O.A.
MOTARY Legisland #134655105		Atthy Kubbic
Service rees, if applicable	V Signature and Title	
Summons \$		
Non Est \$		

Mileage Total _miles @ \$ _____ per mile)

See the following page for directions to clerk and to officer making return on service of summons.

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

VS.

Defendant/Respondent:

MISSION GROUP KANSAS INC, d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on John Mucci, 10720 Metcalf Avenue, Overland Park, KS 66210.

I, JERRY WOOTEN, being duly sworn, depose and say that on the 12th day of November, 2013 at 3:34 pm, I:

INDIVIDUALLY SERVED the within named person with a true copy of this Summons in Civil Case; Petition for Damages; Designation of Lead Counsel; and Motion and Order for Private Process Server at the address of 10720 Metcalf Avenue, Overland Park, KS 66210.

I am over the age of eighteen, and have no interest in the above action.

Subscribed and Sworn to before me on the day of by the affiant who is personally

known to me.

NOTARY PUB

A. MOSAN
My Commission Expires
February 24, 2017
Jackson County
Commission #13452192

JERRY WOOT EN Process Server

HPS Process Service & Investigations, Inc. www.hpsprocess.com 1669 Jefferson

Kansas City, MO 64108 (800) 796-9559

Our Job Serial Number: HAT-2013022599

Ref: 23376

Copyright @ 1992-2011 Database Services, Inc. - Process Server's Toolbox V6.5h



4.黑线4.		
Judge or Division:	Case Number: 1316-CV27529	
KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:	
STEFANIE AYALA	ANDREW K SMITH	
DILITING / C//C//	221 W LEXINGTON SUITE 400	
VS.	INDEPENDENCE, MO 64051	
Defendant/Respondent:	Court Address:	
MISSION GROUP KANSAS INC	308 W Kansas	
DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:		
CC Breach of Contract	(Date File Stam)
Summons for Person	al Service Outside the State of Missouri	
12 1	scept Attachment Action)	
The State of Missouri to: BOARD OF DIRECTORS		
The State of Missouri to: BOARD OF DIRECTORS	SOF MISSION GROUP KANSAS INC	
RA: CAPITOL CORPORATE		
SERVICES INC		
TOPEKA, KS 66603 PRIVATE	E PROCESS SERVER	
COURT SEAL OF You are summoned to a	appear before this court and to file your pleading to the petition, copy of which is att	ached,
and to serve a copy of your	r pleading upon the attorney for the Plaintiff/Petitioner at the above address all withiummons upon you, exclusive of the day of service. If you fan to file your pleading,	n 30
days after service of this su	e taken against you for the relief demanded in this petion ()	
05-NOV-	Vall lead	
Date		-
JACKSON COUNTY Further Information:		
Officer's or Server's Affidavit of Service		
I certify that:	the state of the second	
1. I am authorized to serve process in civil actions with a serve process in civil actions with a serve process.	ithin the state or territory where the above summons was served. SCIVER of JOCKSON County, MISSOWN (state	:).
3. I have served the above summons by: (check one)		
delivering a copy of the summons and a cop	py of the petition to the Defendant/Respondent.	
leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with		
, a person of the Defendant's/Respondent's family over the age of 15 years.		
(for service on a corporation) delivering a copy of the summons and a copy of the petition to (name) Representative (title).		
other (describe)	(maile) (C) (maile)	
Served at 700 SW Jackson St. Sic.	100 TOPERO-165 66603 (address	
in Shawnee County, Kans	(state), on 11-12-13 (date) at 3:39 PM (time).
Na thaniel Scott Printed Name of Sheriff or Server	Signature of Sheriff or Server	
Printed Name of Sheriff or Server A, MOCH Subscribed and Sworn T A, MOCH Subscribed and Sworn T ANY Commission Explication (check one) My Commission Explication (check one) the commission of the commission	To me before this 12 (day) NOVEM Deflaconth) 12 (year)	
A, MOCA Subscribed and Sworn I	the clerk of the court of which affiant is an officer.	
My Commission County February 24, 2011 The commission County The co	he judge of the court of which affiant is an officer.	
	authorized to administer oaths in the state in which the affiant served the above summ	nons.
-* CEAL ST COMMISSION	(use for out-of-state officer)	
M au	uthorized to administer onths. (use for court-appointed server)	
10 Miller	Signature and little	-
Service Fees, if applicable	1 Signature and little)	
Summons \$		
Non Est \$	ν.Ψ.ν. Ο Φ	
Mileage	miles @ \$ per mile)	
Α U 1601 Ψ	•	

OSCA (7-04) SM60 (JAKSMOS) For Court Use Only: Document ID# 13-SMOS-1266 1 of 2 (1316-CV27529)

Rules 54 06, 54.07, 54 14, 54.20; 506.500, 506 510 RSMo

See the following page for directions to clerk and to officer making return on service of summons.

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

٧s

Defendant/Respondent:

MISSION GROUP KANSAS INC, d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on Board of Directors of Mission Group Kansas Inc., Registered Agent: Capital Corporate Services Inc, 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I, NATHANIEL SCOTT, being duly sworn, depose and say that on the 12th day of November, 2013 at 3:39 pm, I:

Served the within named with a true copy of the Summons for Personal Service Outside the State of Missouri (Execpt Attachment Actions); Petition for Damages; and Designation of Lead Councel by leaving with Regional Representative, Ann Foster, at 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I am over the age of eighteen, and have no interest in the above action.

Subscribed and Sworn to before me on the day of by the affiant who is personally

NOTADYD

MY C

Commission Expires

A. MOON

February 24, 2017

Jackson County

13452192

NATHANIEL SCOTT Process Server

HPS Process Service & Investigations, Inc. www.hpsprocess.com

1669 Jefferson Kansas City, MO 64108

(800) 796-9559

Our Job Serial Number: HAT-2013022785 Ref: 23376

Copyright @ 1992-2011 Database Services, Inc. - Process Server's Toolbox V6 5h



RENNETH R GARRETT III Plaintiff/Petitioner: STEFANIE AYALA Defendant/Respondent: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE Nature of Suit: CC Breach of Contract Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF Vo. Plaintiff's/Petitioner's Attorney/Address: ANDREW K SMITH 221 W LEXINGTON SUITE 400 No. 64051 COURT SEAL OF Vo. Date File Stamp) PRIVATE PROCESS SERVER You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fan to file your pleading, judgment by default will be taken against you for the relief demanded in this vertion, in the service of the summons upon you, exclusive of the day of service. If you fan to file your pleading, judgment by default will be taken against you for the relief demanded in this vertion.		
STEFANIE AYALA VS. NDREW K SMITH 221 W LEXINGTON SUTTE 400 INDEPENDENCE, MO 64051 Court Address: 308 W Kansas INDEPENDENCE, MO 64050 Nature of Suit: CC Breach of Contract Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEIGA. KS 66603 COURT SEAL OF You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you any to file your pleading, judgment by default will be taken against you for the relief demanded in this script.		
STEFANIE AYALA VS. NDREW K SMITH 221 W LEXINGTON SUTTE 400 INDEPENDENCE, MO 64051 Court Address: 308 W Kansas INDEPENDENCE, MO 64050 Nature of Suit: CC Breach of Contract Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEIGA. KS 66603 COURT SEAL OF You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you any to file your pleading, judgment by default will be taken against you for the relief demanded in this script.		
Defendant/Respondent: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE Nature of Suit: CC Breach of Contract Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF TOPEKA, KS 66603 COURT SEAL OF and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you an to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
Defendant/Respondent: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE Nature of Suit: CC Breach of Contract Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action?		
MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE Nature of Suit: CC Breach of Contract Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you all to file your pleading, judgment by default will be taken against you for the relief demanded in this petion,		
DBA: WRIGHT CAREER COLLEGE Nature of Suit: CC Breach of Contract Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you all to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
Nature of Suit: CC Breach of Contract Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF And to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action? (Date File Stamp) (Date File Stamp) (Date File Stamp)		
Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF Outside the State of Missouri (Except Attachment Action) PRIVATE PROCESS SERVER You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fall to file your pleading, judgment by default will be taken against you for the relief demanded in this petion) (05-NOV-2013		
Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEICA, KS 66603 COURT SEAL OF You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you and to file your pleading, judgment by default will be taken against you for the relief demanded in this action) 05-NOV-2013		
(Except Attachment Action) The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you an to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
The State of Missouri to: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF And to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you and to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEICA, KS 66603 COURT SEAL OF And to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you an to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
PRIVATE PROCESS SERVER PRIVATE PROCESS SERVER You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you are to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
PRIVATE PROCESS SERVER You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you are to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
TOPEKA, KS 66603 COURT SEAL OF Which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you are for the your pleading, judgment by default will be taken against you for the relief demanded in this action.		
You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you an to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you and to file your pleading, judgment by default will be taken against you for the relief demanded in this action of the service of the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you are to file your pleading, judgment by default will be taken against you for the relief demanded in this action.		
days after service of this summons upon you, exclusive of the day of service. If you an to file your pleading, judgment by default will be taken against you for the relief demanded in this oction.		
05-NOV-2013		
Date V WClerk JACKSON COUNTY Further Information:		
A Historia Microsia,		
Officer's or Server's Affidavit of Service I certify that:		
1 Lam authorized to serve process in civil actions within the state or territory where the above summons was served.		
2. My official title is Privale Process Server of Jackson County, Wissour, (state).		
3. I have served the above summons by: (check one)		
delivering a copy of the summons and a copy of the petition to the Defendant/Respondent.		
leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with, a person of the Defendant's/Respondent's family over the age of 15 years.		
(for service on a corporation) delivering a copy of the summons and a copy of the petition to		
Ann Foster (name) Regional Representative (title).		
other (describe)		
Served at 100 SW Jackson St. Sic. 100 Topeka, K5 66603 (address) in Shawnee County, Kansas (state), on 11-12-13 (date) at 3:39 PM (time).		
Nathaniel State		
Subscribed and Sworn To me before this (day) WWW/WW (month) (year)		
Subscribed and Sworn To me before this (day) WWW/WW (month) (year)		
Subscribed and Sworn To me before this (day) WWW (month) (year) A.MOON am; (check one) the clerk of the court of which affiant is an officer. Commission Explication and Sworn To me before this (day) WWW (month) (year)		
A.MOCNY amic (check one) A.MOCNY amic (check one) the clerk of the court of which affiant is an officer. the judge of the court of which affiant is an officer.		
Subscribed and Sworn To me before this (day) WWW (month) (year) A MOON am (check one) the clerk of the court of which affiant is an officer. The judge of the court of which affiant is an officer. WY Commission EXPIRED COUNTY Subscribed and Sworn To me before this (day) WWW (month) (year) The judge of the court of which affiant is an officer. authorized to administer oaths in the state in which the affiant served the above summons. (use for out-of-state officer) authorized to administer oaths. (use for out-of-state officer)		
Subscribed and Sworn To me before this (day) WWW (month) (year) A MOON anti-(check one) the clerk of the court of which affiant is an officer. the judge of the court of which affiant is an officer. where the pudge of the court of which affiant is an officer. authorized to administer oaths in the state in which the affiant served the above summons. (use for out-of-state officer) authorized to administer oaths. (use for court-inhointed server) authorized to administer oaths.		
Jackson Use for out-of-state officer) Jackson Williams of the server authorized to administer oath (ase for count-officer) SEA SEA SI COUNT-OFFICE OFFICE		
Jackson Use for out-of-state officer authorized to administer oath use for cout-officer authorized to admini		
Jackson Use for out-of-state officer) Jackson Williams of the server authorized to administer oath (ase for count-officer) SEA SEA SI COUNT-OFFICE OFFICE		

OSCA (7-04) SM60 (JAKSMOS) For Court Use Only: Document ID# 13-SMOS-1265 1 of 2 (1316-CV27529)

Rules 54.06, 54.07, 54.14, 54.20, 506.500, 506.510 RSMo

See the following page for directions to clerk and to officer making return on service of summons.

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

VS.

Defendant/Respondent:

MISSION GROUP KANSAS INC. d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on Mission Group Kansas Inc., d/b/a Wright Career College, Registered Agent: Capital Corporate Services Inc., 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I, NATHANIEL SCOTT, being duly sworn, depose and say that on the 12th day of November, 2013 at 3:39 pm, I:

Served the within named with a true copy of the Summons for Personal Service Outside the State of Missouri (Exept Attachment Action); Petition for Damages; and Designation of Lead Councel by leaving with Regional Representative, Ann Foster, at 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I am over the age of eighteen, and have no interest in the above action.

by the affiant who is personally

NOTABY BUBL

Commission #13452195

Wy Commission Expire

A, MOOI

A, M

NATHANIEL SCOTT Process Server

HPS Process Service & Investigations, Inc. www.hpsprocess.com 1669 Jefferson

Kansas City, MO 64108 (800) 796-9559

Our Job Serial Number: HAT-2013022784

Ref: 23376

Copyright @ 1992-2011 Database Services, Inc. - Process Server's Toolbox V6.5h



Judge or Division:	Case Number: 1316-CV27529	
KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address	
STEFANIE AYALA	ANDREW K SMITH	
	221 W LEXINGTON SUITE 400	
VS.	INDEPENDENCE, MO 64051	
Defendant/Respondent:	Court Address:	
MISSION GROUP KANSAS INC	308 W Kansas	
DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:		
CC Breach of Contract		(Date File Stamp)

Nature of Suit:	<u> </u>		
CC Breach of Contract			(Date File Stamp)
	St	ummons in Civil Case	
The State of Missouri to	o: RON HOLT		
1100 WALNUT ST STE 2900 KANSAS CITY, MO 64106	PRIVA	ATE PROCESS SERVER	
COURT SEAL OF	which is attached, and above address all with	to serve a copy of your pleading upon the attorney for Pl in 30 days after receiving this summons, exclusive of the c gment by default may be taken against you for the yeliof of	laintiff/Petitioner at the day of service, If you fail to
SACREOIT COURT			
Note to serving officer: S	ummons should be returned	Sheriff's or Server's Return to the court within thirty days after the date of issue.	
_	the above summons by: (che		
A .			
		e petition to the Defendant/Respondent.	75 1
leaving a copy of the su	mmons and a copy of the pe	etition at the dwelling place or usual abode of the Defendant/	Respondent with
		a person of the Defendant's/Respondent's family over	the age of 15 years.
	, , , , , , , , , , , , , , , , , , , ,	he summons and a copy of the petition to	
		(name)	(title).
other			
5 1100 le/s	7 010 112 heals	900 Kansas City, Mo 64106 of St. Louis), MO, on 1/12/13 (date) at	(- dd:)
Served at 1100 W	(County/City of Server of Must be sworn before a use of Superitory of Su	400 Ransas City, 110 ballop	(address)
in Jackson	(County/City of	of St. Louis), MO, on \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	10:24 H. M. (time).
Nathanie	1 Scott	The state of the s	RRS.
Printal Name	of Sheriff or Server	Signature of Sheri	off or Server
Commission Expr	1 Must be sworn before a 1	Signature of Sheri notary public if not served by an authorized officer: pefore me on	
AN PUBLE MY COMMANY 24, 201	y Subscribed and sworn to b 52192	pefore me on 1/25/25	date).
NOTARY * (Seal) lackson County	32192		y.
NOTARY * (Seal) Jackson County SEAL Commission #1346	My commission expires:		<u> </u>
X/2		Dale	Notary Public
Sheriff's Fees			
Summons	\$		
Non Est	2		
Sheriff's Deputy Salary	\$ 10.00		
Supplemental Surcharge Mileage	φ	miles @ \$,per mile)	
Total	ψ	inites (is \$\psi per fille)	
	d a copy of the netition mu	st be served an each Defendant/Respondent. For methods of	of service on all classes of
suits, see Supreme Court Ri			

Filed 10/08/14

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

Defendant/Respondent:

MISSION GROUP KANSAS INC. d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on Ron Holt, 1100 Walnut Street, Suite 2900, Kansas City, MO 64106.

I, NATHANIEL SCOTT, being duly sworn, depose and say that on the 12th day of November, 2013 at 10:24 am, I:

INDIVIDUALLY SERVED the within named person with a true copy of this Summons in Civil Case; Petition for Damages; Designation of Lead Councel: and Motion and Order for Private Process Server at the address of 1100 Walnut Street, Suite 2900, Kansas City, MO 64106.

I am over the age of eighteen, and have no interest in the above action.

nto before me on the by the affiant who is personally

A.MOON My Commission Expires February 24, 2017 Jackson County

HPS Process Service & Investigations, Inc. www.hpsprocess.com 1669 Jefferson

Kansas City, MO 64108 (800) 796-9559

NATHANIEL SCOTT

Process Server

Our Job Serial Number: HAT-2013022598 Ref: 23376

Jackson County
Jackson | 13452192
Commission | 13452192
Copyright © 1992-2011 Database Services, Inc. - Process Server's Toolbox V6.5h



Judge or Division:	Case Number: 1316-CV27529	
KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:	
STEFANIE AYALA	ANDREW K SMITH	
	221 W LEXINGTON SUITE 400	
Vs.	INDEPENDENCE, MO 64051	
Defendant/Respondent:	Court Address:	
MISSION GROUP KANSAS INC	308 W Kansas	
DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:		
CC Breach of Contract		(Date File Stamp)
Summons for Person	al Service Outside the State of Misse	ouri
(Ex	cept Attachment Action)	
The State of Missouri to: JOHN MUCCI		
10720 METCALFAVE DDIVA	TE PROCESS SERVER	
OVERLAND PARK, KS 66210	IL FROOLOG SERVER	
	appear before this court and to file your pleading to the peti	

days after service of this summons upon you, exclusive of the day of service. If you fan to file your pleading, judgment by default will be taken against you for the relief demanded in this action 05-NOV-2013 Date Further Information, Officer's or Server's Affidavit of Service I certify that: I am authorized to serve process in civil actions within the state or territory where the above summons was served. My official title is I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with ____, a person of the Defendant's/Respondent's family over the age of 15 years. (for service on a corporation) delivering a copy of the summons and a copy of the petition to (title). (name) other (describe) (address) (time). Subscribed and Sworn To me before this ________ I am: (check one) the clerk of the court of which affiant is an officer. WOOM.A My Commission Expires the judge of the court of which affinnt is an officer. February 24, 2017 authorized to administer oaths in the state in which the affiant served the above summons. Jackson County (use for out-of-state officer) Commission #13452105 authorized to administer oaths. Service fees, if applicable Summons Non Est Mileage miles (a) \$ ____ per mile) Total

See the following page for directions to clerk and to officer making return on service of summons.

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

Defendant/Respondent:

MISSION GROUP KANSAS INC, d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on John Mucci, 10720 Metcalf Avenue, Overland Park, KS 66210.

I, JERRY WOOTEN, being duly sworn, depose and say that on the 12th day of November, 2013 at 3:34 pm, I:

INDIVIDUALLY SERVED the within named person with a true copy of this Summons in Civil Case; Petition for Damages; Designation of Lead Counsel; and Motion and Order for Private Process Server at the address of 10720 Metcalf Avenue, Overland Park, KS 66210.

I am over the age of eighteen, and have no interest in the above action.

bscribed and Sworn to before me on the by the affiant who is personally

known to me.

NOTARY

NOOM .A My Commission Expires February 24, 2017 Jackson County Commission #13452192 JERRY WOOTEN Process Seryer

HPS Process Service & Investigations, Inc. www.hpsprocess.com

1669 Jefferson Kansas City, MO 64108

(800) 796-9559

Our Job Serial Number: HAT-2013022599 Ref: 23376

Copyright @ 1992-2011 Database Services, Inc. - Process Server's Toolbox V6.5h



			1
Judge or Division:		Case Number: 1316-CV27529	
KENNETH R GARRETT III			
Plaintiff/Petitioner:		Plaintiff's/Petitioner's Attorney/Address:	
STEFANIE AYALA		ANDREW K SMITH	
		221 W LEXINGTON SUITE 400	
	VS.	INDEPENDENCE, MO 64051	
Defendant/Respondent:		Court Address:	
MISSION GROUP KANSAS		308 W Kansas INDEPENDENCE, MO 64050	
DBA: WRIGHT CAREER	COLLEGE	INDEFERDENCE, INC. 04030	
Nature of Suit:			
CC Breach of Contract			(Date File Stamp)
Sum	mons for Person	al Service Outside the State of Missou	ıri
	(Ex	cept Attachment Action)	
The State of Missouri to:	MISSION GROUP KANSA	ASINC	
	BA: WRIGHT CAREER	COLLEGE	
RA: CAPITOL CORPORATE SERVICES INC		TE BRASEAS AFRIER	
700 SW JACKSON ST STE 100	PRIVA	TE PROCESS SERVER	
TOPEKA, KS 66603	Van and anti-manual to a	appear before this court and to file your pleading to the petition	n annu of which is attached
COURT SEAL OF	and to serve a copy of your	pleading upon the attorney for the Plaintiff/Petitioner at the a	bove address all within 30
	days after service of this su	mmons upon you, exclusive of the day of service. If you fail	to file your pleading,
(2(12))(2)	judgment by default will be	taken against you for the relief demanded in this retion.	1
	<u>(15-NOV-</u>	2013 /4/1/1/20	
JACKSON COUNTY	Date Further Information:	V WClerk	American American Company
	T (II III VI TILIOITIMETOTI		
	Officer	Commanda Affidavit of Convice	
Legify that	Officer'	s or Server's Affidavit of Service	
I certify that:	e process in civil actions wit	thin the state or territory where the above summons was serve	d.
 I am authorized to serv My official title is	e process in civil actions with	s or Server's Affidavit of Service thin the state or territory where the above summons was serve Server of Seckson County, M.	ed. 1735 ou f , ` (stale).
 I am authorized to serve My official title is	e process in civil actions with Crivate Process summons by: (check one)	thin the state or territory where the above summons was serve Selvel of Selvel County, N	id. 12350u (?,` (state).
1. I am authorized to serv 2. My official title is	e process in civil actions with Crivate Process summons by: (check one) y of the summons and a cop	thin the state or territory where the above summons was serve Selvel of Selvel County, No.	<u>ไว้วรอน (, `</u> (state).
1. I am authorized to serv 2. My official title is	e process in civil actions with Crivate Process summons by: (check one) y of the summons and a copy of the summons and a copy of	thin the state or territory where the above summons was serve Selvel of Selvel County, Note that petition to the Defendant/Respondent, of the petition at the dwelling place or usual abode of the Defe	<u> (state).</u> ndant/Respondent with
1. I am authorized to serv 2. My official title is	e process in civil actions with Crivate Process summons by: (check one) y of the summons and a copy of the summons and a c	thin the state or territory where the above summons was serve Selvel of Selvel County, Note that the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defendant of the Defendant's/Respondent's family over the agentic person of the Defendant a copy of the petition to	ndant/Respondent with of 15 years.
1. I am authorized to serv 2. My official title is	e process in civil actions with Crivate Process summons by: (check one) y of the summons and a copy of the summons and a c	thin the state or territory where the above summons was serve Selvel of Selvel County, Note that petition to the Defendant/Respondent, of the petition at the dwelling place or usual abode of the Defe	ndant/Respondent with of 15 years.
1. I am authorized to serv 2. My official title is	e process in civil actions with the process is summons by: (check one) by of the summons and a copy of the summons and a c	thin the state or territory where the above summons was serve Selvel of Selves County, Note of Selves of County, Note of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defendant of the Defendant's/Respondent's family over the age opy of the summons and a copy of the petition to Chame Regional Representation	ndant/Respondent with of 15 years.
1. I am authorized to serve 2. My official title is	e process in civil actions with the process is summons by: (check one) by of the summons and a copy of the summons and a c	thin the state or territory where the above summons was serve Selvel of Nekson County, Note of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age popy of the summons and a copy of the petition to (name) Regional Representation.	ndant/Respondent with of 15 years. (title).
1. I am authorized to serve 2. My official title is	e process in civil actions with the process is summons by: (check one) by of the summons and a copy of the summons and a c	thin the state or territory where the above summons was serve Selvel of County, Notes County, Notes of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defe person of the Defendant's/Respondent's family over the age to the summons and a copy of the petition to (name) Regional Representation (name) Regional Representation (state), on (date) at the service of the petition of the petition to (name) Regional Representation (date) at the service of the petition to (state), on (date) at the service of the petition to (date) at the service of the petition to (name) Regional Representation (date) at the service of the petition to (date) at the service of the	ndant/Respondent with of 15 years.
1. I am authorized to serve 2. My official title is	e process in civil actions with the process is summons by: (check one) by of the summons and a copy of the summons at the summons of	thin the state or territory where the above summons was serve Selvel of County, Notes of County, Notes of County, Notes of County, Notes of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age popy of the summons and a copy of the petition to (name) Regional Representation (name) Regional Representation (state), on (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Regiona	ndant/Respondent with of 15 years. (title).
1. I am authorized to serve 2. My official title is	e process in civil actions with the process is summons by: (check one) by of the summons and a copy of the summons at the summons of	thin the state or territory where the above summons was serve Selvel of County, Notes of County, Notes of County, Notes of County, Notes of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age popy of the summons and a copy of the petition to (name) Regional Representation (name) Regional Representation (state), on (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Regiona	ndant/Respondent with of 15 years. (title).
1. I am authorized to serv 2. My official title is	e process in civil actions with Crival Process summons by: (check one) y of the summons and a copy of the summons and a co	thin the state or territory where the above summons was serve Selvel of County, Notes of County, Notes of County, Notes of County, Notes of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age popy of the summons and a copy of the petition to (name) Regional Representation (name) Regional Representation (state), on (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Regiona	ndant/Respondent with of 15 years. (title). (address)
1. I am authorized to serve 2. My official title is	e process in civil actions with Crivate Process e summons by: (check one) y of the summons and a copy of the summons and a	thin the state or territory where the above summons was serve Selvel of County, Notes of County, Notes of County, Notes of County, Notes of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defendant's/Respondent's family over the age popy of the summons and a copy of the petition to (name) Regional Representation (name) Regional Representation (state), on (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Representation (date) at the summons and a copy of the petition to (name) Regional Regiona	ndant/Respondent with of 15 years. (title), (address) (time).
1. I am authorized to serve 2. My official title is	e process in civil actions with Crivale Process e summons by: (check one) y of the summons and a copy of the summons	thin the state or territory where the above summons was serve Selvel of County, Notes of County, Notes of County, Notes of County, Notes of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defe person of the Defendant's/Respondent's family over the age pop of the summons and a copy of the petition to (name) Regional Repression to (name) Regional Repression (date) at Signature of Sheriff or Server of the court of which affiant is an officer. It is the petition to the Defendant/Respondent. Signature of Sheriff or Server (day) (months to e clerk of the court of which affiant is an officer. It is the petition to the Defendant/Respondent.	ndant/Respondent with of 15 years. (title), (address) (time).
1. I am authorized to serve 2. My official title is	e process in civil actions with Crivale Process e summons by: (check one) y of the summons and a copy of the summons	thin the state or territory where the above summons was serve Selvel of County, Notes of County, Notes of County, Notes of County, Notes of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defe person of the Defendant's/Respondent's family over the age pay of the summons and a copy of the petition to (name) Regional Repression to (name) Regional Repression (date) at Signature of Sheriff or Server (day) (months the clerk of the court of which affiant is an officer. It is the petition to the Defendant/Respondent. Signature of Sheriff or Server (day) (months the clerk of the court of which affiant is an officer. It is the petition to the Defendant/Respondent.	ndant/Respondent with of 15 years. (title). (address) (time). (year)
1. I am authorized to serve 2. My official title is	e process in civil actions with Crivate Process e summons by: (check one) y of the summons and a copy of the summons	thin the state or territory where the above summons was serve Selvel of County, Note Selvel of County, Note Selvel of County, Note Selvel of Lock Sen County, Note Selvel of the petition to the Defendant's Respondent. If the petition at the dwelling place or usual abode of the Defendant's Respondent's family over the age pay of the summons and a copy of the petition to (name) Regional Representation to (name) Regional Representation of the Server of the summons and a copy of the petition to (name) Regional Representation to (name) Regional Representation of the summons and a copy of the petition to (name) Regional Representation to (name) Regional Regional Regional Regional Regional Regional Regional Regional Re	ndant/Respondent with of 15 years. (title). (address) (time). (year)
1. I am authorized to serve 2. My official title is	e process in civil actions with Crivale Process e summons by: (check one) y of the summons and a copy of the summons	thin the state or territory where the above summons was serve Selvel of County, Notes of County, Notes of County, Notes of County, Notes of the petition to the Defendant/Respondent. If the petition at the dwelling place or usual abode of the Defe person of the Defendant's/Respondent's family over the age pay of the summons and a copy of the petition to (name) Regional Repression to (name) Regional Repression (date) at Signature of Sheriff or Server (day) (months the clerk of the court of which affiant is an officer. It is the petition to the Defendant/Respondent. Signature of Sheriff or Server (day) (months the clerk of the court of which affiant is an officer. It is the petition to the Defendant/Respondent.	ndant/Respondent with of 15 years. (title). (address) (time). (year)

Summons Non Est

Mileage Total miles @ \$ _____ per mile)

See the following page for directions to clerk and to officer making return on service of summons.

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

Defendant/Respondent:

MISSION GROUP KANSAS INC, d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on Mission Group Kansas Inc., d/b/a Wright Career College, Registered Agent: Capital Corporate Services Inc., 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I, NATHANIEL SCOTT, being duly sworn, depose and say that on the 12th day of November, 2013 at 3:39 pm, I:

Served the within named with a true copy of the Summons for Personal Service Outside the State of Missouri (Exept Attachment Action); Petition for Damages; and Designation of Lead Councel by leaving with Regional Representative, Ann Foster, at 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I am over the age of eighteen, and have no interest in the above action.

to before me on the by the affiant who is personally

ik, MOOII, My Commission Expire. February 24, 2017 Jackson County Commission #13452192 NATHANIEL SCOT Process Server

HPS Process Service & Investigations, Inc. www.hpsprocess.com 1669 Jefferson Kansas City, MO 64108

(800) 796-9559

Our Job Serial Number: HAT-2013022784

Ref: 23376

Copyright @ 1992-2011 Database Services, Inc - Process Server's Toolbox V6.5h



Judge or Division: KENNETH R GARRETT III	Case Number: 1316-CV27529	
Plaintiff/Petitioner: STEFANIE AYALA vs.	Plaintiff's/Petitioner's Attorney/Address ANDREW K SMITH 221 W LEXINGTON SUITE 400 INDEPENDENCE, MO 64051	
Defendant/Respondent: MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE	Court Address: 308 W Kansas INDEPENDENCE, MO 64050	
Nature of Suit: CC Breach of Contract		(Dale File Stamp)

DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:	manufactura de la company	
CC Breach of Contract		(Date File Stamp)
	Summons in Civil Case	
The State of Missouri to: RON HOLT	1	
1100 WALNUT ST STE 2900 KANSAS CITY, MO 64106 PRI	VATE PROCESS SERVER	
which is attached, above address all		Plaintiff/Petitioner at the e day of service. If you fail to
	Sheriff's or Server's Return	
Note to serving officer: Summons should be retu	rned to the court within thirty days after the date of issue.	
I certify that I have served the above summons by:	(check one)	
delivering a copy of the summons and a copy	he petition at the dwelling place or usual abode of the Defendana person of the Defendant's/Respondent's family ove	nt/Respondent with or the age of 15 years,
	(name)	((itle).
other		
Served at 1100 Walnut St. Sterin Jackson (County/C	City of St. Louis), MO, on 1/12/13 (date) Signature of Shore a notary public if not served by an authorized officer: In to before me on Date	at 10:24 A.M. (time).
Sheriff's Fees	•	
1 () (A)	(s of service on all classes of

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

VS.

Defendant/Respondent:

MISSION GROUP KANSAS INC, d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on Ron Holt, 1100 Walnut Street, Suite 2900, Kansas City, MO 64106.

I, NATHANIEL SCOTT, being duly sworn, depose and say that on the 12th day of November, 2013 at 10:24 am, I:

INDIVIDUALLY SERVED the within named person with a true copy of this Summons in Civil Case; Petition for Damages; Designation of Lead Councel; and Motion and Order for Private Process Server at the address of 1100 Walnut Street, Suite 2900, Kansas City, MO 64106.

I am over the age of eighteen, and have no interest in the above action.

day of by the affiant who is personally

NOTARY PUBLI

A. MOON
My Commission Expires
February 24, 2017
Jackson County
Commission #1345219

Process Server

NATHANIEL SCOTT

HPS Process Service & Investigations, Inc. www.hpsprocess.com
1669 Jefferson
Kansas City, MO 64108
(800) 796-9559
Our Job Serial Number: HAT-2013022598

Ref: 23376

Jackson Vocani Commission #13452192 Copyright © 1992-2011 Database Services, Inc. - Process Server's Toolbox V6.5h

3P Document 1-1

Filed 10/08/14

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,) Case No. 1316-CV27529
vs.) W.D. Mo. Case No. 4:13-cv-1195
MISSION GROUP KANSAS, INC., et al.)
Defendants.)

NOTICE OF FILING OF NOTICE OF REMOVAL

To: Clerk, Circuit Court of the County of Jackson in Independence 308 West Kansas Independence, MO 64050

Attorney for Plaintiffs
Kenneth B. McClain
Andrew K. Smith
Lauren E. McClain
HUMPHREY, FARRINGTON & McCLAIN, P.C.
221 W. Lexington, Suite 400
P.O. Box 900
Independence, MO 64050

PLEASE TAKE NOTICE that Defendants Mission Group Kansas, Inc., d/b/a Wright Career College; Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt (collectively, "Defendants") on the 10th day of December, 2013, filed their **Joint Notice of Removal**, a copy of which is attached hereto, in the office of the Clerk of the United States District Court for the Western District of Missouri, Western Division. Pursuant to 28 U.S.C. § 1446(d), this Court shall proceed no further with this action, which has been removed to the United States District Court for the Western District of Missouri.

You are also advised that Defendants have filed a copy of this Notice with a copy of the Joint Notice of Removal attached with the Clerk of the Circuit Court of the County of Jackson, Missouri, in accordance with 28 U.S.C. § 1446(d).

Dated: December 11, 2013.

Respectfully submitted,

By: /s/ Martin M. Loring

Martin M. Loring, Mo. #29712 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com

James F. Monafo, Mo. #38774 Kyle P. Seelbach, Mo. #60382 HUSCH BLACKWELL LLP 190 Carondelet Plaza, Suite 600 St. Louis, Missouri 63105 (314) 480-1500 (telephone) (314) 480-1505 (facsimile) jim.monafo@huschblackwell.com kyle.seelbach@huschblackwell.com

Stacia G. Boden, Mo. #53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc.; Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 11th day of December, 2013, by first-class mail, postage prepaid to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

/s/ Martin M. Loring	
	The second secon

IN THE UNITED STATES DISTRICT COURT WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

STEFANIE AYALA, et al.)
**************************************) DEFENDANTS REQUEST TRIAL) BY JURY
Plaintiffs,)
vs.) Case No. 4:13-cv-1195
MISSION GROUP KANSAS, INC.,)
et al.)
Defendants.	,)

JOINT NOTICE OF REMOVAL

TO THE HONORABLE JUDGES OF THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF MISSOURI, WESTERN DIVISION:

Pursuant to 28 U.S.C. § 1441, et seq., Defendants Mission Group Kansas, Inc., d/b/a Wright Career College ("Wright Career College"); Board of Directors of Mission Group Kansas, Inc. ("Board of Directors"); John Mucci; Stephen Browne; and Ron Holt (collectively, "Defendants"), by and through their counsel of record, hereby remove this action to the United States District Court for the Western District of Missouri, Western Division. As grounds for removal, Defendants state:

- 1. On or about November 1, 2013, an action was commenced against Defendants in the Circuit Court of Jackson County, Missouri, entitled *Ayala*, *et al. v. Mission Group Kansas*, *Inc.*, *et al.*, Cause No. 1316-CV27529.
- 2. Attached hereto as Exhibit A and incorporated herein by this reference is a true and accurate copy of the Court's file from the Circuit Court of Jackson County, Missouri, as obtained by Defendants.

SLC-7098980-2 1 Case 4:12 cv 01105 RP Document 1 Filed 12/11/13 Page

- 3. Service of the summons and Petition were made on defendants Wright Career College, Ron Holt, and John Mucci by personal service on November 12, 2013. (See Return of Summons, included within Exhibit A). This removal is timely under 28 U.S.C. § 1446(b) in that it is filed within thirty (30) days after the receipt by Wright Career College, Ron Holt, and John Mucci (the first-served defendants) through service of a copy of the initial pleading setting forth the claims for relief upon which this action is based. See 28 U.S.C. § 1446(b); Murphy Bros. v. Michetti Pipe Stringing, Inc., 526 U.S. 344 (1999) (stating that the thirty-day removal period does not begin to run until a defendant is formally served with the complaint).
- 4. Defendants are giving written notice of the filing of this Joint Notice of Removal to Plaintiffs and have filed a copy of this Joint Notice of Removal with the Clerk of the Circuit Court of Jackson County, Missouri. A copy of the Notice of Filing of Removal filed in the Circuit Court of Jackson County, Missouri, is attached hereto as Exhibit B and incorporated herein by reference.
- 5. Venue is proper in this district in that the Circuit Court of Jackson County is within the Western District of Missouri, Western Division.
- 6. This Court has original jurisdiction of this action pursuant to 28 U.S.C. § 1332(a), and the action is removable under 28 U.S.C. § 1441, in that there is complete diversity of citizenship among the parties properly joined and the amount in controversy exceeds the sum of \$75,000, exclusive of interest and costs.

Amount in Controversy

7. In determining whether the amount-in-controversy requirement is met, the relevant question is not whether the verdict will definitively exceed \$75,000, but rather whether a finder of fact "could legally conclude" that the damages exceed that amount. Kopp v. Kopp, 280 F.3d 883, 885 (8th Cir. 2002). It is not necessary for all of the Plaintiffs to individually seek damages exceeding the jurisdictional amount as long as one of the Plaintiffs in the case is able to satisfy the amount-in-controversy requirement. Exxon Mobil Corp. v. Allapattah Servs., Inc., 545 U.S. 546, 566 (2005).

- Plaintiffs Stephanie Ayala, Jennifer Decker, Christi Hampton, and Steven Jewsome claim that they were damaged because of their inability to earn a living and in that "they must repay the student loans WCC assisted them in obtaining, which are substantial." (Pet. at ¶ 23). Plaintiffs further allege that they "borrowed thousands, and even tens of thousands of dollars" to attend WCC, that they received no value, and that they have "crippling debt" as a result of their student loans. (Pet. at \P ¶ 21-22).
- Plaintiffs also seek punitive damages. (Pet. at "WHEREFORE" clauses and ¶¶ 9. 59-61). Punitive damages are included in determining the amount in controversy. Allison v. Sec. Benefit Life Ins. Co., 980 F.2d 1213, 1215 (8th Cir. 1992). Under Missouri law, Plaintiffs can recover punitive damages in an amount up to five-hundred thousand dollars (\$500,000) or five times the net amount of the judgment awarded. See Mo. Rev. Stat. § 510.265.
- In addition, Plaintiffs are seeking attorneys' fees under the Missouri 10. Merchandising Practices Act ("MMPA"), Mo. Rev. Stat. § 407.020, et seq. (Pet. at Count V "WHEREFORE" clause). The MMPA permits the aware of attorneys' fees to the prevailing party. Mo. Rev. Stat. § 407.025. Attorneys' fees are included in the jurisdictional amount if there is a statute, like the MMPA, that authorizes the award of fees to the prevailing party. See Babcock & Wilcox Co. v. Parsons Corp., 430 F.2d 531, 539 n. 8 (8th Cir. 1970).
- In a case that included MMPA allegations by four students against their school, 11. the United States District Court for the Eastern District of Missouri held that the amount-in-

controversy requirement was met when considering the cost of the students' education (which ranged from \$27,541 to \$36,861), attorneys' fees, and punitive damages. <u>Blake v. Career Educ.</u> Corp., No. 4:08-cv-00821, 2008 WL 4151795, at *3 (E.D. Mo. Sept. 4, 2008).

12. Just as in <u>Blake</u>, the amount-in-controversy prong is satisfied in this case. Each Plaintiff individually alleges damages of \$75,000 or more. For example, as of November 22, 2013, Plaintiff Christi Hampton had been charged a total of \$31,791.19 for her course of instruction at Wright Career College. (<u>See</u> Affidavit of John Mucci ("Mucci Affidavit"), attached hereto as Exhibit C, at ¶ 5). Considering just the actual damages, attorneys' fees, and punitive damages sought by Plaintiff Christi Hampton, the amount in controversy easily exceeds \$75,000.

Diversity of Citizenship

- 13. There is complete diversity in citizenship among the parties, in that Plaintiffs are citizens of Missouri; Defendants Wright Career College, Board of Directors, John Mucci, and Stephen Browne are citizens of Kansas; and Defendant Ron Holt has been fraudulently joined.
- 14. At the time this action was commenced and at all times since, **Plaintiffs** are individuals domiciled in the State of Missouri. (Pet. at ¶ 1). Therefore, for purposes of 28 U.S.C. § 1332 and 28 U.S.C. § 1441, Plaintiffs Ayala, Decker, Hampton, and Jewsome are citizens of the State of **Missouri**.
- Career College is and has been a corporation organized and existing under the laws of the State of Kansas. (Mucci Affidavit at ¶ 2). Wright Career College's principal place of business is located at 10720 Metcalf Avenue, Overland Park, KS. (Id.). Wright Career College's officers and executives maintain their offices at Wright Career College's corporate headquarters at the Overland Park location, and corporate decisions are made from the corporate headquarters. (Id.).

Wright Career College has no offices in Missouri. (Id.). Therefore, for purposes of 28 U.S.C. § 1332 and 28 U.S.C. § 1441, Wright Career College is a citizen of the State of Kansas.

- The members of the Board of Directors of Mission Group Kansas, Inc. ("Board 16. of Directors") are not named in their individual capacity, and no allegation is made in the Petition against the Board of Directors as individuals. When a board of directors is named only as a representative of a corporation, the citizenship of the corporation defines the citizenship of the board of directors. Gas Sec., Co. v. Antero & Lost Park Reservoir Co., 259 F. 423, 429 (8th Cir. 1919); Thomas v. Bd. of Trustees of the Ohio State Univ., 195 U.S. 207, 214 (1904) (stating that when a lawsuit names the board of trustees of a corporation as a party, "the legal presumption would be that the trustees were citizens of the state by which the corporation was brought into existence, and no averment or evidence to the contrary would be admissible for the purpose of withdrawing the suit from the jurisdiction of this circuit court."). As stated in Paragraph 15, Wright Career College is a citizen of the State of Kansas. As a result, the Board of Directors is also a citizen of the State of Kansas.
- 17. At the time this action was commenced and at all times since, Defendant John Mucci is an individual domiciled in the State of Kansas. (Pet. at ¶ 4). Therefore, for purposes of 28 U.S.C. § 1332 and 28 U.S.C. § 1441, Defendant John Mucci is a citizen of the State of Kansas.
- 18. At the time this action was commenced and at all times since, Defendant Stephen Browne is an individual domiciled in the State of Kansas. (See Affidavit of Stephen Browne, attached hereto as Exhibit D, at ¶¶ 2-3). Therefore, for purposes of 28 U.S.C. § 1332 and 28 U.S.C. § 1441, Defendant Stephen Browne is a citizen of the State of Kansas.

- 19. Defendant Ron Holt is an individual domiciled in the State of Missouri (Pet. at ¶ 6), and, therefore, is a citizen of the State of Missouri. However, the citizenship of Defendant Holt should be disregarded because he has been fraudulently joined as a defendant in this case.
- 20. Under the doctrine of fraudulent joinder, a court may disregard the citizenship of a non-diverse defendant who was erroneously joined in an effort to defeat removal. Joinder is fraudulent and removal is proper when there is no reasonable basis in fact or law supporting a claim against the resident defendant. Grobe v. Vantage Credit Union, 679 F. Supp. 2d 1020, 1025 (E.D. Mo. 2010).
- 21. Joinder is fraudulent if the allegations against a non-diverse defendant "are shown to be so clearly false as to demonstrate that no factual basis exists for any honest belief on the part of the plaintiff that a cause of action exists." <u>Id.</u> at 1026 (quoting <u>Morris v. E.I. DuPont De Nemours</u>, 68 F.2d 788, 792 (8th Cir. 1934)). The key consideration is reason: "[A] proper review should give paramount consideration to the reasonableness of the basis underlying the state claim." <u>Menz v. New Holland N. Am., Inc.</u>, 440 F.3d 1002, 1004 (8th Cir. 2006) (quoting <u>Filla v. Norfolk S. Ry.</u>, 336 F.3d 806, 810 (8th Cir. 2003)).
- 22. The Petition names Ron Holt as a defendant in both his official and individual capacity. (Pet. at case caption). The Petition alleges that Defendant Holt was employed as Secretary of Wright Career College; and that he was "acting within the course and scope of his employment at the time of the events alleged herein." (Id. at ¶ 6). Plaintiffs claim that WCC entices prospective students to enroll and apply for student loans they cannot pay back through a systematic, deceptive marketing scheme that it conducts "in large part through its publications and enrollment advisors." (Id. at ¶ 11). The Petition further alleges that WCC "trains and

deploys an army of aggressive, persistent enrollment advisors to reach out and recruit students directly " (Id. at ¶ 14).

- The Petition contains no allegations that specifically allege that Holt committed 23. any unlawful act. Instead, the Petition lumps all defendants together and alleges that all acts were committed by "Defendants." Because the Petition does not allege that Holt committed any act, there is no basis for asserting a claim against him, and the Court should find that he was fraudulently joined to defeat diversity.
- Additionally, even if specific acts were alleged against Holt, a finding of 24. fraudulent joinder is nonetheless warranted because there is no factual basis for Plaintiffs to ever allege a colorable claim against him, either in his individual or official capacity.
- 25. Claims against an employee in official capacity are duplicative of claims against the employer. Coller v. State of Mo. Dept. of Econ. Dev., 965 F. Supp. 1270, 1275 (W.D. Mo. 1997). Claims against employees in their "official capacity" are not recognized when the employer is also named in the lawsuit, as here. Id.
- Nonetheless, under Missouri law, "merely holding a corporate office will not 26. subject one to personal liability for the misdeeds of the corporation." Zipper v. Health Midwest, 978 S.W.2d 398, 414 (Mo. App. W.D. 1998). Rather, corporate officers may be held liable for corporate tortious conduct only if "they have actual or constructive knowledge of, and participated in, an actionable wrong." Id.
- Therefore, whether considered in his individual or official capacity, a colorable 27. claim against Defendant Holt could only exist if there is a factual basis to support that he had actual or constructive knowledge of the wrongs or participated in an actionable wrong. The

affidavit of Ron Holt ("Holt Affidavit," attached hereto as Exhibit E) ¹ establishes that there is no factual basis for finding that Defendant Holt had knowledge of or participated in the commission of any acts against Plaintiffs.

- 28. Defendant Holt could not have made the misrepresentations alleged by Plaintiffs or been aware of them, and thus there is no basis to hold Defendant Holt liable for fraudulent misrepresentation (Count I), negligent misrepresentation (Count II), or Violation of the Missouri Merchandising Practices Act (Count V).
 - a. Defendant Holt does not have communications with prospective WCC students during the enrollment process, nor is he present during the discussions between WCC employees and prospective or actual WCC students. (Holt Affidavit at ¶ 6).
 - b. Defendant Holt was not present during any meetings or communications the Plaintiffs had with any WCC representative, and he does not know any of the Plaintiffs. (Id. at ¶ 7).
 - c. Defendant Holt does not have discussions with WCC admissions representatives, and he is not involved in the hiring or training of admission representatives. (Id. at \P 8).
 - d. Defendant Holt does not know any of the admissions representatives employed at the Overland Park campus during 2011-2013, and he does not know which admissions representative had communications with Plaintiffs. (Id. at ¶ 9).
 - e. Defendant Holt is not aware of any "agreement and/or understanding" by anybody at WCC to use deceptive recruitment techniques at WCC. (Id. at ¶ 10).

-

¹ The Court may properly consider affidavits submitted by the parties in determining whether joinder of defendants is fraudulent. <u>See Grobe</u>, 679 F. Supp. 2d at 1026; <u>In re Genetically Modified Rice Litig.</u>, 618 F. Supp. 2d 1047, 1052-53 (E.D. Mo. 2009); <u>Petersen v. Rusch, Inc.</u>, No. 4:05CV01328, 2006 WL 83492, at *2 (E.D. Mo. Jan. 12, 2006).

- He was never part of any such agreement, and he has no knowledge of any representations that may have been made by any person to Plaintiffs (or any other student) during the enrollment process. (<u>Id.</u>).
- f. Defendant Holt played no role in the hiring or training of the individuals who served as the supervisors for admissions representatives at the Overland Park campus, and he has no knowledge of the communications between the supervisors and the admissions representatives who enrolled Plaintiffs. (Id. at ¶ 11).
- 29. Defendant Holt had no role in the decision to hire or retain instructors. Therefore, there is no basis to hold Defendants Holt liable for negligent hiring/retention (Count III).
 - a. The decisions to hire or retain instructors at WCC are handled by the Academic Department. (Id. at ¶ 12). Defendant Holt has never been involved in the decisions to hire or retain instructors. (Id.). He has never assessed an applicant's suitability for a teaching position. (Id.).
 - b. Defendant Holt does not know any of the instructors who have taught Plaintiffs, and he has no knowledge as to their credentials. (Id. at ¶ 13).
- 30. "As a general rule, there can be no conspiracy between an agent and a principal." 8000 Maryland, LLC v. Huntleigh Fin. Servs. Inc., 292 S.W.3d 439, 452 (Mo. App. E.D. 2009). Moreover, "[c]ivil conspiracy is not a cause of action in and of itself" <u>Id.</u> at 451. Therefore, there is no basis to hold Defendant Holt liable for civil conspiracy (Count IV).
- 31. No claim for accounting (Count VI) exists against Defendant Holt because he could not have had a fiduciary or trust relationship with Plaintiffs when he had never met them (Holt Affidavit at ¶ 7), and such a relationship is necessary to state a claim for accounting. Tobias v. Korman, 141 S.W.3d 468, 474 (Mo. App. E.D. 2004).

- Finally, Missouri does not recognize a cause of action for "punitive damages" 32. (Count VII), so there is no basis to hold Defendant Holt liable under Plaintiffs' final cause of action. Hyatt v. Trans World Airlines, Inc., 943 S.W.2d 292, 296 (Mo. App. E.D. 1997) (dismissing claim for punitive damages pursuant to a motion to dismiss because "[a] punitive damage claim is not a separate action").
- 33. Defendant Holt never had any contact with any Plaintiff, nor does he have actual or constructive knowledge of any of the improper acts alleged by Plaintiffs. (Holt Affidavit at ¶¶ 6-13). As a result, there is no reasonable basis for Plaintiffs to allege any cause of action against him. His joinder as a defendant in this case is fraudulent and for the purpose of defeating diversity. His citizenship should not be considered in determining whether diversity exists.
- 34. In sum, Plaintiffs are citizens of the State of Missouri. Defendants Wright Career College, Board of Directors, Mucci, and Browne are citizens of the State of Kansas. The citizenship of Defendant Holt should be disregarded. Therefore, complete diversity of citizenship exists, and jurisdiction is proper in this Court under 28 U.S.C. § 1332(a).

WHEREFORE Defendants give notice that this action is removed from the Circuit Court of Jackson County, Missouri, to the United States District Court for the Western District of Missouri, for the exercise of jurisdiction over this action as though this action had originally been instituted in this Court.

Respectfully submitted, Dated: December 11, 2013.

By: /s/ Martin M. Loring

Martin M. Loring, W.D. Mo. #29712MO HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com

James F. Monafo, W.D. Mo. #38774MO Kyle P. Seelbach, W.D. Mo. #60382MO HUSCH BLACKWELL LLP 190 Carondelet Plaza, Suite 600 St. Louis, Missouri 63105 (314) 480-1500 (telephone) (314) 480-1505 (facsimile) jim.monafo@huschblackwell.com kyle.seelbach@huschblackwell.com

Stacia G. Boden, W.D. Mo. #53601MO Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc.; Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 11th day of December, 2013, by first-class mail, postage prepaid to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050



1316-CV27529

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA,)
629 S. Crysler Ave.	j
Independence, MO 64052	
JENNIFER DECKER,) Case No.
18633 Arrowhead Lane)
Independence, MO 64056) Division
CHRISTI HAMPTON,)
926 NE Swann Rd., Apt. B)
Lee's Summit, MO 64086	
STEVEN JEWSOME,	}
1323 W. Bluff Dr.) JURY TRIAL DEMANDED
Kansas City, MO 64180	
Plaintiffs,	
v.	
MISSION GROUP KANSAS, INC., d/b/a WRIGHT CAREER COLLEGE, Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100 TOPEKA, KS 66603)))))
BOARD OF DIRECTORS OF MISSION	ý
GROUP KANSAS INC.,	·)
Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC.))
700 SW Jackson St., Ste. 100 TOPEKA, KS 66603	
)
JOHN MUCCI; IN HIS OFFICIAL AND)
INDIVIDUAL CAPACITY,	?
Serve at:	7
10720 Metcalf Ave.	?
Overland Park, KS 66210	· .
	丿 .

EXHIBIT

A

e 1 of 33

Case 4:13-cv-01195-BP Document 1-1 Filed 12/11/13 Page

PETITION FOR DAMAGES

Plaintiffs, through counsel, allege and state the following causes of action against Defendant:

PLAINTIFFS

1. Plaintiffs are all individuals over the age of twenty-one (21) residing in Jackson County, Missouri.

DEFENDANTS

- 2. Defendant Mission Group Kansas, Inc., d/b/a Wright Career College ("WCC"), is a Kansas Corporation but doing business in the State of Missouri at all relevant times.
- 3. Upon information and belief, Defendant Board of Directors of Mission Group Kansas, Inc., d/b/a Wright Career College, consists of the following members: Mr. James Miller, Jr., Mrs. Gayle L. Miller, Mr. John Mucci, Mr. Ronald L. Hoit, Mrs. Peggy Hodges, Mr. Martin G. Baughman, Dr. Baltazara G. Lotuaco, Ms. Shawn Altman, Mr. Stephen Browne, Mr. Eugene Kivett, and Ms. Kathleen O'Brien.

- 4. Defendant John Mucci ("Mucci"), upon information and belief, is a resident of Kansas; Mucci was employed by Defendant WCC as President and was acting within the course and scope of his employment at the time of the events alleged herein.
- 5. Defendant Stephen Browne ("Browne), upon information and belief, is a resident of Missouri; Browne was employed by Defendant WCC as Treasurer and was acting within the course and scope of his employment at the time of the events alleged herein.
- 6. Defendant Ron Holt ("Holt"), upon information and belief, is a resident of Missouri; Holt was employed by Defendant WCC as Secretary and was acting within the course and scope of his employment at the time of the events alleged herein.

JURISDICTION & VENUE

- 7. Jurisdiction is proper in this Court pursuant to R.S.Mo. § 506.500 in that many of the material events that comprise the basis of Plaintiffs' claims occurred in Missouri and Plaintiffs are seeking damages in excess of \$15,000.
- 8. Venue is proper in this Court pursuant to R.S.Mo. § 508,010 because Plaintiff was first injured in Eastern Jackson County, Missouri and/or because several Defendants reside in or have registered agents in Eastern Jackson County, Missouri,

GENERAL ALLEGATIONS REGARDING DEFENDANTS

- 9. Mission Group Kansas, Inc. ("MGK"), is a Kansas non-profit corporation, which operates Wright Career College ("WCC"), a private nonprofit postsecondary vocational institution with campuses in Overland Park, Kansas; Wichita, Kansas; Oklahoma City, Oklahoma; Tulsa, Oklahoma; and Omaha, Nebraska.
- 10. WCC participates in federal student loan and grant programs. These programs include, among others, the William D. Ford Federal Direct Loan Program (Direct Loans), the

Federal Pell Grant Program, and campus-based aid programs. Grants do not have to be repaid by students, while loans must be repaid whether or not a student completes a degree program.

- 11. Having identified the opportunity to tap into guaranteed payment through federal loan programs, while shielding itself from any risk resulting from its students' student loan defaults, WCC purposely entices prospective students to enroll and apply for student loans they cannot pay back through a systematic, deceptive marketing scheme. It conducts this scheme in large part through its publications and enrollment "advisors."
- 12. Beginning in or around 2011, and before, and continuing on various dates thereafter, Defendants intentionally engaged in a pattern and practice of deceptive conduct and of making certain fraudulent misrepresentations and omissions to Plaintiffs and other prospective students.
- 13. WCC deceives students about federal financial aid, the true cost of attending WCC, the value of WCC's accreditations, the quality and reputation of its academic programs, and the employment prospects and career placements services its graduates can expect.
- 14. WCC does this by improperly hiding information from visitors to its websites and by misleading students through affirmative misrepresentations and material omissions. WCC also trains and deploys an army of aggressive, persistent enrollment advisors to reach out and recruit students directly, persuade current students to continue taking courses with no value, to re-apply for additional and unnecessary governmentally guaranteed loans, and to purchase, with those funds, additional materials and credit hours from WCC.
- 15. Collectively, these tactics drive WCC's enrollment practices and work to the company's great financial benefit, at the expense of its students, the federal government, and the American taxpayers.

GENERAL ALLEGATIONS REGARDING THE ENROLLMENT AND EXPERIENCE OF PLAINTIFFS

- 16. Plaintiffs are all current WCC students at its Overland Park location.
- 17. Defendants' pattern and practice of deceptive conduct and fraudulent misrepresentations and omissions was designed to, and in fact did, induce students to enroll in various programs at its Overland Park location, including specifically each and every one of Plaintiffs.
- 18. In or around 2011 WCC made the following misrepresentations to Plaintiffs upon which they reasonably relied:
 - a) that its programs would provide an adequate educational experience comparable to other area degree programs in the same field;
 - b) that any educational credits earned at WCC would transfer and would apply towards a degree program at another school;
 - c) that WCC's instructors all had degrees and were experienced in their respective fields;
 - d) that WCC's programs were more rigorous and thorough than other area schools, thereby making WCC graduates more competitive in the job market and resulting in area employers hiring more graduates from WCC than other schools;
 - e) that enrolling in its evening classes offered all of the same benefits as the day classes;
 - f) that the cost of the program would be less than WCC knew would be the actual cost of the program;

- g) that Plaintiffs were eligible for government grants that would largely offset the program costs, and any remaining program costs would be paid for through student loans;
- h) that WCC supplied meals, transportation to and from WCC's campus, a laptop for use while students were enrolled, and other amenities and aids that WCC knew were in fact, not available, or only available at an additional cost;
- that books were included in the total program costs, and that WCC did not require purchase of books from their facility;
- j) that WCC would provide assistance with obtaining interviews, drafting resumes, and job placement; and
- k) in all other ways demonstrated by the admitted evidence at the jury trial in this matter.
- 19. As a result of these representations, Plaintiffs enrolled and were assisted in applying for financial aid in the form of student loans, which loans must be repaid by Plaintiffs after graduation from WCC.
- 20. After his/her enrollment at WCC, and after Plaintiffs had already borrowed significant funds directly paid to WCC, Plaintiffs discovered that many of Defendants' material representations regarding the purported benefits of attending WCC were false and/or misleading in numerous respects, including the following:
 - a) Educational credits earned at WCC were not transferable towards programs at other schools;

- b) The program in which Plaintiffs enrolled lasted longer and was more expensive than Defendants represented;
- c) Plaintiffs' instructors did not have the qualifications or experience that Defendants represented;
- d) There was a high degree of employee turnover. Plaintiffs' instructors were frequently fired during the course, and replaced with temporary or substitute professors and in some instances class was held with no instructor at all;
- e) Defendants used a class scheduling "protocol" referred to as "pods" wherein new students are placed in courses that are already in progress, and forced to start in the middle or end of the course material, resulting in many students being tested on advance sections of a subject without having the benefit of earlier, necessary course work and instruction, and producing increased payments to Defendants by guaranteeing a high fail rate, necessitating "re-taking" the course;
- f) The evening classes did not offer all of the same benefits as the day classes. There was no administrative staff available to assist students during evening and night hours, despite express promises that there would be, and many of the facilities were even closed. Moreover, the evening courses were significantly limited and difficult to schedule, resulting in delayed graduation dates, continued loan applications, and again, increased payments to Defendants;

- The student loans and grants did not include the total cost of the students program resulting in debt that Plaintiff were never informed of, and in direct contradiction to the representations and promises made by Defendants to entice Plaintiffs to enroll at WCC; and
- h) Plaintiffs were forced to purchase books from WCC. If Plaintiffs did not purchase books from WCC, Defendants would charge their accounts for the books. Then despite having charged Plaintiffs accounts, Defendants didn't provide Plaintiff with books. Also, "electronic" textbooks that were promised were either not made available, or charged for in contradiction to the promises made to entice Plaintiffs to enroll at WCC; and
- In other ways demonstrated by the admitted evidence at any trial in this matter.
- 21. Due to the misrepresentations and other conduct as set forth herein of WCC, Plaintiffs will not be and have not been properly trained in the subject areas in which they enrolled, will not receive the salaries they were promised upon graduation, and will fail to attain accreditation in their fields due to a failure of WCC to properly provide an education which will allow accreditation, and the "education" received from WCC, has no value to Plaintiffs, and instead has resulted in crippling debt.
- 22. Plaintiffs borrowed thousands, and even tens of thousands of dollars, to attend WCC only to discover later that their degrees and "education" are worthless and their credits won't transfer, even to the point where at least one Plaintiff's current employer refused to accept her WCC credits as evidence of further qualification of employment. Now Plaintiffs are thousands of dollars in debt, for no value in return.

23. Plaintiffs have been damaged not only in terms of inability to earn a living in their field upon graduation but also because they must repay the student loans WCC assisted them in obtaining, which are substantial.

COUNT I FRAUDULENT MISREPRESENTATION (Against all Defendants)

- 24. Defendants made material misrepresentations in order to induce Plaintiffs to enroll as students in its facility including but not limited to:
 - a. Job placement and job demand;
 - b. Anticipated starting salary;
 - c. Graduation rates;
 - d. Instructors Qualification;
 - e. Quality of education;
 - f. Transferability of credits to other institutions;
 - g. Instructor's qualifications; and
 - h. Cost and duration of program.
- 25. At the time Defendants made the representation, Defendants knew that the representations were false, or did not know whether the representations were true or false.
- 26. At the time of said representation, Defendants intended for Plaintiffs to rely on the representation.
- 27. Plaintiffs had a right to rely on Defendants' representation and did, in fact, rely on such representation.

- 28. That in reliance on the material misrepresentations of WCC, Plaintiffs enrolled in its facility and were assisted in applying for financial aid in the form of student loans, which loans much be repaid by Plaintiffs after graduation from WCC.
- 29. As a direct and proximate result of Defendants' fraudulent representation the Plaintiffs have incurred damages.
- 30. Defendants' acts were outrageous due to Defendants' evil motive or reckless indifference to the rights of others, entitling Plaintiffs to an award of punitive damages in an amount sufficient to punish Defendants and deter Defendants and others for like conduct.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

COUNT II NEGLIGENT MISREPRESENTATION (Against all Defendants)

- 31. Defendants made material misrepresentations in order to induce Plaintiffs to enroll as students in its facility.
 - 32. In making said representation, Defendants failed to use ordinary care.
- 33. At the time of said representation, Defendants intended for Plaintiff to rely on the representation.
- 34. In reliance on the material misrepresentations of WCC, Plaintiffs enrolled in its facility and Plaintiffs were assisted in applying for financial aid in the form of student loans, which loans must be repaid by Plaintiffs after graduation from WCC.

- 35. These misrepresentations were material to Plaintiffs' enrollment in its facility.
- 36. Plaintiffs relied on the information supplied by Defendants and such reliance was reasonable under the circumstances.
- 37. As a direct and proximate result of Defendants' negligent misrepresentation Plaintiffs have been injured and damaged as herein described.
- 38. Defendants' acts were outrageous due to Defendants' evil motive or reckless indifference to the rights of others, entitling Plaintiffs to an award of punitive damages in an amount sufficient to punish Defendants and deter Defendants and others for like conduct.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

COUNT III NEGLIGENT HIRING/RETENTION (Against all Defendants)

- 39. Defendants had a duty to possess and use the same degree of care ordinarily used by reasonable and/or careful educational institutions to assess an applicant's suitability for a teaching position.
- 40. Defendants knew or should have known that their employees ("instructors") were not properly qualified or suitable for the programs in which Plaintiffs are/were enrolled; they wrongfully terminated instructors who were qualified; and by their practice of changing instructors so frequently, that the Plaintiffs were unable to obtain the education promised by the Defendants.

- 41. Defendants knew or should have known that negligently hiring, training, supervising, and monitoring their employees would directly prevent the Plaintiffs' from receiving the education promised to them by the Defendants.
- 42. As a direct and proximate result of Defendants negligent hiring/retention, Defendant's employees were not qualified for the work they were hired to perform and were not properly trained or supervised.
- 43. As a direct and proximate result of Defendants' negligent hiring/retention, Plaintiffs were unable to receive the education promised and have been injured and damaged as herein described.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

COUNT IV CIVIL CONSPIRACY (Against All Defendants)

- 44. Defendants had an agreement and/or understanding, that they would use a pattern of advertising, deceptive enrollment and recruitment techniques to entice Plaintiffs, and other students, to enroll at WCC, all with the purposes of charging exaggerated fees, tuition, and costs, and for the benefit of defendants.
- 45. In attempting to accomplish their goal Defendants committed one or more overt acts as fully enumerated above, in paragraphs above, specifically including 18, 20, and 24.

- 46. As a direct and proximate result of Defendants' acts in furtherance of this conspiracy, Plaintiff has experienced emotional pain and mental anguish, and will continue to suffer emotional pain and mental anguish into the future.
- 47. Defendants' conduct which caused this damage showed complete indifference to the emotional well-being of Plaintiff and other people similarly situated, justifying the imposition of punitive damages.

WHEREFORE, Plaintiff prays for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

VIOLATION OF THE MISSOURI MERCHANDISING PRACTICES ACT (Against all Defendants)

- 48. Plaintiffs and Defendants are within the definition of "person" under the Missouri Merchandising Practices Act, R.S.Mo. § 407,010, et seq.
- 49. Defendants' statements to induce Plaintiff to enroll at WCC constitute "advertisements" as defined by R.S.Mo. § 407.010(1).
- 50. The objects of the educational programs and services offered by Defendant WCC constitute merchandise as defines by R.S.Mo. § 407.010(4).
- 51. Defendants' advertising, offering for sale, and/or sale of merchandise constitutes "trade" or "commerce" as defined by R.S.Mo. § 407.010(7).
- 52. Plaintiffs purchased merchandise from Defendants primarily for personal, family, or household purposes within the meaning of R.S.Mo. § 407.025.1.

- 53. Defendants engaged in a pattern and practice of using deception, fraud, false pretense, false promise, misrepresentation, and unfair practices in connection with the sale or advertisement of merchandise in trade or commerce in violation of R.S.Mo. § 407.020.1.
- 54. Defendants engaged in a pattern and practice of using concealment, suppression and omission of material facts in connection with the advertising and sale of merchandise in trade or commerce in violation of R.S.Mo. § 407.020.1.
- 55. As a direct result of these violations of the Missouri Merchandising Practices Acts by Defendants, Plaintiff sustained an ascertainable loss of money, including but not limited to; the amounts paid by Plaintiff in tuition and other fees to attend WCC.
- 56. Defendants' acts were outrageous due to Defendants' evil motive or reckless indifference to the rights of others, entitling Plaintiffs to an award of punitive damages in an amount sufficient to punish Defendants and deter Defendants and others for like conduct.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, attorney fees and penalties and for such other relief this Court deems just and proper.

COUNT VI ACCOUNTING (Against all Defendants)

Plaintiffs incorporate by reference the foregoing statements and allegations as though fully set forth herein.

57. That Defendants should be required to make a full accounting of each Plaintiffs' tuition charges, separating tuition from the costs of books, laboratory fees, or other supplies or fees, for all that is included in each student's file.

58. The Defendants should be required to make a full accounting of each Plaintiffs' grants or loan funds received by Defendants, the current location of any such grant or loan funds being held on behalf of Plaintiffs; including the source of stipends or budget plan funds being paid to Plaintiffs and all financial institutions in which such funds are held; all amounts currently owing to Plaintiffs which exceed the amount of books, fees, and tuition incurred by Plaintiffs; and requiring payment to Plaintiffs of all funds exceeding amounts due and owing to Defendants.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages, together with any and all costs herein incurred, and for such other relief this Court deems just and proper.

COUNT VII PUNITIVE DAMAGES (Against all Defendants)

- 59. Defendants committed one or more willful, wanton, and malicious acts as more fully set forth above, which individually and/or cumulatively justify the submission of punitive damages in this case.
- 60. Defendants knew or had information from which they, in the exercise of ordinary care, should have known that their conduct created a high degree of probability of mental distress, bodily harm, and damage to Plaintiffs and other similarly situated patients.
- 61. The willful, wanton, and malicious acts of Defendants as more fully set forth above, evidence Defendants' complete indifference and conscious disregard for the rights and safety of Plaintiffs and others similarly situated, justifying the submission of punitive damages in this case.

WHEREFORE, Plaintiffs pray for judgment against all Defendants for such sums as are fair and reasonable, including punitive damages to punish and deter Defendants, and others similarly situated, from engaging in like conduct, together with any and all costs herein incurred, and for such other relief this Court deems just and proper

Plaintiffs demand a trial by jury of all issues in this case,

Date: October 31, 2013

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K. Smith Kenneth B, McClain #32430 Andrew K. Smith #60485 Lauren E. McClain #65016 221 W. Lexington, Suite 400 P.O. Box 900 Independence, Missourl 64050 (816) 836-5050 (816) 836-8966 FAX

ATTORNEYS FOR PLAINTIFFS

true and complete copy of the Original on file
In my office and of Wilch tamples a custodian.

Vidirey Al-Elsanbels

Court Administrator

Circuit Court of Jackson County Missouri

10-Dec-2013 by

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA,

PLAINTIFF(S),

CASE NO. 1316-CV27529 DIVISION 2

VS.

MISSION GROUP KANSAS INC,

DEFENDANT(S).

NOTICE OF CASE MANAGEMENT CONFERENCE FOR CIVIL CASE AND ORDER FOR MEDIATION

NOTICE IS HEREBY GIVEN that a Case Management Conference will be held with the Honorable KENNETH R GARRETT III on 21-FEB-2014 in DIVISION 2 at 08:30 AM. All Applications for Continuance of a Case Management Conference should be filed on or before Wednesday of the week prior to the case management setting. Applications for Continuance of a Case Management Conference shall comply with Supreme Court Rule and 16th Cir. R. 34.1. Continuance of a Case Management Conference will only be granted for good cause shown because it is the desire of the Court to meet with counsel and parties in all cases within the first 4 months that a case has been on file. All counsel and parties are directed to check Case.NET on the 16th Judicial Circuit web site at www.16thcircuit.org after filing an application for continuance to determine whether or not it has been granted.

A lead attorney of record must be designated for each party as required by Local Rule 3.5.1. A separate pleading designating the lead attorney of record shall be filed by each party as described in Local Rule 3.5.2. The parties are advised that if they do not file a separate pleading designating lead counsel, even in situations where there is only one attorney representing the party, JIS will not be updated by civil records department, and copies of orders will be sent to the address currently shown in JIS. Civil Records does not update attorney information from answers or other pleadings. The Designation of Lead Attorney pleading shall contain the name of lead counsel, firm name, mailing address, phone number, FAX number and E-mail address of the attorney who is lead counsel.

At the Case Management Conference, counsel should be prepared to address at least the following:

- a. A trial setting;
- b. Expert Witness Disclosure Cutoff Date;
- c. A schedule for the orderly preparation of the case for trial;
- d. Any issues which require input or action by the Court;
- e. The status of settlement negotiations.

1316-CV27529

Page 1 of 2

DMSNCMCIVI Rev 5/2012

MEDIATION

The parties are ordered to participate in mediation pursuant to Supreme Court Rule 17. Mediation shall be completed within 10 months after the date the case if filed for complex cases, and 6 months after the date the case is filed for other circuit cases, unless otherwise ordered by the Court. Each party shall personally appear at the mediation and participate in the process. In the event a party does not have the authority to enter into a settlement, then a representative of the entity that does have actual authority to enter into a settlement on behalf of the party shall also personally attend the mediations with the party.

The parties shall confer and select a mutually agreeable person to act as mediator in this case. If the parties are unable to agree on a mediator the court will appoint a mediator at the Case Management Conference.

Each party shall pay their respective pro-rata cost of the mediation directly to the mediator.

POLICIES/PROCEDURES

Please refer to the Court's web page <u>www.16thcircuit.org</u> for division policies and procedural information listed by each judge.

/S/ KENNETH R GARRETT III KENNETH R GARRETT III, Circuit Judge

Certificate of Service

This is to certify that a copy of the foregoing was mailed postage pre-paid or hand delivered to the plaintiff with the delivery of the file-stamped copy of the petition. It is further certified that a copy of the foregoing will be served with the summons on each defendant named in this action.

Attorney for Plaintiff(s):

ANDREW K SMITH, 221 W LEXINGTON SUITE 400, INDEPENDENCE, MO 64051

Defendant(s):

MISSION GROUP KANSAS INC
BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC
JOHN MUCCI
STEPHEN BROWNE
RON HOLT

Dated: 04-NOV-2013

Jeffrey A. Eisenbeis Court Administrator

> DMSNCMCIVI Rey 5/2012

11-Dec-2013 By

In my office and of which Lamilegal custodian.

Circuit Court of Jackson County, Missouri

Court Administrator

1316-CV27529

Page 2 of 2

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, 629 S. Crysler Ave. Independence, MO 64052)))
JENNIFER DECKER, 18633 Arrowhead Lane) Case No. 1316-CV27529
Independence, MO 64056) Division 2
CHRISTI HAMPTON, 926 NE Swann Rd., Apt. B Lee's Summit, MO 64086)))
STEVEN JEWSOME, 1323 W. Bluff Dr. Kansas City, MO 64180	JURY TRIAL DEMANDED
Plaintiffs,)
MISSION GROUP KANSAS, INC., d/b/a WRIGHT CAREER COLLEGE, Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100 TOPEKA, KS 66603))))))))
BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC., Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100 TOPEKA, KS 66603)))))
JOHN MUCCI; IN HIS OFFICIAL AND INDIVIDUAL CAPACITY, Serve at: 10720 Metcalf Ave. Overland Park, KS 66210)))))
))

DESIGNATION OF LEAD COUNSEL

COME NOW Plaintiffs and designate Kenneth B. McClain as lead attorney.

Date: November 4, 2013

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Kenneth B. McClain_	
Kenneth B. McClain	#32430
Andrew K. Smith	#60485
Lauren E. McClain	#65016
221 W. Lexington, Suite 400	
P.O. Box 900	*
Independence, Missouri 64050	
(816) 836-5050	
(816) 836-8966 FAX	
kbm@hfmlegal.com	
aks@hfmlegal.com	
lem@hfmlegal.com	
ATTORNEYS FOR PLAINTIFFS	

CERTIFICATE OF SERVICE

I certify that a copy of the above and foregoing document was served along with the Summons of Process to all named Defendants below via Private Process Service.

/s/ Kenneth B. McClain ATTORNEY FOR PLAINTIFFS

MISSION GROUP KANSAS, INC., d/b/a WRIGHT CAREER COLLEGE,

Serve at Registered Agent:
CAPITOL CORPORATE SERVICES, INC.
700 SW Jackson St., Ste. 100
TOPEKA, KS 66603

BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC.,

Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100 TOPEKA, KS 66603

JOHN MUCCI; IN HIS OFFICIAL AND INDIVIDUAL CAPACITY,

Serve at: 10720 Metcalf Ave. Overland Park, KS 66210

STEPHEN BROWNE; IN HIS OFFICIAL AND INDIVIDUAL CAPACITY,

Serve at: 800 West 47th Street, Ste. 43 Kansas City, MO 64112

RON HOLT; IN HIS OFFICIAL AND INDIVIDUAL CAPACITY,

Serve at: 1100 Walnut St., Ste. 2900 Kansas City, MO 64106 CERTIFIED COPY

I certify that the foregoing document is a full, true and complete copy of the original on file in my office and of Willich Tam legal custodian.

Jeffray Al Elsenbeit

Court Administrator

Circuit Court of Jackson County Missouri

11-Dec-2013 By

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, 629 S. Crysler Ave.)
Independence, MO 64052	
JENNIFER DECKER, 18633 Arrowhead Lane) Case No. 1316-CV27529
Independence, MO 64056) Division 2
CHRISTI HAMPTON, 926 NE Swann Rd., Apt. B Lee's Summit, MO 64086)))
STEVEN JEWSOME, 1323 W. Bluff Dr. Kansas City, MO 64180)) JURY TRIAL DEMANDE)
Plaintiffs, v.))
MISSION GROUP KANSAS, INC., d/b/a WRIGHT CAREER COLLEGE, Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100 TOPEKA, KS 66603))))))
BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC., Serve at Registered Agent: CAPITOL CORPORATE SERVICES, INC. 700 SW Jackson St., Ste. 100 TOPEKA, KS 66603))))))
JOHN MUCCI; IN HIS OFFICIAL AND INDIVIDUAL CAPACITY, Serve at: 10720 Metcalf Ave. Overland Park, KS 66210)))))

STEPHEN BROWNE; IN HIS OFFICIAL)
AND INDIVIDUAL CAPACITY,)
Serve at:	•)
800 West 47 th Street, Ste. 43	j.
Kansas City, MO 64112	j.
No. +)
RON HOLT; IN HIS OFFICIAL AND)
INDIVIDUAL CAPACITY,	.)
Serve at:)
1100 Walnut St., Ste. 2900)
Kansas City, MO 64106	j.
)
Defendants.)

MOTION FOR APPOINTMENT OF PRIVATE PROCESS SERVER

COMES NOW Plaintiffs, by and through counsel, and pursuant to Local Rule 4.9 of Jackson County Court Rules, hereby moves for the appointment of HPS Process & Investigations, Inc.:

Legal Name	Registration#	Legal Name	Registration #
Victor R. Aponte	PPS13-0129	Jim D. Johnson	PPS13-0037
Robert J. Baska	PPS13-0137	Teresa S. Johnson	PPS13-0234
Christopher D. Conder	PPS13-0215	Wyman T. Kroft	PPS13-0236
David N. Conder	PPS13-0216	Lorri Lane	PPS13-0171
Daniel R. Dick	PPS13-0223	Mirvin Lottering	PPS13-0174
James J. Donahue	PPS13-0223	Trinity Olson	PPS13-0241
Dwight L. Elliott	PPS13-0151	Jeff Pauley	PPS13-0243
Stacy Effinger	PPS13-0149	Chris Rangnow	PPS13-0187
Michael D. Fahnestock	PPS13-0225	Christopher Reed	PPS13-0246
Darlo "D.W." Forbes	PPS13-0152	David M. Roberts	PPS13-0189
Tanya S. Forbes	PPS13-0153	Christopher A. Sargent	PPS13-0076

as private process servers in the above-captioned matter. In support of said motion, Plaintiffs state that the above-named individuals are on the Court's list of approved process servers and the information contained in their applications and affidavits on file is current and still correct.

Date: November 4, 2013

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K. Smith	
Kenneth B. McClain	#32430
Andrew K. Smith	#60485
Lauren E. McClain	#65016
221 W. Lexington, Suite 400	
P.O. Box 900	
Independence, Missouri 64050	
(816) 836-5050	
(816) 836-8966 FAX	
kbm@hfmlegal.com	
aks@hfmlegal.com	
lem@hfmlegal.com	
ATTORNEYS FOR PLAINTIFFS	

Electronically Filed - Jackson - Independence - December 11, 2013 - 12:54 PM

It is hereby ordered that Plaintiffs' Motion for Appointment of Private Process Server is sustained and the above named individuals are hereby appointed to serve process in the above captioned matter.

DATE:

05-Nov-2013



The state of the s	the contract of the contract o	
Judge or Division:	Case Number; 1316-CV27529	
KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address	
STEFANIE AYALA	ANDREW K SMITH	
	221 W LEXINGTON SUITE 400	
ys,	INDEPENDENCE, MO 64051	r
Defendant/Respondent:	Court Address:	
MISSION GROUP KANSAS INC	308 W Kansas	. 11.
DBA; WRIGHT CAREER COLLEGE	INDEPENDENCE, MO: 64050	: :
Nature of Suit:		
CC Breach of Contract		(Date Fil

Summons in Civil Case

1100 WALNUT ST STE 2900

KANSAS CITY, MO 64106

The State of Missouri to: RON HOLT

PRIVATE PROCESS SERVER

COURT SEAL OF

You are summoned to appear before this court and to file your pleading to the petition, a copy of which is attached, and to serve a copy of your pleading upon the attorney for Plaintiff/Petitioner at the above address all within 30 days after receiving this summons, excinsive of the day of service. If you fail to file your pleading, judgment by default may be taken against you him the retition,

05-NOV-2013 Date

Further Information;

AN EXAMPLE OF THE PROPERTY OF
Sheriff's or Server's Return
Note to serving officer: Summons should be returned to the court within thirty days after the date of issue.
I certify that I have served the above summons by: (check one)
delivering a copy of the summons and a copy of the petition to the Defendant/Respondent.
leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with
a person of the Defendant's/Respondent's family over the age of 15 years.
(for service on a corporation) delivering a copy of the summons and a copy of the petition to
(name) (title).
(inite)
other
Served at 1100 Walnut St. Ste. 2900 Kansas City, Mo 64106 (address)
in Jackson (County/City of St. Louis), MO, on 1/12/13 (Ante) at 10:24 A.M. (time)
Nathaniel Scott Prince Name of Sheriff or Server Signature of Sheriff of Server We commission Explanation of Sheriff of Server
Princil Name of Sheriff or Server Signature of Sheriff or Server No Commission Explosion to Sheriff or Server a notary public if not served by an authorized officer: (date).
My Commission 2017 Must be sworn before a notary public it not served by an authorized officer;
SEAL STANDING My commission expires 2
NOINT (Seal) Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to better me on 11 12 Jackson County Subscribed and sworn to be the subscribed and sworn to be the sworn to be the subscribed and sworn to be the subscribed and sworn to be the sworn to be the subscribed and sworn to be the subscrib
Sheriff's Fues
Summons
Non Est \$
Speriff's Deputy Salary
Supplemental Surcharge \$10.00
Mileage \$ (miles @ \$per mile)
Total S
A copy of the summons and a copy of the petition must be served on each Defendant/Respondent. For methods of service on all classes of
sults, see Supreme Court Rule 54.

OSCA (7-08) SM30 (JAKSMCC) For Court Use Only: Document Id # 13-SMCC-10295

1 of i

Civil Procedure Form No. 1, Rules 54.01 - 54.05, 54.13, and 54.20; 506.120 - 506.140, and 506.150 RSMo

Electronically Filed - Jackson - Independence - November 25, 2013 - 11:16 AW

AFFIDAVIT OF SERVICE

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

PlaintIff/Petitioner: STEFANIE AYALA

VS.

Defendant/Respondent:

MISSION GROUP KANSAS INC, d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on Ron Holt, 1100 Walnut Street, Suite 2900, Kansas City, MO 64106.

I, NATHANIEL SCOTT, being duly sworn, depose and say that on the 12th day of November, 2013 at 10:24 am, I:

INDIVIDUALLY SERVED the within named person with a true copy of this Summons in Civil Case; Petition for Damages; Designation of Lead Councel; and Motion and Order for Private Process Server at the address of 1100 Walnut Street, Suite 2900, Kansas City, MO 64106.

I am over the age of eighteen, and have no interest in the above action.

GERTIFIED COPY

I certify that the foregoing document is a full, true and complete copy of the original on file in my office and of which lamilegal custodian.

Circuit Court of Jackson County Missouri

11-Dec-2013 Bv

БYП

day of bown to be the afflant who is personally

NOTARY PUBLIC

が過過

A, MOON
My Commission Expires
February 24, 2017
Jackson County
Commission #13452192

NATHANIEL SCOTT Process Server

HPS Process Service & Investigations, Inc. www.hpsprocess.com 1669 Jefferson Kansas City, MO 64108

(800) 796-9559 Our Job Serial Number: HAT-2013022598 Ref: 23376

Jackson County Commission (13452192 Copyright © 1992-2011 Dalabase Services, Inc. - Process Server's Toolbox V6.5h

Case 4:13-cv-01195-BP Document 1-1 Filed 12/11/13 Page 27 of 33



Total

IN THE 16TH JUDICIAL CIRCUIT COURT, JACKSON COUNTY, MISSOURI

Judge or Division:	Case Number: 1316-CV27529	
KENNETH R GARRETT III		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:	
STEFANIË AYALA	ANDREW K SMITH	
	221 W LEXINGTON SUITE 400	
Y8.	INDEPENDENCE, MO 64051	
Defendant/Respondent:	Court Address:	
MISSION GROUP KANSAS INC	308 W Kansas INDEPENDENCE, MO 64050	
DBA: WRIGHT CAREER COLLEGE	INDERENDENCE, MO 04030	**
Nature of Suit:		
CC Breach of Contract		(Date File Stamp)
•	al Service Outside the State of Missour	'i .
	ccept Attachment Action)	
The State of Missouri to: MISSION GROUP KANS DBA: WRIGHT CAREEL		•
RA: CAPITOL CORPORATE		,
SERVICES INC PRIVA	ATE PROCESS SERVER	
TOPEKA KS 66603		
COURT SEAL OF You are summoned to	appear before this court and to file your pleading to the petition,	copy of which is attached,
and to serve a copy of your	r pleading upon the attorney for the Plaintiff/Petitioner at the aboummons upon you, exclusive of the day of service. If you fail to	file vour pleading.
judgment by default will b	e taken against you for the relief demanded in this action	iran yara burupanen E H
US-NOV-	V a LC II Dah	
Date JACKSON COUNTY Further Information:	<i>V W</i> CJerk	**************************************
I certify that:	's or Server's Affidavit of Service	
1. I am authorized to verve process in civil actions w	ithin the state or territory where the above summons was served	
2. My official title is Private Process	DERVEY of ONCESON County, 1VII	35 ou () (state).
 I have served the above summons by: (check one) 		
delivering a copy of the summons and a co	py of the petition to the Defendant/Respondent. of the petition at the dwelling place or usual abode of the Defend	lant/Deenoudent with
leaving a copy of the summons and a copy	of the petition at the dwelling place of usual above of the Defendant's/Respondent's family over the age of	15 years.
(for service on a corporation) delivering a c	ony of the summons and a conv of the petition to	
Ann Foster	(name) Regional Representar	(title).
other (describe)	ADO TOPEKA KS 66603	(address)
Served at 700 SW Jackson St. St.		39 PM (time).
Nathoniel Scott	- 27 J J PPS-	- The state of the
Printed Name of Sheriff or Server	Signalifie of Sherittor Server	12
Subscribed and Sworn T	o me before this (day) WWW/WW (month)	(year)
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	he clerk of the court of which affiant is an officer. he judge of the court of which affiant is an officer.	
Commission 2017	uthorized to administer oaths in the state in which the affiant set	ved the above summons
HOSE AND ANALON	(use for out-of-state officer)	A
SEV	uthorized to administer only. (selfo) confinite inted server)	In Dildia
SEAL S. COMME		by tuble
Service Fees, if applicable	Signature and Title	-P(-)
Summons \$	· • • • • • • • • • • • • • • • • • • •	****
Non Est \$	Har O the control of	
Mileage \$ (miles @ \$ per mile)	

OSCA (7-04) SM60 (JAKSMOS) For Court Use Only: Document ID# 13-SMOS-1265 1 of 2 (1316-CY27529

Rules 54.06, 54.07, 54.14, 54.20; 506,500, 506.510 RSMo

See the following page for directions to clerk and to officer making return on service of summons

AFFIDAVIT OF SERVICE

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

Defendant/Respondent:

MISSION GROUP KANSAS INC. d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on Mission Group Kansas Inc., d/b/a Wright Career College, Registered Agent: Capital Corporate Services Inc., 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I, NATHANIEL SCOTT, being duly sworn, depose and say that on the 12th day of November, 2013 at 3:39 pm, I:

Served the within named with a true copy of the Summons for Personal Service Outside the State of Missouri (Exept Attachment Action); Petition for Damages; and Designation of Lead Councel by leaving with Regional Representative, Ann Foster, at 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I am over the age of eighteen, and have no interest in the above action.

ERTIFIED COPY

true and complete copy of the original on file in my öffice and of which l'am legal custodian. Defroy A. Elsenbels Court Administrator

Circuit Court of Jackson County, Missouri 11-Dec-2013 by

before me on the by the afflant who is personally

A. MOU My Commission Expiri.a February 24, 2017 Jackson County Commission #13452192 NATHANIEL SCOTT

Process Server

HPS Process Service & Investigations, Inc. www.hpsprocess.com 1669 Jefferson

Kansas City, MO 64108 (800) 796-9559

Our Job Serial Number: HAT-2013022784 Ref: 23376

Copyright @ 1992-2011 Database Services, Inc. - Process Server's Toolbox V6.5h

Case 4:13-cv-01195-BP Filed 12/11/13 Page 29 of 33 Document 1-1

Electronically Filed - Jackson - Independence - November 25, 2013 - 11:16 AM



IN THE 16TH JUDICIAL CIRCUIT COURT, JACKSON COUNTY, MISSOURI

auctos -		±10 - 1
Judge or Division: KENNETH R GARRETT III	Case Number: 1316-CV27529	
KENNETH K GARRETT III	the state of the s	
Plaintiff/Petitioner: STEFANIE AYALA vs.	Plaintiff's/Petitioner's Attorney/Address: ANDREW K SMITH 221 W LEXINGTON SUITE 400 INDEPENDENCE, MO. 64031	
Defendant/Respondent:	Court Address: 308 W Kansas	
MISSION GROUP KANSAS INC DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050	
Nature of Suit:		
CC Breach of Contract		(Date File Stamp)

Summons for Personal Service Outside the State of Missouri

(Except Attachment Action)
The State of Missouri to: BOARD OF DIRECTORS OF MISSION GROUP KANSAS INC
RA: CAPITOL CORPORATE SERVICES INC 700 SW JACKSON ST STE 100 TOPEKA, KS 66603 COURT SEAL OF And to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the retief demanded in this potion. 15-NOV-2013 Date Further Information:
Officer's or Server's Affidavit of Service
I certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is Private Process Server of Ockson County, Missouri (state). 3. I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant Respondent's family over the age of 15 years. Without the process of the petition to the Defendant Respondent with a person of the Defendant Respondent with a person of the Defendant Respondent with a person of the Defendant Respondent. Without the private of the petition to the Defendant Respondent with a person of the Defendant Respondent. Without the person of the Defendant Respondent. Without the age of 15 years.
Service Fees, if applicable
Summons \$ Non Est \$ Mileage \$

OSCA (7-04) SM60 (JAKSMOS) For Court Use Only: Document tD# 13-SMOS-1266 1 of 2 (1316-CV27529)

Rules 54.06, 54.07, 54.14, 54.20; 506.500, 506 510 RSMo

Electronically Filed - Jackson - Independence - November 25,

AFFIDAVIT OF SERVICE

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

Defendant/Respondent:

MISSION GROUP KANSAS INC, d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on Board of Directors of Mission Group Kansas inc., Registered Agent: Capital Corporate Services Inc, 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603,

I, NATHANIEL SCOTT, being duly sworn, depose and say that on the 12th day of November, 2013 at 3:39 pm, I:

Served the within named with a true copy of the Summons for Personal Service Outside the State of Missouri (Except Attachment Actions); Petition for Damages; and Designation of Lead Councel by leaving with Regional Representative, Ann Foster, at 700 Southwest Jackson Street, Suite 100, Topeka, KS 66603.

I am over the age of eighteen, and have no interest in the above action.

true and complete copy of the original on file in my office and of which tramlegal custodian.

| left'ey, Al Elsonbeis | = |
| Court Administrator |
| Circuit Court of Jackson County, Missouri

ornito before me on the 10 day of by the affiant who is personally

A, MOON My Commission Expires

February 24, 2017 Jackson County Commission #13455185 NATHANIEL SCOT Process Server

HPS Process Service & Investigations, Inc. www.hpsprocess.com 1669 Jefferson

Kansas City, MO 64108 (800) 796-9559

Our Job Serial Number: HAT-2013022785 Ref: 23376

Copyright @ 1992-2011 Database Services, Inc. - Process Server's Toolbox V6 5h



IN THE 16TH JUDICIAL CIRCUIT COURT, JACKSON COUNTY, MISSOURI

The state of the s	and the state of t
Judge or Division	Case Number: 1316-CV27529
KENNETH R GARRETT III	
Plaintiff/Petitioner: STEFANIE AYALA	Plaintiff s/Petitioner's Attorney/Address: ANDREW K SMITH
STEPANIC ATALIA	221 W LEXINGTON SUITE 400
vs.,	INDEPENDENCE, MO 64031
Defendant/Respondent;	Court Address:
MISSION GROUP KANSAS INC	308 W Kansas
DBA: WRIGHT CAREER COLLEGE	INDEPENDENCE, MO 64050
Nature of Suit:	
CC Breach of Contract	(Date File Stamp)

Summons for Personal Service Outside the State of Missouri (Except Attachment Action)

	The State of Missouri to: J	OHN MUCCI					,	
	720 METCALF AVE VERLAND PARK, KS 66210	PRI	VATE PRO	OCESS	SERVER	₹		
-	COURT SEAL OF	and to serve a copy of days after service of t judgment by default v 05- Purther Information;	f your pleading upon his summons upon y vill be taken against NOV-21/13 Date	the attorney for ou, exclusive o you for the reli-	or the Plaintift/Pe of the day of serv ef demanded in t	ice. If you fail to file	address all w	ithin 30
	- 14年代 (4年代 - 14年代 -	Off	icer's or Server's	Affidavit of	Service			4
	leaving a copy (e summons by: (check by of the summons and of the summons and a c	one) a copy of the petition acopy of the petition a	of	lant/Respondent, place or usual ab	County, ode of the Defendant Iy over the age of 15	t/Respondent	tule). With
			(1				(ii	tlo).
	other (describe)		-CAID 01		1		Z. 33	ress)
	In Johnson			state), on 7	1-10/-113	(date) At 151	74 (ti	
	Data da Maria	of Sheriff or Server	en)		\-\/-\/	Sheriff or Surver		,
	ringo Pante	Subscribed and Swo		2002		(month) 1	3 (year	A
	4.	Lame (alreak one)	the clerk of the				year	' .
	A.M	DON	the judge of the					
	mov. •	1051011	use for out of-		in the state in wh	ich the affiant served	I the above su	innions.
	FOOTING STATE AND	son County 192			(use for court-at	gointed servei)		<i>i</i> -
	SEAL SE COMM	esiou #13485185	\sim	<u> </u>	ango	I Note	MICH	211
	Service Pees, if applicable	<u> </u>	<u> </u>		<u> </u>	gnature and Ville	ســـــــــــــــــــــــــــــــــــــ	
	Summons \$	<u> </u>					٠. ٠	
	Non Est \$ Mileage \$		miles (i) \$	per n	ulleŠ	· (
	Total \$		mico (B 4	per n	(m•/	unitaria. Biologia		
	L m	في معاليات والموسود				in the second se		

OSCA (7-04) SM60 (JAKSMOS) For Court Use Only: Document ID# 13-SMOS-1267 1 of 2 (1316-CV27529

Rules 54.06, 54.07, 54.14, 54.20; 506,500, 506,510 RSMo

ically Filed - Jackson - Independence - November 25, 2013 - 11:16 AV

AFFIDAVIT OF SERVIC

State of Missouri

County of Jackson

Circuit Court

Case Number: 1316CV27529

Plaintiff/Petitioner: STEFANIE AYALA

Defendant/Respondent:

MISSION GROUP KANSAS INC, d/b/a WRIGHT CAREER COLLEGE

Received by HPS Process Service & Investigations, Inc. to be served on John Mucci, 10720 Metcalf Avenue, Overland Park, KS 66210,

I, JERRY WOOTEN, being duly sworn, depose and say that on the 12th day of November, 2013 at 3:34 pm, I:

INDIVIDUALLY SERVED the within named person with a true copy of this Summons in Civil Case; Petition for Damages; Designation of Lead Counsel; and Motion and Order for Private Process Server at the address of 10720 Metcalf Avenue, Overland Park, KS 66210.

I am over the age of eighteen, and have no interest in the above action.

true and complète copy of the original on file in my office and of which tamilagal custodian. — Jefffey Al Elsenbels] = Court Administrator Circuit court of Jackson County, Missouri

nd Sworn to before me on the by the affiant who is personally

Wy Commission Expires February 24, 2017 Jackson County Commission #18452192

JERRY WOOTEN Process Server

HPS Process Service & Investigations, Inc. www.hpsprocess.com 1669 Jefferson Kansas City, MO 64108

(800) 796-9559

Our Job Serial Number: HAT-2013022599 Ref: 23376

Copyright @ 1992-2011 Database Services, Inc. - Process Server's Toolbox V6.5h

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,) Case No. 1316-CV27529
vs.) W.D. Mo. Case No. 4:13-cv-1195
MISSION GROUP KANSAS, INC., et al.	}
Defendants.)

NOTICE OF FILING OF NOTICE OF REMOVAL

To: Clerk, Circuit Court of the County of Jackson in Independence 308 West Kansas Independence, MO 64050

Attorney for Plaintiffs
Kenneth B. McClain
Andrew K. Smith
Lauren E. McClain
HUMPHREY, FARRINGTON & McCLAIN, P.C.
221 W. Lexington, Suite 400
P.O. Box 900
Independence, MO 64050

PLEASE TAKE NOTICE that Defendants Mission Group Kansas, Inc., d/b/a Wright Career College; Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt (collectively, "Defendants") on the 10th day of December, 2013, filed their **Joint Notice of Removal**, a copy of which is attached hereto, in the office of the Clerk of the United States District Court for the Western District of Missouri, Western Division. Pursuant to 28 U.S.C. § 1446(d), this Court shall proceed no further with this action, which has been removed to the United States District Court for the Western District of Missouri.

SLC-7105337-1

Page 1 of 3

You are also advised that Defendants have filed a copy of this Notice with a copy of the Joint Notice of Removal attached with the Clerk of the Circuit Court of the County of Jackson, Missouri, in accordance with 28 U.S.C. § 1446(d).

Dated: December 11, 2013.

Respectfully submitted,

By: /s/ Martin M. Loring

Martin M. Loring, Mo. #29712 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com

James F. Monafo, Mo. #38774 Kyle P. Seelbach, Mo. #60382 HUSCH BLACKWELL LLP 190 Carondelet Plaza, Suite 600 St. Louis, Missouri 63105 (314) 480-1500 (telephone) (314) 480-1505 (facsimile) jim.monafo@huschblackwell.com kyle.seelbach@huschblackwell.com

Stacia G. Boden, Mo. #53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc.; Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 11th day of December, 2013, by first-class mail, postage prepaid to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

1 13 6 .			
/s/ Mart	un NA I	OHING	
/S/ IVIZE U	II	AHIBE	
/ L// ATAVEL V			

IN THE UNITED STATES DISTRICT COURT WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

STEFANIE AYALA, et al.)
Plaintiffs,)
VS.) Case No. 413-CV-1195
MISSION GROUP KANSAS, INC., et al.)
Defendants.)

DECLARATION OF JOHN L. MUCCI

I, John L. Mucci, declare as follows:

- 1. I am employed by Mission Group Kansas, Inc., d/b/a Wright Career College ("Wright Career College") as the President. I base this declaration on my personal knowledge and upon my review of business records maintained by Wright Career College. I am competent to testify regarding the matters described within this declaration.
- 2. Wright Career College is a corporation organized under the laws of Kansas, Presently, and at the time of the filing of the Petition in this case, the principal place of business and corporate headquarters of Wright Career College is located at 10720 Metcalf Avenue, Overland Park, KS: Wright Career College's officers and executives maintain their offices at the Overland Park corporate headquarters, and corporate decisions are made at this location. Wright Career College has no offices in Missouri.
- 3. A document created in the normal course of its business by Wright Career College is a student's Ledger Card. This document reflects amounts charged to students for their education. The information included within a student's Ledger Card is inputted in the ordinary

SLC-7096562-L

Page 109 01 398

course of business at or near the time payments are made and deductions are taken by persons with knowledge of the payments and deductions. As the President, I have access to the student Ledger Cards for the Overland Park campus of Wright Career College.

- 4. Attached hereto as Exhibit 1 is a true and accurate copy of the Ledger Card created and maintained for Plaintiff Christi Hampton. The Ledger Card attached as Exhibit 1 is a type of document that was created and kept in the ordinary course of business at the Overland Park campus of Wright Career College.
- The Ledger Card reflects that as of November 22, 2013, Plaintiff Christi Hampton
 Plaintiff Christi Hampton has been charged a total of \$31,791.19 for her course of instruction at
 Wright Career College.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on this 9th day of December, 2013.

SLC-7096562-1

11/22/2013

1:53:19PM

Page 1 of 7

Student Name Hampton, Christi

Address 926 NE Swann Rd Apt B

Lees Summit, MO 64086

Balance \$3,544.46 Student ID 120849752

Current Status · Active

Program Version AAS Medical Insurance Coding

Start Date 9/17/2012 LDA 11/21/2013

Graduation Date 2/21/2014

		<u> </u>		Grandation Date 2/21/2014							
Date	Check/Ref	Enrollment	Term ·	Campus	Code	Pmt Per/Ay	Description	Charges	Payments	. Balance	
WCC Overla	nd Park							*		•	
2012/09/17						,				•	
9/24/2012	Peli13006/FA 8580	HA12094773: AAS Me	edical Insur120917	KCI		•	Pell Grant 2012-13		2,775.00	- (2,775.00)	
9/17/2012	AUTO-092412	HA12094773 : AAS Me	edical Insur120917	KCI	TUIT		Tuition	5,495.00		2,720.00	
9/17/2012	AUTO-092412	HA12094773 : AAS Me	edical Insur120917	KCI	BOOK		Books	896.63		3,616.63	
9/17/2012	AUTO-092412	HA12094773 : AAS Me	edical Insur120917	KCI	REG		Enrollment Fee	100.00	••	3,716.63	
9/17/2012	AUTO-092412	HA12094773 : AAS Me	edical Insuri 20917	KCI	LABF		Lab Fee	200.00		3,916.63	
9/17/2012	AUTO-092412	HA12094773 ; AAS Me	edical Insur120917	KCI.	ACTF		Activity Fee	75.00		3,991.63	
9/17/2012	AUTO-092412	HA12094773 : AAS Me		. KCI	BKTAX		Book Sales Tax	77.56	•	4,069.19	
10/19/2012	EFT11172/FA 9124	HA12094773 : AAS Me		KCI			Direct Unsubsidized Loan 2012-13		1,485.00	2,584.19	
10/19/2012	EFT11172/FA 9123	HA12094773 : AAS Me	edical Insur120917	KCI	*		Direct Subsidized Loan 2012-13	: .	867.00	1,717.19	
11/26/2012	EFT11222/FA 9644	HA12094773 : AAS M	edical insur120917	-KCI			Direct Subsidized Loan 2012-13		867.00	850_19	
11/26/2012	EFT11222/FA 9645	HA12094773: AAS M	edical Insur120917	KCI	٠		Direct Unsubsidized Loan 2012-13	-	1,485.00	(634.81)	
11/29/2012	54158	HA12094773 : AAS M	edical Insur120917	KCI		•	Stipend - DL-UNSUB 2012-13		(634.81)	0.00	
					,	<u>2012/</u> 09	1/17 Totals:	\$6,844.19	\$6,844.19		
2012/12/31											
1 <i>21</i> 24/2012	EFT11260/FA 10025	HA12094773: AAS M	edical Insuri 21231	KCI			Direct Unsubsidized Loan 2012-13	,	1,485.00	(1,485.00)	

EXHIBIT

Wright ___ eer College

HA12094773: AAS Medical Insuri 21231 _KCI Pell Grant 2012-13 2,775.00 (4,260.00) 12/24/2012 Pell13144/FA 10026 (5,127.00) HA12094773: AAS Medical Insur121231 KCI Direct Subsidized Loan 867.00 12/24/2012 EFT11260/FA 2012-13 10024 TUIT 5,495.00 368.00 KCI Tuition AUTO-010713 HA12094773: AAS Medical Insur121231 12/31/2012 357.32 725.32 KCI BOOK Books 12/31/2012 AUTO-010713 HA12094773: AAS Medical Insuri 21231

Case 4:13-cv-01195-BP Document 1-3 Filed 12/11/13. Page 3 of 9

1,513.00

Page 2 of 7

200.00

Tech / Resource Fee

Ledger Car	ď							11/22/2013 1:53:19PM
Stude	ent Name Hampto	on, Christî			,			
12/31/2012	AUTO-010713	HA12094773: AAS Medical Insur121231	ксі	REG	Enrollment Fee	50.00	•	775.32
12/31/2012	AUTO-010713	HA12094773: AAS Medical Insur121231	KCI	LABF	Lab Fee	200.00	. ,	975.32
12/31/2012	AUTO-010713	HA12094773: AAS Medical Insur121231	, KCI	ACTF	Activity Fee	75.00		1,050.32
12/31/2012	AUTO-010713	HA12094773: AAS Medical Insur121231	KCI ·	BKTAX	Book Sales Tax	30.91		1,081.23
3/5/2013	11329/FA 10799	HA12094773: AAS Medical Insur121231	KCI		Direct Unsubsidized Loan 2012-13		1,485.00	(403.77)
3/5/2013	EFT11329/FA 10798	HA12094773: AAS Medical Insur121231	KCI		Direct Subsidized Loan 2012-13		867.00	(1,270.77)
3/15/2013	54393	HA12094773: AAS Medical Insur121231	. KCI		Stipend - DL-UNSUB 2012-13		.(1,270.77)	0.00
					2012/12/31 Totals:	\$6,208.23	\$6,208.23	
2013/04/15			•	-	•			
4/8/2013	EFT11364/FA 11250	HA12094773 : AAS Medical Insur130415	, KCI		. Direct Unsubsidized Loan 2012-13		1,485.00	(1,485.00)
4/8/2013	EFT11364/FA 11249	HA12094773: AAS Medical Insur130415	KCI	•	Direct Subsidized Loan 2012-13		867.00	(2,352.00)
4/15/2013	AUTO-042913	HA12094773: AAS Medical Insur130415	KCI	. TUTT	Tuition .	5,495.00	_	3,143.00
4/15/2013	AUTO-042913	HA12094773: AAS Medical Insur130415	KCI	воок	Books -	535.21		3,678.21
4/15/2013	AUTO-042913	HA12094773: AAS Medical Insur130415	KCI	REG	· Enrollment Fee	50.00		3,728.21
4/15/2013	AUTO-042913	HA12094773: AAS Medical Insur130415	KCI	LABF	Lab Fee	200.00	•	3,928.21
4/15/2013	AUTO-042913	HA12094773 : AAS Medical Insur130415	KCI	ACTF ·	Activity Fee	75.00		.4,003.21
4/15/2013	AUTO-042913	HA12094773: AAS Medical Insur130415	KCI	BKTAX	Book Sales Tax	46.30		4,049.51
5/6/2013	EFT11404/FA 11613	HA12094773: AAS Medical Insur130415	KCI		Direct Subsidized Loan 2012-13		867.00	3,182.51
5/6/2013	EFT11404/FA 11614	HA12094773: AAS Medical Insur130415	, KCI	•••	Direct Unsubsidized Loan 2012-13		1,485.00	1,697.51
7/19/2013	Pell13704/FA 12470	HA12094773 : AAS Medical Insur130415	KCI		Pell Grant 2013-14		2,823.00	(1,125,49)
7/23/2013	54622	HA12094773: AAS Medīcal Insur130415	. Kal		Stipend - DL-UNSUB 2012-13		(1,125.49)	0.00
					2013/04/15 Totals:	\$6,401.51	\$6.401.51	
2013/07/29								
7/22/2013	EFT11556/FA 12572	HA12094773: AAS Medical Insur130729	KCI		Direct Unsubsidized Loan 2012-13		1,485.00	(1,485.00)
7/23/2013	Pell13711/FA 12565	HA12094773: AAS Medical Insur130729	KCI -		Pell Grant 2013-14		2,822.00	(4,307.00)
7/29/2013	12000	HA12094773: AAS Medical Insur130729	KCI	TUIT	Tuition	5,495.00		1,188.00
7/29/2013		HA12094773: AAS Medical Insur130729	KCI	REG	Enrollment Fee	50.00		1,238.00
7/29/2013		HA12094773: AAS Medical Insur130729	KCI	ACTF	Activity Fee	75.00		1,313.00

Case 4:13-cv-01195-BP Document 1-3 Filed 12/11/13 Page 4 of 9

TECH2

KCI

HA12094773: AAS Medical Insur130729

7/29/2013

Wright Care er College

11/22/2013	
1-E3-10DM	

					<u> </u>			1.00.101 101
Stude	ent Name Hampto	on, Christi	• • • • • • • • • • • • • • • • • • • •					
7/29/2013		HA12094773: AAS Medical Insur130729	KCI	BOOK	Books	344.04		1,857.04
7/29/2013		HA12094773: AAS Medical Insur130729	KCI	BKTAX	Book Sales Tax	29.76		1,886.80
8/9/2013	DL11591/FA 12743	HA12094773: AAS Medical insur130729	. KCI	•	Direct Subsidized Loan 2013-14		1,114.00	772.80
9/16/2013	DL11652/FA 13424	HA12094773: AAS Medical Insur130729	KCI -		Direct Subsidized Loan 2013-14		1,114.00	(341.20)
9/30/2013	DL11668/FA 13766	HA12094773: AAS Medical Insur130729	KCI		Direct Unsubsidized Loan 2012-13	•	1,485.00	(1,826,20)
10/11/2013	54811/2013-10-1 1	HA12094773: AAS Medical Insur130729	KCI		Stipend - DL-UNSUB 2012-13		(1,826.20)	. 0.00
					2013/07/29 Totals:	\$6.193.80	\$6,193.80	
2013/11/11						•		
11/4/2013	DL14352/FA 14352	HA12094773: AAS Medical Insur131111	KCI		Direct Subsidized Loan 2013-14		1,114.00	(1,114.00)
11/4/2013	DL11710/FA 14353	HA12094773: AAS Medical Insur131111	KCI		Direct Unsubsidized Lozn 2013-14		1,485.00	(2,599.00)
11/11/2013	AUTO-112213	HA12094773: AAS Medical Insur1 31111	KCI	TUIT	Tuition	5,495.00	-	2,896.00
11/11/2013	AUTO-112213	HA12094773: AAS Medical Insur131111	,KCI	BOOK	Books	298.12	<i>7</i>	3,194.12
11/11/2013	AUTO-112213	HA12094773: AAS Medical Insur131111	KCI	REG	Enrollment Fee	50.00		3,244.12
11/11/2013	AUTO-112213	HA12094773: AAS Medical Insur131111	KCI	LABF	Lab Fee	200.00		. 3,444.12
11/11/2013	AUTO-112213	HA12094773: AAS Medical Insur131111	KCI	ACTF	Activity Fee	75.00		3,519.12
11/11/2013	AUTO-112213	HA12094773 : AAS Medical Insur131111	KCI	BKTAX	Book Sales Tax	25.34		3,544.46
					<u> 2013/11/11 Totals:</u>	\$6,143.46	\$2,599.00	
		•			WCC Overland Park Totals:	\$31,791.19	\$28,246,73	

Student Name Hampton, Christi Term: 120917 Charge Credits Hours Bill Code Code Course Description Section EL12 ACTF HIM1030 Insurance Coding 1 3.00 \$18.75 EL12 3.00 **BKTAX** \$19.39 HIM1030 Insurance Coding I HIM1030 Insurance Coding I EL12 3.00 REG \$25.00 EL12 LABF HIM1030 Insurance Coding I 3.00 \$50.00 EL12 HIM1030 Insurance Coding I 3,00 BOOK \$224.16 EL12 3.00 TUIT \$1,373.75 HIM1030 Insurance Coding I E4 3.00 \$18.75 MAT1010 Introduction to Mathematics ACTF Introduction to Mathematics E4 3.00 **BKTAX** \$19.39 MAT1010 E4 \$25.00 Introduction to Mathematics 3.00 REG MAT1010 E4 -3.00 LABF \$50.00 MAT1010 Introduction to Mathematics E4 MAT1010 Introduction to Mathematics 3.00 BOOK \$224_16 E4 Introduction to Mathematics 3.00 TUIT \$1,373.75 _ MAT1010 **E**5 MED1012 Anatomy, Physiology and Terminology I 3.00 ACTF \$18.75 E5 **BKTAX** MED1012 Anatomy, Physiology and Terminology I 3.00 \$19.39 3.00 \$25.00 MED1012 Anatomy, Physiology and Terminology I E5 REG **E**5 3.00 LABF \$50.00 MED1012 Anatomy, Physiology and Terminology I MED1012 Anatomy, Physiology and Terminology I E5 3.00 BOOK \$224.16 \$1,373.75 MED1012 Anatomy, Physiology and Terminology I **E**5 3.00 TUIT E3 3.00. ACTF \$18.75 SSC1010 Critical Thinking and Learning Strategies SSC1010 E3 3,00 **BKTAX** \$19.39 Critical Thinking and Learning Strategies E3 SSC1010 Critical Thinking and Learning Strategies 3.00 REG \$25.00 E3 LABF \$50.00 Critical Thinking and Learning Strategies 3.00 SSC1010 SSC1010 Critical Thinking and Learning Strategies E3 3,00 BOOK \$224.16 E3 SSC1010 Critical Thinking and Learning Strategies 3.00 TUIT \$1,373.75 Term: 121231 Section Code Course Description Credits Hours Bill Code Charge -E4 3.00 BKTAX \$7.73 CIS1010 Computer Applications I E4 3.00 ACTF \$18.75 CIS1010 Computer Applications ! CIS1010 Computer Applications I E4 3.00 REG \$25,00 E4 3.00 LABF \$50.00 CIS1010 Computer Applications I E4 3.00 BOOK \$89.33 CIS1010 Computer Applications I CIS1010 Computer Applications I E4 3.00 TUIT \$1,373.75 HIM2030 Insurance Coding II EL12 3.00 BKTAX \$7.73 **ACTF** HIM2030 Insurance Coding II EL12 3,00 \$18.75

Wright Career College

Page 4 of 7

	Student Name Hamp	oton, Christi .	•	<u></u>		-	
Γ	HIM2030	Insurance Coding II	EL12	3.00	REG	\$25.00	
-	HIM2030	Insurance Coding II	EL12	3.00	LABF	\$50.00	
- 1	HIM2030 ·	Insurance Coding II	EL12	3.00	BOOK	\$89.33	Į
	HIM2030	Insurance Coding II	EL12	3.00	TUIT -	\$1,373.75	
	HIS1010	US History Pre Reconstruction	E5	3.00	BKTAX	\$7.73	
-	HIS1010	US History Pre Reconstruction	E5 .	3.00	ACTF	. \$18.75	
- 1	HIS1010	US History Pre Reconstruction	E5	3.00	REG -	\$25.00	
	HIS1010	US History Pre Reconstruction	E 5	3.00	LABF	\$50.00	
	HIS1010	US History Pre Reconstruction	E5	3.00	BOOK	\$89.33	i
	HIS1010	US History Pre Reconstruction	E5 .	3.00	TUIT	\$1,373.75	- 1
	MED1014	Anatomy, Physiology and Terminology II	E3 ·	3.00	BKTAX	\$7.73	
	MED1014	Anatomy, Physiology and Terminology II	E3 -	3.00	ACTF .	\$18.75	
	MED1014	Anatomy, Physiology and Terminology II	E3	3.00	REG	\$25.00	- ' '
	MED1014	Anatomy, Physiology and Terminology II	E3	3.00	LABF	\$50_00	
٠.	MED1014	Anatomy, Physiology and Terminology II	E3	. 3.00	BOOK	\$89.33	
	MED1014	Anatomy, Physiology and Terminology II	E3	3.00	TUIT	\$1,373.75	<i>-</i> '
١	Term: 130415						
	Code	Course Description .	Section	Credits Hours	Bill Code	Charge	•
	BIO1010 .	Introduction to Biology .	EL12	3.00.	BKTAX	\$7.35	
	BIO1010 ·	Introduction to Biology	EL12	3.00	, REG	\$12 ₋ 50	
	BIO1010	Introduction to Biology	EL12	3.00	ACTF	\$18.75	
-	BIO1010 -	Introduction to Biology	EL12	3.00	LABF	·\$50.00	
- 1	BIO1010	Introduction to Biology	EL12 .	3.00	BOOK	\$84.93	
- 1	BIO1010	Introduction to Biology	EL12	3.00	TUIT	\$1,373.75	
1	COM1010	Professional Communication	E3	. 3.00	BKTAX	_\$7.35	
1	COM1010	Professional Communication	E3	3,00	REG	\$12.50	_
Ì	COM1010	Professional Communication	E3	3.00	ACTF .	\$18.75	.
	COM1010 ·	Professional Communication	E3	3.00 '	LABF	\$50 <u>.</u> 00	<u>.</u> . 1
	COM1010	Professional Communication	E3	3.00	BOOK	\$84.93	
1	COM1010	Professional Communication	E3	3.00	TUIT	\$1;373.75	•
1	HIM2010	Health Care Information and Management and Confidi	E5	3.00	BKTAX	\$7.35	
	HIM2010	Health Care Information and Management and Confide	E5	3.00	REG .	\$12.50	
1	HIM2010	Health Care Information and Management and Confide	E5	. 3.00	ACTF	\$18.75	
- 1	HIM2010				1.45-		ì
- 1	THINKE OF O	Health Care Information and Management and Confide	ED	3.00	LABF	\$50.00	İ
	HIM2010	Health Care Information and Management and Confident Health Care Information, and Management and Confident Health Care Information.		3.00 3.00	BOOK	\$50.00 \$84.93	

Wright er College

. Page 5 of :

Student Name Ha	ımpton, Christi		• .			•	
PSY1010	Introduction to Psychology	E4	3.00	BKTAX	\$7.35		
PSY1010	Introduction to Psychology .	E4	3.00	REG	\$12.50		•
PSY1010	Introduction to Psychology	E4	3.00	ACTF	\$18.75	-	
PSY1010	Introduction to Psychology	E4	3.00	LABF	\$50.00		
PSY1010	Introduction to Psychology	E4	3.00	BOOK	\$84.93		
PSY1010	Introduction to Psychology	E4	3.00	TUIT	\$1,373.75		-
erm: 131111						ř	
Code ·	Course Description	Section	Credits Hours	Bill Code	Charge		
HIM1010	Introduction to Transcription	E5	3.00	BKTAX	\$8.77	•	
HIM1010	Introduction to Transcription	E5 .	. 3.00	REG	\$12.50		•
HIM1010	Introduction to Transcription	E5 .	, 3.00	ACTF	\$18.75	•	
HIM1010	Introduction to Transcription	E5	3.00	LABF	\$50.00		
HIM1010	Introduction to Transcription	E5	3.00	BOOK	\$101.34		
HIM1010	Introduction to Transcription	E5	3.00	TUIT	\$1,373.75		
HIM1012	Medical Information Management and Office Practices	. E4	3.00	BKTAX	\$8.77		
HIM1012	Medical Information Management and Office Practices	E4	3.00	REG '	\$12.50	'	ř
HIM1012	· Medical Information Management and Office Practices	E4	3.00	ACTF	\$18.75		
HIM1012	Medical Information Management and Office Practices	E4	3.00	LABF	\$50.00		٠.
HIM1012	Medical Information Management and Office Practices	E4	3.00	BOÓK	\$101.34		
HIM1012	Medical Information Management and Office Practices	E4	3.00	TUIT	\$1,373.75		:
HIM2034	Insurance Coding IV	EL23	3.00	BKTAX	\$8.77		
HIM2034	Insurance Coding IV	EL23	3.00	REG	\$12.50		
HIM2034	Insurance Coding IV	EL23	3.00	ACTF	\$18.75		
HIM2034	Insurance Coding IV	EL23	3.00	LABF	\$50.00	•	
HIM2034	Insurance Coding IV	EL23	3.00	BOOK	\$101.34		
HIM2034	Insurance Coding IV	EL23	3.00	TUIT	\$1,373.75		
PDV2999	Professional Development	E1	3.00	BKTAX	\$8.77		
PDV2999	Professional Development	E1	3.00	REG	\$12.50		
PDV2999	Professional Development	E1	3.00	ACTF	\$18.75		
PDV2999	Professional Development	E1	3.00	LABF	\$50.00		
PDV2999	Professional Development	E1 '	3.00	BOOK	\$101.34		
PDV2999	Professional Development	E1	3.00	TUIT	\$1,373.75		

Wright Career College

Student Name	Hampton	Chriefi

		Pending Char	\$6,368.90			
Book Sales Tax		BKTAX	130729 -	\$43.70	,	7/22/2013
Activity Fee		ACTF	130729	\$75.00	•	7/22/2013
Lab Fee		LABF	130729	\$200.00	•	7/22/2013
Enmilment Fee		REG	130729	\$50.00		7/22/2013
Books		воок	130729	\$505,20		7/22/2013
Tuition		דטוד -	130729	\$5,495.00		7/22/2013
Description .		Bill Code .	Term	Amount	Туре	Date

IN THE UNITED STATES DISTRICT COURT WESTERN DISTRICT OF MISSOURI

STEFANIE AYALA, et al.)
Plaintiffs,)
VS.) Case No. 4:13-CV-1195
MISSION GROUP KANSAS, INC., et al.)
Defendants.))

DECLARATION OF STEPHEN BROWNE

- I, Stephen Browne, declare as follows:
- 1. I make this declaration based upon personal knowledge of the facts set forth herein. I am competent to testify regarding the matters described within this declaration.
- 2. I have reviewed a copy of the Petition filed by the Plaintiffs in this matter. The Petition erroneously reflects my residential address as 800 West 47th Street in Kansas City, Missouri. My correct residential address is 13947 Meadow Circle, Leawood, Ks 66224. I have lived in the State of Kansas since 2001 and I consider myself to be a resident of the State of Kansas.
- 3. I do not have a residence in Missouri nor did I have a residence in Missouri at the time the Petition was filed.

I declare under penalty of perjury that the foregoing is true and correct. Executed on this 2nd day of December, 2013.

Stephen Browne

SLC-7099731-1

EXHIBIT

Sign D

Of 1

WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

STEFANIE AYALA, et al.)
Plaintiffs,	
VS,) Case No. 413-CV-1195
MISSION GROUP KANSAS, INC., et al.)
Defendants.) }

DECLARATION OF RON HOLT

I, Ron Holt, declare as follows:

- 1. I make this declaration based upon personal knowledge of the facts set forth herein. I am competent to testify regarding the matters described within this declaration.
- 2, I am a licensed attorney. I have been a member in good standing of the Missouri Bar since May 3, 1980, and I have been practicing law for more than 33 years. I obtained my law degree from Rutgers University School of Law-Camden in 1979. I am a partner with the law firm of Dunn & Davison, LLC, and I have been practicing law with that firm since July 2009.
- While my law office is in Jackson County, Missouri, specifically the Town Pavilion building located at 1100 Main Street, Kansas City, Missouri, I have never resided in Jackson County. Since January 1999, my family and I have resided in Platte County, Missouri, at 3119 NW 58th Terrace, Kansas City, Missouri,
- I have been a member of the board of directors for Mission Group Kansas, Inc. d/b/a Wright Career College ("WCC"), a Kansas non-profit, tax-exempt corporation, since 1997. On or about February 25, 2012, I was elected Secretary for WCC. I am not an employee of

SLC-7096564-1



WCC and have never been employed by WCC. Along with other outside directors of WCC, I receive an honorarium for my service as a board member, but I do not receive any separate honorarium for my additional role as Secretary.

- 5. As a board member, my duties consist of attending and participating in board meetings and participating on several board committees. As Secretary, my duties consist of participating on the board's Executive Committee and, from time to time, attesting to resolutions of the board.
- 6. I do not have communications with prospective WCC students during the enrollment process, nor am I present during the discussions between WCC employees and prospective or actual WCC students during the enrollment process.
- 7. Specifically, I have not had any conversations with Plaintiffs Stefanie Ayala, Jennifer Decker, Christi Hampton, or Steven Jewsome at any time about anything, including, without limitation, their enrollment at WCC. I was not present during any meetings or communications they may have had with any representative of WCC; and I do not know any of the Plaintiffs.
- 8. I do not have discussions with admission representatives employed at WCC, and I have not been involved in the hiring and/or training of admissions representatives. I have toured WCC's Overland Park campus, and it is possible that I might have met and greeted a WCC employee who is an admissions representative, but other than that I have had no personal contact with such employees.
- 9. Subsequent to my receipt of service of process in this lawsuit, I reviewed a list of all WCC admissions representatives employed at the WCC Overland Park campus during 2011, 2012, and 2013. I do not know any of these individuals and have not met any of them. I do not

SLC-7096564-1

know which of the admissions representatives on the list had communications with the Plaintiffs in this lawsuit. I certainly played no role in their hiring or training, and any contact I may have had with them would be limited to a greeting in the hallway.

- 10. I am not aware of any "agreement and/or understanding" by anybody at WCC to use deceptive recruitment techniques at WCC. I have not been a part of any such agreement, and I have no knowledge of any representations that may have been made by any person to the Plaintiffs during the enrollment process.
- 11. I am generally aware that admissions representatives at WCC report to the Assistant Director of Admissions and/or the Director of Admissions at their respective campus. I am also aware that WCC employs a Corporate Director of Admissions. I played no role in the hiring or training of the individuals who served in these positions for WCC, and I have no knowledge of any communications that may have taken place between these individuals and the admission representatives who enrolled Plaintiffs regarding recruitment techniques,
- 12. I am also generally aware that decisions to hire or retain instructors at WCC are handled by the Academic Department. I have never been involved in such functions, and I have never assessed an applicant's suitability for a teaching position, nor am I qualified to make any such assessment. I have never had any involvement in the development of any of the curriculum at WCC,
- I have reviewed a list of the instructors who taught Plaintiffs Stefanie Ayala, Jennifer Decker, Christi Hampton, and Steven Jewsome. I do not know any of these individuals, and, to the best of my knowledge, I have never met these individuals. I have no knowledge as to their credentials. I did not have and do not have any authority to hire or retain the instructors who taught courses taken by Plaintiffs Stefanie Ayala, Jennifer Decker, Christi Hampton, or

SLC-7096564-1

Steven Jewsome, and I never participated in any discussions about the qualifications of these instructors.

- 14. From time to time, I have been retained by WCC in my role as a private attorney to provide legal advice to WCC on certain issues. In these instances, it is clearly understood and documented that I am acting as an outside lawyer and not as a board member or officer of WCC. The legal services I provided to WCC were solely for the benefit of WCC, and WCC was the only intended beneficiary.
- 15. I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Executed on this ____ day of December, 2013.

Ron Holt

SS 44 (Rev. 11/04)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS				DEFENDANT	S				
Stefanie Ayala, Jen Steven Jewsome	nifer Decker, Chr	isti Hampton,		Mission Grou Groups Kansa					
(c) Attorney's (Firm Name,	CEPT IN U.S. PLAINTIFF CA	я)		LAN Attorneys (If Known	(IN U.S.) AND CONDEM ID IN VOLVED, n)	PLAINTIFF CASES (NATION CASES, US	SE THE LOCATI		1
Humphrey, Farringto Suite 400, Independent	ence, MO 64050; 8	16-836-5050		Husch Blackwe Kansas City,	MO 64112	8; 816-983-8	000		
II. BASIS OF JURISD U.S. Government Plaintiff	ICTION (Place an "X" in 3 Federal Question (U.S. Government		(FIZENSHIP OF For Diversity Cases Only n of This State			and One Box fi incipal Place	or Defendant PTF 1	
2 U.S. Government Defendant	80 4 Diversity (Indicate Citizens)	nip of Parties in Item III)	Citize	n of Another State n or Subject of a eign Country		2 Incorporated and I of Business In a			Ø 5 □ 6
IV. NATURE OF SUIT	' (Place an "X" in One Box On	ıly)							
CONTRACT 110 Insurance 120 Marine 130 Mailler Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excl. Veterms) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Linbility 196 Franchise REAL PROPERTY 220 Foreclosure 230 Reut Lense & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Stander 330 Federal Employers' Liability 340 Morine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle 750 Motor Vehicle 161 Airplane Product Liability 445 Motor Vehicle 441 Voting 441 Voting 442 Employment 443 Housing/ Accommodations 444 Welfare 445 Amer. w/Disabilities - Employment 446 Amer, w/Disabilities - Other 446 Other Civil Rights	550 Civil Rights	Y	PETTURE/PENALTY O Agriculture O Other Food & Drug 55 Drug ReInted Seizure of Property 21 USC 88 O Liquor Lruws O R.R. & Truck O Airline Regs. O Occupational Safety/Health O Other LABOR O Fair Labor Standards Act O Labor/Mgmt. Relation O Labor/Mgmt. Reporting & Disclosure Act O Railwny Labor Act O Chier Labor Litigation 'I Empl. Ret. Inc. Security Act	1422 App 423 Wit 28 U 28 U 1	ISC 157 ERTY RIGHTS syrights ent demark E SECURITY A (1395ff) ck Lung (923) WC/DIWW (405(g)) D Title XVI	400 State Rt 410 Antitrus 430 Banks a 450 Comme 460 Deports 470 Rackete Carrupt 480 Consum 490 Cable/S 810 Securiti Exchang 875 Custom 12 USC 890 Other S 891 Agricus 892 Econom 893 Enviro 894 Energy 895 Freedom Act 900 Appeal of the comme 100 Appeal of the com	st und Banking surce tation are Influence Organization are Credit at TV re Service res/Commodite for Challonge 3410 tural Acts sic Stabilizat annental Mot Allocation A n of Informa of Fee Detern qual Access c attionality of	d nud is ities/ ions ion Act ters act
🗇 1 Original 🗷 2 R	Cite the U.S. Civil Sta 28 U.S.C. See Brief description of ca	Appellate Court atule under which you at ction 1441 and	1332	tated or ano ened (spe Do not cite jurisdiction		Multidistr Liligation unless diversity):	ict 🗆 7 j	Appeal to I ludge from Magistrate ludgment	District
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION		MAND \$		CHECK YES only JURY DEMAND:	_	complaint:	
VIII. RELATED CASE IF ANY	(See instructions):	JUDGE			DOCK	ET NUMBER			
DATE 12/11/2013 FOR OFFICE USE ONLY	Jean de	SIGNATURE OF AT	TORNEY C	F RECORD					
RECEIPT# A	MOUNT	APPLYING IFP		JUDGE		MAG. JUD	OGE		

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, iniddle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment, (7) Check this box for an appeal from a magistrate judge's decision.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity.

 Example:

 U.S. Civil Statute: 47 USC 553

 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

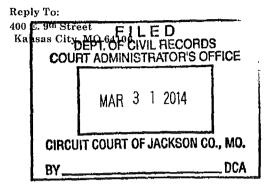
Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT WESTERN DISTRICT OF MISSOURI OFFICE OF THE CLERK

Ann Thompson Court Executive

March 28, 2014

Jackson County Circuit Court Case Initiation 415 E. 12th Street Kansas City, MO 64106



RE:

Ayala et al v. Mission Group Kansas, Inc. d/b/a Wright Career College et al

Case Number: 4:13-cv-01195-BP Your Case No.: 1316-cv27529

Dear Clerk:

The above case has been remanded to your Court pursuant to an Order by the Honorable Beth Phillips. Pursuant to Federal Rules of Civil Procedure 28 § 1447 we are enclosing a certified copy of the order of remand.

Our court uses electronic case filing. What this means is that we no longer have <u>paper</u> files and our "official court file" is on our electronic case filing web site. The attorneys and court users file their documents electronically via the internet in accordance with our "General Order" and "Procedures Manual" which is posted on the same web site.

You may access the federal court's electronic case file at the following web address: http://ecf.mowd.uscourts.gov. We have assigned a login and password for state courts to use in accessing this information. The login is "Statecrt1" and the password is "Statecrt1". This login and password should not be shared with anyone other than state court personnel who would have a need to access our electronic case file system. You will need Adobe Acrobat reader loaded on your computer in order to view the documents.

In order to assist you in accessing our electronic file, we have prepared and attached to this letter a step-by-step guide to get to our web site and how to access the electronic case file that is being remanded. If you need assistance, please do not hesitate to call our office at 816/512-5000.

Sincerely,
/s/ Shelly McDowell

Shelly McDowell, Deputy Clerk

Enclosures as stated

IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

STEFANIE AYALA, et al.,)	
Plaintiffs,)))	
٧.	j	Case No. 13-01195-CV-W-BP
MISSION GROUP KANSAS, INC., et al.,)	
Defendants.)	

This matter comes before the Court on Plaintiffs' Motion to Remand. (Doc. 9.) For the

ORDER

reasons set forth below, Plaintiffs' Motion will be GRANTED.

I. Introduction

Plaintiffs originally field this suit in Missouri state court, and Defendants Mission Group Kansas, Inc. d/b/a Wright Career College ("WCC"), Board of Directors of Mission Group Kansas, Inc. ("Board of Directors"), John Mucci, Stephen Browne, and Ron Holt removed the case to this Court. Plaintiffs bring claims for fraudulent misrepresentation, negligent misrepresentation, negligent hiring and retention, civil conspiracy, violations of the Missouri Merchandising Practice Act ("MMPA"), and accounting. Plaintiffs seek actual, compensatory, and punitive damages, as well as fees and costs. Defendant "WCC" is a Kansas corporation with its principle place of business in Kansas. Defendants Board of Directors, Mucci, and Browne are citizens of Kansas. Defendant Holt and Plaintiffs are citizens of Missouri. Thus, on the face of the pleadings, this Court lacks subject-matter jurisdiction over this case, and Plaintiffs seek

ECF DOCUMENT

I hereby attest and certify this is a printed copy of a document which was electronically filled with the United States District Court for the Western District of Missouri.

Date Filed: 3 21-14 ANN THOMPSON, CLERK

By: 7 MC Downell Doputy Clerk

remand for that reason. However, Defendants argue this Court has diversity jurisdiction because Holt is fraudulently joined.¹

II. Analysis

In challenging Plaintiffs' Motion, Defendants argue Holt is fraudulently joined because Plaintiffs fail to state viable claims against Holt. Defendants further argue that the Court can consider Holt's affidavit, filed contemporaneously with the notice of removal, to determine that there is no factual or legal basis to support Plaintiffs' claims. Defendants' arguments for fraudulent joinder depend on the Court looking beyond the pleadings and considering Holt's affidavit. Thus, the Court must first determine whether it may consider Holt's affidavit in analyzing whether joinder is fraudulent.

While the Eighth Circuit has not ruled on this issue, district courts are split on when it is proper to consider affidavits in fraudulent joinder analysis. Some courts have considered affidavits in determining whether joinder is fraudulent. See e.g., Grobe v. Vantage Credit Union. 679 F. Supp. 2d 1020, 1026 (E.D. Mo. 2010) (citing several cases where the court considered affidavits and/or outside evidence to determine fraudulent joinder.); Petersen v. Rusch, Inc. No. 4:05CV01328ERW, 2006 WL 83492, *2-*3 (E.D. Mo. 2006) (considering the affidavit of a non-diverse defendant to deny remand because affidavit denied involvement and was uncontradicted by plaintiff). However, other district courts within the Eighth Circuit have determined that looking beyond the pleadings is not proper to assess fraudulent joinder. For example, courts have held that the use of self-serving affidavits with conclusory denials of the allegations in the complaint was not enough to show fraudulent joinder. Mattress Warehousing, Inc. v. Power Mktg. Direct, Inc., No. 08-CV-141-LRR, 2009 WL 395162, *6 (N.D. lowa Feb. 17, 2009). Moreover, district courts have held that it was only appropriate to look beyond the pleadings for

¹ It is undisputed that the amount-in-controversy in this case exceeds \$75,000.

a motion to remand when the arguments go to whether the non-diverse defendant is a proper party to the action or "jurisdictional" facts, but not when the arguments go to the merits of a claim against the non-diverse defendant. *Wells' Dairy, Inc. v. Am. Indus. Refrigeration, Inc.*. 157 F. Supp. 2d 1018, 1040-41 (N.D. Iowa 2001).

Here, it is not appropriate for the Court to look beyond the face of the pleadings to Holt's affidavit because it is both self-serving and goes to the merits of the claims against him. First, Holt's affidavit is submitted only to show he cannot be liable and is therefore fraudulently joined. Such an affidavit at the removal stage is self-serving in that it is proffered only to support Holt's dismissal from the suit. Plaintiffs should be allowed an opportunity to engage in discovery to establish whether Holt is liable, instead of having their claims against him dismissed based on Holt's self-serving affidavit. Additionally, in the event that Holt is dismissed from the case in the future, Defendants will have the opportunity to re-remove this case to federal court. See 28 U.S.C. § 1446(b). Second, Holt's affidavit goes only to the merits of the claims against him, specifically whether he had any contact with Plaintiffs, any knowledge of an alleged wrong, or participated in any alleged wrong. It does not go to show that he is an improper for purely jurisdictional reasons. Therefore, the Court concludes it may not consider Holt's affidavit, and it will instead look only to the face of the pleadings to determine whether joinder is fraudulent.

Federal courts are courts of limited jurisdiction, requiring either a federal question or complete diversity of citizenship to have subject-matter jurisdiction. 28 U.S.C. § 1441(b). However, "courts have long recognized fraudulent joinder as an exception to the complete diversity rule." *In re Prempro Prods. Liab. Litig.*, 591 F.3d 613, 620 (8th Cir. 2010). Joinder is fraudulent when it is clear under governing state law that the complaint does not state a cause of action against a non-diverse defendant. *Filla v. Norfolk S. Ry. Co.*, 336 F.3d 806, 810 (8th Cir.

2003). However, if there is a reasonable basis for predicting that the state's law might impose liability against the non-diverse defendant, then joinder is not fraudulent. *Id.* at 811. Moreover, a court must resolve all doubts about federal jurisdiction in favor of remand. *In re Bus. Men's Assur. Co. of Am.*, 992 F.2d 181, 183 (8th Cir. 1993).

Here, Plaintiffs' pleadings provide a reasonable basis for which state law might impose liability for the claims asserted against Holt. Defendants argue Plaintiffs' tort and MMPA claims fail to state a claim against him because he neither knew of nor participated in those alleged wrongs. Corporate officers such as Holt may be subject to individual liability for the torts of the corporation if they: (1) actually or constructively knew of the actionable wrong; and (2) participated in the actionable wrong. *See Grothe v. Helterbrand*, 946 S.W.2d 301, 304 (Mo. Ct. App. 1997). Plaintiffs' claims for fraudulent misrepresentation, negligent misrepresentation. negligent hiring and retention, and violations of the MMPA sufficiently plead that all Defendants knew of and participated in the alleged wrongs. Moreover, Plaintiffs specifically argue that Holt knew of and took part in these alleged wrongs by attending and participating in board meetings, and in doing so acted within the scope of his employment as secretary of WCC. Thus, there is a reasonable basis for predicting that Missouri law might impose liability against Holt for these claims.

Defendants also argue Plaintiffs fail to state claims for civil conspiracy and accounting against Holt. Specifically, they contend Plaintiffs fail to state a civil conspiracy claim because the underlying causes of actions (fraudulent misrepresentation, negligent misrepresentation, negligent hiring and retention) fail against Holt, and because a civil conspiracy cannot exist between a corporation and its agents. Further, Defendants assert that Plaintiffs' accounting claim fails against Holt because he was not in a fiduciary or trust relationship with them. Defendants'

arguments primarily rest on the use of Holt's affidavit to draw these conclusions. However, as

discussed, the Court will not consider the affidavit in this case, and has already determined that

the tort and MMPA claims do not fail on the face of the pleadings. Morcover, "in situations

where the sufficiency of the complaint against the non-diverse defendant is questionable, the

better practice is for the federal court not to decide the doubtful question in connection with a

motion to remand but simply to remand the case and leave the question for the state courts to

decide." Filla, 336 F.3d at 811 (internal quotation omitted). Thus, the Court declines to

determine the merits of the civil conspiracy and accounting claims against Holt, and concludes

he has not shown he is fraudulently joined. Because the parties are not diverse as a result, this

Court does not have jurisdiction and remand is appropriate.²

III. Conclusion

Accordingly, Plaintiffs' Motion to Remand, (Doc. 9), is GRANTED. Defendants'

Motion to Dismiss, (Doc. 6), is DENIED as moot. This case is hereby REMANDED to the

Circuit Court of Jackson County, Missouri (Independence).

IT IS SO ORDERED.

/s/ Beth Phillips

BETH PHILLIPS, JUDGE

UNITED STATES DISTRICT COURT

DATE: March 27, 2014

² Defendants also argue that Plaintiffs' claim for punitive damages must fail because it is not a cause of action in Missouri. Because the sufficiency of the complaint is questionable on this claim, the Court declines to rule on it and leaves its resolution to the state court. See Filla, 336 F.3d at 811.

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, ET AL,)
Plaintiff,)
) Case No. 1316-CV27529
VS.)
) Division No. 2
MISSION GROUP KANSAS, ET AL,)
)
Defendant.)

NOTICE OF HEARING

COMES NOW the Court and does hereby set the above cause for a CASE MANAGEMENT CONFERENCE for MAY 19, 2014 at 8:30 a.m. in Division 2, located on the 2nd floor of the Jackson County Courthouse Annex, 308 West Kansas, Independence, Missouri 64050.

IT IS SO ORDERED.

March 31, 2014

Judge Kenneth R. Garrett, III

Division 2

Copies sent this date to all parties of record:

Kurt McGuff, Law Clerk to the Honorable Kenneth R. Garrett, III, Division 2

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,	
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)
Defendants.) .)

CERTIFICATE OF SERVICE

COME NOW Defendants Mission Group Kansas, Inc., d/b/a Wright Career College; Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt, by their undersigned attorneys and hereby state that a copy of the following documents were served this 11th day of April, 2014, on the counsel named below via hand deliery:

- 1. Defendants' First Requests for Production of Documents to Plaintiff Stefanie Ayala;
- 2. Defendants' First Set of Interrogatories to Plaintiff Stefanie Ayala;
- 3. Defendants' First Requests for Production of Documents to Plaintiff Jennifer Decker;
- 4. Defendants' First Set of Interrogatories to Plaintiff Jennifer Decker;
- 5. Defendants' First Requests for Production of Documents to Plaintiff Christi Hampton;
- 6. Defendants' First Set of Interrogatories to Plaintiff Christi Hampton;
- 7. Defendants' First Requests for Production of Documents to Plaintiff Steven Jewsome;
- 8. Defendants' First Set of Interrogatories to Plaintiff Steven Jewsome.

Kenneth B. McClain HUMPHREY, FARRINGTON & MCCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

Attorney for Plaintiffs

Date: April 11, 2014

By: James F. Monafo, MO Bar # 38774
Martin M. Loring, MO Bar # 29712
Elizabeth A. Bozicevic, MO Bar # 59623
HUSCH BLACKWELL LLP
190 Carondelet Plaza, Suite 600
St. Louis, Missouri 63105
(314) 480-1500 (telephone)
(314) 480-1505 (facsimile)
jim.monafo@huschblackwell.com
elizabeth.bozicevic@huscblackwell.com

Attorneys for Defendants

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,))
v.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)))
Defendants.)

ENTRY OF APPEARANCE

COMES NOW Stacia G. Boden of Mission Group Kansas, Inc., and enters her appearance on behalf of Defendants Mission Group Kansas, Inc., d/b/a Wright Career College; Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt, in the above-styled and numbered case.

Dated: April 24, 2014. Respectfully submitted,

By: /s/ Stacia G. Boden

Martin M. Loring, MO Bar # 29712 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com James F. Monafo, MO Bar # 38774 Elizabeth A. Bozicevic, MO Bar # 59623 HUSCH BLACKWELL LLP 190 Carondelet Plaza, Suite 600 St. Louis, Missouri 63105 (314) 480-1500 (telephone) (314) 480-1505 (facsimile) jim.monafo@huschblackwell.com elizabeth.bozicevic@huschblackwell.com

Stacia G. Boden, MO Bar #53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc.; Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 24th day of April, 2014, first-class mail to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

/s/ Stacia G. Boden

Case 4:14-cv-00885-BP

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,))
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)
Defendants.	<i>)</i>)

DEFENDANTS' SUGGESTIONS IN SUPPORT OF THEIR MOTION TO DISMISS

Defendants Mission Group Kansas, Inc., d/b/a Wright Career College ("Wright Career College" or "WCC"); Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt (collectively, "Defendants"), come now and move this Court to dismiss Plaintiffs' Petition in its entirety.

INTRODUCTION

Wright Career College is a non-profit education institution that provides education and training to students in several career-focused programs. Plaintiffs Stefanie Ayala, Jennifer Decker, Christi Hampton, and Steven Jewsome are Wright Career College students who allege that unnamed representatives of Wright Career College made unspecified representations to them that induced them to enroll. Plaintiffs allege that, due to that decision, they have incurred significant student loans in exchange for an education that they deem "worthless" because they believe it will not help them find future employment.

Plaintiffs' allegations fail to allege the basic "who, what, when, where, and how" of their fraud claims, which is required by Missouri Supreme Court Rule 55.15. As a result, Defendants are unable to conduct a proper examination into Plaintiffs' claims, not knowing which employee

SLC-7101184-5

is alleged to have committed fraud, what the alleged fraud exactly is, and when it was allegedly committed. This failure to plead with the particularity required by Rule 55.15 warrants dismissal of Plaintiffs' claims premised in fraud (Counts I, II, and V).

However, even if Plaintiffs could cure this undeniable deficiency in their pleadings, their claims still require dismissal. Although the allegations are vague, it is clear that Plaintiffs' true complaint is with the quality of their education – they believe that they were promised a better education than they believe they received. Missouri law does not recognize a cause of action – however styled – that requires a factfinder to determine whether or not an education received is of a certain quality. These "education malpractice" claims must be dismissed with prejudice.

Furthermore, Plaintiffs' remaining causes of action must be dismissed for the following additional reasons:

- Plaintiffs' MMPA claim (Count V) must be dismissed, because Plaintiffs' purchase of a career-focused education was not for personal, family, or household use, which is required by the statute;
- Plaintiffs' allege misrepresentations that are no more than opinions must be dismissed as not capable of supporting a fraud claim;
- Plaintiffs' negligent hiring/retention claim (Count III) must be dismissed, because Plaintiffs fail to allege Defendants' awareness of a "dangerous proclivity";
- Plaintiffs' civil conspiracy claim (Count IV) and punitive damages claim (Count VII) must be dismissed as neither is an independent cause of action under Missouri law; and
- Plaintiffs' accounting claim (Count VI) does not allege any elements of the cause of action and must be dismissed accordingly.

For these reasons, as more fully set forth below, Defendants ask that the Court grant Defendants' Motion to Dismiss.

LEGAL STANDARD

"A motion to dismiss for failure to state a cause of action is solely a test of the adequacy of the plaintiff's petition." Nazeri v. Missouri Valley Coll., 860 S.W.2d 303, 306 (Mo. 1993). The petition should be reviewed "in an almost academic manner, to determine if the facts alleged meet the elements of a recognized cause of action." Id. "The petition must allege facts to support each essential element of the cause to be pleaded." Bohac v. Walsh, 223 S.W.3d 858, 862 (Mo. Ct. App. 2007). Courts do not consider the petition's conclusions, and if the petition "does not contain the ultimate facts or any allegations from which to infer those facts, the petition may be dismissed for failure to state a claim." Id.

ARGUMENT

I. <u>Plaintiffs' Counts Premised In Fraud Should Be Dismissed Because They Fail To Plead With The Requisite Particularity.</u>

Plaintiffs' Petition merely pleads that at some time "in or around 2011," some unnamed employee of WCC made one or more of ten misrepresentations to one or more of the four Plaintiffs, and that Plaintiffs could remember additional misrepresentations at some point prior to trial. The Petition then makes the conclusory allegations that Defendants knew the alleged unidentified misrepresentations were false, and that Plaintiffs relied on the misrepresentations to their detriment.

Plaintiffs' Petition falls well short of meeting the heightened pleading standard required by Missouri Supreme Court Rule 55.15. Rule 55.15 requires that "[i]n all averments of fraud or mistake, the circumstances constituting fraud or mistake shall be stated with particularity." Thus reaching all claims based in fraud, Rule 55.15's heightened pleading standard applies with equal force to Plaintiffs' claims for Fraudulent Misrepresentation (Count I), Negligent Misrepresentation (Count II), and statutory fraud under the Missouri Merchandising Practices

Act (MMPA) (Count V). See Mattingly v. Medtronic, Inc., 466 F. Supp. 2d 1170, 1173–74 (E.D. Mo. 2006) (dismissing plaintiff's claims for fraudulent misrepresentations and violation of MMPA because neither were plead with particularity); Baryo v. Philip Morris USA, Inc., 435 F. Supp. 2d 961, 968 (W.D. Mo. 2006) ("[F]raudulent conduct of some sort is an element of Plaintiffs' MMPA claims and must be pleaded with particularity."); In re Bisphenol-A Polycarbonate Plastic Prods. Liab. Litig., 687 F. Supp. 2d 897, 903-04 (W.D. Mo. 2009) (dismissing negligent misrepresentation claim for failure to adequately plead with particularity).

To comply with Rule 55.15, a plaintiff "must state the circumstances of *each element of fraud* with particularity." <u>Bohac</u>, 223 S.W.3d at 863 (emphasis added). "The fraud must clearly appear from the facts alleged and be independent of conclusions." <u>Id.</u> "If the petition does not comply with Rule 55.15, no claim is stated. . . . If any essential element of fraud is not properly pleaded, the petition is fatally defective and subject to dismissal." <u>Id. See also Green v. Green</u>, 606 S.W.2d 395, 398 (Mo. Ct. App. 1980) ("If fraud is to be charged, it is necessary that the same be made to appear from allegations of fact actually constituting the fraud independently of [legal] conclusions.").

Ignoring the clear requirements of Rule 55.15, Plaintiffs fail to allege their fraud claims with specific facts. In a case involving similar allegations, the District Court for the Eastern District of Missouri held that such generalized allegations were insufficient to allege a claim for common-law or statutory fraud. Blake v. Career Educ. Corp., 2009 WL 140742, at *3 (E.D. Mo. Jan. 20, 2009) ("Blake I"). Like the present case, the plaintiffs in Blake I were former students who alleged that they were deceived into attending the defendants' school. Id. at *1. Finding that the plaintiffs must identify the "who, what, where, when, and how of the alleged fraud," the court held that the plaintiffs were required to plead the following:

- (1) which particular admissions representative made each of the alleged fraudulent misrepresentations to each of the named Plaintiffs;
- (2) the content of each of the alleged fraudulent misrepresentations;
- (3) at which campus each of the alleged fraudulent misrepresentations took place;
- (4) the precise date on which each of the alleged fraudulent misrepresentations was made by an admissions representative; and
- (5) through what method each of the alleged fraudulent misrepresentations was communicated by the admissions representative to the named Plaintiff.

<u>Id.</u> at *3. As the <u>Blake I</u> plaintiffs had not pled with this level of particularity, the court granted the defendants' motion to dismiss. <u>Id. See also Love v. Career Educ. Corp.</u>, 2012 WL 10614, at *2 (E.D. Mo. Jan. 3, 2012) ("<u>Love I</u>") (finding complaint alleging MMPA and common law fraud claims to be insufficiently pled when it did not detail (1) who made the representations; (2) when any representation was made; (3) where the representation was made; and (4) by whom the representations were made).

Likewise, Plaintiffs' Petition in the instant case is deficient in at least the following respects:

First, Plaintiffs do not allege *who* made each alleged misrepresentation. The Petition's bald reference to "WCC" or "Defendants" does not satisfy Rule 55.15 as the Petition does not link any employee or agent to any specific representation. Under Rule 55.15, Plaintiffs must allege who made each alleged misrepresentation to each Plaintiff. See Williams v. Belgrade State Bank, 953 S.W.2d 187, 189 (Mo. Ct. App. 1997) (dismissing fraud claim for failure to plead with specificity because the plaintiff's petition failed to state which of the defendant's employees made representations and whether they had authority to do so); Hanrahan v. Nashua Corp., 752 S.W.2d 878, 883-84 (Mo. Ct. App. 1988) (dismissing petition where plaintiffs did not "state with particularity the circumstances under which the alleged misrepresentations were

made, nor what individuals made such representations and whether they had authority"). Absent such essential information, Defendants are deprived of the opportunity to prepare an effective defense. In fact, the Petition does not even allege that the individually named Defendants had any role in the enrollment process. To satisfy Rule 55.15, the Petition must allege who each Plaintiff claims defrauded him or her.

Second, each Plaintiff fails to allege *what* was said to him or her. The Petition contains ten alleged misrepresentations and eight general categories of alleged misrepresentations. It does not state whether all four Plaintiffs heard and were harmed by all of the misrepresentations. Each Plaintiff must allege which statement(s) form the basis of his or her fraud claims. Additionally, Paragraph 24 alleges categories of misrepresentations allegedly made by Defendants without alleging the specific misrepresentation made. For example, Plaintiffs allege that misrepresentations regarding "starting salary" were made, but do not allege what they claim those misrepresentations were. Rule 55.15 requires such detail. <u>Blake I</u>, 2009 WL 140742, at *3.

Furthermore, Plaintiffs may not be permitted to allege that additional misrepresentations were made that could be disclosed at trial. (Pet. at ¶¶ 18(k), 20(i)). Defendants are required to be on notice of what alleged misrepresentations Plaintiffs are claiming at the *pleading* stage, not the trial stage.

Third, each Plaintiff fails to allege *when* each alleged misrepresentation was made to him or her, stating merely that the fraudulent acts occurred "[i]n or around 2011." (Pet. at ¶ 18). An unstated time frame provides none of the particularity required by Rule 55.15. See Miller v. Ford Motor Co., 732 S.W.2d 564, 566 (Mo. Ct. App. 1987) (dismissing plaintiff's petition

because there was "nothing in the petition . . . to indicate when or under what circumstances the representations were made"); <u>Green</u>, 606 S.W.2d at 398 (same).

In this case, the time frame is critical, because if the statements were made to Plaintiffs after they enrolled in WCC as opposed to before they enrolled, then the statements could hardly have been an inducement for Plaintiffs to enroll. Without alleging when the alleged fraudulent statements were made, Defendants are unable to adequately investigate the truth or falsity of the allegations.

Fourth, each Plaintiff fails to allege *where* the representations were made. The Petition does not adequately state whether each alleged misrepresentation was made in person, in writing, via an advertisement (whether in print or on television), or in some other format. Such facts are necessary to permit Defendants to adequately respond to Plaintiffs' allegations and defend their claims.

Fifth, Plaintiffs fail to allege *how* a number of the alleged misrepresentations were false. No facts are pled as to how the alleged misrepresentations in Paragraphs 18(a), (d), (g), and (j), or Paragraphs 24(a), (b), (c), or (e) were false. For example, Plaintiffs plead that they were misled regarding job placement assistance, but there is no allegation that Plaintiffs were denied any such assistance. See Arnold v. Erkmann, 934 S.W.2d 621, 627 (Mo. Ct. App. 1996) (dismissing petition when it "fail[ed] to allege particular facts supporting the allegation that the representation . . . was false"). Dismissal is warranted for failing to plead this basic fact at all, nonetheless with the particularity required by Rule 55.15.

Because Plaintiffs have not alleged the "who, what, where, when, and how," of each alleged misrepresentation and omission, Plaintiffs' Counts I, II, and V should be dismissed.

II. The Petition Should Be Dismissed Because Plaintiffs' Claims Assert Non-Actionable Educational Malpractice.

To the extent the Petition does allege the basis of Plaintiffs' claims, it is replete with allegations that Defendants allegedly represented to Plaintiffs that they would receive a "quality" or "adequate" education, and that such representations were false because, in Plaintiffs' opinion, their instructors were substandard. Plaintiffs allege that as a result of their poor instructors, their education has "no value" and is "worthless." In order for a factfinder to determine the merit of Plaintiffs' allegations — whether the quality of their education was high or low — requires a subjective analysis of the quality of Plaintiffs' instructors and the education they have received. Both of these examinations are barred by the educational malpractice doctrine.

The educational malpractice doctrine recognizes that it is not the province of the judicial system to evaluate the quality of an education. Rather, "if the claim requires an analysis of the quality of education received and in making that analysis the fact-finder must consider principles of duty, standards of care, and the reasonableness of the defendant's conduct, then the claim is one of educational malpractice." <u>Dallas Airmotive, Inc. v. FlightSafety Int'l, Inc., 277 S.W.3d 696, 700 (Mo. Ct. App. 2008), transfer and reh'g denied, No. SC89935 (Mo. Mar. 31, 2009).</u> "Missouri, along with most other jurisdictions that have considered the issue, has found that educational malpractice claims are not cognizable" <u>Id.</u> at 699. <u>See also Blake v. Career Educ. Corp., 2009 WL 2567011, at *5 (E.D. Mo. Aug. 18, 2009) ("<u>Blake II</u>") (finding allegations of fraud relating to the quality of instructors and sufficiency of training to be barred by the educational malpractice doctrine); <u>Ross v. Creighton Univ., 957 F.2d 410, 414 (7th Cir.</u></u>

1992) ("[T]he overwhelming majority of states that have considered this type of claim have rejected it.").1

Causes of action are non-cognizable under the education malpractice doctrine if "the court is asked to evaluate the course of instruction or the soundness of the method of teaching that has been adopted by an educational institution." <u>Dallas Airmotive</u>, 277 S.W.3d at 700. "A claim that educational services provided were inadequate, substandard, or ineffective constitutes a claim of educational malpractice." <u>Id.</u> at 700. Plaintiffs cannot get around the bar of the educational malpractice doctrine by couching their claims in terms of fraud or negligence, as courts nationwide have rejected similar claims when they required an examination of the quality or adequacy of an education. <u>See, e.g., Jamieson v. Vatterott Educ. Ctrs., Inc., 259 F.R.D. 520, 538 (D. Kan. 2009)</u> ("Claims that attack the general quality of educational services provided to students, regardless of the underlying legal theory, have generally been rejected by the courts."); <u>Christensen v. S. Normal Sch., 790 So. 2d 252, 255-56 (Ala. 2001)</u> (stating that a claim could be characterized as one for educational malpractice regardless of whether it is styled as a claim for negligence, breach of contract, or fraud).

¹ Missouri has identified a number of policy reasons for barring claims of educational malpractice. The Court of Appeals has specifically noted the following five policy reasons:

⁽¹⁾ the lack of a satisfactory standard of care by which to evaluate an educator;

the inherent uncertainties about causation and the nature of damages in light of such intervening factors as a student's attitude, motivation, temperament, past experience, and home environment;

⁽³⁾ the potential for a flood of litigation against schools;

the possibility that such claims will embroil the courts into overseeing the day-to-day operations of schools; and

⁽⁵⁾ schools, and their regulating, accrediting, and certifying agencies, not courts, need to make curriculum decisions.

<u>Dallas Airmotive</u>, 277 S.W.3d at 701. Other courts have noted that it is not the role of the judicial system to substitute its judgment on curriculum and instructors for the judgment of professional educators. <u>See Finstad v. Washburn Univ. of Topeka</u>, 845 P.2d 685, 692 (Kan. 1993) ("[I]n education, the ultimate responsibility for success remains always with the student. Both the process and the result are subjective, and proof or disproof extremely difficult.") (internal citations omitted).

Allegations that require a judgment to be made about the quality of Plaintiffs' education run throughout Plaintiffs' Petition. For example, Plaintiffs' allege that:

- WCC deceives students regarding "the quality and reputation of its academic programs" (Pet. at ¶ 13);
- WCC's courses have "no value" (<u>Id.</u> at ¶ 14), and the degrees and education provided are "worthless" (<u>Id.</u> at ¶ 22);
- Defendants made misrepresentations regarding "instructors' qualifications" and the "quality of education" (<u>Id.</u> at ¶ 24(d, e, g)), and falsely stated that its "programs would provide an adequate educational experience" (Id. at ¶ 18(a)); and
- Plaintiffs were harmed in that they "will not and have not been properly trained in the subject areas in which they enrolled" because of the "failure of WCC to properly provide an education which will allow accreditation, and the 'education' received from WCC, has no value to Plaintiffs" (Id. at ¶ 21).

Additionally, Plaintiffs' Negligent Hiring/Retention claim alleges that Defendants had a duty to act with the degree of care used by "reasonable and/or careful educational institutions" (<u>Id.</u> at ¶ 39), that Defendants violated this duty by negligently hiring and retaining instructors who were "not properly qualified or suitable for the programs in which Plaintiffs are/were enrolled" (<u>Id.</u> at ¶ 40), and, as a result, Plaintiffs were unable to "receiv[e] the education promised to them." (<u>Id.</u> ¶ at 41).

To determine the validity of all of Plaintiffs' claims — whether the alleged misrepresentations were false, whether the instructors were unsuitable, and whether Plaintiffs' incurred damages as a result of their allegedly "worthless" education — would require the trier of fact to "inquire into the nuances of educational processes and theories." <u>Blake II</u>, 2009 WL 2567011, at *5. The allegations ask the factfinder "to evaluate the course of instruction or the soundness of the method of teaching that has been adopted by an educational institution." <u>Dallas</u> Airmotive, 277 S.W.3d at 700.

Courts reviewing similar allegations have rejected them as non-cognizable under the educational malpractice doctrine. For example, in Love v. Career Education Corp., 2012 WL 1684572, *3 (E.D. Mo. May 15, 2012) ("Love II"), the plaintiff student alleged that her school misled her by representing that she would receive "sufficient training," be taught curriculum that was "adequate," and have instructors who were "adequately experienced and qualified." The court found that these allegations would require the court "to evaluate Plaintiff's teachers, classes, equipment and a variety of other factors on a purely subjective basis." Id.. Therefore, the court granted the school's motion to dismiss the plaintiff's MMPA claim, because "Plaintiff's tort claims regarding the 'sufficiency,' 'adequacy,' and 'quality' of her education cannot be evaluated by the Court, even if they are framed as allegations of fraud." Id..

Likewise, in <u>Blake II</u>, the court held that two of the plaintiffs' allegations of fraudulent misrepresentations were barred by the educational malpractice doctrine: (1) defendants' alleged representation that the defendants' instructors "were qualified and had experience"; and (2) defendants' alelged representation that a degree from the defendants "would provide a sufficient foundation to begin a private investigation business." 2009 WL 2567011 at *5. These dismissed allegations are indistinguishable from those alleged by Plaintiffs relating to their instructors and the adequacy of their education. <u>See also Jamieson</u>, 259 F.R.D. at 536 (dismissing plaintiffs' claims for common law fraud and state consumer fraud, because "[r]esolution of the issue requires an assessment of the effectiveness of Vatterott's materials, methods, and teachers. . . . [P]ublic policy should prevent a court from interfering when the controversy requires the examination of the efficacy of the course of instruction."); <u>Houston v. Mile High Adventist Acad.</u>, 846 F. Supp. 1449, 1456 (D. Colo. 1994) (dismissing claims that teachers were not "properly trained" and that "school failed to provide adequate instruction" as educational

malpractice); <u>Lawrence v. Lorain Cnty. Cmty. Coll.</u>, 713 N.E.2d 478, 480 (Ohio Ct. App. 1998) (dismissing state consumer fraud claim alleging that educational services were "substandard").

Plaintiffs are alleging that the education they received is not the "quality," "adequate," "sufficient" education they were promised. They are claiming that their instructors were not "suitable" to teach the courses for which they were hired. To determine the merits of Plaintiffs' allegations would require the substitution of the factfinders' subjective judgment for that of professional educators, without a satisfactory standard of care, but with inherent uncertainties as to whether Plaintiffs' perceptions of the quality of their education were due to the education itself or to factors such as their attitudes, motivations, temperaments, and past experiences. These are the very reasons why educational malpractice claims are barred. The Court should dismiss Plaintiffs' claims, as they are nothing more than educational malpractice claims brought under different names.

III. <u>Plaintiffs' MMPA Claim Should Be Dismissed Because Plaintiffs' Purchase Was Not For Personal Use.</u>

The MMPA allows a private right of action only to those who have purchased merchandise or services "primarily for personal, family or household purposes." Mo. Rev. Stat. § 407.025.1. Conversely, a party who purchased a product for a business use "does not have standing to bring a claim" under the MMPA. <u>Saey v. CompUSA</u>, 174 F.R.D. 448, 450 (E.D. Mo. 1997). Here, it is evident from Plaintiffs' Petition that they attended WCC in order to advance their careers. This is a business purpose.

That Plaintiffs' primary purpose in enrolling in WCC was to further their career prospects is seen most clearly in the harms they allege to have suffered. Plaintiffs claim that they incurred student loans for an education that has no value *because it will not help them find a job*. They claim that because of the poor education they received, they "will not receive the salaries they

were promised upon graduation, and will fail to attain accreditation in their fields." (Pet. at ¶ 21). They claim that they were harmed "in terms of inability to earn a living in their field upon graduation." (Id. at ¶ 23). One Plaintiff alleges harm in that her "current employer refused to accept her WCC credits as evidence of further qualification of employment." (Id. at ¶ 22).

Additionally, Plaintiffs claim that they were induced to enroll in WCC based upon misrepresentations relating to their ability to find employment after graduating, and that these misrepresentations were material to their decision to attend WCC. They claim that they were deceived regarding the "employment prospects and career placement services [WCC] graduates can expect" (Id. at ¶ 13); falsely told that WCC's rigorous programs made "WCC graduates more competitive in the job market" and resulted in "area employers hiring more graduates from WCC than other schools" (Id. at ¶ 18(d)); falsely told that "WCC would provide assistance with obtaining interviews, drafting resumes, and job placement" (Id. at ¶ 18(j)); and deceived by unspecified misrepresentations relating to "job placement and job demand" and "anticipated starting salary." (Id. at ¶ 24(a, b)). These alleged misrepresentations and deceptions could not have been considered a material incentive to enroll unless Plaintiffs' primary purpose in enrolling was to enhance their career or business prospects.

In several cases involving similar allegations, courts have found enrollment in a career-focused school to be a business purpose. Anderson v. Hi-Tech Institute, No. 4:11-cv-00506 SOW (W.D. Mo. Aug. 8, 2012) (copy attached as Exhibit A), is directly on point. As here, plaintiffs in Anderson enrolled in a career-focused college and made allegations about the salary they could earn upon graduating, the job placement assistance provided by the school, and the ease in which they would be able to find employment after completing the program. Slip Op. at 4. In granting Hi-Tech's motion for judgment on the pleadings on plaintiffs' fraudulent

misrepresentation and MMPA claims, the court found that the plaintiffs had enrolled in Hi-Tech "for business purposes." <u>Id.</u> at 5.

Plaintiffs' Petition does contain a conclusory allegation that they "purchased merchandise from Defendants primarily for personal, family, or household purposes." (Pet. at ¶ 52). But so did the complaint in <u>Anderson</u>, and the court found it to be a "broad conclusory statement unsupported by any factual allegations." Slip Op. at 4.

The same conclusion was reached in MacDonald v. Thomas M. Cooley Law School, 880 F. Supp. 2d 785 (W.D. Mich. 2012), affirmed 724 F.3d 654 (6th Cir. 2013). Like the MMPA, the Michigan consumer protection statute is limited to purchases "primarily for personal, family, or household purposes." Mich. Comp. Laws § 445.902(1)(g). Plaintiffs sued their law school under the Michigan statute, claiming that it had misrepresented the employment rates and starting salaries of its graduates. 880 F. Supp. 2d at 789. The Court granted the law school's motion to dismiss, finding that the plaintiffs did not purchase their legal education "so that they could leisurely read and understand Supreme Court Reports, or to provide legal services for themselves or family members." Id. at 792. Rather, they purchased an education "in order to make money as lawyers so that they could live a lifestyle that they believed (perhaps naively) would be more pleasing to them." Id. The court held that this is a business purpose. Id.

In affirming the <u>MacDonald</u> district court's decision, the Sixth Circuit agreed that the plaintiffs had "admitted in their complaint that they bought their legal education for a business purpose, to make a living," in that plaintiffs alleged that they "intended to use his or her law degree to prospectively better themselves and their personal circumstances *through the attainment of full-time employment*...." 724 F.3d at 661 (emphasis original). Because their purchase of an education was ultimately for the purpose of earning money, the Sixth Circuit

agreed that it was a purchase for a business use. <u>Id.</u> In contrast, the Court stated that the purchase might have been found to be a personal or household use if "the graduates had alleged that they attended Cooley to get a legal education with no intention of using it to make money." <u>Id.</u>

By their own allegations, Plaintiffs purchased an education in order further their careers and obtain desirable jobs. Those are business purposes rather than personal purposes, and the MMPA does not apply. Plaintiffs' MMPA claim should be dismissed with prejudice.

IV. <u>Plaintiffs' Fraud Claims Should Be Dismissed Because Their Alleged Misrepresentations Are Non-Actionable As A Matter of Law.</u>

Plaintiffs' same allegations relating to the quality, adequacy, and sufficiency of their education that are barred by the educational malpractice doctrine should also be dismissed as non-actionable statements of opinion, puffery, or sales talk. Such allegations cannot be objectively proven true or false, and they are unreasonable to rely upon as a matter of law.

Only statements of objective fact can form the basis for a fraud claim. "General expressions of opinion are not actionable," nor are "representations of value, dealers talk, trade talk, puffing a manufacturer's wares and sales propaganda." Wofford v. Kennedy's 2nd St. Co., 649 S.W.2d 912, 915 (Mo. Ct. App. 1983). "Where the representations alleged are only statements of opinion, the petition should be dismissed for failure to state a claim." Arnold v. Erkmann, 934 S.W.2d 621, 627 (Mo. Ct. App. 1996). Opinions are, by their very nature, incapable of being ascertained as true or false, because reasonable persons can differ on their opinions; some might agree with the opinion, and others may not. Wofford, 649 S.W.2d at 915.

Plaintiffs have alleged a number of claimed misrepresentations that are no more than opinions that are incapable of being objectively proven true or false. Specifically, the Court should dismiss the following from Plaintiffs' Petition as non-actionable opinions:

- Plaintiffs' allegation that Defendants misrepresented that WCC's "programs would provide an *adequate* educational experience *comparable* to other area degree programs" (Pet. ¶ 18(a));
- Plaintiffs' allegation that Defendants misrepresented its "instructors qualifications" (<u>Id.</u> at ¶ 24(d, g)) and falsely stated that its instructors "were *experienced* in their respective fields" (<u>Id.</u> at ¶ 18(c));
- Plaintiffs' allegation that Defendants misrepresented that "WCC's programs were more rigorous and thorough than other area schools" (Id. at ¶ 18(d));
- Plaintiffs' allegation that Defendants misrepresented that "evening classes offered all of the same benefits as the day classes" (Id. at ¶ 18(e));
- Plaintiffs' alleged misrepresentations relating to "[a]nticipated starting salary" (<u>Id.</u> at¶ 24(b)); and
- Plaintiffs' alleged misrepresentations relating to "[q]uality of education" (<u>Id.</u> at ¶ 24(e)).

These statements by their very nature cannot be taken as true or false because reasonable minds can differ as to whether the statements are true or false. For example, Plaintiffs may have believed that their instructors were not adequately experienced, but Defendants may have believed they were qualified. See McAlpine Co. v. Graham, 320 S.W.2d 951, 955 (Mo. Ct. App. 1959) (dismissing as non-actionable opinion plaintiff's allegation of fraud based on statements that defendant's employees were "experts in the field" who performed work "in an expert manner"). Likewise, Defendants and Plaintiffs could have different opinions as to what the "benefits" of the day and evening courses were. See Watkins v. Gross, 772 S.W.2d 22, 24 (Mo. Ct. App. 1989) ("Defendant's statement that plaintiff 'should have no trouble' obtaining a liquor license was clearly an expression of opinion, expectation, and prediction for the future."). And reasonable minds could differ as to the "rigor," "thoroughness," and quality of the educational programs. See Love II, 2012 WL 1684572, at *4 (dismissing as opinion plaintiff's allegations regarding the sufficiency and adequacy of her educational program). Finally, there is no way for

Plaintiffs to have believed that predictions about future earning capacity were anything other than opinions. See id. ("Allegations related to Plaintiff's future earnings or future marketability after graduation cannot form a basis for fraud as a matter of law.").

Under Missouri law, the opinions alleged in this action cannot form the basis of a fraud claim because they are entirely subjective and not demonstrably true or false. Accordingly, the Court should dismiss with prejudice Plaintiffs' claims that are based upon representations or omissions that are opinions, sales talk, or "puffing." None of these representations are statements of present fact that can form the basis of a fraud claim, as a matter of law.

V. <u>Plaintiffs' Negligent Hiring/Retention Claim Should Be Dismissed Because They Have Not Alleged A Dangerous Proclivity.</u>

Count III of Plaintiffs' Petition is for negligent hiring/retention. In addition to alleging a non-cognizable educational malpractice claim, Count III should be dismissed because Plaintiffs have not alleged the necessary elements of the cause of action.

Liability for negligent hiring or retention requires a showing that the employer knew or should have known of the employee's "dangerous proclivities." Gibson v. Brewer, 952 S.W.2d 239, 246 (Mo. 1997). Further, the employee's actions generally must be either intentional or criminal. McHaffie v. Bunch, 891 S.W.2d 822, 825 (Mo. 1995). Plaintiffs' claim mentions no dangerous proclivities or any intentional or criminal conduct by the instructors. This count merely alleges the instructors were not properly qualified to teach, Pet. at ¶ 40, which is neither dangerous nor criminal. Because Plaintiffs have not alleged that their instructors had a proclivity to commit dangerous acts, nonetheless that Defendants should have known of some proclivity, Count III should be dismissed.

VI. <u>Missouri Does Not Recognize An Independent Cause of Action For Civil Conspiracy, Especially By Persons Within The Same Corporation.</u>

Plaintiffs also fail to state a claim for civil conspiracy. First, civil conspiracy is not a separate cause of action in Missouri. <u>8000 Maryland, LLC v. Huntleigh Fin. Servs. Inc.</u>, 292 S.W.3d 439, 451 (Mo. Ct. App. 2009). It simply holds conspirators jointly and severally liable for an underlying act. <u>Id.</u>

Additionally, a conspiracy requires more than one person or entity, and a conspiracy generally cannot exist between a corporation and its officers, agents, or employees. See id. at 452; see also Mika v. Cent. Bank of Kansas City, 112 S.W.3d 82, 94 (Mo. Ct. App. 2003). There could be no conspiracy among the Defendants, all of whom are officers, agents, or employees of the defendant corporation. Thus, the civil conspiracy claim should be dismissed.

VII. Plaintiffs Fail To Allege A Claim For Accounting.

Count VI seeks an accounting, but Plaintiffs fail to allege any of the necessary elements:

1) "the need for discovery;" 2) "the complicated nature of the accounts;" 3) "the existence of a fiduciary or trust relationship;" and 4) "the inadequacy of legal remedies." Tobias v. Korman, 141 S.W.3d 468, 474 (Mo. Ct. App. 2004). Of these elements, the existence of a fiduciary relationship is the most critical. Shaner v. Sys. Integrators, Inc., 63 S.W.3d 674, 677 (Mo. Ct. App. 2001). Whether a fiduciary relationship exists rests on whether "trust is reposed with respect to property or business affairs of the other." Shervin v. Huntleigh Sec. Corp., 85 S.W.3d 737, 741 (Mo. Ct. App. 2002). A fiduciary relationship is not created simply because an individual purchases goods or services from a seller. See Arnold, 934 S.W.2d at 629 ("A buyer who pays the purchase price to a seller for a specific item or contract right is not 'entrusting' the seller with sums of money for 'investment' so as to create a fiduciary relationship.").

As the Petition lacks allegations supporting the existence of a fiduciary relationship and every other element necessary to plead a cause of action for Accounting, Count VI should be dismissed.

VIII. <u>Plaintiffs' Punitive Damages Claim Should Be Dismissed Because It Is Not A Recognized Cause Of Action.</u>

Missouri law is clear that "Punitive Damages" is not a separate cause of action. <u>Hyatt v.</u> <u>Trans World Airlines, Inc.</u>, 943 S.W.2d 292, 296 (Mo. Ct. App. 1997). Count VII should be dismissed because it does not allege an actual cause of action.

CONCLUSION

WHEREFORE, Defendants respectfully request that the Court grant Defendants' Motion to Dismiss, for their costs and attorneys' fees, and for such other and further relief as the Court deems just and proper.

Dated: April 24, 2014.

Respectfully submitted,

By: /s/ Elizabeth A. Bozicevic

Martin M. Loring, MO Bar # 29712 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com

James F. Monafo, MO Bar # 38774
Elizabeth A. Bozicevic, MO Bar # 59623
HUSCH BLACKWELL LLP
190 Carondelet Plaza, Suite 600
St. Louis, Missouri 63105
(314) 480-1500 (telephone)
(314) 480-1505 (facsimile)
jim.monafo@huschblackwell.com
elizabeth.bozicevic@huschblackwell.com

Stacia G. Boden, MO Bar # 53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc., Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne, and Ron Holt.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 24th day of April, 2014, by first-class mail, and hand-delivered on the 25th day of April, 2014, to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050



EXHIBIT A

IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

CHAD ANDERSON, et. al.,)
Plaintiffs,)
v.) Case No.: 11-0506-CV-W-SOW
HIGH-TECH INSTITUTE, et. al.,)
Defendant) s.)

ORDER

Before the Court are High-Tech Institute's Motion for Partial Judgment on the Pleadings on Claims Based on Allegations of Educational Malpractice (Doc. #83), High-Tech Institute's Motion for Partial Judgment on the Pleadings on Plaintiffs' Missouri Merchandising Practices Act Claim (Doc. #85), and High-Tech Institute's Motion for Partial Judgment on the Pleadings on Fraud Claims Based on Representations of Third-Party Future Action (Doc. #90).

I. Background

Plaintiffs are individuals who formerly attended a post-secondary school owned and operated by the Kansas City High Tech Institute/Anthem College. Defendant High Tech is a for-profit, vocational and technical institution. On February 2, 2012, plaintiffs filed a four-count Second Amended Complaint ("SAC"), alleging (1) fraudulent misrepresentation, omissions, and inducement; (2) violation of the Missouri Merchandising Practices Act, Mo. Rev. Stat. § 407.010, et seq. ("MMPA"); (3) negligent training and supervision; and (4) breach of contract.

¹ Plaintiffs allege High Tech has changed the name of its Kansas City location to Anthem College. The Court uses only High Tech throughout this Order.

Plaintiffs allege generally that they were misled by High Tech representatives about the educational programs in which they enrolled. According to plaintiffs, High Tech's actions and misrepresentations, among other things, induced them to enroll in High Tech, pay tuition, apply for student loans, purchase books, supplies, and equipment, and to otherwise attend and continue to attend the different programs offered by High Tech. High Tech offered the following programs: (1) Criminal Justice; (2) Medical Assistant; (3) Dental Assistant; (4) Surgical Technology; (5) Message Therapy; and (6) Medical Billing and Coding. Plaintiffs assert that High Tech's admissions representatives persuaded them to enroll by, among other things, representing that High Tech graduates could expect to earn a certain starting salary following graduation, that High Tech credits would transfer to other colleges and universities, and that High Tech offered state-of-the-art training equipment.

High Tech has filed three different motions for partial judgment on the pleadings. In the first, it seeks partial judgment on claims based on allegations of educational malpractice. Second, High Tech argues partial judgment is appropriate on plaintiffs' MMPA claims because plaintiffs lack standing to bring an MMPA claim as plaintiffs did not (and cannot) sufficiently allege they purchased their education primarily for personal, family, or household purposes. Lastly, High Tech seeks judgment on the pleadings on plaintiffs' fraud claims because the alleged misrepresentations are not statements of past or existing fact, but rather are future predictions about actions to be performed by independent third-party employers or educational institutions.

II. Standard

Federal Rule of Civil Procedure 12(c) allows a party to move for judgment on the pleadings after responsive pleadings have been filed. In analyzing a motion filed pursuant to Federal Rule of

Civil Procedure 12(c), the Court applies the same standard as applied when addressing a motion to dismiss under Federal Rule of Civil Procedure 12(b)(6) for failure to state a claim. Westcott v. City of Omaha, 901 F.2d 1486, 1488 (8th Cir. 1990)(citing Morgan v. Church's Fried Chicken, 829 F.2d 10, 11 (6th Cir. 1987)). The Court must assume that all factual allegations in the Complaint are true and must construe those allegations in favor of the plaintiff. Klutho v. New Day Fin., LLC, 522 F. Supp. 2d 1174, 1176 (E.D. Mo. 2007). "Judgment on the pleadings is appropriate where no material issue of fact remains to be resolved and the movant is entitled to judgment as a matter of law." Faibisch v. Univ. of Minn., 304 F.3d 797, 803 (8th Cir. 2002). The Court may not consider matters outside the pleadings; but if it does, the motion must be treated as a motion for summary judgment under Federal Rule of Civil Procedure 56.2

III. Discussion

A. Plaintiffs' MMPA Claims

High Tech argues the Court should grant its motion for judgment on the pleadings on plaintiffs' MMPA claims. High Tech contends plaintiffs lack standing to bring an MMPA claim because they did not (and cannot) sufficiently allege they purchased their education primarily for personal, family, or household purposes. See Mo. Rev. Stat. § 407.025.1.

Under the MMPA, only a "person who purchases or leases merchandise *primarily for* personal, family or household purposes and thereby suffers an ascertainable loss of money or property, real or personal, as a result of the use of employment by another person of a method, act or

² For some reason plaintiffs have filed a "Common Statement of Facts Referenced In Suggestions In Opposition to Defendant's Three Motions for Judgment on the Pleadings." High Tech has not asked the Court to consider any materials outside the pleadings when making its decision; ergo, the Court will not treat this motion as one for summary judgment. The Court will not consider plaintiffs' "Statement of Facts" (Doc. #105).

practice declared unlawful by section 407.020, may bring a private civil action." Mo. Rev. Stat. § 407.025.1 (emphasis added); see Gibbons v. J. Nuckolls, Inc., 216 S.W.3d 667, 669 (Mo. 2007) (en banc). Here, the parties disagree on whether plaintiffs enrolled in High Tech for personal or business purposes.

In the SAC, plaintiffs' only allegation regarding whether they enrolled in High Tech for a personal purpose can be found in paragraph 31, which states: "Plaintiffs purchased services primarily for personal purposes from defendant High Tech..." This broad conclusory statement unsupported by any factual allegations is not sufficient to state a claim to relief that is plausible. See Bell Atl. Corp. v. Twombly, 550 U.S. 544, 555 (2007) (entitlement to relief "requires more than labels and conclusions."). Beyond reciting the elements of an MMPA claim, plaintiffs' SAC offers no other allegations that indicate plaintiffs enrolled in High Tech for personal purposes. See Saey v. CompUSA, Inc., 174 F.R.D. 448, 450 (E.D. Mo. 1997) (dismissing for lack of standing the claims of an individual who purchased the product for his business).

Plaintiffs' SAC is rife with allegations suggesting that their purposes for enrolling in High Tech were business related. Indeed, plaintiffs allege they relied on High Tech's misrepresentations concerning graduate employability and graduate starting salaries. Specifically, plaintiffs allege they relied on some of the following representations: (1) employment would be located by High Tech for graduates of the High Tech criminal justice program; (2) graduates would be provided job placement assistance by High Tech such that there was guaranteed job placement in a job located by High Tech in the program field; and (3) graduates of the High Tech surgical technology program could reasonably anticipate starting hourly wages of at least \$16 per hour and full-time employment. After reviewing the allegations in plaintiffs' SAC, the Court finds that plaintiffs lack standing to bring

MMPA claims because they enrolled in High Tech for business purposes.

To be clear, however, the Court is not definitively stating that enrolling in an educational institution can only be considered business related. There exists the possibility that a student may attend an educational institution for personal purposes. For example, a student could enroll in an educational institution to study Shakespeare or History, and the motivation for enrolling may be entirely personal. However, the allegations found in plaintiffs' SAC do not establish that any of the reasons plaintiffs' enrolled in High Tech were for personal purposes, thus their MMPA claims must fail as a matter of law.

B. Fraud Claims by Third-Party Future Actions

Next, High Tech argues plaintiffs' alleged statements of third-party future action cannot constitute fraud as a matter of law. Specifically, High Tech argues plaintiffs' allegations contained in paragraphs 13(a), 13(d), 13(e), 13(g), 16(c), 16(d), 18(b), and 18(k) concerning future employment salaries and credit transferability must be dismissed.

To establish fraud in Missouri, plaintiffs must show High Tech made a misrepresentation concerning a past or existing fact. Sindecuse v. Katsaros, 541 F.3d 801, 803 (8th Cir. 2008) (applying Missouri law) (citing Trotter's Corp. v. Ringleader Rest., 929 S.W.2d 935, 940 (Mo. Ct. App. 1996)). A plaintiff alleging fraud may not predicate his/her claim upon a statement "regarding what independent third parties will do in the future." Id. (citing Eureka Pipe, Inc. v. Cretcher-Lynch & Co., 754 S.W.2d 897, 899 (Mo. Ct. App. 1988)); see also Ryann Spencer Grp. Inc. v. Assurance Co. of Am., 275 S.W.3d 284, 290 (Mo. Ct. App. 2008) (finding that statements from insurance broker about third party insurance company paying on a policy did not constitute fraudulent misrepresentation because the statements "involve the future actions of . . . an independent third party."). "Because a

statement about future actions is really a prediction rather than a promise, this rule is just the corollary of another Missouri rule that predictions for the future are not actionable as fraudulent misrepresentation. <u>Id.</u> (citing <u>Trotter's Corp.</u>, 929 S.W.2d at 940). However, an exception exists for statements made by a speaker with or who professes to have superior knowledge of the matter involved. <u>See Dawes v. Elliston</u>, 369 S.W.2d 285, 287-88 (Mo. Ct. App. 1963); <u>Nichols v. Hendrix</u>, 312 S.W.2d 163, 166 (Mo. Ct. App. 1958). In this case, plaintiffs have alleged sufficient facts, which if true, could possibly fall within the exception to the general rule. The Court believes plaintiffs should conduct discovery on these claims. High Tech's motion for judgment on the pleadings on plaintiffs' fraud claims is denied.

C. Educational Malpractice

Lastly, High Tech moves for partial judgment on plaintiffs' claims in paragraphs 18(c)-(f); 21(c)-(f); and 54 because they are based on allegations of educational malpractice. "In educational malpractice cases, a plaintiff sues his or her academic institution for tortiously failing to provide adequate educational services." <u>Dallas Airmotive, Inc. v. Flightsafety Int'l, Inc., 277 S.W.3d 696, 700 (Mo. Ct. App. 2008)</u>. Like many other jurisdictions, Missouri does not recognize educational malpractice claims because there "is no duty." <u>Id.</u> at 699. At least four public policy grounds exist for not recognizing educational malpractice claims:

- (1) the lack of a satisfactory standard of care by which to evaluate an educator;
- (2) the inherent uncertainties about causation and the nature of damages in light of such intervening factors as a student's attitude, motivation, temperament, past experience, and home environment; (3) the potential for a flood of litigation against schools; and (4) the possibility that such claims will 'embroil the courts into overseeing the day-to-day operations of the schools.'

Id. at 701 (citation omitted).

The Honorable Richard Weber has explained:

An educational malpractice claim generally requires a comprehensive review of a myriad of educational and pedagogical factors, as well as administrative policies that enter into the consideration of whether the method of instruction and choice of [teaching aids] was appropriate, or preferable. At the same time, courts have recognized claims by students for breach of contract, fraud, or other intentional wrongdoing that allege a private or public educational institution has failed to provide specifically promised educational services. Defendants are correct that a claim cannot be couched as a fraud claim merely to avoid the doctrine that precludes an educational-malpractice claim. However, a student may bring an action against an educational institution for breach of contract, fraud, or misrepresentation, if it is alleged that the institution failed to perform on specific promises it made to the student and the claim would not involve an inquiry into the nuances of educational processes and theories.

Blake v. Career Educ. Corp., No. 4:08-CV-00821-ERW, 2009 WL 2567011 (E.D. Mo. Aug. 17, 2009) (internal quotation marks and citations omitted).

High Tech highlights the following allegations in the SAC as being barred by the educational malpractice doctrine. Plaintiffs allege High Tech made certain misrepresentations, including

- Students would receive education sufficient to qualify for employment in their field of study. [SAC, ¶ 18(c)].
- Students would be provided adequate modern training aids and equipment upon which to learn. [SAC, ¶ 18(d)].
- The instructors were experienced, well-qualified experts and top-trained professionals in their field of instruction. [SAC, ¶ 18(e)].
- Classes would be restricted to a small size adequate for personalized instruction. [SAC, ¶ 18(f)].

High Tech also fraudulently omitted or concealed the following:

- Some High Tech instructors were hired without adequate experience. [SAC, ¶21(c)].
- Some classes would commence without an instructor. [SAC, ¶21(d)].
- Class instructors could, and would, change repeatedly during the semester. [SAC, ¶ 21(e)].

• That High Tech's connections/relations/associations with area health providers were or are inadequate to place students in appropriate "externship" programs necessary for students to gain the experience required to graduate and to be properly trained in their desired field of study. [SAC, ¶ 21(f)].

Lastly, plaintiffs allege,

• Defendant High Tech breached its duty and created an unreasonable risk of harm to plaintiffs by failing to adequately train, supervise, control or otherwise monitor the actions of its agents, admissions representatives, faculty, administrators, financial aid personnel and other employees and was thereby negligent. [SAC, ¶ 54].

The Court concludes, as a matter of law, that these allegations invoke the educational malpractice doctrine. These allegations are similar in nature to the allegations that were dismissed in Love v. Career Education Corporation as barred by the educational malpractice doctrine. No.4:11-CV-1585-JAR, 2012 WL 1684572 (E.D. Mo. May 15, 2012). Indeed, the allegations in plaintiffs' SAC would "involve an inquiry into the nuances of educational processes and theories." Blake, 2009 WL 2567011, *2. Specifically, plaintiffs' fraud allegations regarding the "sufficiency," "adequacy," and "quality" of their educations cannot be evaluated by the Court, even if framed as claims for fraud. Id. at *5 (allegation that institution's instructors were not qualified and lacked experience were barred by educational malpractice doctrine); Love, 2012 1684572, at *3. Therefore, the Court must dismiss plaintiffs' allegations in subparagraphs 18(c), (d), (e), and (f); 21 (c), (d), (e), and (f), and paragraph 54 as barred by the educational malpractice doctrine.

IV. Conclusion

Accordingly, it is hereby

ORDERED that High-Tech Institute's Motion for Partial Judgment on the Pleadings on Claims Based on Allegations of Educational Malpractice (Doc. #83) is granted. It is further

ORDERED that High-Tech Institute's Motion for Partial Judgment on the Pleadings on Plaintiffs' Missouri Merchandising Practices Act Claim (Doc. #85) is granted. It is further ORDERED that High-Tech Institute's Motion for Partial Judgment on the Pleadings on Fraud

Claims Based on Representations of Third-Party Future Action (Doc. #90) is denied.

/s/Scott O. Wright
SCOTT O. WRIGHT
Senior United States District Judge

Dated: January 25, 2013

Based on the Supreme Court Rules governing eFiling, an eService email has been issued to the following parties:

SERVICE PARTY: MARTIN MCCORMICK LORING, Attorney for Defendant

SERVICE EMAIL: martin.loring@huschblackwell.com

SERVICE PARTY: KENNETH BLAIR MCCLAIN, Attorney for Plaintiff

SERVICE EMAIL: kbm@hfmlegal.com

SERVICE PARTY: ANDREW K SMITH, Attorney for Plaintiff

SERVICE EMAIL: aks@hfmlegal.com

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,))
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)))
Defendants	\ \

REQUEST FOR HEARING ON DEFENDANTS' MOTION TO DISMISS

Defendants Mission Group Kansas, Inc., d/b/a Wright Career College ("Wright Career College"); Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt (collectively, "Defendants"), come now, and pursuant to Jackson County, Missouri Court Rule 33.5(1), request that a hearing or oral argument be conducted on its contemporaneously filed Motion to Dismiss.

Dated: April 24, 2014. Respectfully submitted,

By: /s/ Elizabeth A. Bozicevic

Martin M. Loring, MO Bar # 29712 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com James F. Monafo, MO Bar # 38774 Elizabeth A. Bozicevic, MO Bar # 59623 HUSCH BLACKWELL LLP 190 Carondelet Plaza, Suite 600 St. Louis, Missouri 63105 (314) 480-1500 (telephone) (314) 480-1505 (facsimile) jim.monafo@huschblackwell.com elizabeth.bozicevic@huschblackwell.com

Stacia G. Boden, MO Bar # 53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc., Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne, and Ron Holt.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 24th day of April, 2014, by first-class mail, and hand-delivered on the 25th day of April, 2014, to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

/s/ Elizabeth A. Bozicevic

Based on the Supreme Court Rules governing eFiling, an eService email has been issued to the following parties:

MARTIN MCCORMICK LORING, Attorney for Defendant martin.loring@huschblackwell.com SERVICE PARTY:

SERVICE EMAIL:

SERVICE PARTY: KENNETH BLAIR MCCLAIN, Attorney for Plaintiff

SERVICE EMAIL: kbm@hfmlegal.com

SERVICE PARTY: ANDREW K SMITH, Attorney for Plaintiff

SERVICE EMAIL: aks@hfmlegal.com

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,))
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.,)
Defendants.)

PLAINTIFFS' OPPOSITION TO DEFENDANTS' MOTION TO DISMISS OR IN THE ALTERNATIVE FOR LEAVE TO FILE AN AMENDED PETITION

Plaintiffs, by and through their counsel of record, respectfully ask this Court to deny Defendants' Motion to Dismiss. In support of this opposition, Plaintiffs state that the Defendants' motion is entirely based on the wrongful mischaracterization of Plaintiffs' Petition. The Petition speaks for itself, and clearly and unambiguously asserts claims arising out of fraudulent acts and representations. It does not, expressly *or impliedly* assert even a single "educational malpractice" claim. Additionally, while Plaintiffs have adequately plead each and every claim asserted, Missouri law and Rules of Procedure mandate a liberal granting of motions to amend. To the extent this Court deems it appropriate, Plaintiffs move in the alternative for leave to amend their Petition, and setting forth additional supporting facts. In additional support of their opposition, Plaintiffs offer the Court the Suggestions in Support of Plaintiffs' Opposition below.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

101	1	nd	rew	K	Sm	ith
/3/	71	ни	rew.	11.	ωm	11111

Kenneth B. McClain #32430 Andrew K. Smith #60485 Lauren E. McClain #65016

221 W. Lexington, Suite 400

P.O. Box 900

Independence, Missouri 64050 Telephone: (816) 836-5050

Facsimile:

(816) 836-8966

kbm@hfmlegal.com aks@hfmlegal.com lem@hfmlegal.com

ATTORNEYS FOR PLAINTIFF

SUGGESTIONS IN SUPPORT OF PLAINTIFFS' OPPOSITION

I. INTRODUCTION

"[W]hat a tangled web we weave when first we practice to deceive." 1

For years, these defendants have engaged in a systematic, ongoing fraud the very purpose and design of which is to induce individuals such as Plaintiffs to pay them large sums of money, in exchange for specifically promised materials and services. These defendants directed and aided Plaintiffs in securing federally secured student loans, as well as grants and cash payments, that were in turn paid to defendants, on the basis of purposefully false representations.

Thus, while disturbing, it is perhaps not surprising that these same defendants attempt to deceive this Court within the instant motion. As demonstrated below, the defendants' motion fails under the facts of this case and the law of the State of Missouri. Additionally, these same arguments have been made by these same attorneys repeatedly, and have been repeatedly rejected by Missouri courts. This Court should deny their motion in its entirety, and allow the power of discovery to bring light to these defendants' long-hidden deceit.

II. SUMMARY OF RELEVANT WELL-PLEADED FACTS

A. Defendants' Motion Wrongfully Re-Writes Plaintiffs' Petition

Whenever a defendant is forced to tell the court what a plaintiff "really means" in a motion to dismiss, the weakness of the motion is assured. The instant motion is no different. The underlying facts supporting each claim are well-pleaded and before the Court. The defendants need nothing more to file a responsive pleading.

¹ "Oh! what a tangled web we weave when first we practice to deceive." Sir Walter Scott, *Marmion*, Canto VI, Stanza 17

A summary of the Petitions detailed allegations shows that all the detail necessary to file an answer is presented, as well as unequivocally showing the inapplicability of the "educational malpractice" defense.

Here, plaintiffs' petition describes defendants' general pattern and practice of fraud. [Pet. at ¶¶ 13-14; 18; 20; 24]:

- 13. WCC deceives students about federal financial aid, the true cost of attending WCC, the value of WCC's accreditations, the quality and reputation of its academic programs, and the employment prospects and career placements services its graduates can expect.
- 14. WCC does this by improperly hiding information from visitors to its websites and by misleading students through affirmative misrepresentations and material omissions. WCC also trains and deploys an army of aggressive, persistent enrollment advisors to reach out and recruit students directly, persuade current students to continue taking courses with no value, to re-apply for additional and unnecessary governmentally guaranteed loans, and to purchase, with those funds, additional materials and credit hours from WCC.
- 18. In or around 2011 WCC made the following misrepresentations to Plaintiffs upon which they reasonably relied:
 - that its programs would provide an adequate educational experience comparable to other area degree programs in the same field;
 - b) that any educational credits earned at WCC would transfer and would apply towards a degree program at another school;
 - c) that WCC's instructors all had degrees and were experienced in their respective fields;
 - d) that WCC's programs were more rigorous and thorough than other area schools, thereby making WCC graduates more competitive in the job market and resulting in area employers hiring more graduates from WCC than other schools;
 - e) that enrolling in its evening classes offered all of the same benefits as the day classes;

- f) that the cost of the program would be less than WCC knew would be the actual cost of the program;
- g) that Plaintiffs were eligible for government grants that would largely offset the program costs, and any remaining program costs would be paid for through student loans;
- h) that WCC supplied meals, transportation to and from WCC's campus, a laptop for use while students were enrolled, and other amenities and aids that WCC knew were in fact, not available, or only available at an additional cost;
- i) that books were included in the total program costs, and that WCC did not require purchase of books from their facility;
- j) that WCC would provide assistance with obtaining interviews, drafting resumes, and job placement; and
- k) in all other ways demonstrated by the admitted evidence at the jury trial in this matter.
- 20. After his/her enrollment at WCC, and after Plaintiffs had already borrowed significant funds directly paid to WCC, Plaintiffs discovered that many of Defendants' material representations regarding the purported benefits of attending WCC were false and/or misleading in numerous respects, including the following:
 - a) Educational credits earned at WCC were not transferable towards programs at other schools;
 - b) The program in which Plaintiffs enrolled lasted longer and was more expensive than Defendants represented;
 - c) Plaintiffs' instructors did not have the qualifications or experience that Defendants represented;
 - d) There was a high degree of employee turnover. Plaintiffs' instructors were frequently fired during the course, and replaced with temporary or substitute professors and in some instances class was held with no instructor at all;
 - e) Defendants used a class scheduling "protocol" referred to as "pods" wherein new students are placed in courses that are already in progress, and forced to start in the middle or end of the course material, resulting in many students being tested on advance sections of a subject without having the benefit of earlier,

necessary coursework and instruction, and producing increased payments to Defendants by guaranteeing a high fail rate, necessitating "re-taking" the course;

- f) The evening classes did not offer all of the same benefits as the day classes. There was no administrative staff available to assist students during evening and night hours, despite express promises that there would be, and many of the facilities were even closed. Moreover, the evening courses were significantly limited and difficult to schedule, resulting in delayed graduation dates, continued loan applications, and again, increased payments to Defendants;
- g) The student loans and grants did not include the total cost of the students program resulting in debt that Plaintiff were never informed of, and in direct contradiction to the representations and promises made by Defendants to entice Plaintiffs to enroll at WCC; and
- h) Plaintiffs were forced to purchase books from WCC. If Plaintiffs did not purchase books from WCC, Defendants would charge their accounts for the books. Then despite having charged Plaintiffs accounts, Defendants didn't provide Plaintiff with books. Also, "electronic" textbooks that were promised were either not made available, or charged for in contradiction to the promises made to entice Plaintiffs to enroll at WCC; and
- i) In other ways demonstrated by the admitted evidence at any trial in this matter.
- 24. Defendants made material misrepresentations in order to induce Plaintiffs to enroll as students in its facility including but not limited to:
 - a. Job placement and job demand;
 - b. Anticipated starting salary;
 - c. Graduation rates;
 - d. Instructors Qualification;
 - e. Quality of education;
 - f. Transferability of credits to other institutions;
 - g. Instructor's qualifications; and
 - h. Cost and duration of program.
- 25. At the time Defendants made the representation, Defendants knew that the representations were false, or did not know whether the representations were true or false.

In addition, Plaintiffs have alleged that these defendants created a scheme and mechanism to defraud and deceive the citizens of this community. (Plaintiffs' Petition ¶¶ 11-15). Defendants, states the Petition, affirmatively and repeatedly made absolute and unequivocal statements and representations that they knew were false at the time they were made. (*Id.* at ¶ 18). They engaged in this fraud to further their own financial gain individually and as a conspiratorial group.

The "set-up" in this particular fraud is a "school" or "college" that these defendants created as the bait or trap for their targets — individuals such as these Plaintiffs' who wanted to better their lives through education. These Plaintiffs have suffered financial and other damages as a direct result of being so defrauded. (*Id.* at ¶ 21-23). Their claims here do not seek remedy for an inferior education provided by an inferior school. Rather, they seek recovery of losses sustained at the hands of defrauders, masquerading as a college as means to secure federal funding intended to help students qualifying for such aid. The specific, repeated and detailed representations and promises made to these Plaintiffs enticed and induced them to act to their personal and financial detriment. In exchange for these large sums of money, Plaintiffs received lies and misrepresentations, not education. As another Missouri court has already found when denying almost identical arguments: "This is not a claim that the institution failed to perform adequately a promised educational service, but rather that it failed to perform that service at all." *Blake v. Career Educ. Corp., No.* 4:08CV00821 ERW, 2009 WL 256701, at *4 (E.D. Mo. Aug. 18, 2009).

These are the wrongs alleged in this case, and these Plaintiffs seek redress for the damages they suffered therefrom.

II. ARGUMENT

A. Legal Standard

"A motion to dismiss for failure to state a cause of action is solely a test of the adequacy of the plaintiff's petition. It assumes that all of plaintiff's averments are true, and liberally grants to plaintiff all reasonable inferences therefrom. No attempt is made to weigh any facts alleged as to whether they are credible or persuasive. Instead, the petition is reviewed in an almost academic manner, to determine if the facts alleged meet the elements of a recognized cause of action, or of a cause that might be adopted in that case." *State ex rel. Henley v. Bickel*, 285 S.W.3d 327, 329-30 (Mo. 2009) (quoting *Bosch v. St. Louis Healthcare Network*, 41 S.W.3d 462, 464 (Mo. banc 2001); *Nazeri v. Missouri Valley College*, 860 S.W.2d 303, 306 (Mo. banc 1993)). "In order to withstand the motion, the petition must invoke 'substantive principles of law entitling plaintiff to relief and ... ultimate facts informing the defendant of that which plaintiff will attempt to establish at trial." Id. (quoting *State ex rel. Union Elec. Co. v. Dolan*, 256 S.W.3d 77, 82 (Mo. banc 2008)).

B. Plaintiffs Have Alleged Fraud, Not "Educational Malpractice"

Defendants' motion reveals its own fatal flaw from the outset. Without support, defendants begin by boldly re-writing Plaintiffs' Petition: "... it is clear that Plaintiffs' true complaint is with the quality of their education ..." (Def. Suggestions in Support, at p. 2). With this single, unsupported statement, defendants employ the age-old, improper tactic of hoisting a "false premise" upon the Court. This approach is fatal to defendants' position, and a disturbingly deceptive attempt at avoiding the merits of the case; particularly in case wherein these moving parties' very *deception* and *fraud* are the foundation of the claims against them.

i. Educational Malpractice Jurisprudence is Inapplicable Here

Defendants' Motion contends that Plaintiffs' claims are barred by the educational malpractice doctrine. Indeed, Defendants' Motion in its entirety is largely based on Defendants' erroneous conclusion that Plaintiffs' lawsuit is for educational malpractice. However, Plaintiffs' Petition clearly states that Plaintiffs' causes of action are for Fraudulent Misrepresentation (Count I); Negligent Misrepresentation (Count II); Negligent Hiring/Retention (Count III); Civil Conspiracy (Count IV); Violation of the MMPA (Count V); and for an Accounting (Count VI).

In fact, Plaintiffs' Petition does not contain any count or theory of liability based on educational malpractice. Nevertheless, Defendants' Motion undertakes to recast the Petition as a claim for educational malpractice so as to rely on inapposite cases addressing claims for educational malpractice. Defendants' Motion ignores directly on-point case law authorizing precisely the type of action that these Plaintiffs have asserted for deception, omission, and fraud. Moreover, Defendant ignores that Plaintiffs' claims are expressly premised upon false representations, omissions, and associated deceptive acts that Defendants engaged in *during the recruiting and enrollment process*. It is apparent from the Petition that Plaintiffs have not made *any* complaint about the "quality of education" - or lack thereof - received from the Defendants *after each was enrolled* (aside from its use as evidence of the deceptive recruiting and enrollment process). It follows inexorably that Plaintiffs have not asserted any claim for education malpractice.

Nor do the claims asserted by Plaintiffs satisfy the legal standard for "educational malpractice:

In educational malpractice cases, a plaintiff sues his or her academic institution for *tortiously* failing to provide adequate educational services. If a negligence claim raises questions concerning the reasonableness of the educator's conduct in providing educational services, then the claim is one of educational

malpractice. Similarly, if the claim requires "an analysis of the quality of education received and in making that analysis the fact-finder must consider principles of duty, standards of care, and the reasonableness of the defendant's conduct," then the claim is one of educational malpractice. If the duty alleged to have been breached is the duty to educate effectively, the claim is one of educational malpractice. A claim that educational services provided were inadequate, substandard, or ineffective constitutes a claim of educational malpractice. Where the court is asked to evaluate the course of instruction or the soundness of the method of teaching that has been adopted by an educational institution, the claim is one of educational malpractice.

Dallas Airmotive, Inc. v. FlightSafety Int'l, Inc., 277 S.W.3d 696, 700 (Mo. Ct. App. 2008)(internal citations and quotations omitted).

Clearly, Plaintiffs' claims that Defendants deceived students about federal financial aid, the true cost of attending WCC, and the employment prospects and career placement services its graduates can expect do not require the court to evaluate the course of instruction or the soundness of the method of teaching. Rather, Plaintiffs' claims require the simple determination of whether Defendants told Plaintiffs' the truth when convincing each to enroll in Defendants' school or whether, instead, Defendants resorted to misrepresentation and deception to induce Plaintiffs to enroll.

Even the cases on which defendants rely ultimately defeat their very argument. While under Missouri law, the educational malpractice doctrine bars claims seeking to recover from an educator for the failure to provide adequate educational services, *Blake v. Career Educ. Corp.*, *No.* 4:08CV00821 ERW, 2009 WL 256701, at *2-*5 (E.D. Mo. Aug. 18, 2009), students *may* recover for breach of contract, fraud, or other intentional wrongdoing against an educator for failing to provide specifically promised educational services. *Id. See also Roe v. Saint Louis Univ.*, 4:08CV1474 HEA, 2012 WL 6757558 (E.D. Mo. Dec. 31, 2012) *aff'd sub nom. Roe v. St. Louis Univ.*, 746 F.3d 874 (8th Cir. 2014)("courts have recognized claims by students for breach of

contract, fraud, or other intentional wrongdoing that allege a private or public educational institution has failed to provide *specifically promised educational services*.").

Indeed, as the Court in Blake held:

[A] student may bring an action against an educational institution for breach of contract, fraud, or misrepresentation, if it is alleged that the institution failed to perform on specific promises it made to the student and the claim would not involve an inquiry into the nuances of educational processes and theories."

Blake, 2009 WL 2567011 at 3 (internal quotations omitted)(emphasis added).

In *Blake*, the plaintiffs alleged that the Defendant-college failed to perform on specific promises made to them as potential students, including: promises of the percent of its graduates that had historically found jobs using their degrees, that a degree would provide a sufficient foundation for law school, that its credits would transfer to most universities in Missouri, that tuition would be fixed, and that their education would involve hands-on training. *Id.* at * 3-4. Applying well-established precedent, the Court found that none of those claims involved educational malpractice. *Id.* The court noted:

This is not a claim that the institution failed to perform adequately a promised educational service, but rather that it failed to perform that service at all. The relevant inquiry would be whether hands-on training was provided at all, not whether it was adequate or appropriate.

Id. at * 4. (quotations omitted)(emphasis added).

ii. Other Missouri Courts have Repeatedly Rejected Defendants' Argument

In other similar cases involving school fraud and deception, the same arguments as those asserted by Defendants in this case have been rejected and motions to dismiss and/or for summary judgment have been denied. *See, e.g., Moy v. Adelphi Institute, Inc.*, 866 F.Supp. 696 (E.D.N.Y. 1994)(misrepresentations and omissions regarding job placement, equipment, qualifications of instructors, and tuition being covered by loans and grants); *Malone v. Academy*

of Court Reporting, 582 N.E.2d 54 (Ohio App. 1990)(misrepresentations regarding job placement, starting salary, and transferability of credits); Ryan v. University of N.C. Hosps., 128 N.C.App. 300, 494 S.E.2d 789, 791, cert. granted, 348 N.C. 501, 510 S.E.2d 655, and appeal dismissed, 349 N.C. 349, 507 S.E.2d 39 (1998)(residency program failed to offer month-long rotation in gynecology as stated in its catalog); CenCor, Inc. v. Tolman, 868 P.2d 396, 400 (Colo. 1994)(students alleged that a school failed "to provide modern equipment in good working condition, qualified instructors, and computer training for all students."); see generally Cullen v. Whitman Medical Corp., 188 F.R.D. 226 (E.D. Pa. 1999) and Cullen v. Whitman Medical Corp., 197 F.R.D. 136 (E.D. Pa. 2000).

Significantly, Defendants' Memorandum cites *Ross v. Creighton University*, 957 F.2d 410, 417 (7th Cir. 1992), in support of its assertion that in evaluating Plaintiffs' claims, the fact-finder would have to inquire into the nuances of education processes and theories. *See Def. Mem.* at p. 8. In fact, the Seventh Circuit reversed a crucial part of that decision which had dismissed the plaintiff's breach of contract claims, instructing the trial court that a school's failure to actually perform its promises is not the same thing as educational malpractice or the "negligent" failure to turn out good students:

In these cases, the essence of the plaintiff's complaint would not be that the institution failed to perform adequately a promised educational service, but rather that it failed to perform that service at all. Ruling on this issue would not require an inquiry into the nuances of educational processes and theories, but rather an objective assessment of whether the institution made a good faith effort to perform on its promise.

Ross, 957 F.2d at 417(emphasis added). Here, too, Plaintiffs allegations do not require an inquiry into the nuances of the educational processes or theories. Thus, Defendants' Motion to Dismiss should be denied.

Finally, it follows that if a student may bring a claim that an institution failed to perform on specific promises it made without alleging educational malpractice, a student must also be able to bring a claim that an institution made material misrepresentations fact and utilized deceptive and unfair practices in order to induce them to enroll also without alleging educational malpractice. In both circumstances, the relevant inquiry is not whether the institution provided a quality education; but rather, whether the institution lied to prospective students. Point II should be overruled.

The fallacy of their motion should be best known to defense counsel here. They have repeatedly made the same argument in other Missouri cases, without success.

a. Rogers v. Career Education Corp., et al

In Rogers v. Career Education Corp., et al, Case No. 09-1090-CV-W-ODS, these same attorneys moved for dismissal in the United States District Court for the Western District of Missouri, before the Honorable Ortrie D. Smith. In his detailed Order, denying the defendants' motions to dismiss, Judge Smith made the following pertinent findings:

On Fraud Claims Against "Educator" (including MMPA claims):

Blake recognized that a plaintiff may recover for fraud against an educator for failing to provide specifically promised educational services. . . . Plaintiff is entitled to discovery on this claim, and [Defendants'] motion to strike or dismiss this allegation is denied.

On Claims of Promised Future Earnings and Credit Transferability:

Missouri law holds that fraud cannot be predicated upon a statement regarding what independent third parties will do in the future . . . However, there is an exception for statements made by a speaker with or who professes to have peculiar or superior knowledge of the matter involved. Here Plaintiff has alleged sufficient facts, which, if true, could satisfy the exception to the general rule, and Plaintiff is entitled to discovery on these claims. . . [Defendants'] motion to dismiss or strike these allegations is denied.

(Exhibit "A", April 14, 2010 Order of Judge Smith; at pp. 4-5.).

b. Bradley v. Sanford Brown College, Inc., et al

Another Court went so far as denying *summary judgment* motions brought by defendant "educator" entities (many represented by the same firm defending this matter). In *Bradley v. Sanford Brown College, Inc., et al* No. 05-0930-CV-W-SOW, the Honorable Scott O. Wright authored a detailed Order, denying multiple summary judgment arguments which the instant motion almost mimics. In sum, the *Bradley* court found that these claims should be submitted to jury. For example, in regard to claims that the defendant "school" made fraudulent representations:

If a jury believes the testimony and evidence of the plaintiffs in this case, the jury will be able to find that [defendant's] admissions representatives made representations of fact, not opinion, to prospective students that were false at the time the statements were made to the prospective students. Obviously, the types of representations that were made to the prospective students were material to their decision as to whether or not to enroll in [Defendant].

(Exhibit "B", Judge Wright's February 22, 2007 Order, p. 13; See also Exhibit "C", a second order by Judge Wright in the same case, as to other parties' motions, at pp. 5-6)(Emphasis added.)

Even after discovery, the *Bradley* Court was not persuaded by these same arguments, and found them to be questions of fact, squarely within the province of the jury, and necessarily claims which, under Missouri law, could be advanced against such defendants. Plaintiffs here ask for nothing more; an opportunity to conduct relevant and necessary discovery, and ultimately a chance to ask a jury for justice.

C. Plaintiffs' Allegations are Covered by the MMPA

The Defendants' argument that Plaintiffs' Missouri Merchandising Practices Act ("MMPA") claim should be dismissed is without merit, and should be denied.²

Missouri Courts have repeatedly found, the MMPA prohibits the use of "any deception, fraud, false pretense, false promise, misrepresentation, unfair practice or the concealment, suppression, or omission of any material fact in connection with the sale or advertisement of any merchandise in trade or commerce ... in or from the state of Missouri...." Mo.Rev.Stat. § 407.020.1. "Merchandise" includes services. *Id.* § 407.010(4). A private right of action is bestowed upon any consumer who "suffers an ascertainable loss of money or property ... as a result of the use or employment by another person of a method, act or practice declared unlawful by section 407.020...." *Id.* § 407.025.1.

The purpose of the MMPA was discussed in the case of *State ex rel. Danforth v. Independence Dodge, Inc.*, 494 S.W.2d 362, 368 (Mo.App,1973) wherein the court stated:

The purpose of these statutes is to supplement the definitions of common law fraud in an attempt to preserve fundamental honesty, fair play and right dealings in public transactions. In order to give broad scope to the statutory protection and to prevent ease of evasion because of overly meticulous definitions, many of these laws such as the Missouri statute do not attempt to define deceptive practices or fraud, but merely declare unfair or deceptive acts or practices unlawful leaving it to the court in each particular instance to declare whether fair dealing has been violated.

(internal quotation omitted). See also Breeden v. Hueser, 273 S.W.3d 1(Mo. App. W.D. 2008) ("Merchandising Practices Act is designed to preserve fundamental honesty, fair play and right dealings in public transactions."); Zmuda v. Chesterfield Valley Power Sports, Inc., 267 S.W.3d 712 (App. E.D. 2008) ("The provision of the Merchandising Practices Act setting forth what

² The orders cited above, and provided with these Suggestions, also defeat this more general argument of defendants: that as a matter of law Plaintiffs' MMPA claims must be dismissed. Clearly, at a minimum discovery is required before any ultimate test of the underlying facts is required of this Court.

constitutes an unlawful practice is intentionally broad to prevent evasion by overly meticulous definitions."). The ultimate objective of the MPA is consumer protection. *Gibbons v. J. Nuckolls, Inc.*, 216 S.W.3d 667 (Mo. banc 2007). Thus, to effectuate its objective, Missouri courts have emphasized that the MMPA should be <u>liberally</u> construed to protect consumers. *See e.g., State ex rel. Webster v. Myers*, 779 S.W.2d 286, 290 (Mo. App. 1989).

In fact, as recently as June, 2013, Division 17 of the Circuit Court of Jackson County, twice denied motions made by these same attorneys while defending another purported college against almost identical MMPA claims. (See Exhibits "D" and "E", whereby the Honorable Judge Grate denied motions for directed verdict in *Kerr v. Vatterott Educational Centers, Inc.*, et al, Case No. 1216-cv-12385. Judge Grate's rulings are by handwritten order on the bottom of the first page of each filed motion.) Ultimately, that case was submitted to a jury on the very MMPA claim that the same defense counsel here now tells the Court is unsupported by Missouri law. (See Exhibit "F", Jury Instructions signed by Judge Grate, and given to Jury. Specifically, Instruction No. 6, directs the jury under the plaintiff's MMPA claim.)

On June 17, 2013, a Judgment was entered against Vatterott, represented by the same defense counsel as filed this motion, stating in pertinent part: "On the claim of Plaintiff Kerr for violations of the Missouri Merchandising Practices Act against Defendant Vatterott, the jury found for Plaintiff..." (See Exhibit "G", Judgment.)

Clearly, purchases of educational services for direct use are within the purview of the MMPA. Mo. Rev.Stat. § 407.010.(4), and may be presented to a jury. That Plaintiffs may have desired to utilize the services provided to them for personal use in their future endeavors, including in their attempts to advance their careers, does not render the provision of such services outside the scope of the "intentionally broad" MMPA. See Zmuda v. Chesterfield Valley Power Sports, Inc., 267 S.W.3d 712, 716 (Mo. Ct. App. 2008).

Thus, Defendant's Motion to Dismiss Count V must be denied.

D. Plaintiffs' Complaint is Pled with Sufficient Particularity

Defendant's Point I asserts that plaintiffs' fraud (Count I), misrepresentation (Count II) and Missouri Merchandising Practices Act ("MMPA") (Count V) claims are not pleaded with sufficient specificity to satisfy *Supreme Court Rule 55.15*, and thus should be dismissed. Defendants are mistaken.

In *Ullrich v. CADCO, Inc.,* 244 S.W.3d 772, 777 (Mo. App. E.D. 2008), the court of appeals reversed a trial court's order dismissing an MMPA claim for noncompliance with *Rule 55.15*. In so doing, the *Ullrich* court noted that the MMPA and its implementing regulations "paint with broad strokes to prevent evasion thereof due to overly meticulous definitions," and thus decided it was unnecessary to plead MMPA claims with the same specificity as required for common law fraud. *Id.* at 778, *quoting, Schuchmann v. Air Services Heating & Air Conditioning, Inc.*, 199 S.W. 3d 228, 233 (Mo. App. S.D. 2006). Consistent with the remedial purposes of the statute, a pleading alleging a violation of the MMPA does not have to satisfy the meticulous pleading requirements of *Rule 55.15* under *Ullrich*.

Assuming *arguendo* that the rule has some application to MMPA claims, it is self-evident that plaintiffs have satisfied its particularity requirements by comparison of their petition to the pleading at issue in *Ullrich*. There, plaintiffs "failed to describe any particular statement made by CADCO misrepresenting its qualifications" and only generally averred that defendant had misrepresented its qualifications to plaintiff. Nevertheless, the *Ullrich* court determined that the petition stated an MMPA claim. Here, plaintiffs' petition describes defendants' general pattern and practice of fraud. [Pet. at ¶¶ 13-14; 18; 20; 24]:

13. WCC deceives students about federal financial aid, the true cost of attending WCC, the value of WCC's accreditations, the quality

and reputation of its academic programs, and the employment prospects and career placements services its graduates can expect.

- 14. WCC does this by improperly hiding information from visitors to its websites and by misleading students through affirmative misrepresentations and material omissions. WCC also trains and deploys an army of aggressive, persistent enrollment advisors to reach out and recruit students directly, persuade current students to continue taking courses with no value, to re-apply for additional and unnecessary governmentally guaranteed loans, and to purchase, with those funds, additional materials and credit hours from WCC.
- 18. In or around 2011 WCC made the following misrepresentations to Plaintiffs upon which they reasonably relied:
 - a) that its programs would provide an adequate educational experience comparable to other area degree programs in the same field;
 - b) that any educational credits earned at WCC would transfer and would apply towards a degree program at another school;
 - c) that WCC's instructors all had degrees and were experienced in their respective fields;
 - d) that WCC's programs were more rigorous and thorough than other area schools, thereby making WCC graduates more competitive in the job market and resulting in area employers hiring more graduates from WCC than other schools;
 - e) that enrolling in its evening classes offered all of the same benefits as the day classes;
 - f) that the cost of the program would be less than WCC knew would be the actual cost of the program;
 - g) that Plaintiffs were eligible for government grants that would largely offset the program costs, and any remaining program costs would be paid for through student loans;
 - h) that WCC supplied meals, transportation to and from WCC's campus, a laptop for use while students were enrolled, and other amenities and aids that WCC knew were in fact, not available, or only available at an additional cost;

- i) that books were included in the total program costs, and that WCC did not require purchase of books from their facility;
- j) that WCC would provide assistance with obtaining interviews, drafting resumes, and job placement; and
- k) in all other ways demonstrated by the admitted evidence at the jury trial in this matter.
- 20. After his/her enrollment at WCC, and after Plaintiffs had already borrowed significant funds directly paid to WCC, Plaintiffs discovered that many of Defendants' material representations regarding the purported benefits of attending WCC were false and/or misleading in numerous respects, including the following:
 - a) Educational credits earned at WCC were not transferable towards programs at other schools;
 - b) The program in which Plaintiffs enrolled lasted longer and was more expensive than Defendants represented;
 - c) Plaintiffs' instructors did not have the qualifications or experience that Defendants represented;
 - d) There was a high degree of employee turnover. Plaintiffs' instructors were frequently fired during the course, and replaced with temporary or substitute professors and in some instances class was held with no instructor at all:
 - e) Defendants used a class scheduling "protocol" referred to as "pods" wherein new students are placed in courses that are already in progress, and forced to start in the middle or end of the course material, resulting in many students being tested on advance sections of a subject without having the benefit of earlier, necessary coursework and instruction, and producing increased payments to Defendants by guaranteeing a high fail rate, necessitating "re-taking" the course;
 - f) The evening classes did not offer all of the same benefits as the day classes. There was no administrative staff available to assist students during evening and night hours, despite express promises that there would be, and many of the facilities were even closed. Moreover, the evening courses were significantly limited and difficult to schedule, resulting in delayed graduation dates, continued loan applications, and again, increased payments to Defendants;

- The student loans and grants did not include the total cost of the students program resulting in debt that Plaintiff were never informed of, and in direct contradiction to the representations and promises made by Defendants to entice Plaintiffs to enroll at WCC; and
- h) Plaintiffs were forced to purchase books from WCC. If Plaintiffs did not purchase books from WCC, Defendants would charge their accounts for the books. Then despite having charged Plaintiffs accounts, Defendants didn't provide Plaintiff with books. Also, "electronic" textbooks that were promised were either not made available, or charged for in contradiction to the promises made to entice Plaintiffs to enroll at WCC; and
- i) In other ways demonstrated by the admitted evidence at any trial in this matter.
- 24. Defendants made material misrepresentations in order to induce Plaintiffs to enroll as students in its facility including but not limited to:
 - a. Job placement and job demand;
 - b. Anticipated starting salary;
 - c. Graduation rates;
 - d. Instructors Qualification;
 - e. Quality of education:
 - f. Transferability of credits to other institutions;
 - g. Instructor's qualifications; and
 - h. Cost and duration of program.
- 25. At the time Defendants made the representation, Defendants knew that the representations were false, or did not know whether the representations were true or false.

Under *Ullrich*, petition pleads plaintiffs' MPA claims with the necessary specificity.

As to the fraud and negligent misrepresentation claims, it is not necessary to plead every circumstance of the fraud with particularity to satisfy the rule, only its essential elements. *Wion v. Carl I. Brown & Co.*, 808 S.W.2d 950, 953 (Mo. Ct. App. 1991). On its face, the petition pleads all of the essential elements of plaintiffs' fraud claims, including the facts upon which they are based, [Pet. at ¶¶13-14; 18; 20; 24-30], as well as the causal connection between

plaintiffs' expenditure of their time and money to attend defendants' school in reasonable reliance on misrepresentations and fraudulent non-disclosures. [Pet. at ¶¶ 26-29]. Simply put, plaintiffs' pleading satisfies the rule.

- 25. At the time Defendants made the representation, Defendants knew that the representations were false, or did not know whether the representations were true or false.
- 26. At the time of said representation, Defendants intended for Plaintiffs to rely on the representation.
- 27. Plaintiffs had a right to rely on Defendants' representation and did, in fact, rely on such representation.
- 28. That in reliance on the material misrepresentations of WCC, Plaintiffs enrolled in its facility and were assisted in applying for financial aid in the form of student loans, which loans much be repaid by Plaintiffs after graduation from WCC.
- 29. As a direct and proximate result of Defendants' fraudulent representation the Plaintiffs have incurred damages.

As shown above, Plaintiffs' fraud, negligent misrepresentation and MMPA claims are properly pleaded; they satisfy Supreme Court Rule 55.15; and, as so pleaded, they do not present any impediment to defendants answering the petition and participating in discovery. Point I of defendants' motion should be overruled.

E. The Petition does not address mere Puffery but rather Affirmative Fraud

In addition to incorrectly contending that the Plaintiffs' misrepresentation claims constitute "educational malpractice" claims, Defendants also contend that certain claims are "sales puffery" and/or "opinions," and are therefore not actionable (Defendants' Motion to Dismiss, Section IV).

"The general rule is that the expression of an opinion cannot constitute fraud; but the rule is not hard and fast. Whether a given representation is an expression of opinion or a statement of fact depends on the circumstances of the particular case.' 37 C.J.S. *Fraud* § 13 (1997). Such

determination is often for the jury. See, e.g., White v. ABC Home Inspection, Inc., 2000 Westlaw 1473144 (Mass. Super. June 27, 2000) at *5 ("I cannot conclude as a matter of law that the statement qualifies as exaggerated seller's talk or opinion. Rather, the issue presents a dispute of fact for a jury or other factfinder to decide").

With regard to the specific misrepresentations at issue in Defendants' Motion, each involves matters that are ascertainable as a matter of fact. The misrepresentations are not general or opinion in nature – such as that the school was "good". Instead, the misrepresentations alleged are specific and factual, as set forth in detail above.

Even if the factual misrepresentations at issue could be considered opinions, "[t]he general rule does not apply if in addition to expressing an opinion, material facts have been fraudulently concealed. *Id.*" *Reis v. Peabody Coal Co.*, 997 S.W.2d 49, 65 (Mo. App. E.D. 1999) (emphasis added). In addition, a representation of opinion may amount to fraud if the representing party has, or holds himself out to have, special knowledge and, knowing the other party is ignorant, makes a false representation intending it to be relied on. *See Arnold*, 934 S.W.2d at 626-627, *see also, Constance v. B.B.C. Development Co.*, 25 S.W.3d 571 (Mo. App. W.D. 2000). All of these exceptions are implicated under the facts of this case – facts were fraudulently concealed, the school and its Admissions staff have special knowledge, and the school and its Admissions staff intended for students to rely on the information provided.

Section 539 of the Restatement of Torts applies to "Representation of Opinion Implying Justifying Facts," as follows:

- (1) A statement of opinion as to facts not disclosed and not otherwise known to the recipient may, if it is reasonable to do so, be interpreted by him as an implied statement
 - (a) that the facts known to the maker are not incompatible with this opinion; or

- (b) that he knows facts sufficient to justify him in forming it.
- (2) In determining whether a statement of opinion may reasonably be so interpreted, the recipient's belief as to whether the maker has an adverse interest is important.

Id.; See also, Zaniboni v. Seminatore, 2005 Westlaw 3721102 (Mass. Super. Dec. 15, 2005) at *3-5; Rodi v. Southern New England School of Law, 389 F.3d 5, 14 (1st Cir. 2004); White v. ABC Home Inspection, Inc., 2000 Westlaw 1473144 (Mass. Super. June 27, 2000 at *4-5); Vision Graphics, Inc. v. E.I. Du Pont De Nemours & Co., 41 F.Supp.2d 93, 100-101 (D. Mass. 1999); VNA Plus, Inc. v. Apria Healthcare Group, Inc., 29 F.Supp.2d 1253, 1265-66 (D. Kan. 1998); Goldman v. Barnett, 793 F.Supp. 28, 30-31 (D. Mass. 1992).

Even in situations in which the parties are adverse, Section 542 of the Restatement of Torts shows that an opinion can be justifiably relied upon if the maker of the statement:

- (a) purports to have special knowledge of the matter that the recipient does not have, or
- (b) stands in a fiduciary or other similar relation of trust and confidence to the recipient, or
- (c) has successfully endeavored to secure the confidence of the recipient, or
- (d) has some other special reason to expect that the recipient will rely on his opinion

Id.; see also, Westby v. Gorsuch, 50 P.3d 284, 292-93 (Wash. App. 2002).

Each of these numerous points of law, recognized by the Restatement of Torts and Missouri law, apply to the facts of this case. Plaintiffs' pleadings allege that Defendants promised specific services and goods would be provided, and that they intended prospective students to rely on the information provided. If this Court is inclined to require additional factual pleadings in regard to any opinions made from a fiduciary and superior knowledge position, Plaintiff will gladly so amend, as is specifically requested in the alternative below.

Plaintiffs have also alleged that many material facts have been concealed by Defendants. (Pet. ¶¶ 18(a-k); 20(a-i); 24(a-h); and 31).

Defendants' cited cases are not controlling and are distinguishable from the facts of this case for a multitude of different reasons. For example, the Defendants' citation to *Wofford v. Kennedy's 2nd Street Co.*, 649 S.W.2d 912, 915 (Mo. App. E.D. 1983). *Wofford* involved claims of negligence and fraudulent misrepresentation brought by a patron against a restaurant/tavern and the developer of the area, after the plaintiff had been assaulted leaving the business at night. Plaintiff's claim for fraud was based on the defendants' representation that the area was a "low-crime area." The case was dismissed on summary judgment because the statement was one of opinion and "what is low and what is high would necessarily differ from person to person and from area to area." *Wofford*, 649 S.W.2d at 915.

Defendants have thus cited to no authority that is remotely on point with the facts in this case or that in any way supports a summary judgment finding by this Court that Defendants' specific misrepresentations of fact regarding salary, job placement, job demand, accelerated nature of the programs, and other matters should be dismissed as mere sales talk, puffery, or opinion. The case law instead is squarely in opposition to the arguments made in Defendants' Motion. Further, the issues raised by Defendants, at most, involve factual issues for the jury to decide. Accordingly, Defendants' Motion should be denied.

F. Negligent Hiring/Retention -- "Dangerous Proclivity"

In yet another attempt to turn Plaintiffs' petition into something that it is not, Defendants next argue that Count III of Plaintiffs' Petition should be dismissed because Plaintiffs have failed to allege any intentional or criminal conduct. Plaintiffs' maintain that this is an action rooted in *fraud*. While this is not the usual case of an employee taking criminal action against another, here, it was represented to Plaintiffs that the teachers and instructors at WCC would actually

teach them *something*. Count III of Plaintiffs' petition is based upon the very basic premise that the individuals receiving payment for instructing Plaintiffs were in fact *teachers*. If discovery in this case reveals that, as alleged, the "instructors" at Wright Career College, were not simply poorly qualified, but in fact not qualified at all, then defendants' must answer for willfully hiring them, and placing them in a position where the performance of Wright Career College's obligations to its students was impossible from the outset.

Furthermore, Missouri Courts have found that whether or not a claim for negligent hiring alleges a sufficient "dangerous proclivity" is a fact issue that **cannot** be resolved on a motion to dismiss for failure to state a claim. *Dibrill v. Normandy Associates, Inc.*, 383 S.W.3d 77 (Mo. Ct. App. 2012). In *Dibrill* the Court explained that "whether the nature of [employee's] criminal history was such that Defendants knew or should have known that [employee] had the particular dangerous proclivity of beating. . . a resident is a fact issue that cannot be resolved on a motion to dismiss for failure to state a claim." *Id.* at 89. "Matters of foreseeability and proximate cause must be left for the court and jury after presentation of evidence." *Id.*, citing *Gaines v. Monsanto Co.*, 655 S.W.2d 568, 572 (Mo. Ct. App. 1983) (similarly holding: "we are unwilling to say, at the pleading stage, that as a matter of law plaintiffs cannot prove that defendant's negligent hiring or retention was the proximate cause of their injury.") (emphasis added).

Defendants cite no case standing for the proposition that a negligent hiring or retention claim must be dismissed when the underlying allegations of harm arise out of fraud. This Court should deny the motion on this Count as well, and permit discovery thereon.

G. Plaintiffs Have Properly Pled Their Civil Conspiracy Claim

Defendants argue that Plaintiffs fail to state a claim for civil conspiracy because it is not a separate cause of action, but simply holds conspirators jointly and severally liable for the underlying act. Plaintiffs agree that in Missouri, a conspiracy does not give rise to a civil cause

of action *unless* something is done pursuant to which, absent the conspiracy, would create a right of action against one of the conspirators. *Gettings v. Farr*, 41 S.W.3d 539, 541–542 (Mo. App. E.D.2001). This means that since the primary purpose of a civil conspiracy is to cause injury to another, the gist of the action is not the conspiracy, but the wrong done by acts in furtherance of the conspiracy or concerted design resulting in damage to plaintiff. *Contour Chair Lounge Co. v. Aljean Furniture Mfg. Co.*, 403 S.W.2d 922 (Mo. Ct. App. 1966); *Rosen v. Alside, Inc.*, 248 S.W.2d 638, 643 (Mo. 1952).

It is certainly true that if the underlying wrongful act alleged as a part of a civil conspiracy fails to state a cause of action, the civil conspiracy claim fails as well. *Rice v. Hodapp*, 919 S.W.2d 240, 245 (Mo. banc 1996). A case will be dismissed if the plaintiff failed to plead a cause of action for the underlying tort. *See Williams v. Mercantile Bank of St. Louis NA*, 845 S.W.2d 78, 85 (Mo.App. E.D.1993).

Here, however, Plaintiffs have pled a cause of action for the underlying torts of making fraudulent and negligent misrepresentations to Plaintiffs in order to induce them to enroll as students at Wright Career College—also giving rise to a cause of action under the MMPA. While it is true that *if* Plaintiffs' negligence and fraud claims fail against Defendants, the civil conspiracy claim could not survive on its own, Plaintiffs here have adequately pled their claims against Defendants. As such, their claim for civil conspiracy should not be dismissed for the mere reason that it is set out in a separate count.

As the Court in *Envirotech, Inc. v. Thomas*, 259 S.W.3d 577, 586-87 (Mo. Ct. App. 2008) stated:

To properly plead his case, a plaintiff seeking joint and several liability for an act committed in furtherance of an unlawful conspiracy must plead two things. He must plead the underlying unlawful act which damaged him. He must also plead

the civil conspiracy, which allows him to hold the defendants jointly and severally liable for damages caused by actions taken in furtherance of the conspiracy.

This is precisely what Plaintiffs here have done: they have pled the underlying unlawful acts of Defendants which damaged them. They have also pled the civil conspiracy, which allows them to hold Defendants jointly and severally liable for their negligent and fraudulent acts done in furtherance of the conspiracy. As such, Defendants' Motion to Dismiss Plaintiffs' civil conspiracy claim should be denied.

Defendants' additional argument that there can be no conspiracy among Defendants since they are all officers, agents, or employees of the defendant corporation must also fail. The general rule is that a corporation cannot conspire with its own employees. *Metts v. Clark Oil & Refining Corp.*, 618 S.W.2d 698, 702 (Mo.App. E.D. 1981). However, there is an exception to this general rule, which exists where an employee has an independent personal stake in achieving the object of the conspiracy. Id.; see also *Creative Walking, Inc. v. Am. States Ins. Co.*, 25 S.W.3d 682, 688 n. 3 (Mo.App. E.D.2000).

Here, the fraud and collusion amongst even the named defendants as *alleged* was for the personal financial gain of the individual board members and employees. This is precisely the exception envisioned above. At a minimum, it is inappropriate for the claim to be dismissed without discovery proceeding thereon. Should, upon the close of discovery, defendants find it appropriate to file a motion for summary judgment, the Court can then be fully advised on the premises therefor.

H. A Full Accounting is Both Necessary and Proper in this Case

Count VI of Plaintiffs' Petition states a claim for Accounting. The present case deals with complicated questions of fact as to each Plaintiffs' charges of tuition, costs of books, laboratory fees, and other supplies or fees (Pet. ¶ 57) and to each Plaintiffs' grants or loan funds received by

Defendants, including the location of such grant or loan, the source of stipends or budget plan funds being paid to Plaintiffs, including all financial institutions in which such funds are held; all amounts currently owing to Plaintiffs which exceed their costs of schooling; and the tuition incurred by Plaintiffs (Pet. ¶ 58).

Under Missouri law, a party is entitled to an order for an accounting of the party's debt to another (here, the student-Plaintiffs' debt to WCC) when there is a *bona fide* dispute concerning a substantial amount of the indebtedness. *White v. Mid-Continent Investments, Inc.*, 789 S.W.2d 34 (Mo. Ct. App. W.D. 1990). In addition to the existence of a dispute involving a proportionately substantial amount and a complicated accounting, there is another reason which compels an accounting: where the evidence establishes that at least some of the consideration for the sale of the services provided to Plaintiffs did in fact reach WCC or its officers. In this respect WCC occupied a fiduciary relationship to the Plaintiffs and is under a duty to account to Plaintiffs for the application of such funds and property. *Big Valley, Inc. v. First Nat. Bank of Pulaski Cnty.*, 578 S.W.2d 616, 620 (Mo. Ct. App. 1979) *citing* 1 C.J.S. Accounting s 19, p. 655.

Here, the determination of the balance of Plaintiffs' indebtedness will involve complicated calculations, and the amount of the disputed indebtedness is proportionally substantial. As such, there is some reasonable factual basis from which the Plaintiffs can dispute the balance, and due to the payment of Plaintiffs' funds to WCC and third parties, an accounting should be had to determine the respective balances due from each Plaintiff. *Big Valley, Inc.*, 578 S.W.2d at 620.

This is a prime example of a complicated case involving a dispute of indebtedness. This Court should not dismiss Plaintiffs' Count VI requesting an accounting without first granting leave to amend. Plaintiffs, upon amendment, will then plead facts showing the explanation as to why present-

day discovery methods would be inadequate to afford them complete redress in an action at law for breach of contract, and facts sufficient to show a fiduciary relationship between Plaintiffs and WCC.

I. Merely Setting Forth Punitive Damages in a Separate Count Does Not Warrant Dismissal

Defendants lastly make the bald assertion that "Missouri law is clear that 'Punitive Damages' is not a separate cause of action" and thus Plaintiffs' Count VII should be dismissed because it does not allege an actual cause of action. This argument is clearly flawed. Merely setting Plaintiffs' Punitive Damages claim forth in a separate claim in their petition does not warrant dismissal of their request for punitive damages. In fact, in Missouri it is <u>customary</u>, but not necessary, that the claim for punitive damages be in a separate count. 15 Mo. Prac., Civil Rules Practice § 55.19:2 (2013 ed.), *citing Brown v. Payne*, 264 S.W.2d 341 (Mo. 1954).

While it is true that an action seeking both actual and punitive damages resulting from the same tort constitutes a single claim, the fact that a petition seeks punitive damages in addition to other relief does not transform it into an action seeking more than one claim for relief. *Jensen v. Howard*, 926 S.W.2d 77, 78 (Mo. Ct. App. 1996)

The only case cited by Defendants in support of this flawed argument, *Hyatt v. Trans World Airlines, Inc.*, 943 S.W.2d 292, 295 (Mo. Ct. App. 1997), involved a case where the Plaintiff's underlying fraud claims were dismissed, thus the Court held that the related punitive damages claim could not survive on its own, "but rather it must be brought in conjunction with a claim for actual damages."

Here, Plaintiffs have properly sought a claim for punitive damages in conjunction with their other counts and claims for actual damages. The mere fact that Plaintiffs have structured their petition to include a separate count for punitive damages does not warrant dismissal, as this is the customary way that Missouri plaintiffs seek such damages.

III. IF THE COURT SO REQUIRES, PLAINTIFFS SEEK LEAVE TO AMEND

In the event this Court finds additional factual allegations would be appropriate, the proper remedy is to grant Plaintiffs leave to amend their Petition. Leave to amend a petition is governed by Rule 55.33(a). Rule 55.33(a) mandates that leave to amend "shall be freely given when justice so requires." It is within the trial court's broad discretion to allow amendment of the pleadings at any stage in the proceedings. *Walton v. City of Berkeley*, 158 S.W.3d 260, 263 (Mo.App. E.D.2005). When considering whether to allow a party to amend a pleading, there are a number of factors which the trial court should consider, including: 1) hardship to the moving party if leave to amend is not granted; 2) reasons for failure to include any new matter in previous pleadings; 3) timeliness of the application; 4) whether an amendment could cure any defects of the moving party's pleading; and 5) injustice to the party opposing the motion. *Eltiste v. Ford Motor Co.*, 167 S.W.3d 742, 751 (Mo.App. E.D.2005); *Moynihan v. City Of Manchester*, 203 S.W.3d 774, 776 (Mo. Ct. App. 2006).

Additionally, Rule 67.06 states that the court, on sustaining a motion to dismiss, shall freely grant leave to amend:

On sustaining a motion to dismiss a claim, counterclaim or cross-claim the court shall freely grant leave to amend and shall specify the time within which the amendment shall be made or amended pleading filed. If the amended pleading is not filed within the time allowed, final judgment of dismissal with prejudice shall be entered on motion except in cases of excusable neglect; in which cases amendment shall be made promptly by the party in default.

Mo. R. Civ. Pro. 67.06

Therefore, in the alternative and pursuant to Mo. R. Civ. Pro. 55.33 and 67.06, Plaintiffs request leave to amend their Petition.

IV. CONCLUSION

Defendants have moved to dismiss a fictional petition that is not before this Court. At every turn, defendants mischaracterize and create out of whole cloth the claims they then ask this Court to dismiss. Plaintiffs Petition, despite the fiction of the instant motion, in fact does plead all necessary elements of fraud with particularity, it does set forth a valid MMPA claim, and it does properly assert that these defendants engaged in actionable conduct, subject to punitive damages. The petition however, does not expressly or impliedly, assert a claim for educational malpractice. As such, the instant motion is merely a legal theory in search of factual application. The allegations contained in this case simply to not support that application here.

Defendants' motion to dismiss is without merit. It should be overruled in its entirety.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K. Smith	
Kenneth B. McClain	#32430
Andrew K. Smith	#60485
Lauren E. McClain	#65016
221 W. Lexington, Suite 400	
P.O. Box 900	
Independence, Missouri 64050	

Telephone: (816) 836-5050 Facsimile: (816) 836-8966

kbm@hfmlegal.com aks@hfmlegal.com lem@hfmlegal.com

ATTORNEYS FOR PLAINTIFFS

CERTIFICATE OF SERVICE

I hereby certify on this 19th day of May, 2014, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following counsel of record:

Martin M. Loring

HUSCH BLACKWELL, LP

4801 Main Street, Ste. 1000

Kansas City, MO 64112

Telephone:

(816) 983-8000

Facsimile: (816) 983-8080

martin.loring@huschblackwell.com

and

James F. Monafo

Elizabeth A. Bozicevic

HUSCH BLACKWELL, LP

190 Carondelet Plaza, Ste. 600

St. Louis, MO 63105

Telephone:

(314) 480-1500

Facsimile:

(314) 480 1505

jim.monafo@huschblackwell.com

elizabeth.bozicevic@huschblackwell.com

and

Stacia G. Boden

Mission Group Kansas, Inc.

Wright Career College

10720 Metcalf Avenue

Overland Park, KS 66210

Telephone:

(913) 396-5453

Facsimile:

(913) 904-3410

sboden@wrightcc.edu

ATTORNEYS FOR MISSION GROUP KANSAS, INC., BOARD OF DIRECTORS OF MISSION GROUP KANSAS, INC., JOHN MUCCI, STEPHEN BROWNE, AND RON HOLT

/s/ Andrew K. Smith

ATTORNEY FOR PLAINTIFFS

EXHIBIT "A"

IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

MANDIE ROGERS,)
Plaintiff,)
vs.) Case No. 09-1090-CV-W-ODS
CAREER EDUCATION CORPORATION, SANFORD BROWN COLLEGE, INC., COLORADO TECHNICAL UNIVERSITY, INC., and DALE MARBELL,))))
Defendants.)

ORDER AND OPINION (1) GRANTING PLAINTIFF'S MOTION TO AMEND, AND (2) DENYING DEFENDANTS' MOTION TO DISMISS

Pending is Defendants' motion to dismiss (Doc. 8) and Plaintiff's motion for leave to file her first amended complaint (Doc. 15). Plaintiff's motion for leave is granted, and Defendants' motion to dismiss is denied.

I. BACKGROUND

On November 24, 2009, Plaintiff filed a three-count petition in state court against Defendants, asserting a claim under the Missouri Merchandising Practices Act, Mo. Ann. Stat. § 407.010, et seq. (MMPA), a claim for fraudulent misrepresentation, and a claim for fraudulent omission or concealment. Plaintiff alleged Defendant Career Education Corporation (CEC) owned and operated Sanford Brown College, Inc. (SBC), which offered a medical assistant program at its North Kansas City campus. Plaintiff enrolled in SBC's medical assistant program in February 2004. Plaintiff asserted that Defendant Dale Marbell, an admissions representative for SBC, persuaded her to enroll in the program by telling her that she reasonably could expect to earn \$18-\$20 per hour upon graduation, that the medical assistant program was the highest job demand field,



that SBC would provide placement services to Plaintiff, that graduates of SBC had no trouble finding jobs in their respective fields, and that SBC would provide her state of the art training aids and equipment upon which to learn.

After Plaintiff filed her petition in state court, CEC and SBC (which had changed its name to Colorado Technical University, Inc. (CTU)) removed the action to federal court and filed a motion to dismiss, arguing Plaintiff's claims were barred by the 5-year statute of limitations found at Mo. Ann. Stat. § 516.120. In addition, CEC and SBC/CTU contended certain allegations in Plaintiff's petition should be dismissed or struck because they were either attempts to recover damages for educational malpractice (a cause of action not cognizable in Missouri) or for representations of what independent parties would do in the future (which generally are not actionable).

In response to CEC and SBC/CTU's limitations argument, Plaintiff filed a motion for leave to file her first amended complaint, attached to which was a proposed First Amended Complaint alleging additional facts regarding Plaintiff's discovery of the claimed fraud. Plaintiff claimed she graduated from SBC/CTU in March 2005, and thereafter discovered that the job demand, job placement, starting salary, and state of the art representations made to her were false. Plaintiff further maintained that after graduation Defendants failed to provide placement assistance as promised, that she was unable to find a job for more than 1 year, and that when she finally was hired her pay rate was only \$10 per hour and she learned that she had not been trained on state of the art equipment. In response to CEC and SBC/CTU's other arguments, Plaintiff maintained that she was accusing Defendants of failing to perform specific promises made to her, not educational malpractice, and that the representations she was relying upon were actionable notwithstanding that they related to future events.

II. DISCUSSION

To survive a motion to dismiss, a claim must have "facial plausibility when the plaintiff pleads a factual content that allows the court to draw the reasonable inference that the defendant is liable for the misconduct alleged." Dubinsky v. Mermart, LLC

595 F.3d 812, 815 (8th Cir. 2010) (citations omitted). In determining whether a claim is facially plausible, the Court "accept[s] the allegations contained in the complaint as true and draw[s] all reasonable inferences in favor of the nonmoving party." *Coons v. Mineta*, 410 F.3d 1036, 1039 (8th Cir. 2005). "Where the allegations show on the face of the complaint there is some insuperable bar to relief, dismissal under Rule 12(b)(6) is appropriate." *Benton v. Merrill Lynch & Co., Inc.*, 524 F.3d 866, 870 (8th Cir. 2008) (citation omitted).

The Court first considers whether Plaintiff should be permitted to amend her pleadings. Leave to amend pleadings should be freely granted when justice so requires. *In re Hutchinson Technology, Inc. Securities Litigation*, 536 F.3d 952, 962 (8th Cir. 2008). However, the Court is not obligated to grant leave when the proposed amendment to the complaint would be futile. *See id.* Defendants contend Plaintiff should not be allowed to amend her petition and her suit should be dismissed because she has failed to plead facts showing due diligence in discovering Defendants' alleged fraud. The Court disagrees.

Claims for fraudulent misrepresentation, fraudulent concealment, and for violations of the MMPA must be commenced within 5 years after they accrue. See Mo. Ann. Stat. § 516.100; Mo. Ann. Stat. § 516.120(2) (prescribing limitations period for statutory actions); Mo. Ann. Stat. § 516.120(5) (prescribing limitations period for fraud actions); Owen v. General Motors Corp., 533 F.3d 913, 921 n.6 (8th Cir. 2008) (stating that MMPA claim was subject to § 516.120(2)). An action for fraud accrues when the plaintiff discovers, or in the exercise of due diligence should have discovered, the facts constituting the fraud. Mo. Ann. Stat. § 516.120(5); Aetna Cas. & Sur. Co. v. Fernandez, 830 F.2d 952, 954 (8th Cir. 1987). If the plaintiff's suit is commenced more than 5 years after the fraudulent representations are made, the plaintiff must plead facts "toll[ing]" the limitations period, which could include facts showing plaintiff's due diligence in attempting to discover the fraud or facts showing that plaintiff was powerless to discover the fraud sooner. Id. In general, the issue of when the plaintiff discovered or by reasonable diligence could have discovered fraud is a question of fact. See Klehr v. A.O. Smith Corp., 87 F.3d 231, 235 (8th Cir. 1996). Here, Plaintiff's state

court petition failed to allege when she discovered the alleged fraud, but her proposed First Amended Complaint alleges that she did not discover—and could not have discovered—the falsity of Defendants' representations until after she graduated in 2005, which is less than 5 years before she filed suit. Accepting Plaintiff's allegations in her proposed complaint as true and drawing all reasonable inferences in her favor, Plaintiff has alleged sufficient facts showing that she brought suit within 5 years after her claims accrued. Defendants' arguments are rejected, and the Court grants Plaintiff's motion for leave to file her first amended complaint.

Next, CEC and SBC/CTU contend the Court should strike or dismiss Plaintiff's allegation that Defendants misrepresented to her they would provide state of the art equipment upon which to learn. According to CEC and SBC/CTU, this allegation—ostensibly a claim for fraud—is actually a claim for educational malpractice. In *Blake v. Career Educ. Corp.*, No. 4:08CV00821 ERW, 2009 WL 2567011, at *2-*5 (E.D. Mo. August 18, 2009), the court cited Missouri law in describing educational malpractice as a nonviable cause of action in which the plaintiff seeks to recover from an educator for the alleged failure to provide adequate educational services. *Id.* at *2. However, *Blake* recognized that a plaintiff may recover for *fraud* against an educator for failing to provide *specifically promised* educational services. *Id.* Here, more factual development is necessary before the Court can determine whether Plaintiff's state of the art equipment allegation is merely a veiled attempt to recover for educational malpractice or a legitimate claim for fraud. Plaintiff is entitled to discovery on this claim, and CEC and SBC/CTU's motion to strike or dismiss this allegation is denied.

Lastly, CEC and SBC/CTU argue that Plaintiff cannot recover for representations regarding expected salaries or whether credits would transfer to other schools because those representations relate to predictions of independent third parties' future actions which are not actionable. Missouri law holds that fraud cannot be predicated upon a statement regarding what independent third parties will do in the future. *Sindecuse v.*

¹ CEC and SBC/CTU actually challenged three allegations as being for educational malpractice, but two of those allegations were omitted from Plaintiff's proposed amended complaint, leaving only the equipment allegation at issue.

Katsaros, 541 F.3d 801, 803 (8th Cir. 2008) (citing Eureka Pipe, Inc. v. Cretcher-Lynch & Co., 754 S.W.2d 897, 899 (Mo. Ct. App.1988)). However, there is an exception for statements made by a speaker with or who professes to have peculiar or superior knowledge of the matter involved. See State ex rel. St. Louis & San Francisco Ry. Co. v. Daues, 290 S.W. 425, 428 (Mo. 1927) (cited in Nichols v. Hendrix, 312 S.W.2d 163, 166 (Mo. Ct. App. 1958)); Dawes v. Elliston, 369 S.W.2d 285, 287-88 (Mo. Ct. App. 1963). Here, Plaintiff has alleged sufficient facts which, if true, could satisfy the exception to the general rule, and Plaintiff is entitled to discovery on these claims before the Court can determine whether Plaintiff is precluded from recovering for the starting salary and credit transferability representations. CEC and SBC/CTU's motion to dismiss or strike these allegations is denied.

III. CONCLUSION

CEC and SBC/CTU's motion to strike and/or dismiss is denied. Plaintiff's motion to amend her complaint is granted. Plaintiff shall electronically file her amended complaint on or before April 28, 2010.

IT IS SO ORDERED.

DATE: April 14, 2010

/s/ Ortrie D. Smith
ORTRIE D. SMITH, JUDGE
UNITED STATES DISTRICT COURT

EXHIBIT "B"

IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

GISELLE BRADLEY, et al.,)
Plaintiffs,) }
ν.) No. 05-0930-CV-W-SOW
SANFORD BROWN COLLEGE, INC., et al., Defendants.))))
	ORDER

Before the Court are defendant Sanford Brown College, Inc.'s ("SBC") Motion for Summary Judgment on Claims of Plaintiff Darla Roberts (Doc. #215), plaintiffs' Suggestions in Opposition, and defendant SBC's Reply. For the reasons stated below, defendant SBC's motion is denied.

I. Background

Defendant SBC moves for summary judgment on the claims of plaintiff Darla Roberts.

Plaintiff Roberts has asserted claims of common law fraud (Count I), violation of the Missouri

Merchandising Practices Act (Count II), and breach of contract (Count III) against SBC. The

material facts relevant to the pending motion are as follows.

In 2001-2002, SBC was a system of five campuses offering programs in business, information technology, nursing, and allied healthcare. One of SBC's campuses was located in North Kansas City, Missouri. This campus offered a program in radiography. Plaintiff Darla Roberts became interested in this program after seeing a television advertisement about SBC's radiography program. Roberts called the North Kansas City campus of SBC and spoke with

Case 4:05-cv-00930-SOW Document 279 Filed 02/22/07 Page 1 of 15 Case 4:09-cv-01090-ODS Document 16-2 Filed 02/15/10 Page 1 of 23

PLAINTIFF'S EXHIBIT

Page 210 of 398

Maddy Koehler.

A. Admissions Representatives at SBC

Koehler was employed by SBC as an admissions representative at SBC's North Kansas City campus. Roberts met with Koehler at the North Kansas City campus of SBC on two occasions prior to enrolling in the radiography program at SBC.

Plaintiff Roberts asserts that the admissions representatives are more like sales representatives as SBC "sets sales targets, or quotas, ... based on the percentage of leads converted to in-office interviews ('shows') and to enrollments ('starts')." Defendant SBC claims this assertion is controverted and not supported by the deposition testimony cited by plaintiffs' counsel.

A review of Ms. Koehler's deposition transcript reveals that Ms. Koehler did not testify to SBC setting "targets" or "quotas;" however, Ms. Koehler testified in her deposition that SBC set goals for the number of leads each admissions representative should convert to in-person meetings, or "shows." Ms. Koehler also testified that SBC set goals for the number of enrollments, or "starts," that each admissions representatives should attempt to attain. At one point in her deposition Ms. Koehler stated that SBC set these goals on a monthly basis, later she testified that she was given annual goals. It is not clear from the deposition testimony if she had both monthly and annual goals.

Ms. Koehler testified during her deposition that SBC set annual goals for the admissions representatives for the number of leads that were converted to appointments and for the number of leads that led to a start, or enrollment, by a student. Ms. Koehler testified in her deposition that during the time SBC ran the school, admissions representatives were ranked based upon the

2

Case 4:05-cv-00930-SOW Document 279 Filed 02/22/07 Page 2 of 15 Case 4:09-cv-01090-ODS Document 16-2 Filed 02/15/10 Page 2 of 23

number of "starts" they achieved. These rankings were announced at quarterly meetings of the admissions representatives and "little tiny awards" or "troph[ies]" were given out to top-ranking admissions representatives in certain categories.

Specifically, Ms. Koehler explained that recognition was given for the admissions representative with the most "shows," or interviews, as well as the admissions representative who converted the most leads to enrollments. Ms. Koehler testified that she received some of these trophies during the time she was employed by SBC and displayed them in her office. To attend the "high achiever conference" an admissions representative had to achieve 150 starts per year. Ms. Koehler testified that she has averaged 95 to 125 starts per year since 2001.

Plaintiffs assert that the number of leads, shows, and starts, as well as the percentage of leads converted to starts, were tracked and openly monitored for each admissions representative at the North Kansas City campus of SBC during the time of plaintiff Roberts' enrollment and attendance. Ms. Koehler's testimony is that there is a big, white dry erase board in the admissions director's office that lists the number of "starts" for the next class for each admissions representative. It is not clear from any of the deposition testimony identified by plaintiffs whether this board was in place during the time period at issue in this case.

It is undisputed that during the relevant time period, the director of admissions kept track of the number of times each admissions representative dialed an outside number.

Whether or not an admissions representative achieved the goals set for that representative by SBC was one factor in the admissions representatives performance evaluation according to Ms. Koehler. One reason for placing an admissions representative on probationary status was a failure to meet the goals set for said admissions representative by SBC. Katrina Ruthenberg, a

former admissions representative, was terminated by SBC for failing to meet "the expectations of her job." Ms. Ruthenberg identified these expectations as "goals that were set as far as . . . your performance, whether you were doing your job, . . . how many leads, did you get appointments?" If an admissions representative was not "converting at a certain percentage rate," according to Ms. Ruthenberg, then they were not meeting the expectations of the admissions representative position.

Ms. Koehler testified that there is a lot of turnover in the admissions representative position at the North Kansas City campus and stated, "It's like any sales job, either you can sell it or you can't." The number of students enrolled by an admissions representative was a factor in the salary increases awarded to said representative. In 2002, the year plaintiff Darla Roberts enrolled at SBC, Ms. Koehler was ranked second out of all forty to fifty SBC admissions representatives in terms of start numbers. In April of 2003, Ms. Koehler received a 4% salary increase, or approximately \$1,600. In April of 2004, Ms. Koehler received a 4.5% salary increase over her 2003 salary.

The admissions representatives attended weekly meetings where they discussed, among other things, how to present information about the radiology program at SBC and how to overcome objections to enrollment by prospective students.

B. Representations Made to Prospective Students by Admissions Representatives

After a telephone conversation with Ms. Koehler, plaintiff Roberts visited SBC and met with Ms. Koehler in Ms. Koehler's office. According to plaintiff Roberts, Ms. Koehler told plaintiff that the radiography program "was a good program," that the cost of the program was

4

approximately \$16,000, and that "the instructors were great." Plaintiff Roberts was taking

Case 4:05-cv-00930-SOW Document 279 Filed 02/22/07 Page 4 of 15

Case 4:09-cv-01090-ODS Document 16-2 Filed 02/15/10 Page 4 of 23

courses at Penn Valley at the time of this visit to SBC in 2000.

In 2001, Ms. Koehler initiated a telephone call to plaintiff Roberts and asked if Roberts was still interested in the SBC radiography program. Ms. Koehler told Roberts "that classes were filling up."

Koehler called plaintiff again in 2001 and asked if plaintiff Roberts was still interested in the radiography program. Roberts scheduled a meeting with Koehler after being told that "classes were filling."

Plaintiff Roberts and her cousin, Channell Townsend, met with Ms. Koehler together. At this visit, Ms. Koehler discussed the radiography program with plaintiff and Ms. Townsend, the limited number of students allowed to enroll in the program, and the tuition. According to plaintiff Roberts, Ms. Koehler represented to plaintiff and Ms. Townsend that the radiography program was limited to the first thirty students. Ms. Koehler admits to making representations about limits on class size. Defendant SBC does not challenge this assertion. Plaintiff Roberts later discovered that the actual number of students allowed to enroll was fifty. Koehler told plaintiff and Ms. Townsend that the tuition was \$16,000 or \$18,000. Ms. Koehler gave plaintiff and Ms. Townsend a tour of the SBC campus.

During this visit, plaintiff asked Ms. Koehler about the pass rate for SBC students on the registry exam and Ms. Koehler stated that SBC students had a 90% pass rate. Roberts alleges that she was told by Ms. Koehler that SBC had "state of the art radiographic equipment available." During tours of the campus, Ms. Koehler admits that she represented to students that the x-ray equipment at SBC was the type that they would be using in the industry. Ms. Koehler denies telling any prospective students that the equipment was state of the art.

5

Plaintiff Roberts claims that she did not receive "any materials about SBC or the SBC radiography program during this visit." Plaintiff Roberts states that Ms. Koehler did show them some pages from the course catalog about the courses in the radiography program. Ms. Koehler also told them how many credits were required to graduate.

Defendant SBC has produced documents showing that on March 29, 2001, Roberts signed a SBC form which stated that she had received a copy of the SBC 2001 Course Catalog. The form contained acknowledgment language that Roberts had read or would read the policies contained in said catalog. Plaintiff Roberts denies that she actually received a copy of the course catalog at that time.

Plaintiff Roberts also signed an SBC Disclosure Form on March 29, 2001 entitled, "Accreditation of the Sanford-Brown College Radiography Program and the Transferability of Radiography Programs Credits." This form contained the following language: "It is normally at the discretion of an institution targeted to receive credits whether to accept any credits in transfer from another institution such as Sanford-Brown College. Therefore, Sanford-Brown College cannot and does not provide assurance as to the transferability of credits earned." Plaintiff denies reading or understanding this document.

Plaintiff Roberts claims that Ms. Koehler had assured plaintiff that her credits from SBC would be transferable if plaintiff wanted to continue her education elsewhere. Ms. Koehler denies making such a representation. Similarly, Laura Walsh and Channell Townsend have testified that they were told by Ms. Koehler that the credits earned at SBC would be transferable to other colleges. In fact, both discovered that the credits earned at SBC did not transfer to other schools. Ms. Koehler denies making representations about transferability of credits.

6

Also on March 29, 2001, plaintiff Roberts signed a form entitled "Sanford-Brown College Health Career Programs - Acknowledgment of Practice Experiences." This form includes the statement that "Students may have practice experiences that are out of town." Plaintiff also signed a form entitled "Sanford Brown College Health Career Programs - Grades and Continuation In A Program" on March 29, 2001.

It is unclear from the briefs of the parties what, if anything, happened after these documents were signed on March 29, 2001. It is undisputed that on February 12, 2002, almost a year later, plaintiff Roberts took some type of examination that she was told was necessary to get into the radiography program. On February 12, 2002, Roberts signed a SBC Enrollment Application. This form purports to certify that Roberts had received a copy of the SBC school catalog and a sample enrollment contract and states that Roberts understood that it was her responsibility to thoroughly review the documents prior to her next appointment. Plaintiff denies being provided with a copy of the college catalog or a sample enrollment contract on this date.

Then, on May 7, 2002, Roberts signed a SBC Enrollment Agreement agreeing to enroll in the SBC Radiography program at the North Kansas City campus starting on August 5, 2002. The Enrollment Agreement states that Roberts will be awarded an Associate Degree upon successful completion of the radiography program. The Enrollment Agreement identified the amount of tuition for the program as \$23,695, but that "tuition and fees are subject to change."

The SBC Enrollment Agreement signed by Roberts on May 7, 2002 contains a section entitled "NOTICE TO BUYER." This section includes acknowledgment language that "no oral representations regarding the percentage of graduates employed or starting salaries have been made to me by any representative or employee of the School." The reverse side of the

7

Enrollment Agreement includes a section entitled "GENERAL TERMS AND CONDITIONS" which provides that the student is acknowledging receipt of the Enrollment Agreement and the current SBC Catalog and purports to incorporate said catalog by reference.

According to defendant SBC, on May 7, 2002, Roberts also signed a "Sanford-Brown College Student Enrollment Questionnaire." Plaintiff Roberts states that she did not admit during her deposition that this date was in her handwriting. This document also contained statements that "employment, likelihood of employment, or starting wages if employed cannot be guaranteed...." and that plaintiff had "not been promised or led to believe [she could] expect any specific starting salary for an entry level job in [her] field of study."

Subsequently, on May 28, 2002, Roberts signed a form entitled "Sanford-Brown College Education Financing Plan (Estimated)," which identified the total charges for the radiography program as \$26,085, consisting of a \$25 registration fee, \$23,695 for tuition, and \$2,365 for books/uniforms/supplies.

Defendant SBC claims that on August 1, 2002, Roberts signed yet another form entitled "Accreditation of Sanford-Brown College and the Transferability of Program Credits" and providing that it is at the discretion of an institution whether or not to accept credit transfers from another institution and stating that SBC was not providing assurances as to transferability of credits earned at SBC. On August 20, 2002, Roberts signed a "Sanford-Brown College Certification/Licensure Disclosure."

Plaintiff denies reading and understanding all of these documents. Plaintiff Roberts states that she was presented with a "pile of paperwork" after she signed the enrollment agreement.

C. Plaintiff Roberts' Experience at SBC

Plaintiff Roberts attended SBC from August of 2002 through December of 2003.

According to plaintiff Roberts, after she enrolled at SBC, she discovered that SBC's radiographic equipment was "outdated and old fashioned." Plaintiff Roberts has testified that when she went to "clinicals," the "people at the clinical sites" did not like SBC students because SBC was not teaching the students what they were supposed to know. Ray Finlan, a former Clinical Coordinator at SBC, has testified that it was difficult for him to find new clinical sites by 2002 and 2003 because SBC had a bad reputation for its radiography students. According to Finlan, Shawnee Mission Medical Center, Saint Luke's South, and Baptist Medical Center had stopped allowing SBC students to complete clinicals at their facilities by the time Finlan became the Clinical Coordinator. Part of the SBC education in radiography required a clinical component.

In an evaluation completed by plaintiff Roberts, Ms. Roberts told SBC that the equipment at SBC needed to be updated.

Plaintiff Roberts also faults SBC for its instructors. Plaintiff has testified that Dr. Jay was assigned to teach her class on human anatomy. Plaintiff claims that Dr. Jay "didn't teach anything." It is undisputed that Vicky Cooper was hired to teach IP&E. According to plaintiff Roberts, Ms. Cooper simply gave out the answers prior to a test and then changed the order of the questions on the exam. Brandee Jones was assigned to teach pathology. Plaintiff Roberts has testified that Ms. Jones said that she did not know anything about pathology. Plaintiff Roberts has testified that Dr. Mack lacked knowledge of radiation physics and was unable to teach this subject. Plaintiff Roberts testified that instructor Jesse Pennington told plaintiff and two other students that they were not ready to graduate.

9

Case 4:05-cv-00930-SOW Document 279 Filed 02/22/07 Page 9 of 15 Case 4:09-cv-01090-ODS Document 16-2 Filed 02/15/10 Page 9 of 23

Plaintiff Roberts complained about the quality of the program to Judy Willhite, Jesse Pennington, Scott Sutherland, and Ray Finlan.

After enrolling, students were required to purchase expensive books for their coursework through the SBC bookstore. Many of these books were not used by the instructors during the course for which they were purchased. Students were also required to purchase scrubs from SBC rather than being allowed to purchase them through less expensive sources.

On December 27, 2003, Roberts received an Associate of Applied Science Degree in Radiography from SBC. Plaintiff was working at Kansas University Hospital as a student tech when she completed her schooling at SBC. The hospital offered plaintiff a full-time position at the end of December of 2003. Plaintiff Roberts accepted the position at the hospital at an hourly wage of \$15,96.

Plaintiff took the registry exam in March of 2004. Roberts passed the certification examination for radiography students on March 29, 2004.

Plaintiff's supervisor at the hospital was Helen Lash. According to plaintiff, Ms. Lash told plaintiff that she did not know what she was doing and that Lash had to retrain plaintiff, Roberts received a favorable performance evaluation from her supervisors at KU Medical Center for the 6-month review period covering January 4, 2004 through July 4, 2004.

In August of 2006, plaintiff received a wage increase to \$18.93 per hour.

D. Other Students' Experience

The Court is aware that this case involves several plaintiffs, former students of SBC, who allege similar misrepresentations by admissions representatives of SBC. Since the pending Motion for Summary Judgment on the Claims of Plaintiff Darla Roberts was filed, defendants

have filed motions for summary judgment with respect to each plaintiff. The Court is not going to go through the alleged misrepresentations made to each plaintiff here. For purposes of the record, the Court simply notes that these plaintiffs have alleged and testified to misrepresentations similar to or identical to those alleged by plaintiff Darla Roberts.

II. Standard

A motion for summary judgment should be granted if, viewing the evidence in the light most favorable to the non-moving party, there is no genuine issue as to any material fact and the moving party is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(c); Rafos v. Outboard Marine Corp., 1 F.3d 707, 708 (8th Cir. 1993) (citing Celotex Corp. v. Catrett, 477 U.S. 317, 322-23 (1986)). The moving party bears the burden of bringing forward sufficient evidence to establish that there are no genuine issues of material fact for trial and that the movant is entitled to summary judgment as a matter of law. Celotex Corp. v. Catrett, 477 U.S. 317, 322 (1986). A party opposing a properly supported motion for summary judgment may not rest upon the allegations contained in the pleadings, "but must set forth specific facts showing there is a genuine issue for trial." Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 248 (1986).

In reviewing a motion for summary judgment, this Court must scrutinize the evidence in the light most favorable to the non-moving party, according the non-moving party the benefit of every factual inference and resolving any doubts as to the facts or existence of any material fact against the moving party. Adickes v. S.H. Kress & Co., 398 U.S. 144, 158 (1970).

III. Discussion

A. Fraudulent Misrepresentation (Count I) and Violation of the Missouri Merchandising

Practices Act ("MMPA")(Count II)

To establish a claim for fraudulent misrepresentation under Missouri law, plaintiff
Roberts must prove the following elements:

(1) a representation, (2) its falsity, (3) its materiality, (4) the speaker's knowledge of its falsity, or his ignorance of whether or not it is truthful, (5) the speaker's intention that it should be acted on by the person and in the manner reasonably contemplated, (6) the hearer's ignorance of the falsity of the representation, (7) the hearer's reliance on the representation being true, (8) [her] right to rely thereon, and (9) the hearer's consequence and proximately caused injury.

Emerick v. Mutual Benefit Life Ins. Co., 756 S.W.2d 513, 519 (Mo. banc 1988)(quoting Herberer v. Shell Oil Co., 744 S.W.2d 441, 443 (Mo. banc 1988)); D'Arcy and Associates, Inc. v. K.P.M.G. Peat Marwick, L.L.P., 129 S.W.3d 25, 31 (Mo. Ct. App. 2004).

To prove a violation of the Missouri Merchandising Practices Act ("MMPA"), Section 407.025(1), Mo. Rev. Stat., plaintiff must prove a false statement of material fact which proximately caused her to enroll at SBC.

SBC challenges whether plaintiff Roberts can show that SBC made a representation of a present and existing fact, and not a statement of opinion, expectation or prediction for the future. Defendant SBC ignores the alleged representations that were made to plaintiff Roberts about; (1) class size/number of students allowed to enroll in the radiography program; (2) the quality of SBC's program; (3) the quality of SBC's instructors; (4) the pass rate of SBC students on the

registry examination; (5) the quality of the radiography equipment available to students at the SBC campus; and (6) the transferability of SBC credits. Plaintiff Roberts has testified to such misrepresentations while Ms. Koehler, the admissions representative, denies making such misrepresentations. Therefore, there are disputed material facts to be resolved by a jury.

Next, SBC claims that even if such representations exist, there "is no evidence that any misrepresentation made by SBC was false at the time." Defendant SBC fails to discuss this conclusory assertion. Contrary to defendant's argument, plaintiff Roberts has identified evidence that SBC's claim that class size was limited to thirty students was false at the time it was made. Defendant does not even contest this fact. Plaintiff has identified evidence that SBC's instructors changed on a frequent basis and that instructors were assigned to teach courses they were not qualified to teach. Plaintiff has discovered evidence indicating that the pass rate for SBC students on the registry examination was not as high as represented to her. Two former clinical coordinators have testified that SBC's radiographic equipment was outdated and that this created problems for students attempting to complete their clinicals. In addition to plaintiff Roberts, several other students have testified that while it was specifically represented to them by an admissions representative that their SBC credits were easily transferred to other institutions, they were unable to transfer their SBC credits.

If a jury believes the testimony and evidence of the plaintiffs in this case, the jury will be able to find that SBC's admissions representatives made representations of fact, not opinion, to prospective students that were false at the time the statements were made to the prospective students. Obviously, the types of representations that were made to the prospective students were material to their decision as to whether or not to enroll in SBC.

Finally, SBC contends that plaintiff Roberts has no evidence "of a loss proximately caused by the alleged fraud" or proof of damages. Plaintiff Roberts' damages incurred as a result of fraud are "measured at the time of the transaction." Davis v. Cleary Building Corporation, 143 S.W.3d 659, 668 (Mo. Ct. App. 2004). Arguably, if plaintiff Roberts proves her claims at trial, she is entitled to the return of her tuition and fees and a refund for the books she was required to purchase and never used. Plaintiff Roberts suggests that she may also be entitled to damages for the difference between the salary SBC represented that its graduates would receive and the actual amount of her salary upon graduation.

B. Breach of Contract (Count III)

To establish a claim for breach of contract against SBC, Roberts must show: (1) that she had a valid and enforceable contract with SBC; (2) that the contract set forth specific rights of plaintiff and obligations of SBC; (3) that SBC breached one or more of those terms; and (4) damages to plaintiff resulting from the breach. Trotter's Corp. v. Ringleader Restaurants, Inc., 929 S.W.2d 935, 941 (Mo. Ct. App. 1996). Defendant SBC argues that plaintiff Roberts has failed to identify any specific terms of the Enrollment Agreement that were breached or any resulting damages.

Plaintiff Roberts responds that "courts have recognized claims by students for breach of contract, fraud, or other intentional wrongdoing that allege a private or public educational institution has failed to provide specifically promised educational services, such as the failure to offer classes in a particular subject or to provide a promised number of hours of instruction."

Alsides v. Brown Institute, Ltd., 592 N.W.2d 468, 472 (Minn. App. 1999). Plaintiff Roberts claims that she is "entitled to recover for classes that were taught by instructors who plainly

admit in the depositions and affidavits attached to this response that they were unqualified and

inexperienced in the subjects . . . they were expected to teach."

Plaintiff Roberts has identified evidence that instructors were assigned to teach courses

they were not qualified to teach. Defendant SBC responds that plaintiff's claim must be

dismissed because SBC offered the courses it represented would be offered. The question

remains, however, whether offering a course with an admittedly unqualified instructor satisfies

the contractual requirement of offering the course.

The Court will allow this claim to remain for trial. Defendant SBC's motion for

summary judgment on this claim is denied.

IV. Conclusion

For the reasons stated above, it is hereby

ORDERED that defendant Sanford Brown College, Inc.'s ("SBC") Motion for Summary

Judgment on Claims of Plaintiff Darla Roberts (Doc. #215) is denied.

/s/Scott O. Wright

SCOTT O. WRIGHT

Senior United States District Judge

Dated: February 22, 2007

EXHIBIT "C"

IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF MISSOURI WESTERN DIVISION

GISELLE BRADLEY, et al.,)	
Plaintiffs,)	
ν,)	No. 05-0930-CV-W-SOW
SANFORD BROWN COLLEGE, INC., et al.,)	
Defendants,)	

<u>ORDER</u>

Before the Court are defendant Sanford Brown College, Inc.'s ("SBC") Motion for Summary Judgment on Claims of Plaintiff Giselle Bradley (Doc. #241), SBC's Motion for Summary Judgment on Claims of Plaintiff Catherine Clutter (Doc. #243), SBC's Motion for Summary Judgment on Claims of Plaintiff Kirnela Murphy (Doc. #245), SBC's Motion for Summary Judgment on Claims of Plaintiff Christopher Howell (Doc. #247), SBC's Motion for Summary Judgment on Claims of Plaintiff Chanell Townsend (Doc. #249), SBC's Motion for Summary Judgment on Claims of Plaintiff Denise Robertson (Doc. #251), plaintiffs' Suggestions in Opposition to each motion, and defendant SBC's Consolidated Reply. For the reasons stated below, defendant SBC's motions are denied.

I. Background

Defendant SBC moves for summary judgment on the claims of plaintiffs Giselle Bradley, Catherine Clutter, Kimela Murphy, Christopher Howell, Chanell Townsend, and Denise Robertson. Each plaintiff has asserted claims of common law fraud (Count I), violation of the Missouri Merchandising Practices Act (Count II), and breach of contract (Count III) against

1

PLAINTIFF'S EXHIBIT

Case 4:05-cv-00930-SOW Document 331 Filed 04/06/07 Page 1 of 8 Case 4:09-cv-01090-ODS Document 16-2 Filed 02/15/10 Page 16 of 23

SBC. The material facts relevant to the pending motion are as follows:

In 2001-2002, SBC was a system of five campuses offering programs in business, information technology, nursing, and allied healthcare. One of SBC's campuses was located in North Kansas City, Missouri. This campus offered a program in radiography.

Each plaintiff alleges a similar history of contacting SBC about one of its programs.

Each plaintiff alleges certain meetings and conversations with one or more admissions representatives employed by SBC. Plaintiffs characterize these admissions representatives as sales representatives who were trained to get prospective students to submit an application fee of \$50 and to then present the prospective students with a stack of enrollment paperwork. The plaintiffs allege that they did not read much, if any, of this paperwork and did not understand all of the paperwork that they were being asked to sign.

The plaintiffs allege that the admissions representatives that each plaintiff met with made statements to about the quality of the radiography program and equipment at SBC, the job market and compensation for graduates in the radiography field, the cost of the program, the apprentice program, and the hours for classes and clinicals. The plaintiffs allege that after they enrolled at SBC and began attending classes, they learned that many of their instructors were unqualified, they were required to purchase books that were never used in their classes, they were required to purchase scrubs through SBC at higher prices than they would have paid for the scrubs at various retail outlets in the area, and that the equipment available for them to learn on at the SBC campus was outdated. Some of the students allege that the clinical opportunities available to them were different than what had been represented to them during the enrollment process in terms of the clinical locations and/or the clinical hours. Upon graduating from SBC,

some of the students had difficulty passing their certification examination while others still have not passed the examination. Finally, the plaintiffs allege that the starting salaries in their field were significantly different from what they had been led to expect by the admissions representatives at SBC.

In SBC's reply brief, SBC asks the Court to go through the entire Second Amended Complaint and identify each alleged misrepresentation "that cannot support plaintiffs' claims, so that trial in this action can be appropriately focused." The Court declines SBC's invitation to undertake such an examination of the Second Amended Complaint. Each plaintiff will be permitted to testify as to the specific alleged misrepresentations made to said plaintiff. Each plaintiff will then be permitted to testify to said plaintiff's personal experience at the SBC campus. To the extent that SBC believes that there are allegations in the Second Amended Complaint that are not admissible at trial, SBC should file an appropriate motion in limine prior to the pretrial conference in this case.

II. Standard

A motion for summary judgment should be granted if, viewing the evidence in the light most favorable to the non-moving party, there is no genuine issue as to any material fact and the moving party is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(c); Rafos v. Outboard Marine Corp., 1 F.3d 707, 708 (8th Cir. 1993) (citing Celotex Corp. v. Catrett, 477 U.S. 317, 322-23 (1986)). The moving party bears the burden of bringing forward sufficient evidence to establish that there are no genuine issues of material fact for trial and that the movant is entitled to summary judgment as a matter of law. Celotex Corp. v. Catrett, 477 U.S. 317, 322 (1986). A party opposing a properly supported motion for summary judgment may not rest upon the

allegations contained in the pleadings, "but must set forth specific facts showing there is a genuine issue for trial." Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 248 (1986).

In reviewing a motion for summary judgment, this Court must scrutinize the evidence in the light most favorable to the non-moving party, according the non-moving party the benefit of every factual inference and resolving any doubts as to the facts or existence of any material fact against the moving party. Adickes v. S.H. Kress & Co., 398 U.S. 144, 158 (1970).

III. Discussion

A. Fraudulent Misrepresentation (Count I) and Violation of the Missouri Merchandising Practices Act ("MMPA")(Count II)

To establish a claim for fraudulent misrepresentation under Missouri law, each plaintiff must prove the following elements:

(1) a representation, (2) its falsity, (3) its materiality, (4) the speaker's knowledge of its falsity, or his ignorance of whether or not it is truthful, (5) the speaker's intention that it should be acted on by the person and in the manner reasonably contemplated, (6) the hearer's ignorance of the falsity of the representation, (7) the hearer's reliance on the representation being true, (8) [her] right to rely thereon, and (9) the hearer's consequence and proximately caused injury.

Emerick v. Mutual Benefit Life Ins. Co., 756 S.W.2d 513, 519 (Mo. banc 1988)(quoting Herberer v. Shell Oil Co., 744 S.W.2d 441, 443 (Mo. banc 1988)); D'Arcy and Associates, Inc. v. K.P.M.G. Peat Marwick, L.L.P., 129 S.W.3d 25, 31 (Mo. Ct. App. 2004).

To prove a violation of the Missouri Merchandising Practices Act ("MMPA"), Section 407.025(1), Mo. Rev. Stat., each plaintiff must prove a false statement of material fact which proximately caused him or her to enroll at SBC. SBC challenges whether each plaintiff can show that SBC made a representation of a present and existing fact, and not a statement of

opinion, expectation or prediction for the future. Defendant SBC ignores the alleged representations that were made to plaintiffs about: (1) class size/number of students allowed to enroll in the radiography program; (2) the quality of SBC's program; (3) the quality of SBC's instructors; (4) the pass rate of SBC students on the registry examination; (5) the quality of the radiography equipment available to students at the SBC campus; and (6) the transferability of SBC credits. There are disputed facts as between the testimony of the various plaintiff and the various admissions representatives as to what was said to the plaintiffs to entice them to enroll at SBC. These facts must be resolved by a jury.

Next, SBC claims that even if such representations exist, there "is no evidence that any misrepresentation made by SBC was false at the time." Defendant SBC fails to discuss this conclusory assertion. Contrary to defendant's argument, plaintiff Roberts and others have identified evidence that SBC's claim that class size was limited to thirty students was false at the time it was made. Defendant does not even contest this fact. Plaintiffs have identified evidence that SBC's instructors changed on a frequent basis and that instructors were assigned to teach courses they were not qualified to teach. Plaintiffs have discovered evidence indicating that the pass rate for SBC students on the registry examination was not as high as represented to them during the enrollment process. Two former clinical coordinators have testified that SBC's radiographic equipment was outdated and that this created problems for students attempting to complete their clinicals. In addition, several plaintiffs have testified that while it was specifically represented to them by an admissions representative that their SBC credits.

If a jury believes the testimony and evidence of the plaintiffs in this case, the jury will be

able to find that SBC's admissions representatives made representations of fact, not opinion, to prospective students that were false at the time the statements were made to the prospective students. Obviously, the types of representations that were made to the prospective students were material to their decision as to whether or not to enroll in SBC.

Finally, SBC contends that plaintiffs have no evidence "of a loss proximately caused by the alleged fraud" or proof of damages. Plaintiffs damages incurred as a result of fraud are "measured at the time of the transaction." Davis v. Cleary Building Corporation, 143 S.W.3d 659, 668 (Mo. Ct. App. 2004). At a minimum, plaintiffs are entitled to a refund for the books they were required to purchase and never used. Plaintiffs have an argument that they are entitled to a refund of at least some of their tuition costs because the value of what they received from SBC was less than it was represented to be at the time plaintiffs agreed to pay SBC's tuition. Plaintiffs suggest that those who were unable to pass the registry examination are entitled to damages for lost income. Other plaintiffs claim that they are entitled to damages for the difference between the salary SBC represented that its graduates would receive and the actual amount of said plaintiff's salaries upon graduation. The difficulty of quantifying and/or calculating each plaintiff's damages is not a basis for dismissing these claims.

B. Breach of Contract (Count III)

To establish a claim for breach of contract against SBC, each plaintiff must show: (1) that he or she had a valid and enforceable contract with SBC; (2) that the contract set forth specific rights of plaintiff and obligations of SBC; (3) that SBC breached one or more of those terms; and (4) damages to plaintiff resulting from the breach. Trotter's Corp. v. Ringleader Restaurants, Inc., 929 S.W.2d 935, 941 (Mo. Ct. App. 1996). Defendant SBC argues that plaintiffs have

failed to identify any specific terms of the Enrollment Agreement that were breached or any resulting damages.

Plaintiffs respond that "courts have recognized claims by students for breach of contract, fraud, or other intentional wrongdoing that allege a private or public educational institution has failed to provide specifically promised educational services, such as the failure to offer classes in a particular subject or to provide a promised number of hours of instruction." Alsides v. Brown Institute, Ltd., 592 N.W.2d 468, 472 (Minn. App. 1999). Plaintiffs claim that they are "entitled to recover for classes that were taught by instructors who plainly admit in the depositions and affidavits attached to this response that they were unqualified and inexperienced in the subjects... they were expected to teach."

Plaintiffs have identified evidence that instructors were assigned to teach courses they were not qualified to teach. Defendant SBC responds that plaintiffs' claims must be dismissed because SBC offered the courses it represented would be offered. The question remains, however, whether offering a course with an admittedly unqualified instructor satisfies the contractual requirement of offering the course.

The Court will allow this claim to remain for trial. Defendant SBC's motion for summary judgment on this claim is denied.

IV. Conclusion

For the reasons stated above, it is hereby

ORDERED that defendant Sanford Brown College, Inc.'s ("SBC") Motion for Summary Judgment on Claims of Plaintiff Giselle Bradley (Doc. #241) is denied. It is further ORDERED that SBC's Motion for Summary Judgment on Claims of Plaintiff Catherine

7

Case 4:05-cv-00930-SOW Document 331 Filed 04/06/07 Page 7 of 8

Case 4:09-cv-01090-ODS Document 16-2 Filed 02/15/10 Page 22 of 23

Clutter (Doc. #243) is denied. It is further

ORDERED that SBC's Motion for Summary Judgment on Claims of Plaintiff Kimela Murphy (Doc. #245) is denied. It is further

ORDERED that SBC's Motion for Summary Judgment on Claims of Plaintiff
Christopher Howell (Doc. #247) is denied. It is further

ORDERED that SBC's Motion for Summary Judgment on Claims of Plaintiff Chanell
Townsend (Doc. #249) is denied. It is further

ORDERED that SBC's Motion for Summary Judgment on Claims of Plaintiff Denise Robertson (Doc. #251) is denied.

	/s/ Scott O. Wright SCOTT O. WRIGHT
	Senior United States District Judge
A/C/0007	

EXHIBIT "D"

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

)
)))
) Case No.: 1216-CV12385
)
)))

<u>DEFENDANT VATTEROTT EDUCATIONAL CENTERS, INC.'S</u> <u>MOTION FOR A DIRECTED VERDICT</u>

Defendant Vatterott Educational Centers, Inc. ("Vatterott") respectfully submits this Planniff's motion for a directed verdict, at the close of all evidence, on Plaintiff Jennifer Kerr's ("Plaintiff") claims, pursuant to Rule 72.01 of the Missouri Rules of Civil Procedure. As grounds for its motion, Vatterott states as follows:

- 1. Vatterott moves for a directed verdict, pursuant to Missouri Rule of Civil Procedure 72.01, because there is not substantial evidence to support a submissible case on Plaintiff's claims.
- 2. "If [a party] fails to adduce substantial evidence supporting his theory of recovery, then a directed verdict should be granted and the case should not be submitted to the jury." Delisi v. St. Luke's Episcopal-Presbyterian Hosp., Inc., 701 S.W.2d 170, 173 (Mo. App. E.D. 1985).
- 3. "A case should not be submitted to the jury unless each and every fact essential to liability is predicated upon legal and substantial evidence.... The evidence and inferences

SLC-6941124-1

O VECRULED 4:27 PM 6/12/13



must establish every element and not leave any issue to speculation." *Mprove v. KLT Telecom, Inc.*, 135 S.W.3d 481, 489 (Mo. App. W.D. 2004); see also Ozark Employment Specialists, Inc. v. Beeman, 80 S.W.3d 882, 892 (Mo. App. W.D. 2002) ("In order to make a submissible case, there must be substantial evidence for every fact essential to liability.").

- 4. "Evidence is substantial if it has probative force on the issues, and a juror could reasonably rely on it to decide a case." *Beeman*, 80 S.W.3d at 893. "A mere scintilla of evidence is insufficient." *Beelman River Terminals, Inc. v. Mercantile Bank, N.A.*, 880 S.W.2d 903, 908 (Mo. App. E.D. 1994). "Whether evidence is substantial and whether the inferences drawn from it are reasonable are questions of law." *Beeman*, 80 S.W.3d at 893.
- 5. For the reasons set forth below, Vatterott is entitled to a directed verdict on Plaintiff's claims because she has failed to present substantial evidence sufficient to support her sole claim under the Missouri Merchandising Practices Act ("MMPA").

A. Plaintiff Did Not Purchase Merchandise for Personal, Family, or Household Purposes as Required Under the MMPA

- 6. Under the MMPA, only a "person who purchases or leases merchandise primarily for personal family or household purposes and thereby suffers an ascertainable loss of money or property, real or personal, as a result of the use or employment by another person of a method, act or practice declared unlawful by section 407.020, may bring a private civil action" Mo. Rev. Stat. § 407.025.
- 7. A person who purchases merchandise for business or commercial purposes, as here, cannot pursue a claim under the MMPA. *See, e.g., Mo. Hosp. v. C.R. Bard, Inc.*, 2008 WL 199567, at *9 (E.D. Mo. Jan. 22, 2008) (dismissing MMPA claim for purchases of catheters by hospital because purchases were not "primarily for personal, family or household purposes");

SLC-6941124-1

Saey v. CompUSA, Inc., 174 F.R.D. 448, 450 (E.D. Mo. 1997) (holding that party who purchased computer for his business lacked standing to bring a claim under the MMPA).

- 8. An instructive case on this point in the present context is *MacDonald v. Thomas M. Cooley Law School*, 880 F. Supp. 2d 785 (W.D. Mich. 2012), in which the court dismissed claims against the defendant law school by graduates who alleged the law school misrepresented employment prospects to students, in violation of the Michigan Consumer Protection Act ("MCPA"), M.C.L. § 445.901 *et seq*. (The MCPA also requires that merchandise be purchased "primarily for personal, family, or household purposes." M.C.L. 445.902(1)(g).) The *MacDonald* court concluded: "Plaintiffs purchased a legal education in order to make money This is a business purpose. . . . Plaintiffs 'intended' their legal employment to subsequently better their personal circumstances, these better 'personal circumstances' would be attained through their work as lawyers, i.e. a business." *MacDonald*, 880 F. Supp. 2d at 793.
- 9. Likewise, Judge Wright in the federal Western District Court of Appeals recently ruled that plaintiffs enrolling in a career college who alleged misrepresentation relating to the salaries they could earn in their future career field and the placement assistance provided had purchased their education for business as opposed to personal purposes. *Anderson v. High-Tech Institute*, Case No. 11-0506-CV-W-SOW, Dkt. 143 (W.D. Mo. Jan. 25, 2013). Judge Wright distinguished students enrolling in a career-focused program which is for a business purpose to students who "enroll in an educational institution to study Shakespeare or History." *Id.* at 5.
- 10. In other words, pursuit of a trade, as here, is a business pursuit, rather than a personal, family, or household purpose, as made clear by the evidence elicited in this case. Plaintiff's goal when she purchased a seat in Vatterott's Medical Office Assistant program was to become a medical assistant and find work as a medical assistant. She claims that she was

SLC-6941124-1 3

deceived as to the salary she could earn in the career field and the placement assistance available. The salary and career placement would have been of no concern to Plaintiff if she had enrolled for personal and not business purposes.

11. Plaintiff enrolled in Vatterott in order to increase her future earning potential and to better her career prospects. As in *McDonald* and *Anderson*, this is a business purpose and not a personal purpose. As such, Plaintiff has failed to establish a submissible claim under the MMPA, and a verdict should be directed in favor of Vatterott.

B. Plaintiff Has Presented No Submissible Evidence of Damages

- 12. Plaintiff has not made a submissible case against Vatterott under the MMPA in that she has not proven by substantial evidence that she suffered an ascertainable loss of money or property as a result of the use or employment by Vatterott of any method, act, or practice declared unlawful by Mo. Rev. Stat. § 407.020.
- 13. The only evidence of damages presented by Plaintiff is the total amount of loans Plaintiff incurred at Vatterott. Plaintiff is asking the jury for a full and complete refund of all of the tuition she paid to Vatterott. In other words, Plaintiff would, in essence, like a free education even though she admits that she received value in return.
- 14. In seeking a complete refund, Plaintiff is asking for recessionary damages. However, due to the nature of services purchased by Plaintiff and her admission that she received some value for what she paid for, rescission damages are not a proper measure of damages in this case.
- 15. Rescission is an equitable remedy, so such damages are only available when both parties can be returned to the status quo by the rescission. See Davis v. Cleary Bldg. Corp., 143 S.W.3d 659, 667 (Mo. App. W.D. 2004) (reversing rescission damages award that would have placed defendant at a loss). Here, Plaintiff cannot restore Vatterott to the status quo because the

SLC-6941124-1 4

service she purchased is not "returnable" – Plaintiff cannot "unlearn" what she was taught (and she admits that she received valuable knowledge), nor can she return the product back to Vatterott. See Goldiluxe, LLC v. Abbott, 306 S.W.3d 613, 615-16 (Mo. App. S.D. 2010) (rescission damages were inappropriate where plaintiff "could not substantially restore status quo as rescission normally requires; i.e., return each party to its pre-contractual condition without material enrichment or impoverishment."). Vatterott is out of pocket for all expenses it incurred in educating Plaintiff, and Plaintiff received a free education. This is not an equitable result, and the status quo is not returned.

- Because rescission damages are unavailable in this case, the only damages theory available to Plaintiff is the "benefit of the bargain" theory, *i.e.*, the difference between the value of the merchandise as represented and its actual value, measured at the time of the transaction. See Sunset Pools of St. Louis, Inc. v. Schaefer, 869 S.W.2d 883, 886 (Mo. App. E.D. 1994) (extending remedies for common law fraud to action brought under MMPA); M.A.I. 4.03 ("If you find in favor of the plaintiff, then you must award plaintiff such sum as you believe was the difference between the actual value of the [property] on the date it was sold to plaintiff and what its value would have been on that date had [the property] been as represented by defendant.").
- 17. However, Plaintiff has presented no evidence of benefit of the bargain damages. She has neither presented evidence about the represented value of a seat in Vatterott's program, nor evidence of the actual value. Without such evidence, the jury is left to impermissibly speculate to Plaintiff's damages.
- 18. The only evidence of damages entered by Plaintiff relates to an impermissible damage theory. As no other evidence of damages has been admitted, Plaintiff has failed to

SLC-6941124-1

establish an essential element of her MMPA claim. Verdict should be directed in Vatterott's favor.

C. Plaintiff Has Provided No Evidence that She Was Deceived

- 19. Plaintiff's claims hinge upon oral representations made to her. These oral representations are directly countered by the written materials that Plaintiff signed and acknowledged that she received and read.
- 20. Plaintiff cannot claim to have been deceived when she had undisputed access to materials that provided complete and accurate information regarding the asserted deception. See, e.g., Roth v. Equitable Life Assur. Soc. of U.S., 210 S.W.3d 253, 258 (Mo. App. E.D. 2006) (fraudulent misrepresentation claim failed where plaintiffs opted not to read literature provided to them by defendant which disclosed risk of investment); Macdonald, 880 F. Supp. 2d at 794 ("Plaintiff cannot show a misrepresentation by ignoring a part of information supplied him, and then later claim he was defrauded because he was not told of the facts which he chose to ignore.") (quoting Schuler v. Am. Motors Sales Corp., 39 Mich. App. 276, 279, 197 N.W.2d 493, 495 (1972)).
- 21. The rule under Missouri law, where a plaintiff complains of deceit and yet could plainly have cured any misapprehension, is simple: "One who can read and does not read is foreclosed by his own negligence [W]hile law affords everyone a reasonable protection against fraud in dealing, it is not an indulgent guardian which can go to romantic length of giving protection against consequences of indolence, folly or careless indifference to ordinary and accessible means of information." *Gooch v. Motors Ins. Co.*, 312 S.W.2d 605, 609 (Mo. App. S.D. 1958).

SLC-6941124-1

22. In the instant case, no reasonable juror could find that Vatterott deceived or misrepresented facts when the written materials clearly provided full and complete disclosure. Plaintiff's failure to read the materials cannot mean that Vatterott deceived her.

D. Plaintiff Has Otherwise Failed to Make a Submissible Claim

- 23. Plaintiff has not made a submissible case against Vatterott under the MMPA in that Plaintiff has not proven by substantial evidence that Vatterott used or employed any deception, fraud, false pretense, misrepresentation, unfair practice, or the concealment, suppression, or omission of any material fact in connection with the sale or advertisement of any merchandise to Plaintiff.
- 24. Plaintiff has not made a submissible case against Vatterott with respect to her claims regarding the transferability of credits or future salaries because those alleged misrepresentations are alleges statements of future acts to be committed by a third party, and therefore cannot constitute actionable fraud as a matter of law.
- 25. Plaintiff has failed to make a submissible case that the representations Leah Lehman allegedly made to her were, in fact, false, deceptive, or misleading, or otherwise unlawful under Mo. Rev. Stat. § 407.020.
- 26. Plaintiff has not made a submissible case against Vatterott under the MMPA because she has not established by substantial evidence that she enrolled in Vatterott as a result of any oral representations made, in that the evidence shows that Plaintiff signed written disclosures that disclaimed any reliance upon oral representations.
- 27. Plaintiff failed to make a submissible case for punitive damages against Vatterott because she did not present clear and convincing evidence from which the jury could reasonably conclude that Vatterott's actions were outrageous because of Vatterott's evil motives or reckless indifference to the rights of others, as is required by Missouri law.

SLC-6941124-1

- 28. Vatterott is entitled to a directed verdict on their defense that Plaintiff waived her claims, because the evidence shows that Plaintiff signed written disclosures, and by enrolling in and attending Vatterot with acknowledged knowledge of those disclosures, Plaintiff thereby intentionally relinquished her claim or oral misrepresentation.
- 29. Vatterott is entitled to a directed verdict against Plaintiff on the grounds that she has failed to present substantial evidence to make a submissible case on each and every element of her cause of action under the MMPA.
- 30. Vatterott further reserves the right to supplement this motion orally based upon any testimony given on the final day of Plaintiff's case before she rests her case.

WHEREFORE, Vatterott respectfully requests that the Court enter a directed verdict in favor of Vatterott and against Plaintiff on Plaintiff's claims, and for such other and further relief as the Court deems just and proper.

Date: June 12, 2013

Respectfully submitted,

HUSCH BLACKWELL LLP

James J. Monafo, Mo. Bar. #38774

Elizabeth A. (Mushill) Bozicevic, Mo. Bar. #59623

190 Carondelet Plaza, Suite 600

St. Louis, MO 63105

(314) 480-1500 (telephone)

(314) 480-1505 (facsimile)

jim.monafo@huschblackwell.com

elizabeth.bozievic@huschblackwell.com

Sean D. Tassi, Mo. Bar. #59718 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (telephone) (816) 983-8080 (facsimile)

sean.tassi@huschblackwell.com

Mark R. Falkowski, Mo. Bar. #62879 Vatterott Educational Centers, Inc. P.O. Box 28269 St. Louis, MO 63132 (314) 264-1740 (telephone) (314) 264-1741 (facsimile) mark.falkowski@vatterott.edu

Attorneys for Defendant Vatterott Educational Centers, Inc.

9

Case 4:14-cv-00885-BP

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing was hand-delivered this 12th day of June, 2013, to:

Martin M. Meyers Kevin A. Jones THE MEYERS LAW FIRM 503 One Main Plaza 4435 Main Street Kansas City, MO 64111 Phone: (816) 444-8500

Attorney for Plaintiff

Elylle by

Case 4:14-cv-00885-BP

EXHIBIT "E"

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

JENNIFER KERR,)	
ν.	Plaintiff,)))	
VATTEROTT EDUC CENTERS, INC. d/b College)))	Case No.: 1216-CV12385
and) }	
LEAH LEHMAN,	Defendants.)	

<u>DEFENDANT VATTEROTT EDUCATIONAL CENTERS, INC.'S</u> <u>MOTION FOR A DIRECTED VERDICT AT CLOSE OF ALL EVIDENCE</u>

Defendant Vatterott Educational Centers, Inc. ("Vatterott") respectfully submits this motion for a directed verdict, at the close of all evidence, on Plaintiff Jennifer Kerr's ("Plaintiff") claims, pursuant to Rule 72.01 of the Missouri Rules of Civil Procedure. As grounds for its motion, Vatterott states as follows:

- 1. Vatterott moves for a directed verdict, pursuant to Missouri Rule of Civil Procedure 72.01, because there is not substantial evidence to support a submissible case on Plaintiff's claims.
- 2. "If [a party] fails to adduce substantial evidence supporting his theory of recovery, then a directed verdict should be granted and the case should not be submitted to the jury." *Delisi v. St. Luke's Episcopal-Presbyterian Hosp., Inc.*, 701 S.W.2d 170, 173 (Mo. App. E.D. 1985).
- 3. "A case should not be submitted to the jury unless each and every fact essential to liability is predicated upon legal and substantial evidence The evidence and inferences

PLAINTIFF'S EXHIBIT

SLC-6944548-1

MOTION 12 OVEROUD 11:49 on 12:6/14/13

must establish every element and not leave any issue to speculation." *Mprove v. KLT Telecom, Inc.*, 135 S.W.3d 481, 489 (Mo. App. W.D. 2004); *see also Ozark Employment Specialists, Inc. v. Beeman*, 80 S.W.3d 882, 892 (Mo. App. W.D. 2002) ("In order to make a submissible case, there must be substantial evidence for every fact essential to liability.").

- 4. "Evidence is substantial if it has probative force on the issues, and a juror could reasonably rely on it to decide a case." *Beeman*, 80 S.W.3d at 893. "A mere scintilla of evidence is insufficient." *Beelman River Terminals, Inc. v. Mercantile Bank, N.A.*, 880 S.W.2d 903, 908 (Mo. App. E.D. 1994). "Whether evidence is substantial and whether the inferences drawn from it are reasonable are questions of law." *Beeman*, 80 S.W.3d at 893.
- 5. For the reasons set forth below, Vatterott is entitled to a directed verdict on Plaintiff's claims because she has failed to present substantial evidence sufficient to support her sole claim under the Missouri Merchandising Practices Act ("MMPA").

A. Plaintiff Did Not Purchase Merchandise for Personal, Family, or Household Purposes as Required Under the MMPA

- 6. Under the MMPA, only a "person who purchases or leases merchandise primarily for personal family or household purposes and thereby suffers an ascertainable loss of money or property, real or personal, as a result of the use or employment by another person of a method, act or practice declared unlawful by section 407.020, may bring a private civil action . . ." Mo. Rev. Stat. § 407.025.
- 7. A person who purchases merchandise for business or commercial purposes, as here, cannot pursue a claim under the MMPA. See, e.g., Mo. Hosp. v. C.R. Bard, Inc., 2008 WL 199567, at *9 (E.D. Mo. Jan. 22, 2008) (dismissing MMPA claim for purchases of catheters by hospital because purchases were not "primarily for personal, family or household purposes");

SLC-6944548-1

Saey v. CompUSA, Inc., 174 F.R.D. 448, 450 (E.D. Mo. 1997) (holding that party who purchased computer for his business lacked standing to bring a claim under the MMPA).

- 8. An instructive case on this point in the present context is *MacDonald v. Thomas M. Cooley Law School*, 880 F. Supp. 2d 785 (W.D. Mich. 2012), in which the court dismissed claims against the defendant law school by graduates who alleged the law school misrepresented employment prospects to students, in violation of the Michigan Consumer Protection Act ("MCPA"), M.C.L. § 445.901 *et seq.* (The MCPA also requires that merchandise be purchased "primarily for personal, family, or household purposes." M.C.L. 445.902(1)(g).) The *MacDonald* court concluded: "Plaintiffs purchased a legal education in order to make money This is a business purpose. . . . Plaintiffs 'intended' their legal employment to subsequently better their personal circumstances, these better 'personal circumstances' would be attained through their work as lawyers, i.e. a business." *MacDonald*, 880 F. Supp. 2d at 793.
- 9. Likewise, Judge Wright in the federal Western District Court of Appeals recently ruled that plaintiffs enrolling in a career college who alleged misrepresentation relating to the salaries they could earn in their future career field and the placement assistance provided had purchased their education for business as opposed to personal purposes. *Anderson v. High-Tech Institute*, Case No. 11-0506-CV-W-SOW, Dkt. 143 (W.D. Mo. Jan. 25, 2013). Judge Wright distinguished students enrolling in a career-focused program which is for a business purpose to students who "enroll in an educational institution to study Shakespeare or History." *Id.* at 5.
- 10. In other words, pursuit of a trade, as here, is a business pursuit, rather than a personal, family, or household purpose, as made clear by the evidence elicited in this case. Plaintiff's goal when she purchased a seat in Vatterott's Medical Office Assistant program was to become a medical assistant and find work as a medical assistant. She claims that she was

deceived as to the salary she could earn in the career field and the placement assistance available.

The salary and career placement would have been of no concern to Plaintiff if she had enrolled for personal and not business purposes.

11. Plaintiff enrolled in Vatterott in order to increase her future earning potential and to better her career prospects. As in *McDonald* and *Anderson*, this is a business purpose and not a personal purpose. As such, Plaintiff has failed to establish a submissible claim under the MMPA, and a verdict should be directed in favor of Vatterott.

B. Plaintiff Has Presented No Submissible Evidence of Damages

- 12. Plaintiff has not made a submissible case against Vatterott under the MMPA in that she has not proven by substantial evidence that she suffered an ascertainable loss of money or property as a result of the use or employment by Vatterott of any method, act, or practice declared unlawful by Mo. Rev. Stat. § 407.020.
- 13. The only evidence of damages presented by Plaintiff is the total amount of loans Plaintiff incurred at Vatterott. Plaintiff is asking the jury for a full and complete refund of all of the tuition she paid to Vatterott. In other words, Plaintiff would, in essence, like a free education even though she admits that she received value in return.
- 14. In seeking a complete refund, Plaintiff is asking for recessionary damages. However, due to the nature of services purchased by Plaintiff and her admission that she received some value for what she paid for, rescission damages are not a proper measure of damages in this case.
- 15. Rescission is an equitable remedy, so such damages are only available when both parties can be returned to the status quo by the rescission. See Davis v. Cleary Bldg. Corp., 143 S.W.3d 659, 667 (Mo. App. W.D. 2004) (reversing rescission damages award that would have placed defendant at a loss). Here, Plaintiff cannot restore Vatterott to the status quo because the

service she purchased is not "returnable" – Plaintiff cannot "unlearn" what she was taught (and she admits that she received valuable knowledge), nor can she return the product back to Vatterott. See Goldiluxe, LLC v. Abbott, 306 S.W.3d 613, 615-16 (Mo. App. S.D. 2010) (rescission damages were inappropriate where plaintiff "could not substantially restore status quo as rescission normally requires; i.e., return each party to its pre-contractual condition without material enrichment or impoverishment."). Vatterott is out of pocket for all expenses it incurred in educating Plaintiff, and Plaintiff received a free education. This is not an equitable result, and the status quo is not returned.

- Because rescission damages are unavailable in this case, the only damages theory available to Plaintiff is the "benefit of the bargain" theory, i.e., the difference between the value of the merchandise as represented and its actual value, measured at the time of the transaction. See Sunset Pools of St. Louis, Inc. v. Schaefer, 869 S.W.2d 883, 886 (Mo. App. E.D. 1994) (extending remedies for common law fraud to action brought under MMPA); M.A.I. 4.03 ("If you find in favor of the plaintiff, then you must award plaintiff such sum as you believe was the difference between the actual value of the [property] on the date it was sold to plaintiff and what its value would have been on that date had [the property] been as represented by defendant.").
- 17. However, Plaintiff has presented no evidence of benefit of the bargain damages. She has neither presented evidence about the represented value of a seat in Vatterott's program, nor evidence of the actual value. Without such evidence, the jury is left to impermissibly speculate to Plaintiff's damages.
- 18. The only evidence of damages entered by Plaintiff relates to an impermissible damage theory. As no other evidence of damages has been admitted, Plaintiff has failed to

establish an essential element of her MMPA claim. Verdict should be directed in Vatterott's favor.

C. Plaintiff Has Provided No Evidence that She Was Deceived

- 19. Plaintiff's claims hinge upon oral representations made to her. These oral representations are directly countered by the written materials that Plaintiff signed and acknowledged that she received and read.
- 20. Plaintiff cannot claim to have been deceived when she had undisputed access to materials that provided complete and accurate information regarding the asserted deception. See, e.g., Roth v. Equitable Life Assur. Soc. of U.S., 210 S.W.3d 253, 258 (Mo. App. E.D. 2006) (fraudulent misrepresentation claim failed where plaintiffs opted not to read literature provided to them by defendant which disclosed risk of investment); Macdonald, 880 F. Supp. 2d at 794 ("Plaintiff cannot show a misrepresentation by ignoring a part of information supplied him, and then later claim he was defrauded because he was not told of the facts which he chose to ignore.") (quoting Schuler v. Am. Motors Sales Corp., 39 Mich. App. 276, 279, 197 N.W.2d 493, 495 (1972)).
- 21. The rule under Missouri law, where a plaintiff complains of deceit and yet could plainly have cured any misapprehension, is simple: "One who can read and does not read is foreclosed by his own negligence [W]hile law affords everyone a reasonable protection against fraud in dealing, it is not an indulgent guardian which can go to romantic length of giving protection against consequences of indolence, folly or careless indifference to ordinary and accessible means of information." *Gooch v. Motors Ins. Co.*, 312 S.W.2d 605, 609 (Mo. App. S.D. 1958).

22. In the instant case, no reasonable juror could find that Vatterott deceived or misrepresented facts when the written materials clearly provided full and complete disclosure. Plaintiff's failure to read the materials cannot mean that Vatterott deceived her.

D. Plaintiff Has Otherwise Failed to Make a Submissible Claim

- 23. Plaintiff has not made a submissible case against Vatterott under the MMPA in that Plaintiff has not proven by substantial evidence that Vatterott used or employed any deception, fraud, false pretense, misrepresentation, unfair practice, or the concealment, suppression, or omission of any material fact in connection with the sale or advertisement of any merchandise to Plaintiff.
- 24. Plaintiff has not made a submissible case against Vatterott with respect to her claims regarding the transferability of credits or future salaries because those alleged misrepresentations are alleges statements of future acts to be committed by a third party, and therefore cannot constitute actionable fraud as a matter of law.
- 25. Plaintiff has failed to make a submissible case that the representations Leah Lehman allegedly made to her were, in fact, false, deceptive, or misleading, or otherwise unlawful under Mo. Rev. Stat. § 407.020,
- 26. Plaintiff has not made a submissible case against Vatterott under the MMPA because she has not established by substantial evidence that she enrolled in Vatterott as a result of any oral representations made, in that the evidence shows that Plaintiff signed written disclosures that disclaimed any reliance upon oral representations.
- 27. Plaintiff failed to make a submissible case for punitive damages against Vatterott because she did not present clear and convincing evidence from which the jury could reasonably conclude that Vatterott's actions were outrageous because of Vatterott's evil motives or reckless indifference to the rights of others, as is required by Missouri law.

- Vatterott is entitled to a directed verdict on their defense that Plaintiff waived her claims, because the evidence shows that Plaintiff signed written disclosures, and by enrolling in and attending Vatterot with acknowledged knowledge of those disclosures, Plaintiff thereby intentionally relinquished her claim or oral misrepresentation.
- 29. Vatterott is entitled to a directed verdict against Plaintiff on the grounds that she has failed to present substantial evidence to make a submissible case on each and every element of her cause of action under the MMPA.
- 30. Vatterott further reserves the right to supplement this motion orally based upon any testimony given on the final day of Plaintiff's case before she rests her case.

WHEREFORE, Vatterott respectfully requests that the Court enter a directed verdict in favor of Vatterott and against Plaintiff on Plaintiff's claims, and for such other and further relief as the Court deems just and proper.

Date: June 1, 2013

Respectfully submitted,

HUSCH BLACKWELL LLP

James F/ Monafo, Mo. Bar. #38774

Elizabeth A. (Mushill) Bozicevic, Mo. Bar. #59623

190 Carondelet Plaza, Suite 600

St. Louis, MO 63105

(314) 480-1500 (telephone)

(314) 480-1505 (facsimile)

jim.monafo@huschblackwell.com

elizabeth.bozievic@huschblackwell.com

Sean D. Tassi, Mo. Bar. #59718 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (telephone)

(816) 983-8080 (facsimile)

sean.tassi@huschblackwell.com

Mark R. Falkowski, Mo. Bar. #62879 Vatterott Educational Centers, Inc. P.O. Box 28269 St. Louis, MO 63132 (314) 264-1740 (telephone) (314) 264-1741 (facsimile) mark.falkowski@vatterott.edu

Attorneys for Defendant Vatterott Educational Centers, Inc.

9

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing was hand-delivered this day of June, 2013, to:

Martin M. Meyers Kevin A. Jones THE MEYERS LAW FIRM 503 One Main Plaza 4435 Main Street Kansas City, MO 64111 Phone: (816) 444-8500

Attorney for Plaintiff

Case 4:14-cv-00885-BP

EXHIBIT "F"

INSTR	.UCTI	ON NO	O. 1	

(1) GENERAL—JURY INSTRUCTIONS

This instruction and other instructions that I will read to you near the end of the trial are in writing. All of the written instructions will be handed to you for guidance in your deliberation when you retire to the jury room. They will direct you concerning the legal rights and duties of the parties and how the law applies to the facts that you will be called upon to decide.

(2) OPENING STATEMENTS

The trial may begin with opening statements by the lawyers as to what they expect the evidence to be. What is said in opening statements is not to be considered as proof of a fact. However, if a lawyer admits some fact on behalf of a client, the other party is relieved of the responsibility of proving that fact

(3) EVIDENCE

After the opening statements, the plaintiff(s) will introduce evidence. The defendant(s) may then introduce evidence. There may be rebuttal evidence after that. The evidence may include the testimony of witnesses who may appear personally in court, the testimony of witnesses who may not appear personally but whose testimony may be read or shown to you and exhibits, such as pictures, documents and other objects.

(4) OBJECTIONS

There may be some questions asked or evidence offered by the parties to which objections may be made. If I overrule an objection, you may consider that evidence when you deliberate on the case. If I sustain an objection, then that matter and any matter I order to be stricken is excluded as evidence and must not be considered by you in your deliberations.

(5) RULINGS OF LAW AND BENCH CONFERENCES

While the trial is in progress, I may be called upon to determine questions of law and to decide whether certain matters may be considered by you under the law. No ruling or remark that I make at any time during the trial will be intended or should be considered by you to indicate my opinion as to the facts. There may be times when the lawyers come up to talk to me out of your hearing. This will be done in order to permit me to decide questions of law. These conversations will be out of your hearing to prevent issues of law, which I must decide, from becoming mixed with issues of fact, which you must decide. We will not be trying to keep secrets from you.

(6) OPEN MINDS AND NO PRELIMINARY DISCUSSIONS

Justice requires that you keep an open mind about the case until the parties have had the opportunity to present their cases to you. You must not make up your mind about the case until all evidence, and the closing arguments of the parties, have been presented to you. You must not comment on or discuss with

anyone, not even among yourselves, what you hear or learn in trial until the case is concluded and then only when all of you are present in the jury room for deliberation of the case under the final instructions I give to you.

(7) OUTSIDE INFLUENCES

During the trial you should not remain in the presence of anyone who is discussing the case when the court is not in session. Otherwise, some outside influence or comment might influence a juror to make up his or her mind prematurely and be the cause of a possible injustice. For this reason, the lawyers and their clients are not permitted to talk with you until the trial is completed.

(8) PROHIBITION OF JUROR RESEARCH OR COMMUNICATION ABOUT THIS CASE

Your deliberations and verdict must be based only on the evidence and information presented to you in the proceedings in this courtroom. Rules of evidence and procedure have developed over many years to make sure that all parties in all cases are treated fairly and in the same way and to make sure that all jurors make a decision in this case based only on evidence allowed under those rules and which you hear or see in this courtroom. It would be unfair to the parties to have any juror influenced by information that has not been allowed into evidence in accordance with those rules of evidence and procedure, or to have a juror influenced through the opinion of someone who has not been sworn as a juror in this case and heard evidence properly presented here.

Therefore, you must not conduct your own research or investigation into any issues in this case. You must not visit the scene of any of the incidents described in this case. You must not conduct any independent research or obtain any information of any type by reference to any person, textbooks, dictionaries, magazines, the use of the Internet, or any other means about any issues in this case, or any witnesses, parties, lawyers, medical or scientific terminology, or evidence that is in any way involved in this trial. You are not permitted to communicate, use a cell phone, record, photograph, video, e-mail, blog, tweet, text, or post anything about this trial or your thoughts or opinions about any issue in this case to any other person or to the Internet, "facebook", "myspace", "twitter", or any other personal or public web site during the course of this trial or at any time before the formal acceptance of your verdict by me at the end of the case.

If any of you break these rules, it may result in a miscarriage of justice and a new trial may be required.

(9) FINAL INSTRUCTIONS

After all of the evidence has been presented, you will receive my final instructions. They will guide your deliberations on the issues of fact you are to decide in arriving at your verdict.

(10) CLOSING ARGUMENTS

After you have received my final instructions, the lawyers may make closing arguments. In closing arguments, the lawyers have the opportunity to direct your attention to the significance of evidence and to suggest the conclusions that may be drawn from the evidence.

(11) DELIBERATIONS

You will then retire to the jury room for your deliberations. It will be your duty to select a foreperson, to decide the facts and to arrive at a verdict. When you enter into your deliberations, you will be considering the testimony of witnesses as well as other evidence. In considering the weight and value of the testimony of any witness, you may take into consideration the appearance, attitude and behavior of the witness, the interest of the witness in the outcome of the case, the relation of the witness to any of the parties, the inclination of the witness to speak truthfully or untruthfully and the probability or improbability of the witness' statements. You may give any evidence or the testimony of any witness such weight and value as you believe that evidence or testimony is entitled to receive.

(12) NOTETAKING

Each of you may take notes in this case, but you are not required to do so. I will give you notebooks. Any notes you take must be in those notebooks only. You may not take any notes out of the courtroom before the case is submitted to you for your deliberations. No one will read your notes while you are out of the courtroom. If you choose to take notes, do not allow your notetaking to interfere with your ability to observe the evidence and witnesses as they are presented.

Do not discuss or share your notes with anyone until you begin your deliberations. During the deliberations, if you choose to do so, you may use your notes and discuss them with other jurors. Notes taken during trial are not evidence. You should not assume that your notes, or those of other jurors, are more accurate than your own recollection or the recollection of other jurors.

After you reach your verdict your notes will be collected and destroyed. No one will be allowed to read them.

(13) JUROR QUESTIONS

After all parties have completed questioning each witness, any juror may anonymously submit written questions to me for my review. You may not ask questions orally or out loud. I may limit the number of questions or revise the form of any question. You must not draw any adverse inference against any party if I decide not to allow one or more of your questions for legal reasons. If I decide to allow any of your questions, I will read them to the witness and allow the witness to answer. I may then allow follow-up questions of that witness by the attorneys.

As you remember, the court gave you a general instruction before the presentation of any evidence in this case. The court will not repeat that instruction at this time. However, that instruction and the additional instructions, to be given to you now, constitute the law of this case and each such instruction is equally binding upon you. You should consider each instruction in light of and in harmony with the other instructions, and you should apply the instructions as a whole to the evidence. Words or phrases which are not otherwise defined for you as part of these instructions should be given their ordinary meaning. The order in which the instructions are given is no indication of their relative importance. All of the instructions are in writing and will be available to you in the jury room.

In returning your verdicts you will form beliefs as to the facts. The court does not mean to assume as true any fact referred to in these instructions but leaves it to you to determine what the facts are.

The verdict form included in these instructions contains directions for completion and will allow you to return the permissible verdict in this case. Nine or more of you must agree in order to return any verdict. A verdict must be signed by each juror who agrees to it.

In these instructions, you are told that your verdict depends on whether or not you believe certain propositions of fact submitted to you. The burden is upon plaintiff to cause you to believe that the evidence has clearly and convincingly established the propositions of fact required for the recovery of punitive damages as submitted in Instruction Number 9.

However, on all other propositions of fact, the burden is upon the party who relies upon any such proposition to cause you to believe that such proposition is more likely to be true than not true. In determining whether or not you believe any proposition, you must consider only the evidence and the reasonable inferences derived from the evidence. If the evidence in the case does not cause you to believe a particular proposition submitted, then you cannot return a verdict requiring belief of that proposition.

Your verdict must be for plaintiff Jennifer Kerr and against defendant Vatterott Educational Centers, Inc. ("Vatterott") if you believe:

First, Vatterott sold a seat in its medical office assistant program to plaintiff, and Second, plaintiff purchased such seat primarily for personal use, and

Third, in connection with such sale, Vatterott made misrepresentations to plaintiff regarding the costs and benefits associated with the purchase of its medical office assistant program; and

Fourth, in the course of making such misrepresentations, Vatterott employed deception or unfair practices; and

Fifth, as a direct result of such deception or unfair practices, plaintiff sustained damage.

If you find in favor of plaintiff Jennifer Kerr, you must find that plaintiff failed to mitigate damages if you believe:

First, plaintiff

- (a) continued to attend Vatterott College and incur tuition costs with knowledge of the alleged deception, and/or
- (b) failed to use reasonable efforts to obtain jobs available to her in the medical office assistant field, and

Second, plaintiff, in one or more of the respects submitted in Paragraph First, thereby failed to use ordinary care, and

Third, plaintiff thereby sustained damage that would not have occurred otherwise.

The phrase "ordinary care" as used in this instruction means that degree of care than an ordinarily careful person would use under the same or similar circumstances.

You may consider harm to others in determining whether defendant Vatterott's conduct was outrageous. However, in determining the amount of any punitive damages award, you must not include damages for others who are not parties to this case.

If you find that defendant Vatterott is liable for punitive damages in this stage of the trial, you will be given further instructions for assessing the amount of punitive damages in the second stage of the trial.

S INSTRUCTION WAS

GIVEN

HEFUS

Jack Grate, Circuit Judge

- guan + sunt to the gray

Note: Complete this form	a by writing in t	the name required by your verdict.
On the claim of plaintiff Je Inc., we, the undersigned jurors, fin		inst defendant Vatterott Educational Centers,
(Plaintiff Jennifer Kerr)	or	(Defendant Vatterott Educational Centers, Inc.)
Note: Complete the follow Plaintiff Jennifer Kerr.	wing paragrapl	only if the above finding is in favor of
We, the undersigned jurors,	assess the dama;	ges of Plaintiff as follows:
For actual damages \$		(stating the amount).
		ennifer Kerr and against Defendant Vatterott tragraph by writing in the word(s) required by
We, the undersigned jurors, liable for pun ("is" or "is not")	find that Defenditive damages.	lant Vatterott Educational Centers, Inc
Note: All jurors who agree		ndings must sign below.

VERDICT ____

Instruction 10 through 11 and general instructions 1 through 5 apply to the determination of the amount of punitive damages to be assessed against defendant Vatterott. Use Verdict B to return your verdict on this claim.

THIS INSTRUCTION WAS

_____ GIVEN _____ REFUSED

DATE: _____ 6/14/13

Jack Grate, Circuit Judge

In addition to any actual damages you assessed in Verdict A, you may assess an additional amount as punitive damages in such sum as you believe will serve to punish Defendant Vatterott Educational Centers, Inc for the conduct for which you found that Defendant is liable for punitive damages and will serve to deter Defendant and others from like conduct.

You may consider harm to others in determining whether defendant's conduct showed complete indifference to or conscious disregard for the safety of others.

However, in determining the amount of any punitive damage award, you must not include damages for harm to others who are not parties to this case.

GIVEN _____REFUSED DATE: _____6/14/13

Jack Grate, Circuit Judge

VERDICT	\mathcal{O}
'LICDIC'I	

Note: Complete this form as required by your verdict.

We, the undersigned jurors, asses	ss punitive damages against Defendant Vatterott
Educational Centers, Inc at \$	(stating the amount, or
if none, write the word "none").	
Note: All jurors who agree to the	he above findings must sign below.

Not in MAI MAI 35.19, p. 686

EXHIBIT "G"

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

JENNIFER KERR,))		
	Plaintiff(s),)		
vs.))	CASE NO.	1216-CV12385
))		
VATTEROTT EDUCAT	ΓIONAL)))	DIVISION 1	7
CENTERS, INC.	Ś)		
	Defendant(s).)		

JUDGMENT

This cause came to a bifurcated jury trial on June 10, 2013. Plaintiff Jennifer Kerr appeared by her attorneys Martin Meyers, Kevin Jones and Gene Graham, Jr., Defendant Vatterrott Education Centers appeared by their attorneys James Monafo and Elizabeth Bozicevic.

A jury was seated on June 10, 2013, and evidence was presented through June 14, 2013. Following the close of evidence and closing arguments by each party (which occurred on June 14, 2013), the jury recessed for deliberations.

On June 14, 2013, the jury returned its verdict as follows:

On the claim of Plaintiff Kerr for violations of the Missouri Merchandising Practices Act against Defendant Vatterott, the jury found for Plaintiff and assessed actual damages in the amount of twentyseven thousand, six hundred seventy six dollars and ninety six cents (\$27, 676.96). The jury further found that Defendant was liable for punitive damages.

On the issue of punitive damages, the jury assessed damages in the amount of thirteen million dollars. (\$13,000,000.00).

IT IS THEREFORE ORDERED, ADJUDGED AND DECREED as follows:

Per the verdict reference above, on the claim of violations of the Missouri Merchandising Practices Act against Defendant Vatterott, judgment is entered in favor of Plaintiff in the amount of \$27,



Page

676.96 in actual d	lamages and	\$13, 000, 0	00.00 in	punitive -	damages.	Costs are	e assessed	against the
Defendant.								

Jack Gr.

6-17-13

DATE

JACK GRATE, Circuit Judge

Certificate of Service

This is to certify that a copy of the foregoing was hand delivered/faxed/emailed/mailed and/or sent through the eFiling system to the following: James Monafo and Martin Meyers on 6/18/2013.

Judicial Administrative Assistant/Law Clerk

Based on the Supreme Court Rules governing eFiling, an eService email has been issued to the following parties:

SERVICE PARTY: MARTIN MCCORMICK LORING, Attorney for Defendant

SERVICE EMAIL: martin.loring@huschblackwell.com

SERVICE PARTY: KENNETH BLAIR MCCLAIN, Attorney for Plaintiff

SERVICE EMAIL: kbm@hfmlegal.com

ELIZABETH ANN MUSHILL, Attorney for Defendant elizabeth.mushill@huschblackwell.com SERVICE PARTY:

SERVICE EMAIL:

SERVICE PARTY: STACIA GRESSEL BODEN, Attorney for Defendant

SERVICE EMAIL: sboden@wrightcc.edu Based on the Supreme Court Rules governing eFiling, an eService email has been issued to the following parties:

SERVICE PARTY: MARTIN MCCORMICK LORING, Attorney for Defendant

SERVICE EMAIL: martin.loring@huschblackwell.com

SERVICE PARTY: KENNETH BLAIR MCCLAIN, Attorney for Plaintiff

SERVICE EMAIL: kbm@hfmlegal.com

SERVICE PARTY: ELIZABETH ANN MUSHILL, Attorney for Defendant

SERVICE EMAIL: elizabeth.mushill@huschblackwell.com

SERVICE PARTY: STACIA GRESSEL BODEN, Attorney for Defendant

SERVICE EMAIL: sboden@wrightcc.edu

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,))
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)))
Defendants.)

DEFENDANTS' MOTION TO DISMISS

Defendants Mission Group Kansas, Inc., d/b/a Wright Career College ("Wright Career College"); Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt (collectively, "Defendants"), come now, and for their Motion to Dismiss under Missouri Supreme Court Rule 55.27, state as follows:

- 1. Plaintiffs are students who attended the Wright Career College campus located in Overland Park, Kansas. Plaintiffs have asserted claims of fraudulent misrepresentation, negligent misrepresentation, negligent hiring/retention, civil conspiracy, violation of the Missouri Merchandising Practices Act, accounting, and punitive damages relating to Plaintiffs' enrollment and attendance at Wright Career College.
- 2. Plaintiffs' Petition falls well short of meeting the heightened pleading standard required by Missouri Supreme Court Rule 55.15. Therefore, Plaintiffs' counts premised in fraud (Counts I, II, and V) should be dismissed because they fail to plead with the requisite particularity.
- 3. To the extent the Petition does allege the basis of Plaintiffs' causes of action, it is clear that each requires a subjective analysis of the quality of Plaintiffs' instructors and the

SLC-7213732-1

education they have received. Both of these examinations are barred by the educational malpractice doctrine. Therefore, the Petition should be dismissed in its entirety with prejudice because *each* of Plaintiffs' claims assert non-actionable educational malpractice.

- 4. Plaintiffs' MMPA claim (Count V) should be dismissed because Plaintiffs' purchase was not for personal use. The MMPA only grants standing to those who purchased a product for personal, family, or household purposes, and Plaintiffs' purchase of a career-focused education was a business purpose.
- 5. Plaintiffs' fraud claims (Counts I, II, and V) should be dismissed to the extent they are based upon alleged misrepresentations that are no more than non-actionable statements of opinion, puffery, or sales talk. Such allegations cannot be objectively proven true or false, and they are unreasonable to rely upon as a matter of law and must be dismissed.
- 6. Plaintiffs' negligent hiring/retention claim (Count III) should be dismissed because Plaintiffs have not alleged a dangerous proclivity, a necessary element of the claim.
- 7. Missouri does not recognize an independent cause of action for civil conspiracy (Count IV), especially by persons within the same corporation, and the claim should be dismissed accordingly.
- 8. Plaintiffs fail to allege any of the elements of a claim for Accounting (Count VI), so the claim should be dismissed.
- 9. Plaintiffs' punitive damages claim (Count VII) should be dismissed because it is not a recognized cause of action.
- 10. Defendants incorporate their Suggestions in Support of Their Motion to Dismiss Plaintiffs' Petition, as if fully set forth herein.

11. Pursuant to Jackson County, Missouri Local Rule 33.5(6), a proposed order is attached hereto.

WHEREFORE, Defendants respectfully request that the Court dismiss the claims in Plaintiffs' Petition as set forth herein and pursuant to Missouri Supreme Court Rule 55.27, and for such other and further relief as the Court deems just and proper.

Dated: April 24, 2014.

Respectfully submitted,

By: /s/ Elizabeth A. Bozicevic

Martin M. Loring, MO Bar # 29712 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com

James F. Monafo, MO Bar # 38774
Elizabeth A. Bozicevic, MO Bar # 59623
HUSCH BLACKWELL LLP
190 Carondelet Plaza, Suite 600
St. Louis, Missouri 63105
(314) 480-1500 (telephone)
(314) 480-1505 (facsimile)
jim.monafo@huschblackwell.com
elizabeth.bozicevic@huschblackwell.com

Stacia G. Boden, MO Bar # 53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc., Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne, and Ron Holt.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 24th day of April, 2014, by first-class mail, and hand-delivered on the 25th day of April, 2014, to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

/s/	Elizabeth A. Bozicevic	

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,)))
vs.) Case No. 4:13-cv-1195
MISSION GROUP KANSAS, INC., et al.)))
Defendants.)
$\underline{\mathbf{o}}$	<u>PRDER</u>
Upon consideration of Defendants'	Motion to Dismiss, and for the reasons set forth
therein, the Court finds that the Motion should	d be GRANTED.
IT IS THEREFORE ORDERED that	Plaintiffs' case and all counts therein are dismissed
with/without prejudice.	
IT IS SO ORDERED this day of	, 2014.

Based on the Supreme Court Rules governing eFiling, an eService email has been issued to the following parties:

SERVICE PARTY: MARTIN MCCORMICK LORING, Attorney for Defendant

SERVICE EMAIL: martin.loring@huschblackwell.com

SERVICE PARTY: KENNETH BLAIR MCCLAIN, Attorney for Plaintiff

SERVICE EMAIL: kbm@hfmlegal.com

SERVICE PARTY: ELIZABETH ANN MUSHILL, Attorney for Defendant

SERVICE EMAIL: elizabeth.mushill@huschblackwell.com

SERVICE PARTY: ANDREW K SMITH, Attorney for Plaintiff

SERVICE EMAIL: aks@hfmlegal.com

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, ET AL,)
Plaintiff,))
VS.) Case No. 1316-CV27529
Y5.) Division No. 2
MISSION GROUP KANSAS, ET AL,)
)
Defendants.)

NOTICE OF HEARING

COMES NOW the Court and does hereby set the above cause for a CASE MANAGEMENT CONFERENCE for JUNE 23, 2014, at 8:30 a.m. in Division 2, located on the 2nd floor of the Jackson County Courthouse Annex, 308 West Kansas, Independence, Missouri 64050.

IT IS SO ORDERED.

May 20, 2014

Judge Kenneth R. Garrett, III

Division 2

Copies sent this date to all parties of record:

Kurt McGuff, Law Clerk to the Honorable Kenneth R. Garrett, III, Division 2

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,)
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)
Defendants.)

CERTIFICATE OF SERVICE

COMES NOW Plaintiff and certifies that on May 27, 2014 the following documents were served via email and regular U.S. Postal Mail on all counsel of record:

- 1. Plaintiff Christi Hampton's Answers to Defendants' First Set of Interrogatories;
- 2. Plaintiff Christi Hampton's Responses to Defendants' First Request for Production of Document;
- 3. Plaintiff Jennifer Decker's Answers to Defendants' First Set of Interrogatories; and
- 4. Plaintiff Jennifer Decker's Response to Defendants' First Requests for Production of Documents.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K.	Smith			
Kenneth B. M.	cClain	#32430		
Andrew K. Sm	nith	#60485		
Lauren E. McC	Clain	#65016		
221 W. Lexing	gton, Suite 400			
P.O. Box 900				
Independence,	Missouri 64050			
Telephone:	(816) 836-5050			
Facsimile:	(816) 836-8966			
kbm@hfmlega	ıl. <u>com</u>			
aks@hfmlegal	.com			
lem@hfmlegal.com				
ATTORNEYS FOR PLAINTIFFS				

CERTIFICATE OF SERVICE

I hereby certify on this 27th day of May, 2014, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following counsel of record:

Martin M. Loring

HUSCH BLACKWELL, LP

4801 Main Street, Ste. 1000

Kansas City, MO 64112

Telephone: (816) 983-8000 Facsimile: (816) 983-8080

martin.loring@huschblackwell.com

and

James F. Monafo

Elizabeth A. Bozicevic

HUSCH BLACKWELL, LP

190 Carondelet Plaza, Ste. 600

St. Louis, MO 63105

Telephone: (314) 480-1500 Facsimile: (314) 480 1505

jim.monafo@huschblackwell.com

elizabeth.bozicevic@huschblackwell.com

and

Stacia G. Boden

Mission Group Kansas, Inc.

Wright Career College

10720 Metcalf Avenue

Overland Park, KS 66210

Telephone: (913) 396-5453 Facsimile: (913) 904-3410

sboden@wrightcc.edu

ATTORNEYS FOR MISSION GROUP KANSAS, INC., BOARD OF DIRECTORS OF MISSION GROUP KANSAS, INC., JOHN MUCCI, STEPHEN BROWNE, AND RON HOLT

/s/ Andrew K. Smith

ATTORNEY FOR PLAINTIFFS

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,)
i minis,)
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)))
Defendants)

DEFENDANTS' REPLY IN SUPPORT OF THEIR MOTION TO DISMISS

Defendants Mission Group Kansas, Inc., d/b/a Wright Career College ("Wright Career College" or "WCC"); Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt (collectively, "Defendants"), come now and submit their reply to their Motion to Dismiss Plaintiffs' Petition ("Defendants' Motion").

INTRODUCTION

Plaintiffs' Opposition to Defendants' Motion to Dismiss or in the Alternative for Leave to File an Amended Petition ("Plaintiffs' Opposition") merely confirms Defendants' prior characterization of Plaintiffs' claims: that this case is about nothing more than Plaintiffs' beliefs that they received a poor education. Plaintiffs' Opposition states that WCC "masquerade[es] as a college," and Plaintiffs refer to WCC as a "college" or "school" in quotations, indicating their belief that WCC is, in their opinion, lesser than other educational institutions.

No matter how Plaintiffs characterize their claims – as statutory fraud, common law fraud, or negligence – if those claims require the factfinder to make findings as to whether the education received was of a certain quality, those claims are educational malpractice claims. Thus, because Plaintiffs' claims – by their own admission in their Opposition – is that WCC is

SLC-7239682-1 1

somehow not a "real" school that does not provide a sufficient education, their claims sound in educational malpractice, and Missouri law requires that they be dismissed with prejudice.

Each of Plaintiffs' claims must be dismissed for the additional reasons set forth in Defendants' Motion, and Plaintiffs' Opposition fails to explain to the Court why they should not be. In many instances, Plaintiffs argue that exceptions exist to the legal principles that Defendants argue warrant dismissal, but there are no facts alleged in the Petition that support the application of those exceptions to this case. In other instances, Plaintiffs merely spew vitriol against Defendants or their attorneys but never actually cite to any relevant legal principles. Their arguments are nothing more than smoke and mirrors, designed to distract the Court from the insufficient allegations actually pled.

Plaintiffs have not pled sufficient facts to establish a cause of action against WCC, and they may not simply file their petition in the hopes that they will obtain such facts later. The Missouri Supreme Court has made clear that, because Missouri requires fact-pleading as opposed to notice-pleading, Missouri plaintiffs are not entitled to plead vague allegations and then obtain discovery in order to figure out if a cause of action exists: "Where the federal courts now use *discovery* to identify the triable issues, such has always been the role of the *pleadings* in Missouri. Where the federal courts now use *discovery* to identify the facts upon which the plaintiff's claim rests, such has always been the role of *pleadings* in Missouri." ITT Commercial Fin. Corp. v. Mid-Am. Marine Supply Corp., 854 S.W.2d 371, 380 (Mo. 1993) (citations omitted; emphasis in original). Plaintiffs' Petition fails to establish the existence of triable issues, and Defendants' Motion to Dismiss should be granted as a result.

ARGUMENT

I. <u>The Petition Should Be Dismissed Because Plaintiffs' Claims Assert Non-Actionable Educational Malpractice.</u>

Plaintiffs' Opposition argues that Plaintiffs' claims are not barred by the educational malpractice doctrine because (1) they have not titled their claims "educational malpractice," and (2) claims against schools are not barred if they are premised on specifically promised educational services. For the reasons set forth below, both arguments fail, and Defendants' Motion should be granted.

A. It is irrelevant what Plaintiffs choose to title their causes of action.

Missouri courts dismiss any claims – regardless of what those claims are called – if the claim "requires an analysis of the quality of education received and in making that analysis the fact-finder must consider principles of duty, standards of care, and the reasonableness of the defendant's conduct. . . A claim that educational services were inadequate, substandard, or ineffective constitutes a claim of educational malpractice." <u>Dallas Airmotive</u>, <u>Inc. v. FlightSafety Int'l</u>, <u>Inc.</u>, 277 S.W.3d 696, 700 (Mo. App. W.D. 2008), *transfer and reh'g denied*, No. SC89935 (Mo. Mar. 31, 2009). <u>See also Roe v. Saint Louis Univ.</u>, 2012 WL 6757558, at *10 (E.D. Mo. Dec. 31, 2012) (stating that for the plaintiff's *fraud* claims "to avoid being barred under the doctrine of educational malpractice, the Court's examination of the truthfulness of the individual representations must not involve 'inquiry into the nuances of educational processes and theories"") (emphasis added).

As stated in Defendants' Motion, if analysis of Plaintiffs' allegations requires a subjective determination of the substance or quality of education provided, those claims are for educational malpractice, even if the claims are called "fraud" or "negligence." Courts routinely reject similar claims when they required an examination of the quality or adequacy of an

education. <u>Lucero v. Curators of Univ. of Mo.</u>, 400 S.W.3d 1, 8 (Mo. App. W.D. 2013) ("The claim, whether identified as one for breach of contract as Appellant argues, or perhaps more accurately as one sounding in tort, 'raises questions concerning the reasonableness of the educator's conduct in providing educational services' and, as such, 'is one for educational malpractice,' which Missouri courts have recognized is a non-cognizable claim."). <u>See also Jamieson v. Vatterott Educ. Ctrs., Inc.</u>, 259 F.R.D. 520, 538 (D. Kan. 2009) ("Claims that attack the general quality of educational services provided to students, regardless of the underlying legal theory, have generally been rejected by the courts.").

Missouri courts have dismissed claims as premised in educational malpractice when the claims themselves were styled, for example, as ones for negligence (<u>Dallas Airmotive</u>, 277 S.W.3d at 698); breach of contract (<u>Lucero</u>, 400 S.W.3d at 9); intentional and negligent misrepresentation (<u>Roe</u>, 2012 WL 6757558, at *10-11); and violation of the Missouri Merchandising Practices Act (MMPA) (<u>Love v. Career Educ. Corp.</u>, 2012 WL 1684572, at *2-3 (E.D. Mo. May 15, 2012)).

The plaintiffs in <u>Dallas Airmotive</u> made the same argument that Plaintiffs do here: that their claim was called "negligence," not "educational malpractice." 277 S.W.3d at 700. The Western District Court of Appeals rejected that argument, noting that the plaintiffs' claim was not one in which school equipment malfunctioned and hurt the student, nor was it about a negligent failure to maintain safe premises. <u>Id.</u> at 701. Rather, the plaintiffs alleged that the school's "method of instruction" was "unrealistic and inadequate," which the court held "attack[ed] the quality of education" and was thus barred as an educational malpractice claim. <u>Id.</u>

Defendants do not deny that students can recover against schools for breach of contract, fraud, negligence, or any other cause of action. However, when those claims are premised – as Plaintiffs' are – on the "adequacy" of the educational experience (Pet. ¶ 18(a)), the "quality" of instruction (Id. ¶ 20(c)), or the sufficiency of training (Id. ¶ 21), they must be dismissed as asserting non-cognizable educational malpractice claims. Whatever Plaintiffs call their claims makes no difference if those claims require the fact-finder to analyze the quality of the education provided.

B. Plaintiffs' allegations do not relate to specifically promised educational services.

Plaintiffs' Opposition spends significant time discussing cases that permit students to assert fraud claims against schools when the alleged fraud relates to a "specifically promised educational services." (Opp. at 10-14). Defendants agree with Plaintiffs and the authority cited that student fraud claims can be premised on representations made about *specific* promises, when those *specific* promises are capable of being objectively proven true or false; no subjective inquiry into the quality or adequacy of education is required. Plaintiffs would have an argument if their claims were based on specific, objective promises. They aren't.

Blake v. Career Education Corp., 2009 WL 2567011 (E.D. Mo. Aug. 18, 2009), is instructive. Like Plaintiffs, the plaintiffs in Blake were students who sued their former school for common law fraud and violation of the MMPA, alleging that a number of false statements induced them to enroll. Id. at *1. The court examined the representations, and it found that some were capable of being objectively determined as true or false by reviewing the historical record. Id. at *4. For example, the plaintiffs alleged that they were told that "graduates can expect to earn between \$40,000 and \$47,000," and that "most graduates secure a job within one month." Id. Because historical records could show the truth of these statements, they did not

implicate the educational malpractice doctrine. <u>Id.</u> However, as Plaintiffs' Opposition fails to note, the court found other alleged representations to be barred: that "instructors were qualified and had experience," and that the educational program "would provide a sufficient foundation" to enter a specific career field. <u>Id.</u> at *5. These alleged representations, unlike the others, required "inquire into the nuances of educational processes and theories." <u>Id.</u> Moreover, the court noted that if the plaintiffs' claims relating to salary and job placement turned on the question of "why a particular student was not hired, it is likely that the educational malpractice doctrine would come into play." Id. at *4.

Each of the other cases cited by Plaintiffs perform similar analyses. In each case, representations requiring review of the adequacy of the education were dismissed, and any representations based on *specific* promises that could be objectively proven true or false were permitted to proceed. See Roe, 2012 WL 6757558, at *10-11 (dismissing claims based on representations about "state of the art equipment" and training with a "high emphasis on holistic well-being," as each required inquire into the school's definitions of the terms); CenCor, Inc. v. Tolman, 868 P.2d 396, 399 (Colo. 1994) (permitting breach of contract claim to proceed when the alleged breach involved the "failure to offer any classes or a failure to deliver a promised number of hours of instruction"); Ross v. Creighton Univ., 957 F.2d 410, 416-17 (7th Cir. 1992) ("[T]he plaintiff must do more than simply allege that the education was not good enough. Instead, he must point to an identifiable contractual promise that the defendant failed to honor."); Rogers v. Career Educ. Corp., No. 09-1090-CV-W-ODS, slip op. 4 (W.D. Mo. Apr. 14, 2010) (stating that factual development was necessary to determine whether the plaintiff's alleged misrepresentation regarding "state of the art equipment" was "merely a veiled attempt to recover

for educational malpractice or a legitimate claim for fraud," as it was possible the claim related to a specific service).¹

The difference between all of the cases cited by Plaintiffs and this case is that Plaintiffs do not allege that they were misled by *specific* promises of educational services but instead allege vague representations about the adequacy of the services that were provided. This *is* a claim "that the institution failed to perform adequately a promised educational services"; it is *not* a claim that the school "failed to provide the service at all." (Opp. at 11, citing <u>Blake</u>, 2009 WL 2567011 at *4). Plaintiffs do not allege that Defendants promised them an education and that they received *no* instruction at all. They do not claim that they received a lesser number of course hours than was promised, or that they were promised specific courses that they did not receive. Rather, they allege that the educational services that *were provided* were substandard in their opinion. For example, Plaintiffs allege that:

- They did not receive "an adequate educational experience" (Pet. ¶ 18(a));
- WCC deceives students regarding "the *quality*... of its academic programs" (<u>Id.</u> ¶ 13);
- They were harmed in that they "will not and have not been *properly* trained in the subject areas in which they enrolled" because of the "failure of WCC to *properly* provide an education" (Id. ¶ 21); and
- Defendants acted negligently in hiring instructors who were "not *properly qualified* or *suitable* for the programs in which Plaintiffs are/were enrolled" (Id. ¶ 40).

None of these allegations involves a specific promise, the truth of which could be determined by objective review of facts. Rather, each requires a subjective analysis into the "nuances of educational processes and theories." Therefore each of these allegations, and the claims based upon them, run afoul of the clear prohibition of claims for educational malpractice.

¹ The summary judgment opinion attached by Plaintiffs from <u>Bradley v. Sanford Brown College</u> does not address educational malpractice at all and is thus of no relevance to this discussion.

Defendants provided Plaintiffs with an education, and Plaintiffs' dispute is with the quality of that education, not with specifically identifiable and objective aspects of that education. As a result, Plaintiffs' claims are for educational malpractice and should be dismissed.

II. <u>Plaintiffs' MMPA Claim Should Be Dismissed Because Plaintiffs' Allegations</u> Establish That Their Purchase Was For Business Purposes.

Plaintiffs' Opposition does not address Defendants' slew of citations to the Petition in which Plaintiffs allege that the purpose of their enrollment in WCC was to increase their career prospects. (Defs.' Mot. at 12-13). Indeed, Plaintiffs' Opposition tacitly admits that their purchase was for business purposes, not for "personal, family or household use" as the MMPA requires. Instead, Plaintiffs point to the important purpose of the MMPA and argue that it should be broadly construed. (Opp. at 15-16). Regardless of its purposes, the court may not use liberal construction as an excuse to rewrite an unambiguous statute. "While we recognize that in our review a liberal construction of the Act in favor of claimants is required, this principle may not be extended so far as to negate what we believe to be the intent of the legislature." Simpson v. Dale E. Saunchegrow Constr., 965 S.W.2d 899, 905 (Mo. App. S.D. 1998) (citation omitted), overruled on other grounds, Hampton v. Big Boy Steel Erection, 121 S.W.3d 220 (Mo. 2003). Even using liberal construction, the court "cannot undertake a legislative role and write into the MPA language that simply does not exist." State ex rel. Koster v. Portfolio Recovery Assocs., LLC, 351 S.W.3d 661, 668 (Mo. App. E.D. 2011). Plaintiffs cannot avoid the MMPA's unambiguous limitation to purchases made for "personal, family, or household" uses.

Plaintiffs also direct the Court to one case in which a judge denied a directed verdict on this point and ultimately granted judgment for the plaintiff. Initially, Defendants note that this very issue is under appeal in the case cited. See Kerr v. Vatterott Educ. Ctrs., Inc., WD76903

(Mo. App. W.D.). But regardless of the decision in Kerr, Plaintiffs fail to establish that the facts in that case were similar. For example, Plaintiffs do not contend that the plaintiff in Kerr alleged fraud related to the competitiveness of WCC graduates in the job market, as Plaintiffs do (Pet. ¶ 18(d)), or that the Kerr plaintiff claimed, like Plaintiffs, that she was harmed in that she would "not receive the salaries [she was] promised upon graduation (Id. at ¶ 21). The purpose of a purchase is a person-by-person question, and the allegations in the Petition establish that Plaintiffs' purchase was solely for purposes of finding a job and increasing their earning potential. As a result, Plaintiffs' MMPA claim should be dismissed.

III. <u>Plaintiffs' Counts Premised In Fraud Should Be Dismissed Because They Fail To Plead With The Requisite Particularity.</u>

Missouri Civil Procedure Rule 55.15 requires "all averments of fraud or mistake" to be plead with particularity. To comply with Rule 55.15, plaintiffs "must state the circumstances of *each element of fraud* with particularity," and "[t]he fraud must clearly appear from the facts alleged and be independent of conclusions." <u>Bohac v. Walsh</u>, 223 S.W.3d 858, 863 (Mo. App. E.D. 2007) (emphasis added). Plaintiffs claim that they have satisfied this pleading standard, but as support, they do nothing more than cut-and-paste their allegations into their Opposition.

At no point do Plaintiffs explain to the Court how these allegations establish the "who, what, where, and how" of the alleged fraud. Plaintiffs never allege who each Plaintiffs alleges made false statements to him or her, what was said to each Plaintiff, when and where such statements were allegedly made, or how a number of the representations were false. As outlined in Defendants' Motion, such facts are required to satisfy Rule 55.15, and their absence requires dismissal of all of Plaintiffs' claims based in fraud.

Aside from a litany of bulk pleadings alleging that vague statements were made by "Defendants" to "Plaintiffs," the Petition alleges little more than boilerplate conclusory

statements (without supporting facts) that all Defendants knew the statements to be false, that all Defendants intended Plaintiffs to rely upon the representations, and that it was reasonable for Plaintiffs to rely. (Pet. ¶¶ 25-27). Merely reciting the elements of a fraud claim does not satisfy Rule 55.15.

Plaintiffs contend that they are not required to plead their MMPA claim with particularity, even though Rule 55.15 clearly applies to "all averments of fraud or misstate." Plaintiffs rely upon <u>Ullrich v. CADCO, Inc.</u>, 244 S.W.3d 772 (Mo. App. E.D. 2008), but <u>Ullrich</u> merely holds that a plaintiff need not plead all of the elements of a common law fraud claim in order to assert a claim under the MMPA. <u>Id.</u> at 778 ("It was not necessary for Ullrich to allege the elements of common law fraud or that CADCO intended to defraud him . . . or that Ullrich relied on CADCO's misrepresentations . . . in order to adequately plead his cause of action under the MMPA."). Although the court in <u>Ullrich</u> stated in dicta that an MMPA claim need not be plead with the same particularity as a common law fraud claim, the court went on to examine the facts alleged and nonetheless found "detailed descriptions of the circumstances" underlying the alleged fraud. <u>Id.</u> Because the instant Petition does not include any such "detailed descriptions," Plaintiffs' MMPA claims do not satisfy even the undefined standard employed in <u>Ullrich</u>. Thus, Plaintiffs' MMPA claims should be dismissed for failing to plead with particularity.

IV. <u>Plaintiffs' Alleged Misrepresentations That Are Opinions And/Or Puffery Should Be Dismissed.</u>

Plaintiffs agree that statements of opinion or sales puffery cannot support a fraud claim as a matter of law. (Opp. at 21-22). However, Plaintiffs nonetheless contend that their alleged

² See also Khaliki v. Helzberg Diamond Shops, Inc., 2011 WL 1326660, at *2 (W.D. Mo. Apr. 6, 2011) (reviewing <u>Ullrich</u> and determining that it had "no relevance to the question of whether Rule 9(b) of the Federal Rules of Civil Procedure applies [no MMPA claims], or what level of particularity Rule 9(b) demands, but only to the issue of what substantive elements Rule 9(b) would apply to.").

misrepresentations are not opinions and that, even if they were, exceptions to the general rule about opinions apply. Neither argument is availing.

First, many of Plaintiffs' alleged misrepresentations are undeniably opinions in that they are incapable of being objectively proven true or false. For example, there is simply no objective way of determining whether "WCC's programs were more rigorous and through than other area schools," or whether WCC's program provided an "adequate educational experience." Such representations, as identified in Defendants' Motion (at 16), are no different from a representation that "the school was 'good." (Opp. at 22).

Second, Plaintiffs attempt to rely on several exceptions to the general rule that statements of opinion are not actionable as misrepresentations. But the Petition alleges no facts that establish the application of any of those exceptions to this case. Despite Plaintiffs' contention, there are no allegations in the Petition that Defendants *concealed* information as opposed to *affirmatively misrepresented* information. In fact, each of the paragraphs identified by Plaintiffs as containing allegations about concealment of facts actually allege that Defendants "made misrepresentations," not that Defendants hid information. (Opp. at 24; Pet. ¶¶ 18, 20, 24, 31). Likewise, there is no allegation that Defendants possessed special knowledge that Plaintiffs did not have, or that Defendants were somehow acting in a fiduciary capacity. Even if those exceptions could apply under these circumstances – which Defendants deny – there are simply no facts supporting the exceptions' existence, and the general rule must apply. Consequently, Plaintiffs' alleged misrepresentations that in truth are nothing more than statements of opinion or sales puffery should be dismissed.

V. <u>Plaintiffs Have Failed To Allege A Claim for Negligent Hiring/Retention.</u>

Missouri case law is clear: "To establish a claim for negligent hiring or retention, a plaintiff must show: (1) the employer knew or should have known of the employee's dangerous proclivities, and (2) the employer's negligence was the proximate cause of the plaintiff's injuries." Gibson v. Brewer, 952 S.W.2d 239, 246 (Mo. banc 1997). Defendants' Motion argued that Plaintiffs' claim for negligent hiring/retention must be dismissed because Plaintiffs failed to allege any dangerous proclivity but instead merely alleged that Defendants' instructors were bad teachers. Plaintiffs' Opposition fails to rebut this argument.

Instead, Plaintiffs' Opposition claims that whether a "dangerous proclivity" is alleged cannot be resolved on a motion to dismiss. (Opp. at 25). However, the case they cite for this assertion – in fact, the very sentence cited in their Opposition – focuses on the employer's *knowledge* of the dangerous proclivity, not whether any dangerous proclivity in fact exists. See Dibrill v. Normandy Assocs., Inc., 383 S.W.3d 77, 89 (Mo. App. E.D. 2012) (stating that whether "Defendants knew or should have known" of the dangerous proclivity "is a fact issue that cannot be resolved on a motion to dismiss for failure to state a claim."). There never was any doubt in Dibrill that "violent felonious assault against persons" had been alleged and demonstrated a dangerous proclivity. Id. at 88.

In addition, Plaintiffs argue that their negligent hiring/retention claim should survive because "the underlying allegations of harm arise out of fraud." (Opp. at 25). This is the very reason Plaintiffs' negligent hiring/retention claim should be dismissed. Plaintiffs' fraud and negligent hiring/retention claims are separate claims: Plaintiffs claim to have been induced to

³ In addition, Plaintiffs must also allege that the employee who allegedly harmed them due to Defendants' negligence was acting "outside the scope of his employment." Reed v. Kelly, 37 S.W.3d 274, 278 (Mo. App. E.D. 2000). Here, Plaintiffs alleged that Defendants negligently hired and retained instructors, who were obviously acting within the scope of their employment in teaching Plaintiffs. Plaintiffs' failure to satisfy this element also warrants dismissal.

enroll by alleged fraudulent statements, and they allege that Defendants hired instructors who were unqualified. Based upon Plaintiffs' own admission, they purport to be harmed from the alleged fraud, not from any unstated "dangerous proclivity" of their instructors.

Regardless, Plaintiffs have not shown, nor can they show, any of the required elements for this claim if they cannot first identify a dangerous proclivity. The Court should dismiss this count accordingly.

VI. Plaintiffs Have Not Alleged A Cognizable Conspiracy Claim.

Plaintiffs' Opposition concedes that conspiracy is not an independent cause of action but is rather a claim that requires the assertion of an underlying tort that the defendants allegedly conspired to commit. (Opp. at 25-27). As set forth in Defendants' Motion and in this Reply, Plaintiffs have failed to adequately plead any of their tort claims. Thus, absent an underlying tort, Plaintiffs conspiracy claim must be dismissed. Rice v. Hodapp, 919 S.W.2d 240, 245 (Mo. 1996) ("In Missouri, if tortious acts alleged as elements of a civil conspiracy claim fail to state a cause of action, then the conspiracy claim fails as well."); Williams v. Mercantile Bank of St. Louis, NA, 845 S.W.2d 78, 85 (Mo. App. E.D. 1993) (stating that where the alleged underlying unlawful conduct does not constitute a cause of action, the allegation that the unlawful acts were the result of a conspiracy cannot "breathe life into a cause of action which was otherwise nonexistent").

Even if one of Plaintiffs' tort claims survives Defendants' Motion, Plaintiffs' conspiracy claim must be dismissed because there can be no conspiracy between the various defendants, all of whom are officers or employees of the defendant corporation. Mika v. Cent. Bank of Kansas City, 112 S.W.3d 82, 94 (Mo. App. W.D. 2003). Although Plaintiffs are correct that an exception to this general rules exists when "an employee has an independent personal stake in

achieving the object of the conspiracy," <u>id.</u>, Plaintiffs have alleged no facts establishing that any of the individual defendants had a personal stake. Absent any allegations supporting the existence of the exception to the general rule, Plaintiffs' conspiracy claim must be dismissed.

VII. Plaintiffs Have Not Alleged A Cognizable Accounting Claim.

Plaintiffs' call for an accounting fails to address the issues Defendants raised in Defendants' Motion. Plaintiffs must plead four elements to seek an accounting: 1) "the need for discovery;" 2) "the complicated nature of the accounts;" 3) "the existence of a fiduciary or trust relationship;" and 4) "the inadequacy of legal remedies." Tobias v. Korman, 141 S.W.3d 468, 474 (Mo. App. E.D. 2004). None of these elements are pled in the Petition, and Plaintiffs' Opposition otherwise fails to establish any *facts* supporting relief.

Plaintiffs argue in their Opposition that discovery is needed, but at no point in the Petition do Plaintiffs ever allege any misconduct on behalf of Defendants relating to Plaintiffs' student accounts, nor do they claim that the school denied them access to their financial information. Plaintiffs allege that Defendants received grants or loans on behalf of Plaintiffs, but they fail to claim why discovery is needed to sort out any issues related to the loans. Similarly, Plaintiffs state in their Opposition that their student accounts are complicated, but no facts are alleged to support that contention. Instead, Plaintiffs allege nothing more than a standard student-school relationship, and they cite to no cases supporting the ordering of an accounting any time a student is merely curious about the charges to his or her account.

The Petition also contains no allegation regarding the existence of a fiduciary relationship. Plaintiffs' Opposition tries to get around this deficiency, stating that a fiduciary relationship was created because "some of the consideration for the sale of the services provided to Plaintiffs did in fact reach WCC or its officers," (Opp. at 28), but a fiduciary relationship is

not created through the mere purchase of goods or services. <u>Arnold v. Erkmann</u>, 934 S.W.2d 621, 629-30 (Mo. App. E.D. 1996). Finally, Plaintiffs completely fail to explain to the Court – either in the Petition or in their Opposition – why standard legal remedies are inadequate.

Because no element of the claim is alleged, Plaintiffs' accounting claim should be dismissed.

VIII. Plaintiffs Stand-Alone Count of Punitive Damages Must Be Dismissed.

Plaintiffs have requested punitive damages as a form of relief under every cause of action. (See WHEREFORE clauses). To the extent any of Plaintiffs' causes of action survive this Motion to Dismiss, Defendants do not presently move to dismiss that request for relief under any individual cause of action. Defendants do, however, ask that the Court dismiss Plaintiffs' separate cause of action for punitive damages (Count VII), as an independent claim for punitive damages does not exist under Missouri law. Hyatt v. Trans World Airlines, Inc., 943 S.W.2d 292, 296 (Mo. App. E.D. 1997).

CONCLUSION

WHEREFORE, Defendants respectfully request that the Court grant Defendants' Motion to Dismiss, for their costs and attorneys' fees, and for such other and further relief as the Court deems just and proper.

Dated: May 29, 2014.

Respectfully submitted,

By: /s/Elizabeth A. Bozicevic

Martin M. Loring, MO Bar # 29712 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin,loring@huschblackwell.com

James F. Monafo, MO Bar # 38774
Elizabeth A. Bozicevic, MO Bar # 59623
HUSCH BLACKWELL LLP
190 Carondelet Plaza, Suite 600
St. Louis, Missouri 63105
(314) 480-1500 (telephone)
(314) 480-1505 (facsimile)
jim.monafo@huschblackwell.com
elizabeth.bozicevic@huschblackwell.com

Stacia G. Boden, MO Bar # 53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc., Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne, and Ron Holt.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 29th day of May, 2014, by first-class mail, to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

/s/	Eli:	zab	eth	A.	В	ozic	evic	

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,)
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)
Defendants.)

CERTIFICATE OF SERVICE

COMES NOW Plaintiff and certifies that on June 6, 2014 the following documents were served via email and regular U.S. Postal Mail on all counsel of record:

- 1. Plaintiff Steven Jewsome's Answers to Defendants' First Set of Interrogatories; and
- 2. Plaintiff Steven Jewsome's Responses to Defendants' First Requests for Production of Documents.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K	K. Smith	
Kenneth B. N	AcClain .	#32430
Andrew K. S	mith	#60485
Lauren E. Mo	cClain c	#65016
221 W. Lexii	ngton, Suite 400	
P.O. Box 900)	
Independence	e, Missouri 64050	
Telephone:	(816) 836-5050	
Facsimile:	(816) 836-8966	
kbm@hfmle	gal.com	
aks@hfmlega	al.com	
lem@hfmleg	al.com	
ATTORNE	YS FOR PLAINTIFFS	

CERTIFICATE OF SERVICE

I hereby certify on this 6th day of June, 2014, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following counsel of record:

Martin M. Loring

HUSCH BLACKWELL, LP

4801 Main Street, Ste. 1000

Kansas City, MO 64112

Telephone:

(816) 983-8000

Facsimile:

(816) 983-8080

martin.loring@huschblackwell.com

and

James F. Monafo

Elizabeth A. Bozicevic

HUSCH BLACKWELL, LP

190 Carondelet Plaza, Ste. 600

St. Louis, MO 63105

Telephone:

(314) 480-1500

Facsimile:

(314) 480 1505

jim.monafo@huschblackwell.com

elizabeth.bozicevic@huschblackwell.com

and

Stacia G. Boden

Mission Group Kansas, Inc.

Wright Career College

10720 Metcalf Avenue

Overland Park, KS 66210

Telephone:

(913) 396-5453

Facsimile:

(913) 904-3410

sboden@wrightcc.edu

ATTORNEYS FOR MISSION GROUP KANSAS, INC., BOARD OF DIRECTORS OF MISSION GROUP KANSAS, INC., JOHN MUCCI, STEPHEN BROWNE, AND RON HOLT

/s/ Andrew K. Smith

ATTORNEY FOR PLAINTIFFS

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)	
Plaintiffs,)	
vs.)	Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)	
Defendants.)	

CERTIFICATE OF SERVICE

COMES NOW Plaintiff and certifies that on June 6, 2014 the following documents were served via email and on June 10, 2014 served via regular U.S. Postal Mail on all counsel of record:

- 1. Plaintiff Stefanie Ayala's Answers to Defendants' First Set of Interrogatories; and
- 2. Plaintiff Stefanie Ayala's Responses to Defendants' First Requests for Production of Documents.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew I	K. Smith	
Kenneth B. M	McClain	#32430
Andrew K. S	Smith	#60485
Lauren E. M	cClain	#65016
221 W. Lexi	ngton, Suite 400	
P.O. Box 90	•	
Independenc	e, Missouri 64050	
	(816) 836-5050	
Facsimile:	(816) 836-8966	
kbm@hfmle	gal.com	
aks@hfmleg	al.com	
lem@hfmleg		
ATTORNE	YS FOR PLAINTIFFS	

CERTIFICATE OF SERVICE

I hereby certify on this 10th day of June, 2014, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following counsel of record:

Martin M. Loring

HUSCH BLACKWELL, LP

4801 Main Street, Ste. 1000

Kansas City, MO 64112

Telephone: Facsimile:

(816) 983-8000

(816) 983-8080

martin.loring@huschblackwell.com

and

James F. Monafo

Elizabeth A. Bozicevic

HUSCH BLACKWELL, LP

190 Carondelet Plaza, Ste. 600

St. Louis, MO 63105

Telephone:

(314) 480-1500

Facsimile:

(314) 480 1505

jim.monafo@huschblackwell.com

elizabeth.bozicevic@huschblackwell.com

and

Stacia G. Boden

Mission Group Kansas, Inc.

Wright Career College

10720 Metcalf Avenue

Overland Park, KS 66210

Telephone:

(913) 396-5453

Facsimile:

(913) 904-3410

racsimile.

(313) 30-

sboden@wrightcc.edu

ATTORNEYS FOR MISSION GROUP KANSAS, INC., BOARD OF DIRECTORS OF MISSION GROUP KANSAS, INC., JOHN MUCCI, STEPHEN BROWNE, AND RON HOLT

/s/ Andrew K. Smith

ATTORNEY FOR PLAINTIFFS

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,)
VS.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)
Defendants.)

NOTICE OF VIDEOTAPED DEPOSITION OF DEFENDANT JOHN MUCCI

TO ALL PARTIES OF RECORD:

Please take notice that the deposition of Defendant John Mucci will be taken for use in the above-titled cause on Wednesday, July 23, 2014 to be held at the offices of HUSCH BLACKWELL, LP, 4801 Main Street, Ste. 1000, Kansas City, MO 64112. The deposition, which will be stenographically and video recorded, will begin at 9:00 a.m. and will continue from day to day until completed at the same time and place. Court reporting and video recording will be provided by Midwest Litigation Services, (800) 280-3376.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K	K. Smith	
Kenneth B. N	McClain	#32430
Andrew K. S	mith	#60485
Lauren E. Mo	cClain c	#65016
221 W. Lexii	ngton, Suite 400	
P.O. Box 900	O ,	
Independence	e, Missouri 64050	
Telephone:	(816) 836-5050	
	(816) 836-8966	
kbm@hfmle	gal.com	
aks@hfmleg		
lem@hfmleg	al.com	

ATTORNEYS FOR PLAINTIFFS

CERTIFICATE OF SERVICE

I hereby certify on this 12th day of June, 2014, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following counsel of record:

Martin M. Loring HUSCH BLACKWELL, LP 4801 Main Street, Ste. 1000 Kansas City, MO 64112

Telephone: (816) 983-8000 Facsimile: (816) 983-8080

martin.loring@huschblackwell.com and

James F. Monafo

Elizabeth A. Bozicevic

HUSCH BLACKWELL, LP

190 Carondelet Plaza, Ste. 600

St. Louis, MO 63105

Telephone: (314) 480-1500

Facsimile: (314) 480 1505

jim.monafo@huschblackwell.com

elizabeth.bozicevic@huschblackwell.com

and

Stacia G. Boden

Mission Group Kansas, Inc.

Wright Career College

10720 Metcalf Avenue

Overland Park, KS 66210

Telephone:

(913) 396-5453

Facsimile:

(913) 904-3410

sboden@wrightcc.edu

ATTORNEYS FOR MISSION GROUP KANSAS, INC., BOARD OF DIRECTORS OF MISSION GROUP KANSAS, INC., JOHN MUCCI, STEPHEN BROWNE, AND RON HOLT

/s/ Andrew K. Smith

ATTORNEY FOR PLAINTIFFS

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,)
VS.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)
Defendants.)

NOTICE OF VIDEOTAPED DEPOSITION OF DEFENDANT RON HOLT

TO ALL PARTIES OF RECORD:

Please take notice that the deposition of Defendant Ron Holt will be taken for use in the above-titled cause on Tuesday, July 22, 2014 to be held at the offices of HUSCH BLACKWELL, LP, 4801 Main Street, Ste. 1000, Kansas City, MO 64112. The deposition, which will be stenographically and video recorded, will begin at 9:00 a.m. and will continue from day to day until completed at the same time and place. Court reporting and video recording will be provided by Midwest Litigation Services, (800) 280-3376.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/_Andrew K	Z. Smith	
Kenneth B. M	AcClain	#32430
Andrew K. S.	mith	#60485
Lauren E. Mo	cClain Clain	#65016
221 W. Lexin	ngton, Suite 400	
P.O. Box 900)	
Independence	e, Missouri 64050	
Telephone:	(816) 836-5050	
Facsimile:	(816) 836-8966	
kbm@hfmleg	gal.com	
aks@hfmlega	al.com	
lem@hfmleg	<u>al.com</u>	

ATTORNEYS FOR PLAINTIFFS

CERTIFICATE OF SERVICE

I hereby certify on this 12th day of June, 2014, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following counsel of record:

Martin M. Loring HUSCH BLACKWELL, LP 4801 Main Street, Ste. 1000 Kansas City, MO 64112

Telephone: (816) 983-8000 Facsimile: (816) 983-8080

martin.loring@huschblackwell.com

and

James F. Monafo

Elizabeth A. Bozicevic

HUSCH BLACKWELL, LP

190 Carondelet Plaza, Ste. 600

St. Louis, MO 63105

Telephone:

(314) 480-1500

Facsimile:

(314) 480 1505

jim.monafo@huschblackwell.com

elizabeth.bozicevic@huschblackwell.com

and

Stacia G. Boden

Mission Group Kansas, Inc.

Wright Career College

10720 Metcalf Avenue

Overland Park, KS 66210

Telephone:

(913) 396-5453

Facsimile:

(913) 904-3410

sboden@wrightcc.edu

ATTORNEYS FOR MISSION GROUP KANSAS, INC., BOARD OF DIRECTORS OF MISSION GROUP KANSAS, INC., JOHN MUCCI, STEPHEN BROWNE, AND RON HOLT

/s/ Andrew K. Smith

ATTORNEY FOR PLAINTIFFS

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,)
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)
Defendants.)

NOTICE OF VIDEOTAPED DEPOSITION OF DEFENDANT STEPHEN BROWNE

TO ALL PARTIES OF RECORD:

Please take notice that the deposition of Defendant Stephen Browne will be taken for use in the above-titled cause on Thursday, July 10, 2014 to be held at the offices of HUSCH BLACKWELL, LP, 4801 Main Street, Ste. 1000, Kansas City, MO 64112. The deposition, which will be stenographically and video recorded, will begin at 9:00 a.m. and will continue from day to day until completed at the same time and place. Court reporting and video recording will be provided by Midwest Litigation Services, (800) 280-3376.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew F	K. Smith	
Kenneth B. N	/IcClain	#32430
Andrew K. S	mith	#60485
Lauren E. Me	cClain c	#65016
221 W. Lexi	ngton, Suite 400	
P.O. Box 900)	
Independence	e, Missouri 64050	
Telephone:	(816) 836-5050	
Facsimile:	(816) 836-8966	
kbm@hfmle	gal.com	
aks@hfmleg	al.com	
lem@hfmleg	<u>al.com</u>	

CERTIFICATE OF SERVICE

I hereby certify on this 12th day of June, 2014, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following counsel of record:

Martin M. Loring

HUSCH BLACKWELL, LP

4801 Main Street, Ste. 1000

Kansas City, MO 64112

Telephone: Facsimile:

(816) 983-8000

(816) 983-8080

martin.loring@huschblackwell.com

and

James F. Monafo

Elizabeth A. Bozicevic

HUSCH BLACKWELL, LP

190 Carondelet Plaza, Ste. 600

St. Louis, MO 63105

Telephone:

(314) 480-1500

Facsimile:

(314) 480 1505

jim.monafo@huschblackwell.com

elizabeth.bozicevic@huschblackwell.com

and

Stacia G. Boden

Mission Group Kansas, Inc.

Wright Career College

10720 Metcalf Avenue

Overland Park, KS 66210

Telephone:

(913) 396-5453

Facsimile:

(913) 904-3410

sboden@wrightcc.edu

ATTORNEYS FOR MISSION GROUP KANSAS, INC., BOARD OF DIRECTORS OF MISSION GROUP KANSAS, INC., JOHN MUCCI, STEPHEN BROWNE, AND RON HOLT

/s/ Andrew K. Smith

ATTORNEY FOR PLAINTIFFS

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT KANSAS CITY **☐** INDEPENDENCE Circuit Judge Case Associate Circuit Judge Case SUBPOENA FOR ATTENDANCE AT A DEPOSITION SUBPOENA SUBPOENA DUCES TECUM STATE OF MISSOURI TO: YOU are commanded to appear at the following location at .m., to testify at the taking of a deposition in the above case concerning has requested your attendance in this case. You may contact this party, or his/her attorney, at the telephone number stated below for further information concerning your attendance. You are further commanded to bring with you Any public or private corporation, partnership, association, or governmental agency not a party to this suit that is subpoenaed for the taking of a deposition shall designate one or more officers, directors, or managing agents, or other persons who consent to testify on its behalf, and may set forth, for each person designated, the matters on which the person will testify. Missouri Supreme Court Rule 57.09 (b) (4) **COURT ADMINISTRATOR'S OFFICE** DEPARTMENT OF CIVIL RECORDS CIRCUIT COURT OF JACKSON COUNTY, MISSOURI 5-1-14 Date SUPREME COURT RULE 57.09 © PROVIDES: "Proof of service of a notice to take a deposition as provided in Rules 57.03 and 57.04 is sufficient to authorize the issuance of a subpoena for taking a deposition." Subpoena will not be issued until proof is provided and attached by Deputy. NAMES, ADDRESSES, TELEPHONE NUMBERS OF ATTORNEYS FOR RESPECTIVE PARTIES MUST BE PROVIDED Phone: Phone: Address: Attorney for: Attorney for:

CIRCT 2000A 09/00

(if Multiple parties are involved, provide attachment(s) with required information)

RETURN

OURI, O	МС	<u> </u>	•			
	BY DELIVERING A COL		Γ PERSONALLY ´			
	PLACE OF SERVICE:					
	TIME OF SERVICE:	- Commercial Control of the Control		, , , , , , , , , , , , , , , , , , , ,		
	BY MAKING A DILIGEN	NT SEARCH FOR	R AND FAILING T	O FIND THE W	/ITHİN-NA	ME
	PERSON IN		C(OUNTY, MISSO	URI.	
					·	
FEE	PAID \$			SIGNAT	TURE .	
	•			•		
	<u>MUST I</u> SUBPOENA I		BEFORE A NO VED BY AN A			(CI
						CI
COUI	SUBPOENA I SE OF MISSOURI) NTY OF JACKSON)	IS NOT SERV	VED BY AN A	UTHORIZI	ED OFFI	(CI
COUI	SUBPOENA I	IS NOT SERV	VED BY AN A	UTHORIZI	ED OFFI	(CI
COUI	SUBPOENA I SE OF MISSOURI) NTY OF JACKSON)	IS NOT SERV	VED BY AN A	UTHORIZI	ED OFFI	CE
COUI	SUBPOENA I SE OF MISSOURI) NTY OF JACKSON)	IS NOT SERV	VED BY AN A	UTHORIZI	ED OFFI	CE
COUI	SUBPOENA I SE OF MISSOURI) NTY OF JACKSON)	IS NOT SERV	VED BY AN A	UTHORIZI	ED OFFI	CE
COUI	SUBPOENA I SE OF MISSOURI) NTY OF JACKSON)	IS NOT SERV	VED BY AN A	UTHORIZI	ED OFFI	(CI

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, ET AL,)
Plaintiffs,) Case No. 1316-CV27529
v.)
MISSION GROUP KANSAS INC, ET AL,)) Division 2
Defendants.)

ORDER

Comes now the Court on Defendants' Motion to Dismiss filed April 24, 2014. "A motion to dismiss for failure to state a cause of action is solely a test of the adequacy of the plaintiff's petition." *Nazeri v. Mo. Valley College*, 860 S.W.2d 303, 306 (Mo. banc. 1993). In making a determination on a motion to dismiss, a court should accept as true all well-pleaded facts with all reasonable inferences arising therefrom. *Young v. Stensrude*, 664 S.W.2d 263 (Mo. App. E.D. 1984).

After reviewing the motion, considering the suggestions and responses, and being fully advised in the laws and premises of the Motion the Court finds that Defendants' Motion to Dismiss should be **DENIED**.

IT IS THEREFORE ORDERED that Defendants' Motion to Dismiss is DENIED.

IT IS SO ORDERED.

JUL 0 2 2014

Date

Judge Kenneth R. Garrett, III

I certify a copy of the above was sent via the E-filing system this day to all counsel of record:

By: Kurt McGuff, Law Clerk to the Honorable Kenneth R. Garrett, III, Division 2

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
DI : 4100)
Plaintiffs,)
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC.,)
et al.)
Defendants.)

ANSWER

Defendants Mission Group Kansas, Inc., d/b/a Wright Career College ("Wright Career College"); Board of Directors of Mission Group Kansas, Inc.; John Mucci; Stephen Browne; and Ron Holt (collectively, "Defendants"), come now and hereby respond to Plaintiffs' Allegations set forth in their Petition for Damages, stating as follows:

PLAINTIFFS

1. Defendants are without knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 1, and therefore deny the allegations.

DEFENDANTS

- 2. Defendants admit the allegations in Paragraph 2 of the Petition.
- 3. Defendants admit that the following persons are members of the Board of Directors of Mission Group Kansas, Inc ("Board of Directors"): Mr. James Miller, Jr.; Mrs. Gayle Miller; Mr. John Mucci; Mr. Roland Holt; Mrs. Peggy Hodges; Mr. Martin Baughman; Mr. Stephen Browne; Mr. Eugene Kivett; and Ms. Kathleen O'Brien. Defendants deny that Dr. Baltazara G. Lutuaco and Ms. Shawn Altman are currently members of the Board of Directors, and they deny all remaining allegations in Paragraph 3 except as specifically admitted herein.

- 4. Defendants admit that John Mucci is a resident of Kansas and that he serves as the President of Mission Group Kansas, Inc., d/b/a Wright Career College. Defendants deny that the events alleged in the Petition occurred, and therefore deny all remaining allegations in Paragraph 4 except as specifically admitted herein.
- 5. Defendants deny that Stephen Browne is a resident of Missouri. Defendants admit that Mr. Browne is presently the treasurer of Mission Group Kansas, Inc., d/b/a Wright Career College. Defendants deny that the events alleged in the Petition occurred, and therefore deny all remaining allegations in Paragraph 5 except as specifically admitted herein.
- 6. Defendants admit that Defendant Ron Holt is a resident of Missouri and that he is presently the secretary of Mission Group Kansas, Inc., d/b/a Wright Career College. Defendants deny that the events alleged in the Petition occurred, and therefore deny all remaining allegations in Paragraph 6 except as specifically admitted herein.

JURISDICTION & VENUE

- 7. Defendants deny that the events that comprise the basis of Plaintiffs' claims occurred in Missouri. Defendants are without knowledge or information sufficient to form a belief as to the truth of the amount of damages Plaintiffs are seeking, and therefore deny the allegation. The remainder of the allegations in Paragraph 7 are legal conclusions to which no response is required, but to the extent a response is required, Defendants deny the allegations.
- 8. Defendants deny that several Defendants reside in Missouri. The remainder of the allegations in Paragraph 8 are legal conclusions to which no response is required, but to the extent a response is required, Defendants deny the allegations.

GENERAL ALLEGATIONS

- 9. Defendants admit that Mission Group Kansas, Inc. is a Kansas non-profit corporation. Defendants also admit that Wright Career College is a private, non-profit post-secondary school with campuses in Overland Park, Kansas; Wichita, Kansas; Oklahoma City, Oklahoma; Tulsa, Oklahoma; and Omaha, Nebraska. Defendants deny that Mission Group Kansas, Inc. "operates" Wright Career College, and they deny all remaining allegations in Paragraph 9 except as specifically admitted herein.
- 10. Defendants admit that Wright Career College participates in the William D. Ford Federal Direct Loan Program and the Federal Pell Grant Program. Defendants further admit that grants do not have to be repaid by students, and that Direct Loans do require repayment. Defendants deny the remaining allegations in Paragraph 10 except as specifically admitted herein.
 - 11. Defendants deny the allegations in Paragraph 11 of the Petition.
 - 12. Defendants deny the allegations in Paragraph 12 of the Petition.
 - 13. Defendants deny the allegations in Paragraph 13 of the Petition.
 - 14. Defendants deny the allegations in Paragraph 14 of the Petition.
 - 15. Defendants deny the allegations in Paragraph 15 of the Petition.

GENERAL ALLEGATIONS REGARDING THE ENROLLMENT AND EXPERIENCE OF PLAINTIFFS

- 16. Defendants deny the allegations in Paragraph 16 of the Petition.
- 17. Defendants deny the allegations in Paragraph 17 of the Petition.
- 18. Defendants deny the allegations in Paragraph 18 of the Petition, including all subparagraphs thereof.
 - 19. Defendants deny the allegations in Paragraph 19 of the Petition.

- 20. Defendants deny the allegations in Paragraph 20 of the Petition, including all subparagraphs thereof.
 - 21. Defendants deny the allegations in Paragraph 21 of the Petition.
 - 22. Defendants deny the allegations in Paragraph 22 of the Petition.
 - 23. Defendants deny the allegations in Paragraph 23 of the Petition.

COUNT I FRAUDULENT MISREPRESENTATION (Against all Defendants)

Defendants incorporate by reference all of their answers to Paragraphs 1 through 23 and Paragraphs 31 through 61, as if fully set forth herein.

- 24. Defendants deny the allegations in Paragraph 24 of the Petition.
- 25. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 25 of the Petition.
- 26. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 26 of the Petition.
- 27. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 27 of the Petition.
- 28. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 28 of the Petition.
- 29. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 29 of the Petition.
 - 30. Defendants deny the allegations in Paragraph 30 of the Petition.

SLC-7278159-1

4

WHEREFORE Defendants respectfully request that the Court dismiss Count I of Plaintiffs' Petition, award costs and attorneys' fees to Defendants, and for such other and further relief as the Court deems just and proper.

COUNT II NEGLIGENT MISREPRESENTATION (Against all Defendants)

Defendants incorporate by reference all of their answers to Paragraphs 1 through 30 and Paragraphs 39 through 61, as if fully set forth herein.

- 31. Defendants deny the allegations in Paragraph 31 of the Petition.
- 32. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 32 of the Petition.
- 33. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 33 of the Petition.
- 34. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 34 of the Petition.
- 35. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 35 of the Petition.
- 36. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 36 of the Petition.
- 37. Defendants deny that they made any misrepresentations and therefore deny the allegations in Paragraph 37 of the Petition.
 - 38. Defendants deny the allegations in Paragraph 38 of the Petition.

WHEREFORE Defendants respectfully request that the Court dismiss Count II of Plaintiffs' Petition, award costs and attorneys' fees to Defendants, and for such other and further relief as the Court deems just and proper.

COUNT III NEGLIGENT HIRING/RETENTION (Against all Defendants)

Defendants incorporate by reference all of their answers to Paragraphs 1 through 38 and Paragraphs 44 through 61, as if fully set forth herein.

- 39. Defendants deny the allegations in Paragraph 39 of the Petition.
- 40. Defendants deny the allegations in Paragraph 40 of the Petition.
- 41. Defendants deny the allegations in Paragraph 41 of the Petition.
- 42. Defendants deny the allegations in Paragraph 42 of the Petition.
- 43. Defendants deny the allegations in Paragraph 43 of the Petition.

WHEREFORE Defendants respectfully request that the Court dismiss Count III of Plaintiffs' Petition, award costs and attorneys' fees to Defendants, and for such other and further relief as the Court deems just and proper.

COUNT IV CIVIL CONSPIRACY (Against all Defendants)

Defendants incorporate by reference all of their answers to Paragraphs 1 through 43 and Paragraphs 48 through 61, as if fully set forth herein.

- 44. Defendants deny the allegations in Paragraph 44 of the Petition.
- 45. Defendants deny the allegations in Paragraph 45 of the Petition.
- 46. Defendants deny the allegations in Paragraph 46 of the Petition.
- 47. Defendants deny the allegations in Paragraph 47 of the Petition.

WHEREFORE Defendants respectfully request that the Court dismiss Count IV of Plaintiffs' Petition, award costs and attorneys' fees to Defendants, and for such other and further relief as the Court deems just and proper.

COUNT V VIOLATION OF THE MISSOURI MERCHANDISING PRACTICES ACT (Against all Defendants)

Defendants incorporate by reference all of their answers to Paragraphs 1 through 47 and Paragraphs 57 through 61, as if fully set forth herein.

- 48. The allegations in Paragraph 48 of the Petition are legal conclusions to which no response is required. To the extent an answer is required, Defendants deny the allegations in Paragraph 48 of the Petition.
- 49. Defendants denied that they made statements to induce Plaintiffs to enroll at WCC. The remaining allegations in Paragraph 49 of the Petition are legal conclusions to which no response is required, and to the extent an answer is required, Defendants deny the allegations in Paragraph 49 of the Petition.
- 50. The allegations in Paragraph 50 of the Petition are legal conclusions to which no response is required. To the extent an answer is required, Defendants deny the allegations in Paragraph 50 of the Petition.
- 51. The allegations in Paragraph 51 of the Petition are legal conclusions to which no response is required. To the extent an answer is required, Defendants deny the allegations in Paragraph 51 of the Petition.
- 52. Defendants are without knowledge or information sufficient to form a belief as to the truth of the allegations set forth in Paragraph 52, and therefore deny the allegations.
 - 53. Defendants deny the allegations in Paragraph 53 of the Petition.

- 54. Defendants deny the allegations in Paragraph 54 of the Petition.
- 55. Defendants deny the allegations in Paragraph 55 of the Petition.
- 56. Defendants deny the allegations in Paragraph 56 of the Petition.

WHEREFORE Defendants respectfully request that the Court dismiss Count V of Plaintiffs' Petition, award costs and attorneys' fees to Defendants, and for such other and further relief as the Court deems just and proper.

COUNT VI ACCOUNTING (Against all Defendants)

Defendants incorporate by reference all of their answers to Paragraphs 1 through 56 and Paragraphs 59 through 61, as if fully set forth herein.

- 57. Defendants deny the allegations in Paragraph 57 of the Petition.
- 58. Defendants deny the allegations in Paragraph 58 of the Petition.

WHEREFORE Defendants respectfully request that the Court dismiss Count VI of Plaintiffs' Petition, award costs and attorneys' fees to Defendants, and for such other and further relief as the Court deems just and proper.

COUNT VII PUNITIVE DAMAGES (Against all Defendants)

Defendants incorporate by reference all of their answers to Paragraphs 1 through 58, as if fully set forth herein.

- 59. Defendants deny the allegations in Paragraph 59 of the Petition.
- 60. Defendants deny the allegations in Paragraph 60 of the Petition.
- 61. Defendants deny the allegations in Paragraph 61 of the Petition.

WHEREFORE Defendants respectfully request that the Court dismiss Count VII of Plaintiffs' Petition, award costs and attorneys' fees to Defendants, and for such other and further relief as the Court deems just and proper.

GENERAL DENIAL

Defendants deny each and every allegation contained in Plaintiffs' Petition that is not specifically admitted to be true in the preceding paragraphs of this Answer.

AFFIRMATIVE DEFENSES

First Affirmative Defense

The Petition and each Count therein fails to state a claim upon which relief may be granted.

Second Affirmative Defense

Plaintiffs' claims regarding the quality of their education and the quality of their instructors are barred by the doctrine of educational malpractice.

Third Affirmative Defense

The claims of some or all of the Plaintiffs are barred by their failure to mitigate their damages, if any, in that some or all of the Plaintiffs continued to attend Wright Career College and incur tuition costs; failed their classes; failed to return or sell their books or unused supplies; failed to take steps to consolidate their student loans or pay off their student loans; and/or failed to use their best efforts to obtain jobs available to them.

Fourth Affirmative Defense

The claims of some or all of the Plaintiffs are barred by the Statute of Frauds, the doctrines of integration and merger, and the parol evidence rule. Any alleged oral representations do not alter the terms of documents signed by Plaintiffs.

Fifth Affirmative Defense

The claims of some or all of the Plaintiffs are barred by the doctrines of estoppel and waiver in that Plaintiffs signed documents that expressly disclaimed reliance on any alleged representations contrary to the terms set forth therein, and in that some or all Plaintiffs continued to attend Wright Career College with knowledge of the alleged facts.

Sixth Affirmative Defense

The claims of some or all Plaintiffs are barred by the doctrine of laches, in that Plaintiffs unreasonably delayed in bringing the instant lawsuit after learning of the facts constituting the alleged fraud, to the prejudice of Defendants.

Seventh Affirmative Defense

Some or all Plaintiffs, by their actions and omissions, ratified and/or authorized any and all actions of Defendants, by continuing to enroll at Wright Career College, paying tuition, and receiving diplomas from Wright Career College.

Eighth Affirmative Defense

The claims of some or all Plaintiffs are barred by the voluntary payment doctrine in that Plaintiffs continued to pay their tuition and loans with knowledge of the facts.

Ninth Affirmative Defense

The claims of some or all of the Plaintiffs are barred because they did not rely upon the alleged representations and/or omissions, including but not limited to the extent that the alleged representations and/or omissions were contrary to the terms of the written documents provided to and signed by Plaintiffs.

SLC-7278159-1

Tenth Affirmative Defense

Plaintiffs' alleged reliance on alleged misrepresentations and omissions was not reasonable or justifiable to the extent the alleged misrepresentations and/or omissions were contrary to the terms of the written documents provided to and signed by Plaintiffs; were puffery and/or sales talk upon which Plaintiffs could not reasonably have relied; were predictions or statements of future actions to be taken by Defendants and/or third parties; or were matters of public record. Such allegations cannot form the basis of a fraud claim as a matter of law.

Eleventh Affirmative Defense

Plaintiffs' Missouri Merchandising Practices claim is barred because they did not purchase a product primarily for personal, family, or household purposes, as is required for Mo. Rev. Stat. § 407.025.1.

Twelfth Affirmative Defense

Any award of punitive damages would violate Defendants' rights under the United States and Missouri constitutions, as well as relevant United States Supreme Court and other federal and state court precedents.

Thirteenth Affirmative Defense

The claims of some or all of the Plaintiffs are barred for failure to plead fraud with particularity, as required by Missouri Civil Procedure Rule 55.15.

Fourteenth Affirmative Defense

Plaintiffs' Negligent Hiring/Retention claim is barred because Plaintiffs do not claim that Defendants' instructors had any dangerous proclivities.

SLC-7278159-1

Fifteenth Affirmative Defense

Plaintiffs' Civil Conspiracy claim is barred because there can be no conspiracy between officer, agents, or employees of the same entity.

Sixteenth Affirmative Defense

Plaintiffs' Accounting claim is barred because there is no fiduciary or trust relationship between Plaintiffs and Defendants.

Seventeenth Affirmative Defense

Defendants Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne, and Ron Holt are not proper defendants and have been fraudulently joined, because they have no relationship with Plaintiffs or connection to any of the events alleged in the Petition.

Defendants hereby give notice that they intend to rely upon such other and further defenses as may become available or apparent during pre-trial proceedings and discovery in this case, and hereby reserve their rights to amend their answer and assert any such defenses.

WHEREFORE Defendants respectfully request that the Court dismiss Plaintiffs' Petition, award costs and attorneys' fees to Defendants, and for such other and further relief as the Court deems just and proper.

Case 4:14-cv-00885-BP

Dated: July 14, 2014.

Respectfully submitted,

By: /s/ Elizabeth A. Bozicevic

Martin M. Loring, MO Bar # 29712 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com

James F. Monafo, MO Bar # 38774
Elizabeth A. Bozicevic, MO Bar # 59623
HUSCH BLACK WELL LLP
190 Carondelet Plaza, Suite 600
St. Louis, Missouri 63105
(314) 480-1500 (telephone)
(314) 480-1505 (facsimile)
jim.monafo@huschblackwell.com
elizabeth.bozicevic@huschblackwell.com

Stacia G. Boden, MO Bar # 53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc., Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne, and Ron Holt.

SLC-7278159-1 13

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 14th day of July 2014, by first-class mail to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

/s/	'Elizabetl	h A. B	Bozicevio	2

SLC-7278159-1 14

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.)
Plaintiffs,)
VS.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.)
Defendants.)

CERTIFICATE OF MAILING

I hereby certify that a copy of the following was served via email and regular US Mail on July 31, 2014 to the attached list of attorneys of record:

- Plaintiffs' First Interrogatories to Defendants Mission Group Kansas, Inc., Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne and Ron Holt; and
- Plaintiffs' First Request for Production of Documents to Defendants Mission Group Kansas, Inc., Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne and Ron Holt.

Respectfully submitted,

HUMPHREY, FARRINGTON & McCLAIN, P.C.

/s/ Andrew K	C. Smith	
Kenneth B. N		#32430
Andrew K. S	mith	#60485
Lauren E. Mo	cClain Clain	#65016
221 W. Lexi	ngton, Suite 400	
P.O. Box 900)	
Independence	e, Missouri 64050	
Telephone:	(816) 836-5050	
Facsimile:	(816) 836-8966	
kbm@hfmleg	<u>gal.com</u>	
aks@hfmlega	al.com	
lem@hfmleg	<u>al.com</u>	

ATTORNEYS FOR PLAINTIFFS

CERTIFICATE OF SERVICE

I hereby certify on this 31st day of July, 2014, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following counsel of record:

Martin M. Loring HUSCH BLACKWELL, LP 4801 Main Street, Ste. 1000 Kansas City, MO 64112

Telephone: (816) 983-8000 Facsimile: (816) 983-8080 martin.loring@huschblackwell.com

and

James F. Monafo

Elizabeth A. Bozicevic

HUSCH BLACKWELL, LP

190 Carondelet Plaza, Ste. 600

St. Louis, MO 63105

Telephone: (314) 480-1500
Facsimile: (314) 480 1505
jim.monafo@huschblackwell.com

elizabeth.bozicevic@huschblackwell.com

and

Stacia G. Boden

Mission Group Kansas, Inc.

Wright Career College

10720 Metcalf Avenue

Overland Park, KS 66210

Telephone: (913) 396-5453 Facsimile: (913) 904-3410

sboden@wrightcc.edu

ATTORNEYS FOR MISSION GROUP KANSAS, INC., BOARD OF DIRECTORS OF MISSION GROUP KANSAS, INC., JOHN MUCCI, STEPHEN BROWNE, AND RON HOLT

/s/ Andrew K. Smith
ATTORNEY FOR PLAINTIFFS

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.,)
Plaintiffs,)
vs.) Case No. 1316-CV27529
MISSION GROUP KANSAS, INC., et al.,)))
Defendants.)

<u>DEFENDANTS' MOTION TO COMPEL DEPOSITION TESTIMONY</u> <u>OF PLAINTIFF CHRISTI HAMPTON</u>

At the recent deposition of Plaintiff Christi Hampton, Plaintiffs' counsel improperly instructed Hampton not to answer multiple questions relating to certain non-privileged documents. The documents were completed by Hampton in the normal course of the operations of Defendant Wright Career College ("WCC"), and are collectively referred to as Hampton's "student exit documents." Hampton completed the standard student exit documents during a meeting she requested with a non-lawyer administrator of the college. One of the student exit documents Hampton completed was a student survey seeking her feedback on WCC's performance. Hampton gave WCC high marks in the areas of "Admissions, Academics, Administration and Career Services" to name just a few. This is the same Christi Hampton who, as a Plaintiff in this lawsuit, claims that WCC's admissions representative made false and misleading statements and fraudulently induced her to enroll in the college. In sum, the statements made by Hampton on her student survey form completely contradict the claims

¹ These documents include, but are not limited to, "ACICS Placement Verification Program Student Placement Attestation Form", attached hereto as Exhibit A; "Wright Career College Student Exit Satisfaction Survey", attached hereto as Exhibit B; "Wright Career College Overland Park, Kansas Career Development Exit Agreement", attached hereto as Exhibit C; "Authorization to Release of Information", attached hereto as Exhibit D; "Release of Information and Permission", attached hereto as Exhibit E.

Hampton is making in this lawsuit. The document is devastating to her case, and is highly relevant to her credibility and trustworthiness.

But when Defense counsel sought to inquire about the stark inconsistencies between what Hampton said in her exit survey compared to what she is claiming in this lawsuit, Plaintiffs' counsel improperly obstructed the examination and the discovery process. Taking her counsel's advice, Hampton refused to answer multiple questions in her deposition about the survey, as well as other student exit documents Hampton completed shortly before her graduation ceremony. This was improper and completely unjustified. Accordingly, Defendants respectfully move under Supreme Court Rule 61.01 to re-open Hampton's deposition and to compel Hampton to answer questions regarding her student exit documents, for their costs and fees associated with the bringing of this motion and the re-opening of the deposition, and for such other relief the Court deems appropriate.

In support of this motion, Defendants rely upon the following memorandum.

MEMORANDUM

I. INSTRUCTING HAMPTON NOT TO ANSWER QUESTIONS REGARDING A HIGHLY RELEVANT, NON-PRIVILEGED TOPIC WAS IMPROPER AND THE DEPOSITION SHOULD THEREFORE BE RE-OPENED.

Supreme Court Rule 61.01(g) provides in pertinent part that:

(g) Failure to Answer Questions on Deposition - If a witness fails or refuses to testify in response to questions propounded on deposition, the proponent of the question may move for an order compelling an answer...

If the motion is granted, the Court, after opportunity for hearing, shall require the party or deponent whose conduct necessitated the motion or the party or attorney advising such conduct or both of them to pay the moving party the reasonable expenses incurred in obtaining the order, including attorney's fees, unless the court finds that the opposition to the motion was substantially justified or that other circumstances make an award of expenses unjust.

Hampton was recently deposed on Wednesday, July 30, 2014. At the deposition, Plaintiffs' counsel instructed Hampton not to answer multiple questions about the various student exit documents she completed on April 1, 2014 and April 10, 2014. These documents were completed several months after this lawsuit was filed. On March 27, 2014, just a few days before she completed the exit forms, Hampton sent an email to Nicholas ("Nick") Foley, the former Director of Career Services at WCC. In her email communication, Hampton stated that "I need to find a time in the evening that I can come in and sign my documents to be completed with my degree" She also wanted to return her laptop. She affirmatively requested that Mr. Foley contact her and she provided her cell phone number for him to call. She concluded by stating that she would "look forward to chatting with you and completing my paperwork soon. Thanks again for your time" See Email from Christi Hampton to Nick Foley dated March 27, 2014, attached as Exhibit F. (emphasis added).

Before limiting her deposition testimony, Hampton testified at her deposition that she "reached out to Foley" by sending the email because she was upset that she had not heard from anyone at the school about completing her paperwork before the graduation ceremony. *See* Hampton Dep., July 30, 2014, 217:4-20 and 239-242; attached as Exhibit G. Hampton and Foley then communicated by email and arranged for a meeting to take place between the two of them. *See* Exhibit F, Email from Christi Hampton to Nick Foley. Hampton completed the student exit documents during two meetings with Foley in April.

There is no evidence in the record that lawyers from either side were aware of the communications or the meetings between Hampton and Foley. Indeed, the student exit documents are standard forms that every student completes upon graduation from WCC.

Hampton was treated like every other graduate of WCC, and there is no evidence of any impropriety in the way Hampton's student exit documents were completed. Plaintiffs' counsel's instruction to Hampton not to answer multiple deposition questions pertaining to the survey and the other student exit documents was therefore improper.

According to Rule 57.03(e), an attorney may only terminate or limit a deposition "upon a showing that the examination is being conducted in bad faith or in such manner as unreasonably to annoy, embarrass, or oppress the deponent or party . . ." Instructing Hampton not to answer questions—about documents she voluntarily filled out in her own hand, during a meeting she initiated, as part of the normal course of WCC's interaction with students attending or graduating from the school—was improper because the questions were not asked in bad faith nor were they asked for the purpose of annoying, embarrassing, or oppressing Hampton. They were asked solely to impeach Hampton's credibility and to expose her for being untruthful in this lawsuit. Questions focusing on a party's credibility and trustworthiness are always appropriate in a deposition. *See Thomas v. State*, 512 S.W.2d 116, 123 (Mo. banc 1974) ("It is always proper to cross-examine a witness about any relevant matter in order to test [her] credibility.")

On the Wright Career College Student Exit Satisfaction Survey, Exhibit A, Hampton gave the Admissions department a score of "Above Average Agreement" to the statement "My admissions representative accurately represented the opportunities at WCC." This statement directly contradicts Hampton's claim that the admissions representative she met with materially misrepresented the opportunities available to her at Wright Career College. Hampton should be compelled to explain these inconsistencies. Curiously, questions regarding the same exact documents have been asked of another Plaintiff, Jennifer Decker, without a single objection from Plaintiffs' counsel. *See* Decker Dep., June 13, 2014, 186:15; attached as Exhibit H. Moreover,

Hampton herself was permitted to testify about the "Student Placement Attestation Form" which she also signed on April 10, 2014 during her meeting with Foley. In this document, Hampton certified that her education from WCC was beneficial in securing her current position as a data technician at GEHA making more than \$30,000 a year with full benefits. This student exit document completely contradicts what Hampton is claiming in the lawsuit, and was provided by Hampton to Foley on April 10, but yet there was no objection to this deposition testimony. *See* Exhibit G, Hampton Dep. at 222:1-223:5.

The student exit documents Plaintiff Christi Hampton completed near the time of her graduation from WCC are devastating to her case, and prove that she is not a credible witness. Defense counsel should be afforded a full opportunity to examine Hampton on *all* of these important documents, and the many inconsistencies between what she said in these documents versus what she is now representing to the Court in this lawsuit. Plaintiffs' counsel's instruction to not answer the deposition questions on this topic was highly improper. The Court should therefore order that Hampton's deposition be re-opened; that she answer all questions about the documents fully and truthfully, including any follow-up questions, and that all costs and fees associated with this motion be assessed against Plaintiffs.

II. THE ALLEGED BASIS FOR PLAINTIFFS' COUNSEL'S INSTRUCTION NOT TO ANSWER THE DEPOSITION QUESTIONS IS WITHOUT MERIT.

Plaintiffs' counsel stated on the record that he was limiting Hampton's deposition testimony about the survey and the other student exit documents because the communications between Hampton and Foley were somehow improper. Plaintiffs' counsel is simply wrong. It is well known that Rule of Professional Conduct 4-4.2 prohibits a lawyer from communicating about the subject of the representation with a person the lawyer knows to be represented by another lawyer in the matter. But that is not what happened here. This was simply a

communication between a student who filed a lawsuit against her college and a non-lawyer college administrator. Comment 5 to 4-4.2 clearly states: "Parties to a matter may communicate directly with each other . . ." This has long been the rule, and is precisely what happened in this case. Indeed, Hampton <u>initiated</u> the communication with Foley that led to her completing the survey and other student exit documents.

Nick Foley is not an attorney for Wright Career College. He worked as the Director of Career Services. There is no evidence to suggest that Foley's interaction with Hampton by virtue of his role as Director of Career Services was an improper communication with a person represented by counsel in violation of Rule 4-4.2. Hampton elected to file this lawsuit while she was still an active student at Wright Career College. As such, it would be impossible to prohibit all communication between Hampton and the school's administration. Communications between Hampton, as well as the other Plaintiffs, and employees of Wright Career College have continued in the normal course since this lawsuit was filed. There is nothing inappropriate about these communications.

To support his position that the Hampton-Foley interaction was somehow improper, Plaintiffs' counsel points to an e-mail exchange with Defense counsel regarding certain telephone calls allegedly made to at least some Plaintiffs by employees of WCC. See E-mail exchange between Andy Smith and Martin Loring dated March 6, 2014, attached hereto as Exhibit I. This email exchange has nothing to do with the meetings between Foley and Hampton. The email exchange related to routine telephone calls the school typically makes to its former students to learn more about their experiences and obtain feedback. Plaintiffs' counsel requested that these calls not be made to the Plaintiffs, and as the email exchange reflects, Defense counsel took steps to accommodate the request. Indeed, as the last email from WCC's

counsel reflects, other communications between the Plaintiffs and the school would naturally persist, especially where one of the Plaintiffs (Steven Jewsome in that case) needed certain information from the school's administration. That is precisely what happened here with Foley and Hampton—Hampton was reaching out to Foley because she wanted to "come in and sign my documents" and return her laptop.

Communications occurring in the normal course of school operations between WCC non-lawyer administrators and the Plaintiffs are not improper or unethical in any way—irrespective of Plaintiffs' counsel's request that they not happen. There is nothing improper about two parties in a lawsuit communicating outside the presence of their counsel, irrespective of the wishes of counsel. It happens routinely and, in fact, should be encouraged. If Plaintiffs' counsel would like to prohibit, or limit, future communications between Plaintiffs and the administration of WCC, then they should advise their clients to stop talking to WCC. That is the solution. The solution is not to make unfounded claims that WCC and/or its lawyers did something improper and then obstruct Defense counsel's ability to uncover the truth in a deposition.

III. THE INTERESTS OF JUSTICE REQUIRE THAT HAMPTON'S DEPOSITION BE RE-OPENED AND SHE BE COMPELLED TO EXPLAIN THE INCONSISTENCIES IN HER STORY.

Even if this Court were to conclude that Foley and Hampton should not have met in April 2014, the appropriate remedy is not to limit Hampton's deposition testimony. The appropriate remedy would be for the Court to exclude from the evidence at trial any documents or testimony the Court believes was improperly procured. The admissibility determination is properly made on the eve of trial, not during discovery. *Lutes v. Schaefer*, 431 S.W.3d 550, 558 (Mo. Ct. App. E.D. 2014). Hampton is basically asking this Court to prematurely make an evidentiary decision based on an incomplete record. The Court should decline to do that, and instead should grant

this motion, and then deal with this issue later at the trial of this matter—with the benefit of a full record, including the full deposition testimony of Hampton.

Defense counsel suggested this precise solution at the deposition. Defense counsel suggested that Hampton be permitted to testify in her deposition about the exit documents, noting that Hampton could always move to exclude the testimony or the documents from the evidence at trial if Plaintiffs' counsel still believed the evidence was obtained improperly. *See* Exhibit G, Hampton Dep. at 237:22-238:3; *See also*, Affidavit of James F. Monafo, attached hereto as Exhibit J. Plaintiffs' counsel refused this overture, and nevertheless continued to instruct Hampton not to answer relevant questions in her deposition about her student exit documents; even though Plaintiffs' counsel fully admits they have no evidence to suggest that Defense counsel participated in any way in the communications between Foley and Hampton. *See* Exhibit G, Hampton Dep. at 225:12-239:12. This was an improper obstruction of the deposition process, and the Court should therefore award the costs and fees associated with this motion against Hampton, because all of could have easily been avoided.

CONCLUSION

A simple comparison of the student exit documents and the Petition shows beyond any question that Hampton is not being truthful. Moreover, there is no competent evidence to suggest that Defense counsel secretly instructed Foley to meet with Hampton in an effort to get her to make admissions that show she is not telling the truth. But even if there were, the appropriate remedy would not be to relieve Hampton of her obligation to testify in her deposition about the many inconsistencies in her story. The primary purpose of a trial is to reveal the truth. Plaintiffs should not be permitted to suppress the truth, and Hampton should therefore be compelled to explain in her deposition why her exit documents so blatantly contradict what she

is alleging in the lawsuit. In addition, WCC should be awarded its costs and fees associated with the bringing of this motion and the re-opening of the deposition.

Dated: August 7, 2014.

Respectfully submitted,

By: /s/ Elizabeth A. Bozicevic

Martin M. Loring, MO Bar # 29712 James F. Monafo, MO Bar # 38774 Elizabeth A. Bozicevic, MO Bar #59623 HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112 (816) 983-8000 (816) 983-8080 Fax martin.loring@huschblackwell.com

Stacia G. Boden, MO Bar # 53601 Mission Group Kansas, Inc. Wright Career College 10720 Metcalf Avenue Overland Park, Kansas 66210 (913) 396-5453 (913) 904-3410 (fax) sboden@wrightcc.edu

Attorneys for Mission Group Kansas, Inc., Board of Directors of Mission Group Kansas, Inc., John Mucci, Stephen Browne, and Ron Holt.

SLC-7298277-1

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and accurate copy of the foregoing instrument was forwarded this 7th day of August 2014, by first-class mail to:

Kenneth B. McClain Andrew K. Smith Lauren E. McClain HUMPHREY, FARRINGTON & McCLAIN, P.C. 221 W. Lexington, Suite 400 P.O. Box 900 Independence, MO 64050

/s/	Elizabeth A.	Bozicevic

ACICS PLACEMENT VERIFICATION PROGRAM STUDENT PLACEMENT ATTESTATION FORM

By completing and signing this form or authorizing the school official to complete it on your behalf, you agree with the information provided. Please note that you may be contacted by the Accrediting Council for Independent Colleges and Schools (ACICS) in order to verify the information provided.

I, CHRISTI HAM DION attest that the training I have received	
In the Medical Billing program at Wright OVENAND CAVK.	
located in <u>DVLY LAND POVK</u> <u>LS</u> was beneficial in obtaining or maintaining	į
the position of <u>CACHALCIAL</u> at <u>CEHA</u> POSITION TITLE EMPLOYER NAME	
 TYPE OF BENEFIT — I was able to benefit from the skills and knowledge learned in my program by [INITIAL ONE]: 	•
1aObtaining a <u>new</u> position that: [CHECK ONE] Utilizes such skills and knowledge Requires the credential provided through my program	
1b Maintaining a <u>current</u> position that utilizes the skills and knowledge learned in my program that: [CHECK ONE]	
Fulfills requirements for professional development Fulfills requirements for a possible future promotion Fulfills my goal of improving job-related skills	
 TYPE OF POSITION — My new or current position is a paid job that meets my employment goal through: [INITIAL ONE] 	
Full-time, permanent work for a single employer (defined here as greater than or equal to 20 hours per week)	
Part-time permanent work for a single employer (defined here as 7.5 to less than 20 hours per week)	•
Self-employment with multiple possible customers (e.g., as a small business owner)	<u>;</u> *
Independent contract work with multiple possible customers (e.g., as a "free-lance" contractor)	
Temporary agency work (on jobs related to the field of study)	
Temporary work (on jobs lasting 1 month or more that could lead to repeated, sustained employment)	
Practical training (as allowed by your student visa)	
Other paid work (please describe):	
Christi thingston	
GRADUATE/COMPLETER SIGNATURE CAREER SERVICES/MANAGEMENT SIGNATURE	
DATE DATE EX	h. A
	,

CONFIDENTIAL

c Hompan

Wright Career College Student Exit Satisfaction Survey

Below is a series of questions designed to assess your thoughts with regard to the staff and administration of Wright Career College. Please read the questions below, marking the response that best corresponds to your individual situation. Mark all responses, using the following scale:

4=Strong Agreement	3=Above Average Agreement	2=Average Agreement	1= Do Not Agree	
ReceptionIst:	s are courteous and helpful.			
2 C When I call or en	ter the school, I am treated with	respect and professionali	sm.	,
3. <u>B</u> The Receptionist	is available to assist with questi	ons.		
ADMISSIONS: 12_ My admissions repr	esentative understood my unique, ir	ndividual situation.		
2. <u>З</u> My admissions герге	esentative exhibited a high degree o	of professionalism.		
3. 3 My admissions repr	esentative accurately represented th	ne opportunities at WCC.		
4. 3 My admissions repr	esentative answered my questions a	about enrollment.		
ACADEMICS:		•		
1 My educational exp	erlence at WCC has met my expect	ations.		
2. 4 My Instructors cared	d about my academic success, and i	motivated me towards my vi	sions and goals.	
3. 2 The quality of instru	ction I received in my courses helpe	ed prepare me for my career	field.	
4. <u>3</u> My instructors were	always available for assistance, and	d they represented a "Collec	ge That Cares".	
5 The Academic Tear	m was approachable, and willing to a	assist.		
6 The Academic Tear	n exhibits a high degree of profession	onalism	•	
FINANCIAL AID:				
1, 🖒 I understood the info	ormation that was explained to me c	during my financial planning	meeting.	
2. 2 The financial aid off	icer exhibited a high degree of profe	essionalism,		
	icer answered my questions and co			
4. 2 The financial aid off	icer ls knowledgeable about financi	al aid opportunities.		
	ficer had my best interests in mind.			
	icer worked with me to find a financ		penses.	
	oor has clearly evalated my loan re			

Exh. B

CONFIDENTIAL

WCC0000553

The financial aid office was open during hours that are convenient.

ADMINISTRATION:

- 1. 4 The Campus Director was approachable, and willing to assist.
- 2. ____ The Faculty Director was approachable, and willing to assist.
- 3. The Campus Director exhibits a high degree of professionalism.
- 4. The Faculty Director exhibits a high degree of professionalism.

CAREER SERVICES:

- 1. The Career Placement Director would provide part-time job opportunities assistance if needed.
- 2. 3 The Career Placement Director assisted me with career planning.
- 3. \mathcal{S} The Career Placement Director keeps me updated on current employment opportunities.
- 4. 3 The Career Placement Director works hard to help me find employment in my career field.
- .5, ____ The Career Placement Director exhibited a high degree of professionalism.

FACILITY:

- 1. The computer equipment provided by the college was in good working condition.
- 2. The Campus Library, Online Resources, and access to public libraries provided adequate resource materials to support my program.
- 3. ____ The Library was open during hours that are convenient?
- 4. 4 The classrooms, clinic space, and library provided adequate space for learning?
- 5. Parking lots are well lighted and I feel safe while on campus grounds.

MISCELLANEOUS:

- 1. ____ I would recommend WCC to my family and friends.
- 2. _____ I am satisfied that WCC demonstrated a commitment to my career goals and success.

RATE THE FOLLOWING: (4= Outstanding, 3= Good, 2=Poor, 1=Do Not Know)

- 1. _____Overall rating of my experience with Admissions.
- 2. A Overall rating of my experience with Financial Aid
- 3. 3 Overall rating of my experience with Academics
- 4. 3 Overall rating of my experience with Career Services.
- 5. U Overall rating of my experience with Administration
- 6. 3 Overall rating of the WCC building.

Wright Career College Overland Park, Kansas <u>Career Development Exit Agreement</u>

Name: CHRISTI: HAMPTON	
Address: 926 NE Swann Rd Apt B	
City: LOLS RUMMENT State: MO Zip: 1040810	
Telephone: 816-912-8551 Major: ASSOC Day/Night: night Hedical Billing Social Security Number: 495-90-48510	
List three alternate telephone numbers where you can receive a message.	
Name Telephone # Relationship	
1) Lisa Hardman 913 475 4114 Friend	
2) Mélissa Vanswearigen 1040 492 4238 Friend	***
3) Krishana Kihn 816 286 3484 Friend	_
Are you prepared to begin your job search? (circle one) No Yes	
If No, please explain briefly.	
Do you plan on participating in the next graduation ceremony? (circle one) No	
If Yes, please complete the following for cap and gown ordering purposes:	ا د وسعمس د
Height: 5 Weight: 4 Gender: F	
The cost for cap and gown is \$30.00 in cash. By participating in graduation, I understand that my cap and gown will not be ordered unless paid for in advance if your club will be paying for this cost, please request a Cap/Gown voucher from	•
this office. Close the tempton 4-1-14 Signature Date	÷
	Ends C

Lipon T Craduation, you are eligible to receive placement assistance from the Career Development Department att Wingfirst Career College. It is the school's goal to help you achieve a job utilizing the skills you acquired at Wright; therestore, the Career Development Department will primarily submit your resume to jobs that will allow you to utilize your, newly acquired skills. It should be understood that Wright Career College does not guarantee employment, only assistance.

The following guidelines will ald you with better understanding your responsibilities while exercising placerment assistance from Wright Career College.

- 1) The Career Development Department faxes, malls, and e-mails your resumes to various companies, individuals, and corganizations. Therefore, it is your responsibility to make sure that the Career Development Department has an accularate and updated copy of your resume and references on file.
- 2) You must also supply a valid phone number, address, and an alternative phone number that you can be reached at, in order to receive and retain placement assistance. This is also necessary for contact concerning gradient ceremony information.
- 3) If at any time you would like to either terminate or initiate placement assistance, you must call the Director of Career Development and complete any necessary steps/instructions requested at that time.
- 4) You are required to contact the Director of Career Development once a week. This assures that both you and the Career Development Department are "on track" with your job search. You are also required to report any phone calls, interviews, or job offers that you receive. Remember that your chances of finding gainful employment increase with every lead, phone call, and interview that you follow up on. This involves continued and consistent contact with the Career Development Staff.
- 5) You are expected to follow up on all leads, phone calls, and interviews that you receive. If for any reason you are unable to keep a set appointment with a "future" employer or with the Career Development department, you must contact the passin you are scheduled to meet with as well as the Career Development Department.
- 6) No special limitations (i.e. locations, hours or transportation issues) with the exception of medical concerns will be taken into account by the Career Development Department during the submission of your resume to any "future" employers. You should understand that the more limitations, you place on your job search, the longer you will stay unemployed or unhappy with your current employment.
- 7) The Career Development Department will terminate placement assistance, until privileges are asked to be reinstated by the graduate, when the following situations occur:
- Graduate is offered a long-term paying position.
- "Telephone number on graduate's resume is no longer accurate.
- Graduate does not follow the rules outlined in number 1-6 of this document.
- Graduate deliberately disrespects any "future" employer or member of the Career Development Department.
- Graduate deliberately slanders Wright Career College or any of its employees.
- 8) The following is any explanation of how the Career Development Department assists you—the graduate—in finding employment:
- Every effort is made to represent you in the best possible way to any "future" employer.
- The Career Development Department will counsel you in every step of your job search.
- The Career Development Department will fax or e-mall your resume to any job lead submitted by you.
- Your resume is submitted to all job leads for which you meet the employment criteria. The Career Development
 Department acquires job leads from local newspapers, various job search websites, and employer networking.

I have read, understand, and agree with the Acknowledgement of Responsibilities Concerning Placement Assistance from Wright Career College.

Christi Fam otom

Signature

Date

I, <u>CHRISTI HAMCATON</u>, hereby authorize a representative of Wright Career College to use my personal information to complete on-line applications for possible employment positions.

Signature: Couch Ekumpton

Print Name: (HRISTI HAMOTON

Date: 4-1-14

(4-05) 681-2300 FAX (4-05) 681-7016

Authorization to Release of Information

I am thorize Wright Career College, its accrediting body, ACICS (Accrediting Council for Independent Colleges and Schools), and appropriate Federal and State agencies access to information pertaining to my employment, including but not limited to, Place of employment, Position held, Supervisor name and Employer contact phone number. This information is to be used to confirm employer contact phone number. Wright Career College access to imformation from my employer regarding my skill level, achievements, job performance and other relevant information such as rate of pay, to comply with Federal, State and other appropriate reporting requirements through the use of periodic written or verbal surveys conducted by Wright or its designated agent.

A photocopy of this authorization should be accepted with the same authority as the 'original and this release will remain in effect for up to five years.

Cloudy Lampton . Signature	•	U-1-14 Date		
HAMOTON Primt: Last Name	CHRISTI First Name	Middle	Initial .	—

Exh. D

CONFIDENTIAL

·			
	= .		
Release of Information and Permission			
I, CHRISTI L. HAMPTON, 49590 4856 hereby give Name (Nick, Middle, Nast) SSN		•	
Wright Career College et al, permission to use my name, photograph (actual or likeness), school affiliation, employment information, and/or credentials for the use of advertisement in newspapers, website (s), professional publications, or any other			
forms of media. I understand that I will not be compensated in any way for the use of my name, photograph, or credentials. I further understand that the advertisement will become the property solely of Wright Career College et al, for the use of promoting the school as an institution of higher learning.	E		•
I further give my employer permission to release my employment status, job title, and description to Wright Career College et al., for the purposes of advertisement an promotion of the school. I release my hability of my current or former employer for sharing of this privileged information with Wright Career College et al. I understand that my employer will not receive any compensation from Wright Career College for the use of this information			
CHRISTI L'HAMPTON			
Name (first, middle, last) L - - L Date			
	•		
Employer Release;	. ·		
Allower the second			
give Wright Career College et al, permission to use my company's name in association the above said employee's name for the use of advertisement in the newspapers,	website		
(s), professional publications and any other forms of media. I understand that the or I will not be compensated in any way for the use of the company name. I furth understand that the advertisement will become the sole property of Wright Caree	er	EF.	
et al, for the use of promoting the school as an institution of higher learning.		•	
CHRISTI L HAMPTON			
Employer Representative's Name (first, middle, last)			
4-1-14			
Date			

WCC0000559

Exh. E



3/27/14

Hi Nick,

I was a former student at wright and finished on February 20,14. I need to find a time in the evening that I can come in and sign my documents to be completed with my degree. I am under the understanding that I owe a balance which is fine but unsure on who or where I need to pay that at so maybe we can find out about that as well. I am emailing since I work crazy hours and unable to make personal calls during the day. If you can send me a email back or if need be feel free to leave me a message on my cell phone that is fine to. 816-912-8551. Look forward to chatting with you and completing my paperwork soon, thanks again for your time Christi Hampton

P.s. I do still have my laptop from the school year. I was unable to leave it with anyone at the time of completion so I do still have that in my possession.

Christi Hampton

Exh. F

WCC0000351

CONFIDENTIAL

```
1
 1
       IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI
                        AT INDEPENDENCE
 2
 3
 4
       STEFANIE AYALA, et al.,
 5
                   Plaintiffs,
 6
                                    ) No. 1316-CV27529
 7
       MISSION GROUP KANSAS,
       INC., et al.,
 8
                    Defendants,
 9
10
11
12
13
14
15
16
17
               VIDEOTAPED DEPOSITION OF CHRISTI
18
19
      HAMPTON, a Plaintiff, taken on behalf of the
      Defendants before Joan S. Nunnink, CCR No. 543,
20
      CSR, pursuant to Notice on July 30, 2014 at the
21
      offices of Humphrey, Farrington & McClain, P.C.
22
23
      221 West Lexington Avenue, Suite 400,
24
      Independence, Missouri 64050.
                                                                   Exh. G
25
```

(Hampton Deposition Exhibit 95 was

3 marked for identification.)

- Q. (By Mr. Monafo) We're closing in on

 100. This is Exhibit 95. I will hand you that.

 Miss Hampton, I have placed before you what I

 have marked as Exhibit 95, and this appears to be
 an e-mail or some sort of electronic

 communication between you and Nick Foley; is that
 fair to say?
 - A. Yes.
- Q. Was there -- is there some reason you remembered this or you just remembered it or --
- A. I remember it because I sent it to him after I graduated, or was graduating I should say, because nobody had contacted me when graduation was, nothing. I had heard nothing since my last day of school. So I reached out to Nick to find out details.
- Q. Okay. And is this an e-mail that you wrote that is reflected on Exhibit 95?
 - A. Yes.
- Q. And did you write this from your, your 07 e-mail account?
 - A. Yes.

- Q. Do you remember her name?
- A. I do not.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- Q. And did you discuss with the financial aid representative from Wright Career College how it came about that you had this debt, which I believe was right around, it was \$900 and something dollars; right?
 - A. Something like that, yes.
- Q. Did she explain to you how that happened?
- A. She showed me copies of where my loan was disbursed, but that was about it.
- Q. Okay. Did you tell her that you were accepting her explanation for what she was providing?
- A. I had tried to dispute it three times prior to that day, so no, I did not bring it up.
 - Q. You didn't bring it up at all?
- A. No.
- Q. Okay. All right, let me -- did you agree to a payment schedule?
 - A. I did sign a payment schedule, yes.
 - Q. Okay. Second here.

(Hampton Deposition Exhibit 96 was

marked for identification.)

- Q. (By Mr. Monafo) Let's go to Exhibit 96.

 Provide your counsel with a courtesy copy, and
 this is 96; correct?
 - A. Yes.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

- Q. All right. Is this your signature on the front page of Exhibit 96?
 - A. Yes.
- Q. Is this -- is your handwriting appear anywhere else on the document?
- A. It is all over the document except for Career Service/Management signature.
- Q. Okay. So you filled out the front page of Exhibit 96?
 - A. Yes.
- Q. Let's just go through this document. It says -- did you recall where you were when you filled this document out?
 - A. Nick Foley's office.
- Q. And was it April 10th, 2014 when you filled this document out?
 - A. Yes.
- Q. And the document says at the top, "By completing and signing this form or authorizing school official to complete it on your behalf, you agree with the information provided. Please

223 note that you may be contacted by the Accrediting 1 Council for Independent Colleges and Schools 2 (ACICS) in order to verify the information 3 4 provided." Did I read that correctly? Α. Yes. 5 Did you read that before you filled out Q. 6 7 this document? 8 Α. No. 9 Q. Okay. Have you ever been contacted by 10 the ACICS? 11 Α. And then it says, "I, Christi Hampton," 12 and you wrote in Christi Hampton where it says 13 14 that; right? 15 Α. Yes. So you read that, the letter I just 16 before it; right? Because you would have had to 17 know to put your name in there; right? 18 Α. 19 Yes. "Attest that the training I have 20 Q. 21 received in the Medical Billing program at Wright/Overland Park, located in Overland Park, 22 Kansas was beneficial in obtaining or maintaining 23 the position of data technician at GEHA." Did I 24

read that correctly?

Q. Okay.

1.

2

3

5

6

7

8

9

1.0

11

12

13

- A. That's all I read.
 - Q. And then it says, program; right?
 - A. Yes.
- Q. You put in medical billing; so how did you know to put Wright/Overland Park it says underneath there?
 - A. Because that's the school I attended.
- Q. Okay. And then there's a -- there's a box, or there's a line, underneath the line it says, position title.
- MR. SMITH: Can I -- we can do this off the record or on the record, I don't care.
- MR. MONAFO: Do what?
- MR. SMITH: What I'm going to say
- 16 to you.
 - MR. MONAFO: Oh, okay.
- MR. SMITH: This is entirely
- 19 inappropriate, I think sanctionable. It's a
- 20 deposition of a client your client knew was a
- 21 | plaintiff against them in a lawsuit. I was not
- 22 present. I was not told about it. I was not
- 23 notified. I have warned you in an e-mail before
- 24 that your client was doing this, and Mr. -- you
- or Mr. Loring, one of you, told me you would stop

```
2
      it was stopped. So if you're going use this in a
      deposition, I am going to ask for all available
 3
      remedy, including sanctions against your client
 4
 5
      and your firm if I knew, if you -- if I learn
 6
      that you knew about it. It's entirely
 7
      inappropriate. I have never seen such an
 8
      egregious attempt to depose somebody outside of
 9
      counsel's presence on the very topic that you
      know are in the lawsuit.
10
                   MR, MONAFO: Okay.
                                       Finished?
11
12
                   MR. SMITH: If you don't care about
13
      that, go ahead.
                   MR. MONAFO: I don't, I don't,
14
      because I had nothing to do with it, so but --
15
16
                   MR. SMITH: You did know about it,
17
      though.
               You did know about it. Your firm knew
      that this was happening because I have it in an
18
      e-mail and it was before this --
19
                   MS. BODEN: No, Andy, that e-mail
20
21
      that --
                   MR. SMITH:
                                You can't talk.
```

this, that you got ahold of them immediately and

1

22

23

24

25

can't talk.

MS. BODEN:

attorney of record and I'm at this deposition and

Hampton, Christi - 7/30/2014

I actually can, I'm an

```
227
 1
      I can talk.
 2
                   MR. SMITH: Only one attorney can
      talk on behalf of the parties. If you don't know
 3
 4
      that, then you need to learn it. You have to sit
 5
      there.
                   MR. MONAFO: Oh, Andy.
 6
 7
                   MS. BODEN: State your objection to
      my statement, Andy, because --
 8
                   MR. SMITH: No, I will end the
 9
      deposition.
10
                   MS. BODEN:
                               That e-mail --
11
12
                   MR. SMITH:
                               I will end the
13
      deposition.
                   MS. BODEN: That e-mail had
14
      absolutely nothing to do with --
15
                   MR. SMITH: So you in fact knew
16
      this was happening as counsel of record?
17
                   MS. BODEN: No, I did not know that
18
      was happening.
19
                   MR. SMITH: You as general counsel
20
      for this school did not know that this form was a
21
      practice that went on? Put that on the record.
22
23
                   MS. BODEN:
                              That's not your
24
      question.
                   MR. SMITH: I'm asking you that
25
```

```
question,
```

1,

2

3

4

5

6

7

8

9

10

11

12

13

1.4

15

1.6

17

18

1,9

20

21

22

23

24

25

MS. BODEN: I'm not being deposed.

MR. MONAFO: Right. We're not here to answer questions.

MR. SMITH: Okay.

MR. MONAFO: If you -- as you just pointed out, you have remedies. I suggest you exercise the remedies you believe you have available to you.

MR. SMITH: Here's what we're going to do.

MR. MONAFO: Sure.

MR. SMITH: We're not going to talk about this document anymore today.

MR. MONAFO: Why not?

MR. SMITH: If you want to ask her more questions today in her deposition not about this document, that's fine. I'm not going to have her answer anymore about it. And if you want to go to Judge Garrett and explain that to him and see if he wants us to come back, we can, but it ain't happening today.

MR. MONAFO: Oh, yeah, if it's not happening today --

MR. SMITH: So we can end the whole

		229
1	thing and come back.	
2	MR. MONAFO: Adjourn?	
3	MR. SMITH: Actually, no, I'm	
4	offering to continue the deposition on all items	
5	except for this document or any other document	
6	that occurred during that time.	
7	MR. MONAFO: Well, I'm not	
8 -	agreeable today because you're dictating to me,	
9	then, the order, my order of proof and the order	
10	in which I want to deal with things. I mean, you	
11	have known about this document, we produced it a	
12	long time ago.	
13	MR. SMITH: No, no, you didn't.	
14	MR. MONAFO: It's got a Bates label	
15	WCC	
16	MR. SMITH: Yeah, right, I haven't	
17	asked for documents yet.	
18	MR. MONAFO: Oh, that's right.	
19	Okay, so you haven't because you didn't ask for	
20	it, but this document was prepared in	
21	MR. SMITH: You just said you	
22	didn't know anything about it.	
23	MR. MONAFO: I know that Miss	4
24	Hampton just told me that she prepared this	
25	dogument in Nick Foleyla office	

230

MR. SMITH: I know, that's what 1 we're talking about. 2 3 MR. MONAFO: Let me, let me -- let me get a little more background on it. 4 MR. SMITH: No. 5 MR. MONAFO: I just want to ask 6 about the background. 7 MR. SMITH: Ask Foley for the 8 background. 9 MR. MONAFO: Okay. All right. 10 Thank you, I will do that. But here's the, 11 here's the problem as I see it. 12 MR. SMITH: I'm going to move to 13 strike the pleadings is what I'm going to do. 14 MR. MONAFO: Okay, that's fine. Do 15 whatever you think you have to do, whatever 16 remedy you think is available to you. That's 17 what you should do, but you should do that in the 18 normal course of, of the case. 19 MR. SMITH: Not in this regard. 20 MR. MONAFO: Okay. So you can, you 21

MR. MONAFO: Okay. So you can, you have -- another remedy would be to instruct her not to answer any of my questions about this document.

22

23

24

25

MR. SMITH: And I am.

```
MR. MONAFO: Okay. So let's just
1
      make a record on that so we know what we're
2
      dealing with.
3
               (By Mr. Monafo) Miss Hampton, was there
4
          Q.
      anyone else in the room with you and Mr. Foley?
5
                   MR. SMITH: No, she's not answering
6
 7
      that question.
                   MR. MONAFO: We're just making a
8
      record. Just let me make a record.
 9
                   MR. SMITH: All right, all right.
10
      Don't answer it.
11
               (By Mr. Monafo) Okay. And you're
12
      taking your counsel's advice; correct?
13
          Α.
               Yes.
14
               All right.
15
          Q.
                   MR. MONAFO: And I'm not going to
16
      do this for hours, don't -- I just want to make
17
      just a sample so the judge can understand what
18
      the dispute is.
19
                (By Mr. Monafo) Ma'am, did you, did you
20
          Q.
      think Nick Foley was a lawyer --
21
                   MR. SMITH: Don't answer it.
22
                (By Mr. Monafo) -- for the company?
23
                    MR. SMITH: Don't answer it.
24
```

Okay. So you, just so

MR. MONAFO:

25

```
I'm clear, you're not going to let her answer any even background questions so we can possibly get the foundation to make a determination whether something was done wrong or not.
```

MR. SMITH: I think we got that.

MR. MONAFO: Okay.

· 5

1.8

Q. (By Mr. Monafo) Ma'am, do you see the second page of Exhibit 96 is a Wright Career College Student Exit Satisfaction Survey?

MR. SMITH: Don't answer it. I thought it was a different document, but --

THE REPORTER: I didn't hear you.

MR. SMITH: I thought it was a different document, but it's part of the same Exhibit, so --

MR. MONAFO: Well, I did make it part of the same Exhibit, but I don't know if it's the same document. Well, that's a good point. It's actually a different date.

MR. SMITH: What Bates stamp are you talking about?

MR. MONAFO: Okay. Right now I'm looking at the second page of Exhibit 96, it's got a Bates stamp of WCC 553.

A. Excuse me.

```
1
          Q.
                (By Mr. Monafo) Do you see that, Miss
 2
      Hampton?
 3
                 MR. SMITH:
                               You said it has a
 4
      different date, I don't see --
 5
                   MR. MONAFO: Flip to, well --
 6
                   MR. SMITH:
                               I see what you're
 7
      saying.
                                Flip to the --
 8
                   MR. MONAFO:
                   MR. SMITH:
                               I don't see a date on
 9
      either of the two.
10
11
                   MR. MONAFO: Okay, good point.
          Q.
                (By Mr. Monafo) Do you remember, well,
12
      I guess the first question I'd have to ask her
13
      is, is that your handwriting where there are
14
15
      numbers there on the second page of Exhibit 96?
                   MR. SMITH: You can answer that
16
17
      question only.
18
          A. Yes, it's my handwriting.
               (By Mr. Monafo) Do you recall, and just
19
          Q.
      so you're -- just to be fair here, if you look at
20
      page 4 of this document, there is, that's another
21
      document that looks like you signed maybe on
22
```

April 1st, 2014, and you testified earlier that

you had to go back twice, so I'm assuming you

were there on April 10th; 2014 and April 1st,

23

24

25

2`

MR. SMITH: You can answer that.

- A. Yes.
- Q. (By Mr. Monafo) Do you know which one of those two days or some other day that you filled out this Student Exit Satisfaction Survey?

MR. SMITH: You can answer that.

In other words, you have to separate these two out. Now I need an objection to this entire

Exhibit just because I don't think it's -- it's one document, so --

MR. MONAFO: Yeah, maybe, maybe we can break it out, too, that's what I'm trying to figure out.

Q. (By Mr. Monafo) So here's the question on the table right now just so it's clear. Do you know when you filled out, when you put these numbers that we see next to the statements on the Student Exit Satisfaction Survey?

MR. SMITH: Yeah.

- A. I don't know the exact date, but I believe it was the second time.
- Q. (By Mr. Monafo) So it might have been on -- so you don't know the exact date, but it could have been April 10th, 2014?

- A. Possibly, yes.
- Q. Is it possible that you filled it out some other time, an earlier time?
 - A. No.

1

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

24

25

- Q. And this was just in your file?
- A. No.
- Q. Do you remember filling out this form?
- A. Yes.
- Q. Were you interested in receiving placement services from Wright Career College around this time?
 - MR. SMITH: You can answer that,
- A. When I had talked to Nick Foley, he asked if I was looking for a position somewhere else. I said that I was open to options as far as if he found positions that would be available to me, but I was content where I was at at the time.
- Q. (By Mr. Monafo) Did you discuss the lawsuit at all with Nick Foley?
- 21 MR. SMITH: Don't answer that.
- 22 Actually you can answer that. Go ahead.
- 23 A. No.
 - Q. (By Mr. Monafo) We're five minutes to a tape, so probably good time for a break. Before

```
we go, I guess we can keep all this on the tape.

Andy, my next thing I wanted to do was go through
the Exit Satisfaction Survey with her. Are you
going to allow that or --
```

1,

2

3

4

. 6

7

8

9

10

1.1.

12

13

1.4

15

16

17

18

1,9

20

21

22

23

24

25

MR. SMITH: No. No, I'm not.

MR. MONAFO: Okay. And then what I'll do is over the break is I'll think about what, what my next move will be since if you're not going to allow that, because that was, that would take up, take a little time to do that.

And again, just for the record, you're -- and we're not going to need the video for this.

MR. SMITH: You might as well let it run until it ends.

MR. MONAFO: Yeah, let it run.

MR. SMITH: We'll be done. He always fudges a couple of minutes.

MR. MONAFO: The basis for you is you think there was some impropriety that occurred in the completion of this Exit Satisfaction Survey, that's what I understand.

MR. SMITH: Well, I believe the impropriety occurred in bringing my client in a lawsuit known to Wright Career College and its administrators to be ongoing and have her answer

```
questions in writing directly related to the issues in the case and not to put me on notice of it or anyone else in my firm, and from what you said, not to put you on notice of it either.
```

1

2

3

4

5

6

7

9

1.0

11

12

13

14

15

16

1.7

18

1.9

20

21.

22

23

24

. 25

MR. MONAFO: Okay. Very good. Why don't we take a break.

MR. SMITH: Before we go off, I just want to, just to get, I don't know what your decision is going to ultimately be, I want the record to be clear on this section, that I am still offering Miss Hampton today to answer questions on other topics and other documents other than related to that objection and that instruction, since we're all here today, and in light of the fact that the Court, if they rule in my favor, we might not have to come back. So you can choose what to do.

MR. MONAFO: Right.

MR. SMITH: I just want to make that clear, I'm not shutting it down on all topics.

MR. MONAFO: Okay, but wouldn't the appropriate thing to do would be to allow -- the most efficient thing to do would be to allow me to inquire about the Exit Satisfaction Survey and

MR. SMITH: Yeah, directly related

MR. MONAFO: Sure. So by being

23

24

25

to the case.

```
prohibited from getting into that, it kind of throws a big wrench right into the middle of the deposition, so I will take a look at the notes and see what else we might be able to accomplish today.
```

MR. SMITH: Okay.

MR. MONAFO: But clearly we're going to have to fight this out and figure out where we're going after that.

MR. SMITH: For sure, okay.

MR. MONAFO: Let's go off the

record.

THE VIDEOGRAPHER: Off the record at 3:15 p.m.

(Off the record.)

THE VIDEOGRAPHER: Back on the record at 3:26 p.m.

Q. (By Mr. Monafo) Miss Hampton, just going back to Exhibit 95 for a moment, which was your e-mail to Nick Foley, I just want to, in light of the situation that arose before our last break, I want to just make sure I understand this. You, you reached out to Nick Foley at the campus because you were wanting some things, you were wanting to find out about graduation and

other things, right? You told us that?

A. Yes.

- Q. And in fact, you, if I was reading your body language correctly or if I was reading your -- you seemed a little perturbed that no one had contacted you?
 - A. I was a little upset, yes.
- Q. And so you were reaching out to Nick Foley, and by the way, at the back of Exhibit 96 is the full e-mail exchange between you and Mr. Foley, so if at any time you want to look at that, feel free to look at that.
- MR. SMITH: You say 95 was not the full?
- MR. MONAFO: No, 95 is just the initial e-mail that came from Miss Hampton and then 96, the back pages, contain the full e-mail exchange with Mr. Foley.
- Q. (By Mr. Monafo) Would you agree with that, Miss Hampton?
- A. Yes.
- Q. And before sending your e-mail to Mr. Foley, did you check with your lawyers to see if you should be communicating with the school?

MR. SMITH: Don't answer that. You

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

24

25

Q. (By Mr. Monafo) Did you think it was improper, Miss Hampton, in any way for you to be talking to Nick Foley about things you wanted to talk about about your experience at Wright Career College?

MR. SMITH: Form, foundation, that's not an accurate summary of what she said she wanted to talk to him about.

- Q. (By Mr. Monafo) You can answer.
- A. I reached out to Nick Foley for one reason, exiting papers and graduation.
- Q. And he responded and said what time can you come in; right?
 - A. Yes.
- Q. And you told him you would come in on the evenings and you guys, looks like you arranged for a date, right, pretty innocuous?
 - A. Yes.
- Q. And it looks, it looks like on April 2nd he e-mailed you and said he had one more for you to come back and sign. Do you see that?
- 23 A. Yes.
 - Q. And you went back up there and signed it?

A. Yes.

Q. All right. Okay. And if we keep working from the back of Exhibit 96, there's a -- it looks like there's a document called Release of Information and Permission. Do you know why you were, why you signed the Release of Information and Permission marked as WCC 559.

MR. SMITH: I'm going to instruct her not to answer that one for the same reasons as earlier.

Q. (By Mr. Monafo) All right. Ma'am, I want to ask you a series of questions and I want you to respond and tell me whether you agree or disagree with my statement, okay?

The receptionists at Wright Career College were courteous and helpful.

MR. SMITH: No, no, you're -you're trying to get around the same thing, okay?
You are now for the record reading word-for-word
from the improper document that we're fighting
about, all right? So the well is pretty poisoned
at this point. It's academically and
elementarily clear what you're doing and she's
not going to do that today.

Hampton, Christi - 7/30/2014

MR. MONAFO: Okay, so you're

```
307
 1
                    MR. SMITH:
                                Form.
 2
          Α.
               Yes.
                    MR. MONAFO: Okay.
                                         Subject to our
 3
 4
      dispute over the survey document, which I think
 5
      goes into many areas, I have no further questions
 6
      at this point.
 7
                    MR. SMITH:
                                I think we'll just be
 8
      done.
 9
                    THE VIDEOGRAPHER: Off the record
10
      at 4:52 p.m.
11
                (Deposition ended at 4:52 p.m.)
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

```
1
 1
       IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI
                        AT INDEPENDENCE
 2
 3
       STEFANIE AYALA, et al.,
 4
                   Plaintiffs,
 5
 6
                                    ) No. 1316-CV27529
       MISSION GROUP KANSAS,
 7
       INC., et al.,
 8
                    Defendants.
 9
10
11
12
13
14
15
16
17
18
                VIDEOTAPED DEPOSITION OF JENNIFER
      MICHELLE DECKER, a Plaintiff, taken on behalf of
19
20
      the Defendants before Joan S. Nunnink, CCR No.
      543, CSR, pursuant to Notice on June 13, 2014 at
21
      the offices of Humphrey, Farrington & McClain,
22
      P.C. 221 West Lexington Avenue, Suite 400,
23
      Independence, Missouri 64050.
24
                                                                    Exh. H
25
```

A. Yes.

Q. And is this the resume that you would expect to submit to a potential employer if and when you looked for a job in or apply for a job in healthcare administration?

- A. Probably it's the only one. I would update a couple of things, my job.
- Q. Okay. They are in here, yeah, that's right. Never mind. You can keep that.

(Decker Deposition Exhibit 26 was marked for identification.)

Q. (By Mr. Loring) Now I'm going to hand you Decker Exhibit 26 and ask you to look at that, please. This is labeled Wright Career College Student Exit Satisfaction Survey and there's a series of questions or statements here with numbers written in the column next to them. And if you look through this on page one and page two, are the numbers that are written in there all in your handwriting?

A. Yes.

Q. And do you remember filling out this document?

A. Yes, May 16th.

Q. All right. So you did this on May 16th

Andy Smith

From:

Andy Smith

Sent:

Thursday, March 06, 2014 12:04 PM martin.loring@huschblackwell.com

To: Cc:

Lauren E, McClain; Heather M. Tucker

Subject:

Wright Career College

Dear Mr. Loring,

In the last 24 hours our clients in the matter in which your firm represents various defendants (and about which we have communicated) have been directly contacted and asked specifically about their claims and sults, and other entirely improper client contact.

I am going to assume that this was all without your knowledge and approval, but it must cease immediately. Please advise that you have communicated this to all persons in your employ and control, as well as your clients in this case.

Andy

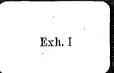
Humphrey, Farrington & McClain, P.C. 221 W. Lexington, Suite 400 Independence, Missouri 64050 (816)836-5050 telephone (816)836-8966 fax



HUMPHREY FARRINGTON McCLAIN

Personal Injury Trial Attorneys

Think Green! Before printing this e-mail ask the question, is it necessary?





Andy Smith

From:

Loring, Martin < Martin, Loring@huschblackwell.com>

Sent:

Thursday, March 06, 2014 1:37 PM

To:

Andy Smith

Cc:

Lauren E. McClain; Heather M. Tucker; Loring, Martin

Subject:

RE: Wright Career College

Thank you for the further details.

I now understand that the College has a standard routine where they call former students, both graduates and non-graduates, to ask them questions about their experiences at WCC. It is basically a customer survey process. It was part of this process that caused your clients to be called. Their names were on a list of former students.

They should have been removed from that list and should not have been called. It was a mistake. The people who make these calls to former students have now been specifically instructed not to contact your four clients in this case.

One additional issue, which coincidentally also arose today. Mr. Jewsome has been trying to get some NASM Enrollment Key information that he would use to take some kind of certification exam. He contacted the school in January to get that. They were unable to identify it on the spot, and sent it to him by email soon thereafter, on January 28. For some reason he did not receive it. Today he left a voicemail for a school employee. They are going to call him back and give him the information, email it to him again, and send him a letter with a copy of the original email sent to him on January 28.

Let me know if you have any further questions.

Marty Loring

Martin M. Loring Partner

HUSCH BLACKWELL LLP 4801 Main Street, Suite 1000 Kansas City, MO 64112-2551 Direct: 816.983.8142 Fax: 816.983.8080 Martin, Loring@huschblackwell.com huschblackwell.com View Bio | View VCard

From: Andy Smith [mailto:AKS@hfmlegal.com] Sent: Thursday, March 06, 2014 12:16 PM

To: Loring, Martin

Cc: Lauren E. McClain; Heather M. Tucker Subject: RE: Wright Career College

They said they were calling on behalf of WWC, and asking why our clients were unhappy, what occurred in their education, etc.



I understand this to mean it wasn't at your direction, which is of course what I presumed. I would think a reasonable start thereafter is determining if your clients have taken it upon themselves to serve as some inappropriate investigative arm in the defense, and advise them to stop, if so.

At this point, I am simply bringing it to your attention, and asking you to take reasonable steps to end it. That way no more will come of this.

Sincerely,

Andy

From: Loring, Martin [mailto:Martin.Loring@huschblackwell.com]

Sent: Thursday, March 06, 2014 12:08 PM

To: Andy Smith

Cc: Lauren E. McClain; Heather M. Tucker; Loring, Martin

Subject: RE: Wright Career College

Andy,

Contacted by whom???

I have no idea what you're referring to, and can hardly look into it without you telling me who has purportedly contacted your clients.

So please let me know who contacted who, when, and in what manner.

Martin M. Loring Partner

HUSCH BLACKWELL LLP 4801 Main Street, Sulte 1000 Kansas City, MO 64112-2551 Direct: 816.983.8142 Fax: 816.983.8080 Martin.Loring@huschblackwell.com

huschblackwell.com View Blo | View VCard

This e-mail message and all attachments, if any, may contain confidential and privileged material and are intended only for the intended recipient. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail or by calling (816) 983-8000 and destroy the original and any copies of this e-mail.

******************************* End Notice from Husch Blackwell LLP ******************

From: Andy Smith [mallto:AKS@hfmlegal.com] Sent: Thursday, March 06, 2014 12:04 PM

To: Loring, Martin

Cc: Lauren E. McClain; Heather M. Tucker

Subject: Wright Career College

Dear Mr. Loring,

In the last 24 hours our clients in the matter in which your firm represents various defendants (and about which we have communicated) have been directly contacted and asked specifically about their claims and sults, and other entirely improper client contact.

I am going to assume that this was all without your knowledge and approval, but it must cease immediately. Please advise that you have communicated this to all persons in your employ and control, as well as your clients in this case.

Andy

Humphrey, Farrington & McClain, P.C. 221 W. Lexington, Suite 400 Independence, Missouri 64050 (816)836-5050 telephone (816)836-8966 fax

HUMPHREY FARRINGTON McCLAIN Personal Injury | | Trial Attorneys

Think Green! Before printing this e-mail ask the question, is it necessary?

Any tax advice contained in or attached to this message or email string is not intended or written to be used, and cannot be used to (i) avoid penalties that may be imposed on any taxpayer under the internal Revenue Code or (ii) promote, market, or recommend to another any transaction addressed herein.

IN THE CIRCUIT COURT OF JACKSON COUNTY, MISSOURI AT INDEPENDENCE

STEFANIE AYALA, et al.,)	
Plaintiffs,)	
vs.	.)	No. 1316-CV-27529
MISSION GROUP KANSAS, INC., et al.)	
)	
Defendants.)	

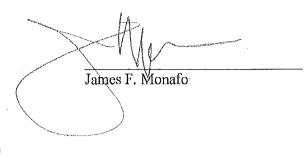
AFFIDAVIT OF JAMES F. MONAFO

I, James F. Monafo, now upon my oath, and under penalty of perjury, do declare as follows:

- 1. During the course of the deposition of Christi Hampton on Wednesday, July 30, Plaintiffs' counsel, Mr. Andy Smith, prohibited questioning regarding Exhibit 96, attached hereto.
- 2. I proposed that we continue the deposition, including questions regarding Exhibit 96, and Mr. Smith could subsequently file a motion to strike the exhibit and all related testimony. *See* Excerpt from Hampton Dep. 237:22-238:3, July 30, 2014, attached hereto.
- 3. Mr. Smith was not willing to accept that course of action, and instead continued to limit my questions regarding Exhibit 96. *See* Excerpt from Hampton Dep. July 30, 2014, 238:4-10.
- 4. Accordingly, Mr. Smith and I, after sincere discussions, were unable to come to a resolution regarding questioning based on Exhibit 96.
- 5. The deposition of Christi Hampton was adjourned shortly thereafter subject to the resolution of this dispute. *See* Excerpt from Hampton Dep. July 30, 2014, 307:3-8.

Exh. J

SLC-7297061-1



STATE OF MISSOURI

COUNTY OF Styllis ;

On this day of August 2014, before me personally appeared James F. Monafo to me known to be the person described in and who executed the foregoing instrument, and acknowledged that he executed the same as his free act and deed.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal in the County and State aforesaid, the day and year first abové written

Notary Public

My Commission Expires:

SANDRA Y. BECKNER
Notary Public - Notary Seal
STATE OF MISSOURI
St. Louis County
My Commission Expires: May 20, 2015
Commission # 11050636



ACICS PLACEMENT VERIFICATION PROGRAM STUDENT PLACEMENT ATTESTATION FORM

By completing and signing this form or authorizing the school official to complete it on your behalf, you agree with the information provided. Please note that you may be contacted by the Accrediting Council for Independent Colleges and Schools (ACICS) in order to verify the information provided.

1, CHRISTI HAM DTON	, attest that the training I have received
In the Medical Billing proj	gram at Wright loverland park.
located in OVEY LAND PAYK	was beneficial in obtaining or maintaining
the position of <u>data-technician</u> Position TITLE	at GEHA EMPLOYER NAME
 TYPE OF BENEFIT - I was able to benefit from the si [INITIAL ONE]: 	kills and knowledge learned in my program by
1a. Obtaining a <u>new</u> position that: [CHECK O Utilizes such skills and knowledge Requires the credential provided the	
[CHECK ONE]	es the skills and knowledge learned in my program that:
Fulfills requirements for profession Fulfills requirements for a possible Fulfills my goal of improving job-rel	future promotion
 TYPE OF POSITION – My new or current position is [INITIAL ONE] 	a paid job that meets my employment goal through:
Full-time, permanent work for a single emplo	oyer (defined here as greater than or equal to 20 hours
Part-time permanent work for a single emplo	oyer (defined here as 7.5 to less than 20 hours per week)
Self-employment with multiple possible cust	omers (e.g., as a small business owner)
independent contract work with multiple po	ssible customers (e.g., as a "free-lance" contractor)
Temporary agency work (on Jobs related to t	the field of study)
Temporary work (on jobs lasting 1 month or	more that could lead to repeated, sustained employment)
Practical training (as allowed by your studen	
Other paid work (please describe):	,
Almina thing other	
GRADUATE/COMPLETER SIGNATURE	CABEER SERVICES/MANAGEMENT SIGNATURE
4-10-14	64/10/14
DATE	DATE /

1= Do Not Agree

Wright Career College Student Exit Satisfaction Survey

Below is a series of questions designed to assess your thoughts with regard to the staff and administration of Wright Career College. Please read the questions below, marking the response that best corresponds to your individual situation. Wark all responses, using the following scale:

3=Above Average Agreement

4⊭Strong Agreement	3=Above Average Agreement	2=Average Agreement	1≓ Do Not Agn
Receptionist: 1 The Receptionist	s are courteous and helpful.		
2. 4 When I call or en	ler the school, I am treated with	respect and professionali	sm.
3, <u>3</u> The Receptionist	is available to assist with questi	ons.	
ADMISSIONS: 1. <u>A</u> My admissions repre	esentative understood my unique, lr	ndividual situation.	
2. <u> </u>	esentalive exhibited a high degree o	f professionalism.	
3, <u>3</u> My admissions repr	esentative accurately represented ti	ne opportunities at WCC.	
4. <u>B</u> My admissions repr	esentative answered my questions a	about enrollment.	
ACADEMICS:			
1. <u>🗘 </u> My educational expe	erlence at WCC has met my expect	ations.	
2. 4 My Instructors cared	about my academic success, and i	motivated me towards my vi	sions and goals,
3. <u>2.</u> The quality of instru	ction i received in my courses helpe	d prepare me for my career	field.
4. <u>3</u> My Instructors were	always available for assistance, and	d they represented a "Colleg	ge That Cares".
5. <u> </u>	n was approachable, and willing to a	aseist.	
3, 4 The Academic Team	n exhibits a high degree of profession	nalism	
FINANCIAL AID:	· .	•	•
1, <u>3</u> I understood the Info	ormation that was explained to me d	luring my financial planning	meeting.
2. 2 The financial aid offi	cer exhibited a high degree of profe	eseionalism.	
3 The financial aid offi	cer answered my questions and co	ncerns in a timely manner.	
4. 💫 The financial ald offi	cer is knowledgeable about financle	al ald opportunities.	
5 The financial aid of	icer had my best interests in mind.		
3 The financial ald offi	cer worked with me to find a financi	al plan to pay for school ex	penses.
7 My financial ald offic	er has clearly explained my loan re	payment responsibilities.	•
3. 3 The financial aid offi	ce was open during hours that are	convenient.	
•	•		•

ADMINISTRATION:

- 1. ____ The Campus Director was approachable, and willing to assist..
- 2. 4 The Faculty Director was approachable, and willing to assist.
- 3. The Campus Director exhibits a high degree of professionalism.
- 4. 4 The Faculty Director exhibits a high degree of professionalism.

CAREER SERVICES:

- 1. _____ The Career Placement Director would provide part-time job opportunities assistance if needed.
- 2. 3 The Career Placement Director assisted me with career planning.
- 3. 2 The Career Placement Director keeps me updated on current employment opportunities.
- 4. 3_ The Career Placement Director works hard to help me find employment in my career field.
- .5. <u>3</u> The Career Placement Director exhibited a high degree of professionalism.

FACILITY:

- 1. ____ The computer equipment provided by the college was in good working condition.
- 2. 3 The Campus Library, Online Resources, and access to public libraries provided adequate resource materials to support my program.
- 3. ____ The Library was open during hours that are convenient?
- 4. The classrooms, clinic space, and library provided adequate space for learning?
- 5. Parking lots are well lighted and I feel safe while on campus grounds.

MISCELLANEOUS:

- 1. ___ I would recommend WCC to my family and friends.
- 2. _____ I am satisfied that WCC demonstrated a commitment to my career goals and success.

RATE THE FOLLOWING: (4= Outstanding, 3= Good, 2=Poor, 1=Do Not Know)

- 1. ______Overall rating of my experience with Admissions.
- 2. A Overall rating of my experience with Financial Aid
- 3. 3. Overall rating of my experience with Academics
- 4. 2 Overall rating of my experience with Career Services.
- .5. U Overall rating of my experience with Administration
- 6. 3 Overall rating of the WCC building.

CONFIDENTIAL

Wright Career College Overland Park, Kansas <u>Career Development Exit Agreement</u>

Name: CHRISTI Hampto	Ŋ	
Address: 926 NE Swann	Rd Apt B	
City: LOES Summit	_State:MOZ	Clp: 1040810
Telephone: 816-912-8551 N	lajor: Assoc. Day	/Night: night
Social Security Number: 495,90 L	Hedical Bill 1856	
List three alternate telephone nun	nbers where you can r	eceive a message.
Name	Telephone#	Relationship
1) <u>Lisa Hardman</u>	913 475 4114	Friend
2) Melissa Vanswearigen	104D 492 423	58 Friend
3) Krishana Kihn	810-28	6 3484 Friend
Are you prepared to begin your job se	arch? (circle one)	No (Yes)
If No, please explain briefly.		
Do you plan on participating in the new lf Yes, please complete the following Height: Weight	for cap and gown order:	ing purposes:
The cost for cap and gown is \$30.00 is understand that my cap and gown will be paying for this cost this office. Charles the cost of the cost of the cost office. Signature	I not be ordered unless , please request a Cap	paid for in advance.

WCC0000555

CONFIDENTIAL

Lipport Graduation, you are eligible to receive placement assistance from the Career Development Department as which the Career College. It is the school's goal to help you achieve a job utilizing the skills you acquired at Vyright; therefore, the Career Development Department will primarily submit your resume to jobs that will allow you to utilize your newly acquired this. It should be understood that Wright Career College does not guarantee employed only assistance.

The following guidelines will aid you with better understanding your responsibilities while exercising placement easistance from Wright Career College.

- 1) Time Career Development Department faxes, inglis, and e-mails your resumes to various companies, individuals, and corganizations. Therefore, it is your responsibility to make sure that the Career Development Department has an accurate and updated copy of your resume and references on file.
- 2) You must also supply a valid phone number, address, and an alternative phone number that you can be reached at, in order to receive and retain placement assistance. This is also necessary for contact concerning chrackwallon ceramony information.
- 3) If at any time you would like to either terminate or initiate placement assistance, you must call the Director of Career Development and complete any necessary steps/instructions requested at that time.
- 4) You are required to contact the Director of Career Development once a week. This assures that both you and the Career Development Department are "on track" with your job search. You are also required to report any phone calls interviews, or job offers that you receive. Remember that your chances of finding gainful employment increase with every lead, phone call, and interview that you follow up on. This involves continued and consistent confact with the Career Development Staff.
- 5) You are expected to follow up on all leads, phone calls, and interviews that you receive. If for any reason you are unable to keep a setappointment with a "future" employer or with the Career Development department, you must contact the person you are scheduled to meet with as well as the Career Development Department.
- 6) No special limitations (i.e. locations, hours or transportation issues) with the exception of medical concerns will be taken into account by the Career Development Department during the submission of your resume to any "future" employers. You should understand that the more limitations, you place on your job search, the longer you will stay unerstiployed or unhappy with your current employment.
- 7) The Career Development Department will terminate placement assistance, until privileges are asked to be reinstated by the graduale, when the following situations occur:
- Graduate is offered a long-term paying position.
- Telephone number on graduate's resume is no longer accurate.
- Graduate does not follow the rules outlined in number 1-6 of this document.
- Graduate deliberately disrespects any "future" employer or member of the Career Development Department.
- Graduate deliberately standers Wright Career College or any of its employees.
- 8) The following is any explanation of how the Career Development Department assists you—the graduate—in finding employment:
- Every effort is made to represent you in the best possible way to any "future" employer.
- The Career Development Department will counsel you in every step of your job search.
- The Career Development Department will fex or e-mail your resume to any job lead submitted by you.
- Your resume is submitted to all job leads for which you meet the employment oriteria. The Career Development Department acquires job leads from local newspapers, various job search websites, and employer networking.

I have read, understand, and agree with the Acknowledgement of Responsibilities Concerning Placement Assistance from Wright Career College.

Assistance nom verigin career conege.	· •
Must fam oten	4-1-14
Signature	Date

WCC0000556

CONFIDENTIAL

TAX (400) VO 8-7016

I, <u>CHRISTI HAMOTOM</u>, hereby authorize a representative of Wright Career College to use my personal information to complete on-line applications for possible employment positions.

Signature: Church Hampton

Print Name: CHRISTI Hampton

Date: 4-1-14

CONFIDENTIAL



(4-05) 681-2300 FAX (4-05) 681-7016

Authorization to Release of Information

I aunthorize Wright Career College, its accrediting body, ACICS (Accrediting Council for Independent Colleges and Schools), and appropriate Federal and State agencies access to information pertaining to my employment, including but mot limited to, Place of employment, Position held, Supervisor name and Employer contact phone number. This information is to be used to confirm employment. In addition, I authorize Wright Career College access to information from my employer regarding my skill level, achievements, job performance and other relevant information such as rate of pay, to comply with Federal, State and other appropriate reporting requirements through the use of periodic written or verbal surveys conducted by Wright or its designated agent.

A photocopy of this authorization should be accepted with the same authority as the original and this release will remain in effect for up to five years.

Hampton CHRISTI L.	<u>4-1-14</u> Date		Wush Hamph Signature
Primt: Last Name First Name Middle Initial	CHRISTI L	CHRISTI	HAMOTON TRANSPORT

CONFIDENTIAL

Release of Information and Permission
1, CHRISTI L HAM AM , 49590 4856 hereby give Name (hist, middle, last) 55N Wright Career College et al, permission to use my name, photograph (actual or likeness), school affiliation, employment information, and/or credentials for the use of advertisement in newspapers, website (s), professional publications, or any other forms of media. I understand that I will not be compensated in any way for the use of my name, photograph, or credentials. I further understand that the advertisement will become the property solely of Wright Career College et al, for the use of promoting the school as an institution of higher learning.
I further give my employer permission to release my employment status, job title, and description to Wright Career College et al, for the purposes of advertisement and promotion of the school. I release my liability of my current or former employer for sharing of this privileged information with Wright Career College et al. I understand that my employer will not receive any compensation from Wright Career College for the use of this information
OHRISTI L HAMPTON Name (first, middle, last) U-1-14 Date
Employer Release:
I, CHRISTI HAM OTOM, as a representative of CEHA, hereby give Wright Career College et al, permission to use my company's name in association with the above said employee's name for the use of advertisement in the newspapers, website (s), professional publications and any other forms of media. I understand that the company or I will not be compensated in any way for the use of the company name. I further understand that the advertisement will become the sole property of Wright Career College et al, for the use of promoting the school as an institution of higher learning.
Employer Representative's Name (first, middle, last)
4-1-14 Date

CONFIDENTIAL

Nicholas Foley

From:

Christi Hampton <christilou07@gmail.com>

Sent:

Thursday, April 03, 2014 8:25 AM

To:

Nicholas Foley

Subject:

Re: Exiting documentation

Okay great thank you

On Apr 3, 2014 8:24 AM, "Nicholas Foley" < NFoley@wrightcc.edu > wrote: I will see you Wednesday the 9th at 4

Sent from my iPhone

On Apr 3, 2014, at 8:23 AM, "Christi Hampton" < christilou07@gmail.com > wrote:

Its okay. It happens. No worries

On Apr 3, 2014 8:23 AM, "Nicholas Foley" < NFoley@wrightcc.edu> wrote: Thank you I am so sorry

Sent from my iPhone

On Apr 3, 2014, at 8:22 AM, "Christi Hampton" < christilou07@gmail.com> wrote:

I can probably come back up on Wednesday by 4

On Apr 2, 2014 12:26 PM, "Nicholas Foley" < NFoley@wrightcc.edu> wrote:

Christi,

I am sorry but I forgot I have one more form for you to sign. What time could you possibly come back up?

Nick Foley

Director of Career Services

Wright Career College

10700 Metcalf Ave

Overland Park, Kansas 66210

(O) 913-385-7700

CONFIDENTIAL

WCC0000560

•

(C) 918-565-7985

From: Christi Hampton [mailto:christilou07@gmail.com]

Sent: Tuesday, April 01, 2014 3:45 PM

To: Nicholas Foley

Subject: Re: Exiting documentation

I'm on my way

On Mar 27, 2014 9:55 AM, "Nicholas Foley" < NFoley@wrightcc.edu> wrote:

You are welcome have a good day

Sent from my iPhone

On Mar 27, 2014, at 9:55 AM, "Christi Hampton" < christilou07@gmail.com > wrote:

It will be closer to 4 and will do. I'll see you then. Thanks nick

On Mar 27, 2014 9:52 AM, "Nicholas Foley" < NFoley@wrightcc.edu> wrote:

We can do 330 or 4 what works and just bring your laptop with you

Sent from my iPhone

On Mar 27, 2014, at 9:48 AM, "Christi Hampton" < christilou07@gmail.com> wrote:

I can do Tuesday next week. what time works for you. I usually work ten hour days so I'll need to log on at home earlier lol

On Mar 27, 2014 9:44 AM, "Nicholas Foley" NFoley@wrightcc.edu> wrote:

Can you tonight or no? If not we can do Tuesday next week

Sent from my iPhone

2

WCC0000561

Case 4:14-cv-00885-BP

On Mar 27, 2014, at 9:43 AM, "Christi Hampton" < christilou07@gmail.com> wrote:

Any evening after 3 next week except thursday . have a doctors appointment

On Mar 27, 2014 9:40 AM,
"Nicholas Foley"

NFoley@wrightcc.edu> wrote:

What time can you come in?

Sent from my iPhone

On Mar 27, 2014, at 9:39 AM, "Christi Hampton" < christilou07@gmail.com> wrote:

Hi Nick,

I was a former student at wright and finished on February 20,14. I need to find a time in the evening that I can come in and sign my documents to be completed with my degree. I am under the understanding that I owe a balance which is fine but unsure on who or where I need to pay that at so maybe we can find out about that as well, I am emailing since I work crazy hours and unable to make personal calls during the day. If you can send me a email back or if need be feel free to leave me a message on my cell phone that is fine to, 816-912-8551. Look forward to chatting with you

3

CONFIDENTIAL

and completing my paperwork soon. thanks again for your time

Christi Hampton

P.s. I do still have my laptop from the school year. I was unable to leave it with anyone at the time of completion so I do still have that in my possession.

Christi Hampton

questions in writing directly related to the issues in the case and not to put me on notice of it or anyone else in my firm, and from what you said, not to put you on notice of it either.

MR. MONAFO: Okay. Very good. Why don't we take a break.

MR. SMITH: Before we go off, I just want to, just to get, I don't know what your decision is going to ultimately be, I want the record to be clear on this section, that I am still offering Miss Hampton today to answer questions on other topics and other documents other than related to that objection and that instruction, since we're all here today, and in light of the fact that the Court, if they rule in my favor, we might not have to come back. So you can choose what to do.

MR. MONAFO: Right,

MR. SMITH: I just want to make that clear, I'm not shutting it down on all topics.

MR. MONAFO: Okay, but wouldn't the appropriate thing to do would be to allow -- the most efficient thing to do would be to allow me to inquire about the Exit Satisfaction Survey and

```
then you file your motion to strike it or
 1
      whatever, and then if you win the motion, then
 2
      all that goes away.
 3
                   MR. SMITH: No, because part of the
 4
 5
      harm that could be precluded in the relief I'll
      seek is that it doesn't -- that it goes away, it
 6
 7
      doesn't exist for all intents and purposes
      because it was improperly gained, and so
      therefore no questions or answers about it will
 9
      become part of the case.
10
11
                   MR. MONAFO: Okay.
                   MR. SMITH: And since we're not on
12
      the eve of trial, we've got time, there's no harm
13
      to that.
14
                   MR, MONAFO: And the only reason I
15
      say that is because as I came in to take the
16
17
      deposition, this was something that I was going
      to spend some time on because it is --
1.8
19
                   MR. SMITH: Sure.
                   MR. MONAFO: -- it's got a lot of
20
      statements about her experience with the school,
21
22
      so --
                               Yeah, directly related
23
                   MR. SMITH:
24
      to the case.
```

MR. MONAFO:

25

Sure. So by being

```
307
 1
                    MR. SMITH:
                                Form.
 2
          Α.
                Yes.
 3
                    MR. MONAFO:
                                 Okay.
                                         Subject to our
      dispute over the survey document, which I think
 4
      goes into many areas, I have no further questions
 5
      at this point.
 6
 7
                  MR. SMITH: I think we'll just be
      done.
                    THE VIDEOGRAPHER: Off the record
 9
      at 4:52 p.m.
10
                (Deposition ended at 4:52 p.m.)
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

Based on the Supreme Court Rules governing eFiling, an eService email has been issued to the following parties:

SERVICE PARTY: MARTIN MCCORMICK LORING, Attorney for Defendant

SERVICE EMAIL: martin.loring@huschblackwell.com

SERVICE PARTY: KENNETH BLAIR MCCLAIN, Attorney for Plaintiff

SERVICE EMAIL: kbm@hfmlegal.com

SERVICE PARTY: ANDREW K SMITH, Attorney for Plaintiff

SERVICE EMAIL: aks@hfmlegal.com

SERVICE PARTY: STACIA GRESSEL BODEN, Attorney for Defendant

SERVICE EMAIL: sboden@wrightcc.edu